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Insured Vehicle No Name of Insured	HAM LINE		Claim No. Policy No.	PMBAJ	118-000 19
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Insured Tel No.		HP: Walte	Make / Model	2 (20)8/2	VEW VIA
Excess See II :S\$		D.O.A: 17 10 (1)	Place of Accide	ent 77 FFF	
Is driver the owner	(YES / NO)	Nature of Accident :			
If NO. Driver Na				RT: YES / NO : TP GI/	
Driver Tel	No. :	(V/L. YES / NO.)	Insured Liabilit	y % Fin	al ? Yes / No
568 397	1				
attender at the same of the sa	The second second		INSRS:		INSRS
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				Notification ltr (if non-pic	(kup)
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				Final Repair Bill	-
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FINAL SETTLEMENT	\$\$3,900 (Dute/Time: \$4.0(49	5 days) Reduction: Confirm with East	65 %		nit - /Catt
			and -	If NO or B 28. Ass. Lis	70.5
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Loss of Use (LOU):	SS - 15	1 days)			gatil.
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(DB/11/13) Wef REF:	xw0/ 0
ASS. REC. BY: MOVES	
From: Date:	Veh No: SENZ3834 Yr Regn: 12/12
From: Date:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck/Trailer or (A/
To Inspect Vehicle No: Sa 4 3	
at Workshop m/s 200 M	Colour (1944) A/C: Insured / Std / NI / NA
of	Sp.Reading 277 P7 T/Radio: Insured / Std / NI / NA
insured:	Eng/No: 37 H7
Policy No.	CINO: JTHBF13L505005698
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
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(Policy Condition)	R:
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repair at the time of inspection.	TOYOTYOKO OF CONFINENTS
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or	r No R/Bal. 6 mm R/Bal. mm
GIA / PR Seen: Consistent? : Yes or	r No L/Bal. 6 mm L/Bal. 6 mm
Est Repairs: 3 days Res: Yes or	TNO D.O.A. 1773/19 D.O.I 157 4/18
Lum Sum: 20 % 3 Val.: Yes or	r No Survey held at
CA / REV / REP. / 24 HRS	79311 Des. of Damages : Ert / Rear / O/S / N/S / U/C / Rooftop or
Date Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction 1-7A 68	103
46-+390 (00-+7.5	
Date/Time, File Pass to? : Prelli. Report	Days Of Repair:
i) : Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation:
2)	Add Fee: Site Insp (\$)S+RSS
	: Interview (\$) Photos
Report Format :	: Tech. Invs (\$) Others
Lump Sum / I.B.I: (\$) :Weekend (\$
9 2	TOTAL



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road #08-1339 Singapore 470130

Tel: 9450 7920

* zoomautowerks@gmall.com

15 April 2019

REG NO.:

SGK 393 A

MAKE/MODEL:

LEXUS GS 250

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

JTHSFIBL

QTY	DESCRIPTION			AMT(S\$)
	LIST ITEMS			
1	Front headlamp -L/H 3225-15	\$	Che	3,669.60
1	Front headlamp lower bracket	\$	11	48.70 ×
1	Front headlamp spray nozzle pen	\$	1-1	254.90 💢
1	Front headlamp spray nozzle pen cover	\$	17	52.00 o
1	Front grille base	\$	90.04	291.00
1	Front grille chrome moulding	\$	21-1	407.90
1	Front grille logo	\$	MI	69.80
1	Front grille top rubber seal	\$	1 1	87.00×
1	Front bumper	5	De Warpert	847.30
1	Front bumper clip (1 set)	\$	ne	61.00
1	Front bumper fog lamp	\$	Cre	348.30
1	Front bumper fog lamp cover	\$	11	130.90
1	Front bumper inner sponge	5	10.0	142.50
1	Front bumper reinforcement	\$	1212	681,70 X
2	Front bumper PDC sensors	5	82c	507.80 X
1	Front fender -L/H	S	1	1,032.30
1	Front fender inner shield	\$	11	347.10 X
1	Front fender inner shield clip (1 set)	\$	10	50.00
	The device of the control of the con	\$		9,029.80
	Less 10%	5		902.98 4624
		\$		8,126.82 WILL

S/N	LABOUR CHARGES	3.0
1	To check wiring and reset headlamps focussing.	\$ 80.00
2	To apply undercoating.	\$ 100.00 X
3	Panel beating.	\$ 1,400.00 300
4	To re-spray painting on the affected areas.	\$ 1,200.00 422
5	To diagnose erase fault memory after repair.	\$ 300.00
		\$ 3,080.00

