

INS. CASE OWNER

vale

CC 4 / AXA 1900 6252 E play

LKK: IDAC:

Surveyor: Steve

DOI: ASSIGNMENT 15/1/19

Date / Time: 14/1/19

Registered in Merit: _____

Pre-assign / CCU / FTE:



Insured Vehicle No.: SLG 8520J
Name of Insured: UM Kim Quee
Insured Tel No.: _____ HP: _____
Excess Sec II : \$5 D.O.A.: 3/4/19

Claim No.: SA 002714/109511
Policy No.: VPR/PRI/6774
Make / Model: TOYOTA
Place of Accident: PIR 610A CLK ST 62

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: UENO PRI UENO
Driver Tel No.: _____ (V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: @ Final ? Yes / No

SMJ 2583H



INSRS: WSP: Tel: Liability: RMKS: Volkswagen



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

SMJ 2583H - 4 SLG 8520J - X

STAGE DATE / PIC

Non-Reporting Itr (1st):		
Non-Reporting Itr (2nd):		
Non-Reporting Itr (Final):		
Notification Itr (if non-pickup):		
Call CI:		
After call Itr to CI:		
Documentation Check List:	Handler	Typist
Notification Itr (if non-pickup):		
After call Itr to CI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA:		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD:		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

* Smartclaim
12/3/2019 PIR 2583H MK-4

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$5 (days) Reduction: @ Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____ If NO or B 28, Ass. Lia: _____

Repair Cost: \$5

Loss of Rental (LOR): \$5 (days)

Loss of Use (LOU): \$5 (\$ x days)

Loss of Income (LOI): \$5 (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$5

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 **Global Sum \$5:** _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$5 Name 1: _____

Payee 2: (Strike if N.A.) \$5 Name 2: _____

Payee 3: (Strike if N.A.) \$5 Name 3: _____

COPY SENT

1) Claim status: Normal/Reject/Private Settle (4)
2) Report Format: JB
3) Survey fee: 7500

Steve

REF: ASM(CAXA)

9

ASSIGNMENT

From: _____ Date: 15/4/19

Estimated Cost: _____

OD TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMJ 3583H

at Workshop m/s: volkswagen

of: 1 kompong Ampul Machperson

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 2 (Apron (weaving))

Veh No: SMJ 3583H Yr Regn: 28/02/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: Volkswagen Touan c.c. 1390

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 1053 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVG 2221 T 2 KW 034634

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17
R: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Frulli

Front	Rear
R/Bal. 7 mm	R/Bal. 7 mm
L/Bal. 7 mm	L/Bal. 7 mm
D.O.A. 7/4/19	D.O.I. 15/4/19

Survey held at Volkswagen, Kompong Ampul

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear RH

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS Cap

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV-129K
	Submit P/P \$ 3804.70 (Reel) 4631.96 / 537
	3750.40 (4578.06 / 580
	excluded check items \$ 892.00

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Inap (\$ _____))
 Interview (\$ _____))
 Tech. Invs (\$ _____))
 Weekend (\$ _____))

Survey Fee: _____

Transportation: _____ \$ + RS _____ \$

Photos _____

Others _____

TOTAL _____

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 1/2
Document no.
Document date 15-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000149/ 1
Job order date 08-04-2019
Service Advisor TIOU CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
WOON
SI XIANG
130 PUNGGOL WALK
#09-13
Singapore 828776

