

INS. CASE OWNER:

JUEL | CC 4, 001 1900 6762, MEAS

IDAC:

Sat Reg:

Ank

REG:

ASSIGNMENT

8/4/19

Date / Time:

8/4/19

Registered in Merimon:

Pre-assign / CCU / FTE

SPH 6000m



Insured Vehicle No.

Name of Insured

Hanna LIAW JEANOTG

Insured Tel No.

HP:

Excess Sec II :S\$

D.O.A:

6/4/2019

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHA 7398G



INSRS:

WSP:

Tel:

Liability:

RMKS:

CAME 1049



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

28/1/19

Ank

SHA 7398G. 6/4/2019 23:49/0946 ; 01/12/19

SPH 6000m. X

28/6/19 - Sent letter to OI.

29/8/19 - File -> Mkt. clm

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler / Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email ☐ Call ☐

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only ☐ LOU only ☐

S\$

LOR + LOU ☐ LOR + LOI ☐

S\$

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$

Global Sum S\$: 3650.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Comet Belgru Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Non-Settle/Private Settle

2) Report Format:

3) Survey fee:

S\$ 400.00

01/12

26/8

01/12

REF:

5-73-3

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3912698

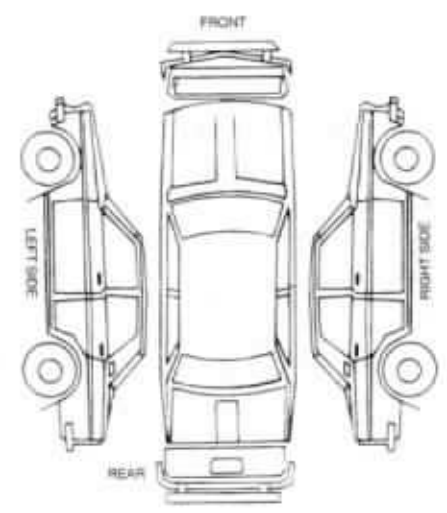
JC NO.: 305285259

COMER	REGN NO.: SHA7398G	MILEAGE
IS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL E. 1/2 F
7010045	MODEL I-40	DATE/TIME IN 06.04.2019 22:00
383 SIN MING DRIVE	YR OF MANU 24.03.2015	TARGET DATE
Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMFU065875	COMPLETION DATE/TIME
65508755 (R) (P)		
QUANT CARD NO.		

JOB DESCRIPTION

Accident Date: 06.04.2019
NATURE: 3P 06.04.19/B

S/NO LABOR CODE DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip
Vehicle No.: SHA7398G
Signature/Date
To be kept by Security Guard

Exit Pass
Vehicle No.: SHA7398G
Name of Service Advisor
Date

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7398G

MAKE :

MODEL : HYUNDAI i40

DATE 8/4/2019 11:54

Left Rear Door

(Su)

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Fender (LH) ✓			\$ 2,171.40	
	Rear Fender Inner Lining (LH) X			\$ 169.30	
	Rear Windscreen Moulding ✓			\$ 28.30	
	Rear Door (LH) X repair			\$ 2,201.10	
	Rocker Panel Outer Garnish (LH) ✓			\$ 341.40	
	SUB TOTAL			\$ 4,911.50	
	LESS 20%			\$ 982.30	
	DISCOUNTED TOTAL			\$ 3,929.20	
	Rear Windscreen Sealant ✓			\$ 46.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH) ✓			\$ 80.00	Nett
				\$ 126.00	
	Labour Charge			600	
	Panel Beating			\$ 800.00	
	Spray Painting Charge			\$ 900.00	600
	Wiring Charge			\$ 50.00	X
	Tuff Kote			\$ 50.00	20
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	100
	Remove/Refix Reverse Sensor			\$ 80.00	X
	Transfer of Door			\$ 80.00	X
	TOTAL LABOUR			\$ 2,230.00	
	ESTIMATE TOTAL			\$ 6,285.20	
<p><i>Ka hui LKK</i></p> <p><i>8/4/19 1340 hr.</i></p> <p><i>4 Days</i></p> <p><i>L/S</i></p> <p><i>After Repair photo</i></p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

