

1552-20

INS. CASE OWNER:

Ang Li Li

CCP/LPC1900

b231, K*63⁵²

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

1/4/19

Date / Time:

8/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBE 2874G

Name of Insured:

SHIN KHM CONSTRUCTION Pte

Insured Tel No.:

HP:

D.O.A:

6/4/19

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

GNANASEKARAN MANIKANDAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

218205000660

Mitsubishi

BUP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBE 2874G

SLN 4169E

SEG 3761X



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esteeem

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLN 4169E - X

GBE 2874G - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

BOLA 28, 100%, 3 car chain collision and 01 is the last vehicle

pending finalize OK

8/8/19

File passed to type mandate

12/12/19
Chandra

File passed to Shu Pei to close.

PRELIMINARY ADVICE

Date/Time:

10/4/2019

Sent By:

CSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS

16,644.17

(11 days)

Reduction:

43 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

100%

Repair Cost: (W/GST)

SS

17,809.28

Loss of Rental (LOR):

SS

991.84

(16 days)

x 61.99

Loss of Use (LOU):

SS

-

(S - x - days)

Loss of Income (LOI):

SS

-

(S - x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.48

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$450

Total:

SS

18,808.58

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

18,808.58

Name 1:

ESTEEM PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

LPC /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

Estem

of

Insured:

Policy No.

Claims No.

Sum Insured:

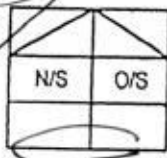
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

11

days

Res.:

Yes or No

Lum Sum:

1-B, %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SEN 410PE

Yr Regn:

05, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

c.c

1798

Colour:

M. P. White

A/C:

Insured / Std / NI / NA

Sp. Reading

145928

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKBB 31-U 203 556663

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: M / S / Rim / STD A / Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

8

mm

L/Bal.

6

mm

L/Bal.

8

mm

D.O.A.

6/4/19

D.O.A.

9/4/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rear & Fm N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

C/P \$ 16,644.17 / Red \$ 12,335.94 / 43%

11 days + 2 Sundays + 1 P# (Good Friday) + 2 Saturday / PRs
= 16 days

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Factors

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19006231/Kfb3

Date: 10.04.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLN4169E

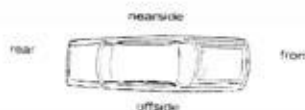
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.04.2019 at the premises of M/s Esteem Performance Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	28,568.41
Revised Estimate Amount	: S\$	16,063.30
"Check" Items Amount	: S\$	6,973.28
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion & Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 11 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Longpal
CKK Classic



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 4169 E

Finalised

Parts	(a) Cost / List Price Items	\$ 17185.56	28,997.88
	Plus/Less 25%	\$ 4296.39	7,249.47
	Total of Cost / List	\$ 12889.17	21,748.41
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$ 375	340.00
	Total Parts Cost	\$ 13264.17	22,088.41
Labour		\$ 2420	6,480.00
Total		\$ 15684.17	28,568.41

Not at home
Resurvey B4 point
end panel :
* When take out Rv Bmp. need to take photo.
* After replace, remember take photo !!!

28877.18

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Kenner

Company

CKK

Survey conducted on

9/4/19

at 14:45

Remarks By Surveyor

(a) The repair of this vehicle is ☒ authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 11 day(s)

(c) Resurvey : Required / ☒ Not Required

(d) Excess : \$

(e) Signature of surveyor

Kenner

Date: 9/4/19



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 689536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Car Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLN 4169 E

TOYOTA PRIUS

JTDKB3FU203556663

Submit By :
Year Manufacture :
Engine No. :
Cost / List

Carmen Lim

2017

No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	Sm 1	\$45.00	S.N	X
2	Front number plate garnish	Sm 1	\$129.00		X
3	Front support panel LH	R 1	\$213.50		X
4	Headlamp panel LH	R 1	\$89.20		X
5	Headlamp LH	CR 1	\$2,531.60	✓	✓
6	Front bumper	CR 1	\$450.80	✓	✓
7	Front bumper clip	M 10	\$40.00	✓	✓
8	Front bumper reinforcement - upper	R 1	\$711.50		X
9	Front bumper reinforcement - lower	R 1	\$245.30		X
10	Front bumper side retainer RH	R 1	\$107.20		X
11	Front bumper side retainer LH	CR 1	\$107.20	✓	✓
12	Front bumper upper grille	Sm 1	\$321.90		X
13	Front bumper lower grille	Sm 1	\$148.60		X
14	Front bumper emblem	Me 1	\$87.10	✓	✓
15	Front bumper tow cover LH	Sm 1	\$25.70		X
16	Front bumper sponge - upper	Sm 1	\$89.81		X
17	Front bumper sponge - lower	Sm 1	\$135.70		X
18	Fog lamp LH	Sm 1	\$910.70	✓	✓
19	LH front fender	R 1	\$868.70	✓	✓
20	LH front fender undershield	Dis 1	\$195.60	✓	✓
21	LH front fender undershield clip	M 10	\$25.00	✓	✓
22	LHF fender wording "HYBRID"	M 1	\$44.17	✓	✓
23	LH front fender quarter garnish	Dis 1	\$122.70	✓	✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 689536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