	GR	AND	OT C	TAL
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\$ 11,206.82

The second secon

PAGE 1 OF 1

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	79311
Vehicle No.:	SGK393A
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS GS250 PREMIUM AUTO
Primary Colour:	Grey
Manufacturing Year:	2012
Engine No.:	4GR0853690
Chassis No.:	JTHBF1BL505005698
Maximum Power Output:	154.0 kW (206 bhp)
Open Market Value:	\$52,707.00
Original Registration Date:	20 Dec 2012
First Registration Date:	20 Dec 2012
Transfer Count:	1
Actual ARF Paid: Intended PARF Rebate Details	\$52,707.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2022
PARF Rebate Amount: Intended COE Rebate Details	\$34,259.00
COE Expiry Date:	19 Dec 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$92,100.00
COE Rebate Amount:	\$33,844.00
Total Rebate Amount:	\$68,103.00

The information contained herein is correct as at 16 Apr 2019

ОК

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Monday, 15 April 2019 12:42 PM

To:

Zoom Autowerks

Subject:

RE: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along

Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U Our Ref:

PNPV2018-00001908-01/CL

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@likkauto.com</u> | fax: 6741-4108 Blk 51. Paya Ubi Industrial Park. Ubi Avenue 1, #02-25 | \$(408933)

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Tuesday, 9 April, 2019 10:03 AM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common

Subject: Re: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian

Loading Bay involving SGS 393 A & SGY 4262 U Our Ref: PNPV2018-00001908-01/CL

Dear All,

Please arrange LKK.

WITHOUT PREJUDICE
Dear Sir/ Madam,
Please find our panel surveyors as follows: -
1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client'
vehicle.
We look forward to receiving your reply.
The look forward to receiving your repry.
The Property of the Property o
Thank you.
*Please note that contents of this email should not be construed as any admission of liability on the part of our insure and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.
and, or insurers, we hereby maintain juli reservation of rights and an defences available to as.
*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-
mail to motorclaims.sg@fwd.com. Thank you.
AND AND A
Kind Regards
Clara Li
Notice of the
Senior Executive, Claims

2

On Tue, Apr 9, 2019, 10:01 <<u>clara.li@fwd.com</u>> wrote:

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg
From: Zoom Autowerks [mailto:zoomautowerks@gmail.com] Sent: Monday, 8 April, 2019 9:39 PM To: Clara Li Zirong - SGUser; Motor Claims SG - SG Common Subject: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U

Dear Sir/Madam,

We are instructed by Low Hai Yeong to notify you of a road traffic accident on 17

/03/2019

at about 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay Exit involving our client's vehicle registration number SGS 393 A and vehicle registration number SGY 4262 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, out client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

D9450 7920

-tzoomautowerks@gmail.com

Please note our change in mailing/registered address with effect from 1st July 2018 -

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

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This email has been checked for viruses by AVG antivirus software. www.avg.com

Claim Audit

Na.	On	Audit	Remarks	By
1	09 Apr 2019 15:57	Clm Dtl Modified	Claimant's Name: -> LOW HAI YEONG. Claimant's ID: -> S72479311.	[A] Las Shu Pe
2	09 Apr 2019 15:57	Clm Veh Model Changed	(205957) TOYOTA LEXUS GS250 AUTO 2.5 (A).	[A] Las Shu Pe
3	09 Apr 2019 15:57	Clm Created	Reg No: SGK393A. Acct Date: 2019/03/17. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ). Workshop: Zoom Au towerks Pte Ltd (HQ)	[A] Las Shu Pe
4	09 Apr 2019 15:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. Sugg ested Adj. : VICOM Ltd.	[A] Lau Shu Pe
5	09 Apr 2019 15:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/18	[A] Lau Shu Pe
6	09 Apr 2019 15:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pe
7	09 Apr 2019 15:57	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pe
В	09 Apr 2019 15:57	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pe
9	10 Apr 2019 10:16	Clm Registration Modified	Pol No:->PNPV2018-00001908-01.	[I] Clara L Zi Rono
10	16 Apr 2019 12:33	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	(A) Lau Shu Pe
11	25 Jun 2019 12:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	25 Jun 2019 12:00	Clm Dtl Modified	JPJ Reg. Date: -> 2012/12/20.	[A] JOANNE LEE KHANG MIN
13	25 Jun 2019 12:00	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Jul 2019 15:39	Adj Mandate Request	Cur.Req:4440.00:LIABILITY: 100% B:NIL OI REVERSED HIT PARKED TP QUANTUM: (a) COR: \$3,900.00 + (b) LOR: \$540.00 (3days x \$180) Total: a+b = \$4,440.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Y