COMFORTDELGRO ENGINEERING

Our Job Ref No 305285259
Date : 10/04/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN
: SHA7398G Date of Accident : 06/04/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SKH6000M
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges ### _____
 - Total for Part-By-Part Repair Cost _____
 - (c) Lumpsum Repair (if applicable) N _____
 - Total for Lumpsum repair cost after Less: 20% \$2,800.00
 - Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 4 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : [Signature]
Name : Ka/nh
Date : 11/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7398G

MAKE :

MODEL : HYUNDAI i40

DATE 8/4/2019 11:54

Left Rear Door

(Su)

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Fender (LH) <i>Backlot</i>			\$ 2,171.40
	Rear Fender Inner Lining (LH) <i>X sue</i>			\$ 169.30
	Rear Windscreen Moulding <i>— sue</i>			\$ 28.30
	Rear Door (LH) <i>X repair</i>			\$ 2,201.10
	Rocker Panel Outer Garnish (LH) <i>— sue</i>			\$ 341.40
	SUB TOTAL			\$ 4,911.50
	LESS 20%			\$ 982.30
	DISCOUNTED TOTAL			\$ 3,929.20
	Rear Windscreen Sealant <i>— sue</i>			\$ 46.00
	Rear Door Comfortdelgro & Apps Sticker (LH) <i>— sue</i>			\$ 80.00
				\$ 126.00
	Labour Charge			<i>600</i>
	Panel Beating			\$ 800.00
	Spray Painting Charge			\$ 900.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 80.00
	Transfer of Door			\$ 80.00
	TOTAL LABOUR			\$ 2,230.00
	ESTIMATE TOTAL			\$ 6,285.20
	<div><div><p>LKK Auto Centre is hereby the Repairer of the following:</p><ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• The resurvey is on a "Without Prejudice" basis• No illegal modification(s) is allowed• Supplementary item(s) must be resurveyed and final approval from Insurance Company<p>Submitted to Repairer</p></div><div><p><i>Ka hui LKK</i></p><p><i>8/4/19 1340 hr.</i></p><p><i>4 Days</i></p><p><i>4/5</i></p><p><i>After Repair photo</i></p></div></div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Services Ltd. hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and final approval from Insurance Company

Authorised by Repairer

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 16 April, 2019 11:20 AM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; CS A Team
Subject: RE: Direct Settlement - Accident Involving SKH6000M (OI : EQI - DM19HO01008-JG) AND SHA7398G (TP : LKK REF - CC3/EQI19006262/K1ea3) on 06/04/2019
Attachments: SKH6000M.pdf
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please assist to obtain third party's video footage before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, April 16, 2019 10:55 AM
To: Joel Goh; Janet Tan
Cc: Asher Sng (LKKAuto); Admin A; CS A Team; EQI PRS
Subject: Direct Settlement - Accident Involving SKH6000M (OI : EQI - TBA) AND SHA7398G (TP : LKK REF - CC3/EQI19006262/K1ea3) on 06/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7398G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- Estimated cost of repair

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Wednesday, 26 June 2019 3:19 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]
Attachments: SHA7398G VC (TS).avi

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 26 June 2019 12:50 PM
To: Jim Wong See Pah
Subject: <Request for Video Footage> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]

Your ref: **T 0419/ SHA7398G/ JW(st)** **Without Prejudice**
Our ref: CC3/EQI19006262/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019

We refer to the above matter.

Please be informed that our insured driver disputed liability as he reported that your client cut into his lane and resulted the accident. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client's video footage as stated in his accident report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 June 2019 4:18 PM
To: 'Joel Goh'
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SKH6000M (OI : EQI - DM19HO01008-JG) AND SHA7398G (TP : LKK REF - CC3/EQI19006262/K1ea3) on 06/04/2019
Attachments: SHA7398G VC (TS).avi

Hi Joel,

Attached is a copy of video footage submitted by third party for your easy reference.

