

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 8 April 2019 5:00 PM
To: 'Janet Tan'; assignments
Cc: Admin A
Subject: RE: DM19HO00963/JT: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Monday, 8 April, 2019 4:26 PM
To: assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: DM19HO00963/JT: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Dear all

Please attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Monday, April 8, 2019 4:20 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: DM19HO00963/JT: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Dear Janet,

You may engage LKK Auto Consultant to survey.

Regards

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, April 8, 2019 9:56:18 AM
To: Hamzah
Subject: DM19HO00963/JT: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Without Prejudice
Save As To Costs

Dear Sir/Madam,

For pre repair survey request, please email to egiprs@eqinsurance.com.sg

We can agree on direct settlement, if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle. Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 |
|--|--|

| | |
|---|--|
| | Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | 10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 |
| 11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432 | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Monday, April 8, 2019 9:34 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Dear Janet,

Your insured driver called me last week and there was no indication on private settlement.

Kindly revert.

Regards

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, April 4, 2019 2:19:28 PM
To: Hamzah
Subject: RE: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Without Prejudice
Save As To Costs

Dear Hamzah

Our insured driver shall be calling you shortly as he would like to private settle the matter.

Please keep us posted. Thank you.

Regards,

Janet Tan
Senior Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Thursday, April 4, 2019 11:20 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: Accident involving SFL67Z and your insured SKH582P on 31-3-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com