Date From ▼ Go ■ ▶ Date To ■ ► Audit Type None

ACTIVITY No record

Herimen Billin	g for this case -	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Hame (Branch)	Ref 1	Ref 2	Amount:
2188971	25/06/2019 12:00	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGK393A	SGY4262U	11.77

Print Received Message

This mail is associated with:

*SGK393A (1201900008371) [SGY4262U] TP LOW HAI YEONG Mar 17 2019 9:00PM [PHAM HOANG BAO] Zoom Autowerks Pte Ltd

From

FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 01/07/2019 16:51 PM.

Subject

Alert - Adj Mandate Approved (S\$4440.00) - SGK393A - Claim Handler: Clara Li Zi Rong

Approved:4440.00:Please upload a copy of email to PH in Merimen, thanks.

Nivitha (LKK Auto)

From:

clara.li@fwd.com

Sent:

Tuesday, 9 April 2019 10:09 AM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

motorclaims.sg@fwd.com; AsherSng@lkkauto.com

Subject:

FW: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at

along Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U Our

Ref: PNPV2018-00001908-01/CL

Attachments:

image002.png; SGK393A_17032019.pdf

10.37cm@9/4/19

Hi LKK team,

UNI Glin.

Please assist with the TP survey below.

Thank you.

Regards, Clara

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Tuesday, 9 April, 2019 10:03 AM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common

Subject: Re: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew

Lian Loading Bay involving SGS 393 A & SGY 4262 U Our Ref: PNPV2018-00001908-01/CL

Dear All.

Please arrange LKK.

On Tue, Apr 9, 2019, 10:01 <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.
Thank you.
*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.
*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sq@fwd.com . Thank you.
Kind Regards
Clara Li
Senior Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6727 5722
W fwd.com.sg
TWO.COM.3g
<u> </u>

×

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Monday, 8 April, 2019 9:39 PM

To: Clara Li Zirong - SGUser; Motor Claims SG - SG Common

Subject: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian

Loading Bay involving SGS 393 A & SGY 4262 U

Dear Sir/Madam,

We are instructed by Low Hai Yeong to notify you of a road traffic accident on 17

/03/2019

at about 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay Exit involving our client's vehicle registration number SGS 393 A and vehicle registration number SGY 4262 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, out client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

D9450 7920

1200mautowerks@gmail.com

Please note our change in mailing/registered address with effect from 1st July 2018 -

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

To:

FWD Singapore Pte Ltd

6 Temasek Boulevard #18-01 Suntec Tower Four

Singapore 038986

Attn:

Motor Claims Department

Date:

5th May 2019

Dear Sir/Madam,

Claimant:

Low Hai Yeong

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 17/03/2019 at along Blk 3 Lorong Lew Lian Loading Bay involving our client's vehicle registration number SGK 393 A and vehicle registration number SGY 4262 U driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs

\$3,900.00

Loss of Rental (SGD\$250.00 x 3Days)

\$750.00

Total:

\$4,650.00

A copy each of the following supporting documents is enclosed:

- GIA Report
- Rental Agreement & Invoice

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road, Eunos Spring #08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring #08-1339 Singapore 470130 Tel: 9450 7920 Zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on F 03 10 C 21:00 alor		lew Lian Loading Bay
In consideration of Zoom Autowerks Pte 470130, repairing my/our motor	vehicle no <u>S&K</u> ("the claim	
no <u>Shir IBA</u> , hereby authorsettle payable by the insurance comparisons of use and etc to any of their appoint and all the amount claimed or settled scompany of the third party. I/We furthere	orize them to demand only or third party or com- inted solicitors to act for shall belong and make party authorized them to give	the owner of motor vehicle claim, settle and receive whatever amount mence legal proceeding for cost of repairs, me/us in respect of the said accident/claim ayable to them absolutely by the insurance we an absolute discharge on my/our behalf ecessary or incidentals to the conduct and
I/We further agree to fully co-operate claims maintained by Zoom Autowerks		arings that are necessary to prosecute the
I/We further agree and undertake to inc	demnify them against my	y/our claim for costs which arise therewith.
In the event that my/our claim is unsuc of repairs to my/our vehicle.	cessful, I/we undertake t	to pay to Zoom Autowerks Pte Ltd the cost
instructions to clear the said cheque of Zoom Autowerks Pte Ltd account. Uf Autowerks Pte Ltd and/or their appoint reference to me. I confirm that the pay	on my/our behalf by pres lpon clearance of the sa ted law firm to utilize the ment to Zoom Autowerk	my/our favour, I/we hereby give my/our senting the same for payment directly into aid cheque, I/we further authorize Zoom monies to pay their charges without further as Pte Ltd shall amount to a good discharge bligation to me in respect of the settlement
Dated this day of	03 (month) 20	1 (year)
Signed by "the claimant"		Signed by Zoom Autowerks Pte Ltd
Name: LOW Hair Young		Name: FIN CM
NRIC NO: 872479211		