License plate SMJ353H	Model code 5T13NZ	First registration 28-02-2019	VIN WVGZZZ1TZKW034634	Model Touran 1.4 CL GT110 TSID7F	Mileage 200
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	R&R RIMS & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	B&P WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	B&P MECH	1	pcs.	200.00	#1	200.00	214.00
	Harness and Short Circuit Check						
	B&P DIAG	1	pcs.	360.00	#1	360.00	385.20
	For Diagnostic and Programming						
	B&P MACP SPRAY PAINT	4	pcs.	500.00	#1	2,000.00	2,140.00
	B&P MACP LABOUR	4	pcs.	580.00	#1	2,320.00	2,482.40
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,139.96	#1	1,139.96	1,219.76
	REAR BUMPER						
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	273.34	#1	273.34	292.47
	SPOILER						
5TA807863	Attachment Strip	1	pcs.	55.98	#1	55.98	59.90
	BUMPER CENTRE BRACKET						
5TA807305	Bumper	1	pcs.	442.56	#1	442.56	473.54
	REINFORCEMENT						
5TA807394	Guide Piece	1	pcs.	29.49	#1	29.49	31.55
	RHR SIDE BRACKET						
5TA807454	Guide Piece	1	pcs.	36.27	#1	36.27	38.81
	RHR TAILLIGHT BRACKET						
WHT005263	Rivet	4	pcs.	1.09	#1	4.36	4.67
5TA601025E FZZ	Alloy Wheel Aluminium Shi	1	pcs.	1,107.18	#1	1,107.18	1,184.68
	Rubber Valve	1	pcs.	3.22	#1	3.22	3.45

Quotation valid till 15-04-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		8,382.36	7%	586.77	8,382.36	8,969.13
Total		8,382.36		586.77	8,382.36	8,969.13

Steve (LKK) with Andrew 15/4/19 2:30pm
8322 8813
4 days
PIP
By before spray

Customer

Service Advisor

LKK Auto Consultants hereby
acknowledges the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

For more information, please visit our website www.lkk.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and prices).

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 2/2
Document no.
Document date 09-04-2019
Customer no. 5211000859
Customer GST-ID 1969004060
Dealer 39999
Job order number 2019000149/ 1
Job order date 08-04-2019
Service Advisor TIOW CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
Singapore 068811

Customer data:
Mr
WOON
SI XIANG
130 PUNGGOL WALK
828778 Singapore

License plate SMJ3583H	Model code 5T13NZ	First registration 28-02-2019	VIN WVGZZZ1TZKW034634	Model Touran 1.4 CL GT110 TSID7F	Mileage 200
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LKK Auto Consultants - please notify the Repairer of the following:

- To survey before after body painting
- To display damaged parts during survey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be surveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Service Request Details

Volkswagen

Claim

S9M01JH4

Reference

None ↗

Loss Date

7 April 2019

Report Date

8 Apr 2019 12:00:00 AM

Request Date

9 April 2019

Due Date

9 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Completed Work	
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Vehicle Information

Incident Vehicle Registration #

SMJ3583H

Make

TPVD VOLKSWAGEN

Model

TOURAN 1.4

Primary Contact/Insured

LIM KIM QUEE
610 CHOA CHU KANG STREET 62, #11-155, 680610, Singapore
98562506

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions:

- Overview
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Print Details

Authorization Letter

AUTHORIZATION LETTER

Date: 8/4/19

To: AXA Insurance
Cc: Bonnet Motors (S) Pte Ltd
Attn: To Whom It May Concern

Dear Sir / Madam,

RE: **Authorization to Act on Behalf for Insurance Claims Documentation**

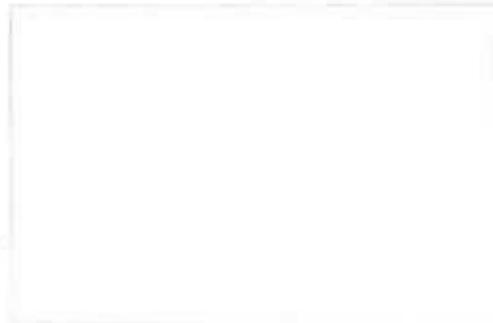
I, (full name) Lim Kim Quee (NRIC No) S15697286 hereby
authorized my relationship Spouse (full name) Chua Pei Leng
(NRIC No) S70123706 to examine and execute to sign all any necessary transaction
documentation pertaining to my registration vehicle number S14 D224J as I am
currently having tight official business schedule away from Singapore on duty overseas travel.

Please do not hesitate to contact me should you require any further clarification on the above.

Thank you.