From third party video, it shows that third party was driving straight along lane 2 and hit by our insured vehicle who was coming out from slip road. As such, liability is not in our insured favour. We will proceed to resolve the matter at best with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 16 April 2019 11:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKH6000M (OI : EQI - DM19HO01008-JG) AND SHA7398G (TP : LKK REF - CC3/EQI19006262/K1ea3) on 06/04/2019

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please assist to obtain third party's video footage before any settlement.

Best Regards,

Joel Goh
Executive | Claims

eqinsurance
You're Got a Friend

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



A Member of Citystate

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From: Mei Kwan (LKKAuto) [<mailto:MeiKwan@lkkauto.com>]

Sent: Tuesday, April 16, 2019 10:55 AM

To: Joel Goh; Janet Tan

Cc: Asher Sng (LKKAuto); Admin A; CS A Team; EQI PRS

Subject: Direct Settlement - Accident Involving SKH6000M (OI : EQI - TBA) AND SHA7398G (TP : LKK REF - CC3/EQI19006262/K1ea3) on 06/04/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7398G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 19 August 2019 2:52 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <OFFER> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]

Dear Ms Chew

Please process settlement in sum \$ 3650.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 17 August 2019 10:33 AM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: <OFFER> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,650.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Wednesday, 26 June 2019 3:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]

Dear Ms Chew

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Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 26 June 2019 12:50 PM

To: Jim Wong See Pah

Subject: <Request for Video Footage> Your ref: T 0419/ SHA7398G/ JW(st) *Our ref: CC3/EQI19006262/K1pa3 [ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019]

Your ref: **T 0419/ SHA7398G/ JW(st)**

Without Prejudice

Our ref: CC3/EQI19006262/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKH 6000M(EQ) & SHA 7398G ON 06/04/2019

We refer to the above matter.

Please be informed that our insured driver disputed liability as he reported that your client cut into his lane and resulted the accident. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client's video footage as stated in his accident report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 0419 / SHA7398G /JW(st)

Your ref :

Date : 16-Apr-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196500240K

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7398G YOUR INSURED SKH6000M
AND OTHER ON 06.04.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7398G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKH6000M we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,996.00
2	4.5 days Loss of Rental @ \$ 114.95 per day	\$ 517.28
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,520.77

HIRER'S CLAIM

7	4.5 days Loss of Income @ \$ 80.00 per day	\$ 360.00
Total Claims:		\$ 3,880.77

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 5 pcs.
b) LTA search slip/s of : SKH6000M
c) GIA / Police report/s of : SHA7398G
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 June 2019 4:25 PM
To: 'JEANETTE@HOTMAILSG'
Subject: ACCIDENT INVOLVING SKH 6000M(EQ) AND SHA 7398G ALONG/ AT TAMPINES AVENUE 5 ON 06/04/2019
Attachments: SHA7398G VC (TS).mp4

27 June 2019

HUANG ZIQIAN JEANETTE/ TEO ZHIYE

Dear Sir/ Mdm

OUR REF : CC3/EQI19006262/K1pa3
YOUR REF : SKH 6000M

ACCIDENT INVOLVING SKH 6000M(EQ) AND SHA 7398G ALONG/ AT TAMPINES AVENUE 5 ON 06/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 7398G against your insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHA 7398G. Kindly refer to the attached video footage from SHA 7398G for your easy reference. As per video footage, third party vehicle was driving within his own lane, your vehicle was coming out from slip road and collided onto third party's taxi. As such, we are of the view that liability is not in your driver's favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHA7398G , SKH-600M**
TAMPINES AVE 5 & SLIP RD TAMPINE AVE 2**ON 06-Apr-19 19:35**

I / We

TEO LEE CHAI(Hirer) NRIC No.: **S15641811**

and/or

(Relief) NRIC No.:

Taxi Number

SHA7398G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Apr-2019Name of Hirer
Hirer NRIC**TEO LEE CHAI**
S15641811

Signature :



Address

111 BEDOK NORTH ROAD #07-325
460111

Contact No.