RELEASE

Claim Reference:	1201900008371	7/ // // // // // // // // // // // // /
Surveyor's Reference:	CC4/FWD19006261/Ueb3	
TP Reference:	SGK 393A	

We, ZOOM AUTOWERKS PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle <u>SGK 393A</u> ("Vehicle") to accept the sum of <u>\$4,320.00</u>, being the amount claimed for <u>\$3,900.00</u> (repair costs), <u>\$420.00</u> (loss of rental/ use), <u>\$-</u> (loss of income), <u>\$-</u> (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on <u>17/03/2019</u> (date of accident) at / along <u>BLK 3 LOR LEW LIAN LOADING BAY</u> (location) involving vehicle no/s. <u>5GK 393A</u> and <u>SGY 4262U</u>.

This is pursuant to the inspection conducted on 15/04/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of <u>SGY 4262U</u> be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 18 day of 07- 2019

CLAIMANT

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

(rkk)

CKS

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



To: FWD Singapore Pte Ltd 6 Temasek Boulevard

#18-01 Suntec Tower Four

Singapore 038986

ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Euros Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

Invoice No. : ZI0000240

Date : 18/7/2019

VRN : SGK 393 A

Make & Model: Lexus GS250

DOA

: 17/3/2019

Terms : COD

5/1	N. Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			3,900.00

TOTAL: \$3,900.00

i agree to the price as listed above and confirm that goods are received in good condition.



(Customer's Signature)

(by Zoom Autowerks Pte Ltd)



Zoom Car Leasing

Registration No.: 5339410M e-mail : zoomcarleasing@gmail.com

RENTAL INVOICE

Invoice No. :

INV0000377

Date Ref 19/4/2019

Your Ref

SKC 1114 C SGK 393 A

Terms

30Days

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SKC 1114 C	\$250.00	3 Days	\$750.00
	(15/04/2019 to 18/04/2019)			

C/O Low Hai Yeong

Zoom Autowerks Pte Ltd

Tel: 9450 7920

Contact: 9639 7711

Total

\$750.00

(Customer's Signature/Stamp)

(For Zoom Car Leasing)



Zoom Car Leasing

Registration No.: 53349410M

E-mail: zoomcarleasing@gmail.com

RENTAL AGREEMENT

		VEHICLE DETAIL	VEHICLE DETAIL			
Name: LOW Hai	Yeong	Vehicle No.: SKC1114C	Vehicle No.: SKC1114 C			
NRIC/Passport No.:	C7247931I	Vehicle Make/Model: Audi A				
Address:		Date/Time Out: 15 04 201				
177		Date/Time In: 18/04 201				
Tel: 9639 771	1	E X X X F E	% % % F			
Driving License No./Exp.	•	out	IN			
ADDITIONAL DRIVER'S		Mileage: Mileage:				
Name:		RENTAL CHARGES				
NRIC/Passport No.:		Hours @ per h	our			
Address:		3 Days @ \$250 perd	ka			
Address:						
	C. C. Spile L.		nonth			
Tel:		Other Charges				
Driving License No./Exp.	:	Petrol Top-Up				
(A) - Accident	t (D) - Dent (5) - Scra	ch Sub-total				
-0-		TOTAL CHARGES	\$750			
	0	PRE-PAYMENT				
-	N	Downpayment and Deposit				
400		Amount Refunded Due				
A COL	1,6	I/We agreed to the terms and condition and that all information given are true & respect. My/Our driving license(s) is/are not disqualified from driving.	correct in all			
PHYSICAL DAMAGE EXC		LEDGEMENT				
Singapore - Own Damage	\$\$2,000.00					
Singapore - 3rd Party	5\$2,000.00	the second second second				
Malaysia*	\$\$8,000.00	20-				
For Drivers aged < 27	< €	1000				
or > 65 and/or less than 2 years driving experience	\$\$3,000.00 (Additional)					
regardless of age		Hirer's Signature /	Date			
IMPORT NOTE:		nirer's Signature /	Date			
1. ONLY PERSONS ABOVE 22 YEARS OF MORE THAN 2 YEARS, AUTHORISED, IN THE VEHICLE 2. Vehicle is strictly for use in Singapore.	ICENSED AND SIGNING THIS AGR	EMENT MAY DRIVE				

