

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 10 April 2019 7:13 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A; Poh Kin (LKKAUTO)
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary_Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 4169E at M/s Esteem Performance Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 9 April 2019 12:31 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 8 April 2019 5:36 PM
To: Carmen Lim <carmen@esteemperf.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: serence ctc <serence@esteemperf.com.sg>
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]

Lonpac External - General

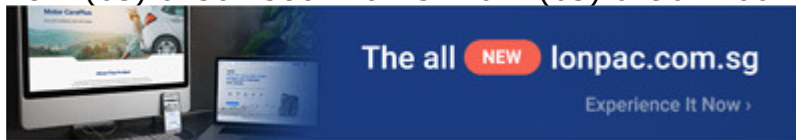
Dear Carmen

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]
Sent: Monday, 8 April, 2019 4:53 PM
To: MT_Claim_SG
Cc: ONG LI LI; serence ctc
Subject: REQUEST FOR PRI SURVEY SLN4169E

Dear Lonpac,

Accident involving SLN4169E & GBE2874G & SKG3361X on 06.04.2019

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLN 4169 E

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA once receive from Mars.

Thank you.



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

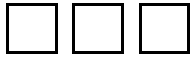
Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)
[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)
www.esteemperformance.com



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www.avg.com