

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 15 April 2019 12:42 PM
To: Zoom Autowerks
Subject: RE: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U Our Ref: PNPV2018-00001908-01/CL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Tuesday, 9 April, 2019 10:03 AM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common

Subject: Re: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U Our Ref: PNPV2018-00001908-01/CL

Dear All,

Please arrange LKK.

On Tue, Apr 9, 2019, 10:01 <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Monday, 8 April, 2019 9:39 PM

To: Clara Li Zirong - SGUser; Motor Claims SG - SG Common

Subject: Pre-Repair Inspection for SGS 393 A // Accident on 17/03/2019 @ 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay involving SGS 393 A & SGY 4262 U

Dear Sir/Madam,

We are instructed by Low Hai Yeong to notify you of a road traffic accident on 17

/03/2019

at about 21:00HR at along Blk 3 Lorong Lew Lian Loading Bay Exit involving our client's vehicle registration number SGS 393 A and vehicle registration number SGY 4262 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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