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUBF	OLDER TRA	CKING			_				
Case	Notified.	Est Submitted	Adj Assigned	Adj Rpt	Ad) Su	ibmitted	Ins Auth'ed	Status	
Main	10 Apr 2019 Edit Reg		09 Apr 2019 00:00 Edit Adj Rpt	S\$3,900.00 Edit Estimates	1 33.00	00.00 Rpt		Report Cancel (for Survey
,	4ain) R	eference	Claim D	etails		Documents		Show All
CLAIM SUI	BFOLDER DE	ETAILS			1	[Created	by adjuster]		
Insured:	PHAM HO	ANG BAO, ID:	58176052G						
Main Claimant:	LOW HAI	YEONG, ID: ST	72479311						
Vehicle Reg. No.:	SGK393	A		Date o			21:00 - :59 and 25 Days Fro	m LTA Reg D	ate (Man Yr)]
Claim Type:	TP / 120	1900008371		Policy/ Note N		PNPV2018-	00001908-01 (Co	mprehensive)
Vehicle Reg. No. (Insured):	SGY4262U			Policy (Claim		8-V0018117-MVA			
				Excess	i i				
Repairer:	Zoom Au	towerks Pte Ltd	(Bedok) 130 Bedok	Reservoir Road, #	08-1339,	470130 E	unos - Tel:		
Handling Insurer:	FWD Sing	japore Pte. Ltd.	(HQ) - Tel: 6727 57	00 [Handled by	Clara Li	Zi Rong]			
Claimant's Insurer:	100000000000000000000000000000000000000		e) Pte Ltd (HQ) - 1						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handi	ed by MA	RCUS CHI	UA] [Final R	pt due 18/0	14/2019]
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Con	npose Case Mai
 FWD_SG 	(01/07/2019): Alert - Adj Ma	ndate Approved (S	\$4440.00) - SGK	393A - 0	Claim Han	dier: Clara Li Zi		
ALL ASSO	CIATED TAS	sкs			Vie	ew All S	Search Tasks C	reate New Tas	k Complet
Due Date No results	Priority	Type Task	Group Subjec	t Handler	Assigne	d By	Completed On	Created	On Done

Claim Documents

*SGK393A (1201900008371)

[SGY4262U]

TP

LOW HAI YEONG

Mar 17 2019 9:00PM

[PHAM HOANG BAO]

Zoom Autowerks Pte Ltd

Let	ters/Corresponder	nces	1 per	page V	~
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	
Pho	otos/Images		3 per	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Sant-Jan	Thumbnail	-
i	01/07/19 15:37	Odometer Reading	0	Load JPG	V
2	01/07/19 15:37	General View	0	Load JPG	4
3	01/07/19 15:37	Chassis Number	0	Load JPG	(7)
4	01/07/19 15:37	General View	0	Load JPG	3
5	01/07/19 15:37	General View	0	Load JPG	V
6	01/07/19 15:37	General View	0	Load JPG	V
7	01/07/19 15:37	General View	0	Load 3PG	V
8	01/07/19 15:37	General View	0	Load JPG	V
9	01/07/19 15:37	General View	0	Load JPG	7
10	01/07/19 15:37	General View	0	Load JPG	W
11	01/07/19 15:37	General View	0	Load JPG	3
12	01/07/19 15:37	General View	0	Load JPG	V
13	01/07/19 15:37	General View	0	Load JPG	V
14	01/07/19 15:37	General View	0	Load JPG	V
15	01/07/19 15:37	General View	0	Load JPG	52
16	01/07/19 15:37	General View	0	Load JPG	14
17	01/07/19 15:37	General View	0	Load 3PG	V
18	01/07/19 15:37	General View	0	Load JPG	121
19	01/07/19 15:37	General View	0	Load JPG	V
20	01/07/19 15:37	General View	0	Load JPG	1
21	01/07/19 15:37	General View	0	Load JPG	2
22	01/07/19 15:37	General View	0	Load JPG	52
23	01/07/19 15:37	General View	0	Load JPG	8
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25	01/07/19 15:37	General View	0	Load JPG	Ø
26	01/07/19 15:37	General View	0	Load JPG	V
27	01/07/19 15:37	General View	0	Load JPG	W
28	01/07/19 15:37	General View	0	Load JPG	Ø
29	01/07/19 15:37	General View	0	Load JPG	V
30	01/07/19 15:37	General View	0	Load JPG	V
31	01/07/19 15:37	General View	0	Load JPG	V
32	01/07/19 15:37	General View	0	Load JPG	V
33	01/07/19 15:37	General View	0	Load PDF	
34	01/07/19 15:37	Reinspection Photo	0	Load JPG	2

