

Pohlin

COMFORTDELGRO ENGINEERING

Our Ref : T 0419 / SHA1359J /WT(st)

Your Ref :

Date : 24-Apr-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA1359J YOUR INSURED XD 3414P
AND OTHER XD 1375G ON 06.04.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA1359J which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving XD 3414P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 7,384.39
6	7 days Loss of Rental @ \$ 125.19 per day	\$ 876.33
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 8,268.21

HIRER'S CLAIM

7	7 days Loss of Income @ \$ 80.00 per days	\$ 560.00
Total Claims :		\$ 8,828.21

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : XD 3414P
- c) GIA / Police report/s of : SHA1359J
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
551 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19006241/K1fb3

09 MAY 2019

LEI ENGINEERING PTE LTD

2023 Bukit Batok Street 23
#01-00, Bukit Batok Industrial Park A,
SINGAPORE 659528

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 3414P / SHA 1359J / OTHERS ALONG /AT AYE
TOWARDS TUAS ON 06/04/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA1359J , XD3414P , XD1... ON 06-Apr-19 16:00
MCE AYE TWDS KEPPEL RD
(NEAR SHENTON WAY EXIT .)**

I / We

HAN HENG SIEW(Hirer) NRIC No.: **S1127954F**

and/or

(Relief) NRIC No.:

Taxi Number

SHA1359J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Apr-2019

Name of Hirer

HAN HENG SIEW

Hirer NRIC

S1127954F

Signature :



Address

**65 TELOK BLANGAH DRIVE #09-148
100065**

Contact No.

96639679

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1831231800

Claim No : SNM19D201573C02/4

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$8,480.00

DOLLARS EIGHT THOUSAND FOUR HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 1359J

Insured Vehicle No. : XD 3414P

Date of Loss : 06/04/2019

Place of Accident : MCE AYE TWDS KEPPEL RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEI ENGINEERING PTE LTD

Driver Name : NG YEW JOO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 8,480.00
	=====
TOTAL	S\$ 8,480.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature : _____

Date : 17/4/2020

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1359J

INV. NO/DATE
91439391 22.04.2019

MAKE
HYUNDAI

JOB NO.
305285103

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
11.12.2018

DATE/TIME IN
06.04.2019 16:40

CHASSIS CODE
KMHC851CVKU122209

Description : 3P 06.04.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2288	IONIQ BEAM-RR BUMPER	1	294.80	20.00	235.84
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	IONIQV2 Moulding ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0005	04-01-0104-2270	IONIQ EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	IONIQ EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	28-01-0103-0005	(I40/SONATA)REAR BOOT LOGO C'TPL	1	15.00	0.00	15.00
0008	28-01-0103-0006	(I40/SONATA)REAR BOOT TRG NUMBER C'TPL*	1	15.00	0.00	15.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91439391	7,384.39	

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1359J

INV. NO/DATE
91439391 22.04.2019

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MODEL
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DATE OF REG
11.12.2018

DATE/TIME IN
06.04.2019 16:40

CHASSIS CODE
KMHC851CVKU122209

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	05-01-0199-0032	(ALL) WINDSCREEN ADHESIVE-310ML CART*	2	23.00	0.00	46.00
0010	04-01-0104-2256	IONIQ PANEL ASSY-TAIL GATE	1	2,489.40	20.00	1,991.52
0011	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70
0012	04-01-0104-2397	IONIQ LAMP ASSY-REAR COMB INSIDE LH#	1	794.40	20.00	635.52
0013	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0014	04-01-0104-2257	IONIQ GLASS ASSY-TAIL GATE LOWER#	1	384.90	20.00	307.92
0015	09-01-0104-2133	IONIQ ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
0016	04-01-0104-2370	IONIQ LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0017	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0018	09-01-0104-2184	IONIQVC UNIT ASSY-RSD LH	1	1,487.00	20.00	1,189.60

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91439391	7,384.39	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1359J