91263693

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 379701
Mobile - 95 6783 8280 Faxline - 65 6780 8733

Workshops

38 Luyang Drive Singapore 508668	24 Serangoon Road Singapore 758156
363 Sin Ming Drive Singapore 575717	7 Sengkang Kallang Way Singapore 728791
45 Pandan Road Singapore 600286	501 Yuhua Industrial Park A Singapore 760773
320 Ubi Road 3 Singapore 408649	

COMPANY REG. NO.: 199506048W
Page: 1

TAX INVOICE

8010325

EO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHA7398G

MAK
HYUNDAI

MOJIKI,
I-40

DATE OF RRG
24.03.2015

CHASSIS CODE
KMHLR41UMPU065875

NO/DATE

91437928 12.04.2019

JOH NO.
305285259

ODOMETRIC READING:

JOB TYPE

Description : 3P 06.04.19/R

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	2,800.00
Add GST @ 7.000 %	196.00
Total Invoice amount	2,996.00

Issued by : KATHEKINETAN 12.04.2019 15:32:52
Repair Type : CLSD/57/57
Payment Type/Term : /Credit 30 days

Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

Our Ref: CT19040175

Date: 12 April 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/04/2019 @ 19:35 hrs
ALONG TAMPINES AVE 5 & SLIP RD TAMPINE AVE 2
INVOLVING SKH 6000M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7398G** (the "Taxi"). The Taxi was hired to **TEO LEE CHAI IC NO S1564181I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKH6000M	06 Apr 2019 / 19:35:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHA73986



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKH 6000M (Insd Veh)	Your Ref. No. : DM19HO01008-JG
	SHA 7398G (TP Veh)	Our Ref. No. : CC3/EQI19006262/K1pa3q2
Date of Accident	6/4/2019	

Liability	100%	
Final Repair Cost	: \$ 2,996.00	
Loss of Income	: \$ 200.00	4 days
Rental (If any)	: \$ 459.80	4 days
Others:	: \$ 7.49	
	: \$	
	3,663.29	
Final Settlement Sum	: \$ 3,650.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,650.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ19006262/K1pa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 28-08-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKH 6000M	Veh. Inspected	SHA 7398G	
Policy No.	DMPPHQ18-006960	Coverage (\$)	0.00	
Claim No.	DM19HO01008-JG	Excess (\$)	0.00	
Assign From		Assign Date	08/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU065875	Colour	BLUE	
Odometer	761830	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/04/2019	Inspection Date	08/04/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7398G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR FENDER (LH)	BUCKLED	2,171.40	2,171.40
1	REAR FENDER INNER LINING (LH)	SERVICEABLE	169.30	-
1	REAR WINDSCREEN MOULDING	NECESSARY	28.30	28.30
1	REAR DOOR (LH)	TO REPAIR SEE LABOUR	2,201.10	-
1	ROCKER PANEL OUTER GARNISH (LH)	CRACKED	341.40	341.40
	LESS 20% DISCOUNT		-982.30	-508.22
			3,929.20	2,032.88
	<u>SPECIAL NETT ITEMS</u>			
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	46.00	46.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
			126.00	126.00
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR DOOR (LH).		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.		120.00	100.00
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	80.00	-
	TRANSFER OF DOOR .	NOT NECESSARY	80.00	-
			2,230.00	1,370.00
GRAND TOTAL			6,285.20	3,528.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,800.00

Report Ref No. CC3/EQ19006262/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 29 August 2019 10:24 AM
To: 'eqiprs@eqinsurance.com.sg'
Cc: 'chewht@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SKH 6000M (OI) and SHA 7398G (TP) on 06/04/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933