Merimen e-Claims Page 2 of 2

Let	ters/Corresponder	nces	1 per :	sage V	3
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
35	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
36	01/07/19 15:37	Reinspection Photo	0	Load JPG	120
37	01/07/19 15:37	Reinspection Photo	0	Load JPG	3
38	01/07/19 15:37	Reinspection Photo	0	Load JPG	~
39	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
40	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
41	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
42	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
43	01/07/19 15:37	Reinspection Photo	0	Load JPG	120
44	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
45	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
46	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
47	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
48	01/07/19 15:37	Reinspection Photo	0	Load JPG	₩
49	01/07/19 15:37	Reinspection Photo	0	Load JPG	[2]
50	01/07/19 15:37	Reinspection Photo	0	Load JPG	V
51	01/07/19 15:37	Reinspection Photo	0	Load JPG	<u>~</u>
52	01/07/19 15:37	Reinspection Photo	0	Load JPG	▼
53	01/07/19 15:37	Photo After Spray	0	Load JPG	Z)
54	01/07/19 15:37	Photo After Spray	0	Load JPG	Z)
55	01/07/19 15:37	Photo After Spray	0	Load IPG	₩.
56	01/07/19 15:37	Photo After Spray	0	Load IPG	[V]
50	01/07/19 15:37	Photo After Spray	0	Coad JPG	(4)
Doc	cumentation		1 per s	page 🗸	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	09/04/19 15:57	EMAIL FROM FWD DD 09042019	Ð	Load PDF	
2	09/04/19 15:57	TP GIA REPORT	0	Load PDF	
3	25/06/19 12:07	RENTAL RECEIPT	0	Load PDF	
4	25/06/19 12:07	LOD	0	Load PDF	
5	09/07/19 14:40	FWD TO INSURED DD 10042019.	0	Load PDF	
6	05/08/19 08:16	WORKSHOP INVOICE	0	Load PDF	
7.	05/08/19 08:16	AUTHORISATION TO ACT FORM	0	Load PDF	
8	05/08/19 08:16	Release Voucher	0	Load PDF	
No:	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	10/04/19 18:40	E-filed GIA report	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	.~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE.	40	-	COMPL	E-P-P-D	CHOL	にいくへい

TEAM			
I P ALIVE	TEASE		
	I F A IVI		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	'ehicle No: SGY4262U (Insd veh) SGK393A (TP veh)		Model:	TOYOTA LEXUS GS250
				AUTO 2.5 (A)
Date of Accident:	17/03/2019			
Global Sum Settlen	nent : [] Yes		[X] No	
Repair Estimate		\$	11,206.82	
Final Repair Cost		: \$	3,900.00	
Loss of Use		. \$		days at \$0.00 per day
Rental (if any)		: \$	420.00	3 days
LTA / GIA Search F	ee	: \$	0.00	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	m	: \$	4,320.00	
oelow)	kshop GIA Registered	? [200	X] NO (Kindly indicate
A) FOR NOTIGIA N	egistered Workshop:		Agreed Liability	
	(%)	chain c	Assessed Liabili	ity (*):(%) asses where BOLA does not apply.
Remarks	and the second and the			
Payment Instruction	on: Payee's Breakdow	n		
1) Zoom Autowe			: \$	4,320.0
2)	MUNICOS STEEDS		: \$	Tresmis.
JOANNE	LEE KHANG MIN		05 Aug 2019	
LKK Auto Consultants Pte Ltd			Date	

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD19006261/UEB3Q2

Date:

05/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd.