INV. NO/DATE
91439391 22.04.2019

MAKE
HYUNDAI

JOB NO.
305285103

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
11.12.2018

DATE/TIME IN
06.04.2019 16:40

CHASSIS CODE
KMHC851CVKU122209

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					5,631.30

JOB NATURE

0001	PB	PANEL BEATING	600.00		600.00
0002	SP	SPRAYPAINT CHARGE	600.00		600.00
0003	17-01	CHECK ALL LIGHTING	20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS	20.00		20.00
0005	L	REMOVE/REFIX REVERSE SENSOR	30.00		30.00
SUB-TOTAL :					1,270.00

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91439391	7,384.39	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1359J

INV. NO/DATE
91439391 22.04.2019

MAKE
HYUNDAI

JOB NO.
305285103

MODEL,
IONIQ(G2)

ODOMETER READING

DATE OF REG
11.12.2018

DATE/TIME IN
06.04.2019 16:40

CHASSIS CODE
KMHC851CVK1122209

Items total	6,901.30
Add GST @ 7.000 %	483.09
Invoice amount	7,384.39

Issued by : KATHERINETAN 22.04.2019 15:20:26
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91439391	7,384.39	

Our Ref: CT19040161

Date: 22 April 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/04/2019 @ 16:00 hrs
ALONG MCE AYE TWDS KEPPEL RD
INVOLVING XD3414P, XD1375G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1359J** (the "Taxi"). The Taxi was hired to **HAN HENG SIEW IC NO S1127954F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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XD3414P	06 Apr 2019 / 16:00:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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[Previous](#)[OK](#)

snr 1389J

RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: SNM19D201573C02/4(cbs)

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 4/2/2020 3:58 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

LKK REF - CC3/CTI19006241/K1fb3

CTPIS REF – SNM19D201573C02/4(cbs)

Hi Asher

You may proceed to resolve the property damage claim at \$8,480.62.

We await your payment advice to enable Boon Sen to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, April 2, 2020 11:30 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: SNM19D201573C02/4(cbs)

Hi Sir,

We refer to our email dated 18/06/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Wednesday, 11 December 2019 2:10 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAUTO)

Sent: Tuesday, 12 November 2019 3:20 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

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LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Wednesday, 18 September 2019 4:14 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

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Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Monday, 19 August 2019 5:52 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [REMINDER] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Sir,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Wednesday, 31 July 2019 5:26 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Sir,

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Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 19 July 2019 5:12 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Boon Sen,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 9 July 2019 9:43 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Boon Sen,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Friday, 5 July 2019 12:42 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Boon Sen,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Monday, 1 July 2019 3:30 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Boon Sen,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 18 June 2019 5:00 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Hi Boon Sen,

We refer to the email below.

All document is attached on the previous email

Third party Taxi number of days is based on the mileage book.

Vehicle is ground in since 06/04/19, the breakdown as follow:

06/04/19 (SAT)	Accident Date (vehicle In)	0.5days
07/04/19 (SUN)	Non Working Day	1day
08/04/19 (MON)	Inspection Date	1day
09/04/19 (TUE)	Repair Day 1	1day
10/04/19 (WED)	Repair Day 2	1day
11/04/19 (THU)	Repair day 3	1day
12/04/19 (FRI)	Vehicle Out	1day

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 18 June 2019 2:27 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019 / our ref: snm19d201573

Dear Asher,

Can advise on following:

1. Rental agreement? And rental bill? Pls also advise why 6.5 days? Shouldn't be 4 day include 1 Sunday because survey report state 3 working day? We will look into rental amount once above is advised/provided.
2. 2) LOI: pls also advise on days why is 6.5 days
3. Pls provide LTA receipt

We look forward to your kind advice on above before authorising claim.

Thank you.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, June 18, 2019 2:02:51 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Chong Boon Sen; Chee So Chow

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019

Your ref : TBA

Our ref : CC3/CTI19006241/K1eb3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,881.99 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,106.11	\$ 7,384.39
2. Loss of Rental (6days x \$115)	\$ 876.33	\$ 813.74 (6.5 days x \$125.19)
3. Loss of Income (6days x \$80)	\$ 560.00	\$ 275.00 (6.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 12,549.93	\$ 8,480.62

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 10 April 2019 9:35 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019

Dear All,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, 10 April, 2019 8:58 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD3414P (OI : CTI - TBA) and SHA1359J (TP : LKK REF - CC3/CTI19006241/K1fb3) on 06.04.2019

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

We have inspected TP vehicle SHA 1359J at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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