

23010001

ASS. REC. BY:

REF: CS/CTI190062781

d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of CTI

Date/Time: 8.4.19 4.57pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SMH 58117

Inured: GBD 39112

at Workshop m/s Borneo Motor

Tel: 98476209

of 17 ubi Road 4

Policy No:

Claim No: SNM19D201547

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 3.4.2019

CA / REV / REP. / REV 24 HRS

rup

H.O.D. Endorsement:

Date/Time: 9.4.19 9.45am

Person Contacted:

Sam Joi

Vehicle IN / OUT

Date/Time

Action/Instruction

Estimate

SMH 58117 - x

GBD 39112 - x

28/2-11.5.2019

Received email from Sam, due to not liability not clear so owner withdrawn claim.

20/12/19

Reset through email. *20/12/19*

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 29 August 2019 11:29 AM
To: 'Chong Boon Sen'; assignments
Cc: SUR
Subject: RE: OUR REF: SNM19D201547 -GBD9311Z -Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

Dear Sir/Mdm,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this case.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Monday, 8 April 2019 4:57 PM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM19D201547 -GBD9311Z -Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

Without Prejudice

Dear Sir,

We pri.

Dear LKK,

Pls pri.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

Shiau Chan (LKKAuto)

From: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>
Sent: Wednesday, 28 August 2019 11:56 AM
To: Shiau Chan (LKKAuto)
Subject: Re: KINDLY ADVISE THE STATUS OF SMH 5811Y FOR SURVEY ARRANGEMENT (DOA: 03/04/2019)

Dear Shiau Chan,

Liability NOT clear, customer withdraw claim.

Regards
Sam

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 28 August 2019 11:49 AM
To: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>
Subject: KINDLY ADVISE THE STATUS OF SMH 5811Y FOR SURVEY ARRANGEMENT (DOA: 03/04/2019)

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Dear Sam,

Kindly advise the status of SMH 5811Y for survey arrangement.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 8 April 2019 4:57 PM
To: Suraidah B Saidi PTCBC
Cc: assignments
Subject: RE: OUR REF: SNM19D201547 -GBD9311Z -Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

Without Prejudice

Dear Sir,

We pri.

Dear LKK,

Pls pri.

Chong Boon Sen

Claims Executive
Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Monday, 8 April, 2019 4:56 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201547 -GBD9311Z -Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

Hi Boon Sen,

We would like to have **ADRIAN LING** to conduct the assessment.

Thank you,

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 8 April 2019 3:13 PM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: OUR REF: SNM19D201547 -GBD9311Z -Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

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Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Saturday, 6 April, 2019 8:33 AM

To: Angie Foo

Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Chong Boon Sen

Subject: RE: Direct Settlement (SM) - Accident Involving SMH5811Y & GBD9311Z DOA 03.04.2019

Hi Angie,

Apologize for the typo, your insured should read as **GBD9311Z**.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Angie Foo <angie.foo@sg.cntaiping.com>

Sent: Friday, 5 April 2019 5:31 PM

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: FW: Direct Settlement (SM) - Accident Involving SMH5811Y & GBD3911Z DOA 03.04.2019

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Dear Suraidahb,

Please check-we do not have GBD3911Z covered with us.

Regards

Angie Foo

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Friday, April 05, 2019 3:06 PM

To: Claims Dept of CTI

Cc: Angie Foo

Subject: Direct Settlement (SM) - Accident Involving SMH5811Y & GBD3911Z DOA 03.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBD3911Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidl@inchcape.com.sg

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