Policy No:

PNPV2018-00001908-01

Claimant Vehicle SGK393A

No:

Insured Vehicle No: SGY4262U

Date of Loss:

17/03/2019

Nature of Claim:

TP

Claim No: 1201900008371

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGK393A

Make & Model:

TOYOTA LEXUS GS250 AUTO, 2.5 (A)

Engine No: Chassis No:

Odometer:

4GR0853690

37787 km

JTHBF1BL505005698

Reg. Date: Colour:

20/12/2012 (Man. Year: 2012)

Engine Capacity: Market Value/New Car Price: N/A

2500 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

235/45 R18

Rear Tyre Size:

235/45 R18

Front Left Side: Front Right Side: Continental 6 mm Continental 6 mm

Rear Left Side: Rear Right Side: Continental 6 mm Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		8,126.82	4,161.82	3,965.00	48.79
Miscellaneous Items		0.00	0.00	0.00	
Labour		3,080.00	770.00	2,310.00	75.00
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Calcula	ted Gross Total (S\$)	11,206.82	4,931.82	6,275.00	55.99
Approved To	tal (Overridden) (S\$)		3,900.00		
	Nett Amount (S\$)	11,206.82	3,900.00	7,306.82	65.20
	+ Car Rental (3.0 x S\$1	40.00/day) (S\$)	420.00		
	Ne	tt Liability (S\$)	4,320.00		

INSPECTION

Date of Assignment:

09/04/2019

Date Inspected:

15/04/2019 Inspected At:

Zoom Autowerks Pte Ltd (HQ)

130 Bedok Reservoir Road, #08-1339,

470130 Eunos

Estimated Period of Repair.

3.0 days

Adjuster Report Page 2 of 4

Adjuster: MARCUS CHUA Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)	
Parts:	143	TOYOTA LEXUS GS250 AUTO 2.5 (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SGK393A)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values	not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT HEADLAMP -L/H	Cracked	3,669.60 FL	*3,225.15 FL
2	1	*FRONT HEADLAMP LOWER BRACKET	Not Necessary	48.70 FL	*-FL
3	1	*FRONT HEADLAMP SPRAY NOZZLE PEN	Not Necessary	254.90 FL	*-FL
4	1	*FRONT HEADLAMP SPRAY NOZZLE PEN COVE	R Not Necessary	52.00 FL	*-FL
5	1	*FRONT GRILLE BASE	Not Necessary	291.00 FL	*-FL
6	1	*FRONT GRILLE CHROME MOULDING	Not Necessary	407.90 FL	*-FL
7	1	*FRONT GRILLE LOGO	Not Necessary	69.80 FL	*-FL
8	1	*FRONT GRILLE TOP RUBBER SEAL	Not Necessary	87.00 FL	*-FL
9	1	*FRONT BUMPER	Deformed / Warped	847.30 FL	*847.30 FL
10	1	*SET FRONT BUMPER CLIP	Necessary	61.00 FL	*61.00 FL
11	1	*FRONT BUMPER FOG LAMP	Cracked	348.30 FL	*348.30 FL
12	1	*FRONT BUMPER FOG LAMP COVER	Not Necessary	130.90 FL	*-FL
13	1	*FRONT BUMPER INNER SPONGE	Torn	142.50 FL	*142.50 FL
14	1	*FRONT BUMPER REINFORCEMENT	Serviceable	681.70 FL	*-FL
15	2	*FRONT BUMPER PDC SENSORS	Serviceable	507.80 FL	*- FL
16	1	*FRONT FENDER -L/H	Repair	1,032.30 FL	*-FL
17	1	*FRONT FENDER INNER SHIELD	Not Necessary	347.10 FL	*-FL
18	1	*SET FRONT FENDER INNER SHIELD CLIP	Not Necessary	50.00 FL	*-FL
F=Fra	nchise	part. L=ListItemDisc.			V (50%) (50)
			Sub Total (S\$)		4,624.25
		- List Item Discount on L It	902.98	462.43	
			Total Parts (S\$)	8,126.82	4,161.82

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	20.00
2	TO APPLY UNDERCOATING	New	100.00	0.00
3	PANEL BEATING	New	1,400.00	300.00
4	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	New	1,200.00	400.00
5	TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR	New	300.00	50.00
	Gross Lab	our Cost (S\$)	3,080.00	770.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >