

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 1 October 2019 4:51 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: MANDATE REQUEST - SLN 4169E / GBE 2874G [OI-LONPAC: TBA]Date of accident: 06/04/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

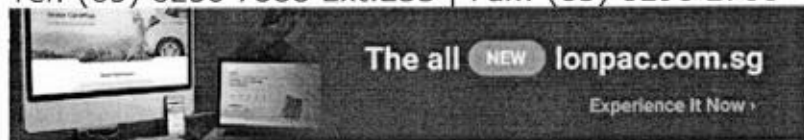
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 25 September, 2019 3:54 PM
To: MT_Claim_SG
Cc: Admin A
Subject: MANDATE REQUEST - SLN 4169E / GBE 2874G [OI-LONPAC: TBA]Date of accident: 06/04/2019

Lonpac Ref: Please advice

LKK Ref: CC4/LPC19006231/Kkb3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is three vehicle chain collision and our Insured is the last vehicle. We opine that BOLA 28 is applicable and liability is down against Insured.

Summary to offer to third party repairer "ESTEEM PERFORMANCE PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 30,898.58	\$ 17,809.26
2. Loss of Rental (16 days x \$61.99) (W/GST)	\$ 991.84	\$ 991.84 (16 days x \$61.99)
3. LTA/ GIA Search Fee	\$ 7.48	\$ 7.48
Total	\$ 31,897.90	<u>\$ 18,808.58</u>

**11 days recommendation for repair + 2 Sundays +1 Holiday + 2 PRS = 16 days

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
 DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : GBE 2874 G

Our Ref : CIV1301902 / SLN 4169 E

Date : 08-07-19

LONPAC INSURANCE BERHAD
300, Beach Road,
07 The Concourse, #17-04,
Singapore 199555

RE : ACCIDENT INVOLVING **SLN 4169 E & GBE 2874 G**
ACCIDENT DATE **06.04.2019**
ACCIDENT ALONG **AIRPORT BLVD**

We are the workshop for the owner of motor vehicle no : **SLN 4169 E** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **GBE 2874 G** we are submitting these claims for your consideration.

1	Cost of repair	S \$	17,809.26
2	Loss of rental 16 days @ \$ 61.99 / day	S \$	991.84
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		S \$	18,808.58

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 11 November 2019 1:47 PM
To: Carmen Lim
Cc: Admin A
Subject: Accident between SLN 4169E & GBE 2874G (LONPAC) on 06/04/2019
Attachments: LONPAC DV.pdf

Tracking:	Recipient	Delivery
	Carmen Lim	
	Admin A	
	olivialau@lkkauto.com	Delivered: 11/11/2019 1:47 PM
	Meikwan@lkkauto.com	Delivered: 11/11/2019 1:47 PM
	shupei@lkkauto.com	Delivered: 11/11/2019 1:47 PM

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your LOD dated 8/7/2019 for **\$ 18,808.58 (all in)**.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **Original LOD**
- **Original Final Repair Tax Invoice, rental agreement**
- **Original Letter of Authorisation & hardcopy of the DV**

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLN 4169 E & GBE 2874 G
along Airport BLVD on 06/04/2019 @ 22:30

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLN 4169 E do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021645
DATE : 11 NOVEMBER 2019

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE2874G the sum of Singapore Dollar Eighteen Thousand Eight Hundred Eight and Fifty-Eight cents Only (\$18,808.58) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE2874G and SLN4169E on 06 April 2019 along Airport Boulevard.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/SHIN KHAI CONSTRUCTION PTE LTD (GNANASEKARAN MANIKANDAN)) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to ESTEEM PERFORMANCE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date



Grab Rentals Pte Ltd.

Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

ATTN: Motor Claim Department

Your Ref No: GBE2874G
Claim Type: Third Party
Accident Date: 06/04/2019
TP Veh Reg No: GBE2874G

Claim No: CER1301464
Final No: CIV1301902
Date: 06 Jun 2019
Policy No: A29114756MKF
Veh Reg No: SLN4169E
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: JTDKB3FU203556663
Engine No: 2ZRS041774
Reg. Date:

Tax Invoice to Vehicle No :SLN4169E

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
Others			
1 COST OF REPAIR	1 PCS	16,644.17	16,644.17
		16,644.17	16,644.17
		Total	SS 16,644.17
		Add GST @ 7%	1,165.09
		Total Amount Payable	SS 17,809.26

TOTAL: SINGAPORE DOLLAR SEVENTEEN THOUSAND EIGHT HUNDRED AND NINE AND CENTS TWENTY SIX ONLY

The above vehicle was surveyed by KENNETH on 09/04/2019

For Esteem Performance Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	04/03/2019	Vehicle Rental Agreement No.	14369
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	ESTEEM LEASING PTE LTD	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	8, KAKI BUKIT AVENUE 4, #02-42, PI	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	01/02/1980	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	201807215D	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6590272260	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6590272260	<input checked="" type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLN4169E	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
Rental Period		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	1	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date Checked Out	04/03/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days		<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date of Return	04/04/2019	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date of Return			
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S \$ \$85.00 Per week @ S \$ \$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$ \$61.99 Per week @ S \$ \$434.00	Total Amount Received*	S \$0.00
<input checked="" type="checkbox"/> () DD Promotion Rental Charges/Day	Per day @ S Per week @ S	* Inclusive GST	
Rental Period	1 days / 0 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)			
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
High Liability	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Own Damage (inclusive of Act of God incidents & accidents in Malaysia)	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Stolen Vehicle	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107	S\$107	No waiver of Rental Charges & no replacement vehicle provided

Payment Method			
() Driver Wallet		(X) Cash / Cheque	SG\$
() Credit Card		() Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sq/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Apr 2019 / 16:48:01

Receipt Date/Time : 08 Apr 2019 / 16:48:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190408-002707

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBE2874G

As at 06 Apr 2019/22:30:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - GBE2874G

Enquiry Fee

20190408164708572147

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Result of Insurance Enquiry - SKF6316M

As at 08 Apr 2019/07:03:00

Insurance Co: EQ INSURANCE COMPANY LTD

2 Insurance Enquiry - SKF6316M

Enquiry Fee

20190408164708626016

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Result of Insurance Enquiry - SLP9802S

As at 08 Apr 2019/14:45:00

Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD

3 Insurance Enquiry - SLP9802S

Enquiry Fee

20190408164708667522

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Result of Insurance Enquiry - SMD6492Z

As at 06 Apr 2019/12:05:00

Insurance Co: AXA INSURANCE PTE LTD

4 Insurance Enquiry - SMD6492Z

Enquiry Fee

20190408164708719062

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

28.00 1.96 29.96

Rounding Difference

0.01

Total Amount Payable

29.95

Paid By

20190408164720983

Direct Debit: eNETS Debit
(Internet Banking)

29.95

Total

29.95

Cash Change

0.00

Tendered Amount

29.95

Excess Refundable Amount

0.00