Yours truly,

Signature: 
Name: Lim Kim Quee
Contact No: 8127 3852



Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S7012270G

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3A

Expiry Date

Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S7012270G

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence

-



<Submit WP Report> S9M01JI4 [ACCIDENT INVOLVING SLG 8520J(OI) & SMJ 3583H(TP) ON 07/04/2019]

Type

🔔 Question

Message

Hi, Please be informed that liability is unclear for this matter. Up-to-date, we did not receive any follow-up made from Third Party for their claim. In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our survey report to your good-office. Thank you.

Hsiao Tong - 12 March 2020

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19006252/Epa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE OH

Date : 19-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 8520J	Veh. Inspected	SMJ 3583H
Policy No.	VPA/P2162224	Coverage (\$)	0.00
Claim No.	S9M01JI4	Excess (\$)	0.00
Assign From		Assign Date	09/04/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN TOURAN	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	WVGZZZ1TZKW034634	Colour	BLUE
Odometer	1053	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	FIRELLI	7 mm
L/H Front Tyre	215/55 R17	FIRELLI	7 mm
R/H Rear Tyre	215/55 R17	FIRELLI	7 mm
L/H Rear Tyre	215/55 R17	FIRELLI	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/04/2019	Inspection Date	15/04/2019
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON		
Repairer	VOLKSWAGEN CENTRE SINGAPORE		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMJ 3583H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER FOR BUMPER PRIMED REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,139.96	-
1	SPOILER SATIN BLACK SPOILER (SN) (CONSISTENT)	* CHECK	273.34	-
1	ATTACHMENT STRIP BUMPER CENTRE BRACKET (SN) (CONSISTENT)	* CHECK	55.98	-
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	* CHECK	442.56	-
1	GUIDE PIECE RHR SIDE BRACKET (SN) (CONSISTENT)	* CHECK	29.49	-
1	GUIDE PIECE RHR TAILLIGHT BRACKET (SN) (CONSISTENT)	* CHECK	36.27	-
4	RIVET (SN) (CONSISTENT)	* CHECK	4.36	-
1	ALLOY WHEEL ALUMINIUM SHI (SN) (CONSISTENT)	CUT	1,107.18	1,107.18
1	RUBBER VALVE (SN) (CONSISTENT)	NECESSARY	3.22	3.22
			3,092.36	1,110.40
LABOUR				
R&R RIMS & BALANCE .			50.00	50.00
B&P WHEEL ALIGNMENT.			360.00	360.00
B&P MECH HARNESS AND SHORT CIRCUIT CHECK.			200.00	-
B&P DIAG FOR DIAGNOSTIC AND PROGRAMMING.			360.00	360.00
B&P MACP SPRAY PAINT.			2,000.00	1,000.00
B&P MACP LABOUR.			2,320.00	870.00
			5,290.00	2,640.00
GRAND TOTAL			8,382.36	3,750.40
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$842.00 NETT)				3,750.40

Report Ref No. CC4/ASM19006252/Epa3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SPM01J4
Reference	CCA/ASM1906252/EpaUp2
Loss Date	7 April 2019
Report Date	8 Apr 2019 12:00:00 AM
Request Date	9 April 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

[Add Events](#)

Vehicle Information

Incident Vehicle Registration #	SM1358JH
Make	TPVD VOLKSWAGEN
Model	TOURAN 1.4
Service Address	

...

Primary Contact/Insured

LIM KIM QUEE
610 CHOJA CHU KANG STREET 62, #11-155,
680610, Singapore
98562506

Claim Handler

OH Vale
654804897
vale.oh@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type:

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meinment	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
IA-3583.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 April 2019
EMAIL TP RPN.jpg	Letters and Correspondence	Workshop	VISHNU BATHAM Shabbir	9 April 2019
OO FR VIDEO.MP4	Evidence	Video	OH Vale	9 April 2019
P2162224_NB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	9 April 2019
P2162224_CL_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	9 April 2019
SMJ0563H TP GAA.PDF	Reports & Statement	GIA Report	DIHWAR Namerata	9 April 2019