5383.57

Prepare Parts

Vehicle No. :

SLN 4169 E

Submit By :

Carmen Lim

Make & Model :

TOYOTA PRIUS

Year Manufacture :

2017

Chassis No. :

JTDKB3FU203556663

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	LH front lower arm	1	\$492.65		X
25	LH front shock absorber	1	\$462.70		X
26	LH front shock absorber top mounting	1	\$195.07		X
27	LH front shock absorber stopper	1	\$37.02		X
28	LH front knuckle arm	1	\$476.75		X
29	LH front knuckle bearing	1	\$573.20		X
30	LH front wheel hub	1			
31	LH front wheel hub lock nut	1	\$28.02		X
32	LH front tie rod	1	\$1,721.85		X
33	LH front tie rod end	1	\$116.40		X
34	LH front hub cap	1	\$195.62		X
35	LH front rim	1	\$1,555.10	✓	✓
36	Rear windscreen moulding	1	\$97.70	✓	✓
37	Rear windscreen sealant	1	\$50.00		4012
38	Rear windscreen top garnish	1	\$655.40	✓	✓
39	Rear windscreen top quarter garnish LH	1	\$189.60	✓	✓
40	Rear windscreen top quarter garnish RH	1	\$189.60	✓	✓
41	Rear number plate	1	\$45.00	(S.N)	✓
42	Reverse sensor	1	\$200.00	(S.N)	✓
43	Rear bumper	1	\$497.50	✓	✓
44	Rear bumper clip	10	\$40.00	✓	✓
45	Rear bumper side retainer LH	1	\$112.70	✓	✓
46	Rear bumper side retainer RH	1	\$112.70		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

3337.60
SN: 288

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLN 4169 E

TOYOTA PRIUS

JTDKB3FU203556663

Submit By :
Year Manufacture :
Engine No. :

Carmen Lim
2017

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
47	Rear bumper reinforcement	1	\$398.90	✓	✓
48	Rear bumper lower garnish centre	1	\$582.60	✓	✓
49	Rear bumper lower garnish LH	1	\$149.70		?
50	Rear bumper lower garnish RH	1	\$149.70		X
51	Rear bumper tow cover	1	\$31.70		X
52	Rear bumper under cover	1	\$355.20		?
53	Rear bumper under cover LH	1	\$187.60	✓ CM	ⓧ
54	Rear bumper under cover RH	1	\$187.60		X
55	Rear bumper under cover clip	4	\$14.00		X
56	Tail door	1	\$1,122.50	✓	✓
57	Tail door lock	1	\$487.70	✓	✓
58	Tail door emblem	1	\$61.70	✓	✓
59	Wording "PRIUS"	1	\$51.90	✓	✓
60	Wording "HYBRID"	1	\$55.47	✓	✓
61	Tail door hinge LH	1	\$87.60	✓	ⓧ
62	Tail door hinge RH	1	\$87.60	✓	ⓧ
63	Taildoor absorber LH	1	\$296.40		X
64	Taildoor absorber RH	1	\$296.40		X
65	Tail door plate garnish	1	\$782.50	✓	✓
66	Tail door inner trim	1	\$278.90		X
67	Tail door inner trim clip	10	\$28.00		X
68	Taildoor spoiler	1	\$1,567.83	✓	✓
69	Tail end panel	1	\$596.60	✓	✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

6070.50

Spare Parts

Vehicle No. :
 Make & Model :
 Chassis No. :

SLN 4169 E

TOYOTA PRIUS
 JTDKB3FU203556663

Submit By :
 Year Manufacture :
 Engine No. :

Carmen Lim
 2017

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
47	Tail end panel garnish <i>Sn</i>	1	\$151.60		<i>✓</i>
48	Tail end panel garnish clip <i>na</i>	10	\$35.00		<i>✓</i>
49	Boot weatherstrip <i>Sn</i>	1	\$353.10		<i>✓</i>
50	Spare tyre well panel <i>R</i>	1	\$793.15		<i>✓</i>
51	Spare tyre board <i>Sn</i>	1	\$566.79		<i>✓</i>
52	Spare tyre compartment sponge LH <i>Sn</i>	1	\$297.67		<i>✓</i>
53	Spare tyre compartment sponge RH <i>Sn</i>	1	\$297.67		<i>X</i>
54	Spare tyre compartment centre <i>Sn</i>	1	\$251.70		<i>✓</i>
55	Tail lamp LH - UPPER <i>Bo</i>	1	\$498.75	<i>✓</i>	<i>✓</i>
56	Tail lamp RH - UPPER <i>Bo</i>	1	\$498.75		<i>X</i>
57	Tail lamp LH - LOWER <i>CM</i>	1	\$511.60	<i>✓</i>	<i>✓</i>
58	Tail lamp RH - LOWER <i>Sn</i>	1	\$511.60		<i>X</i>
59	Taillamp clip <i>na</i>	3	\$13.50	<i>✓</i>	<i>✓</i>
60	Taildoor glass <i>Shotared</i>	1	\$598.70	<i>✓</i>	<i>✓</i>
61	Taildoor glass sealant <i>na</i>	1	\$50.00	S.N	<i>401a</i>
62	Third brake light <i>Bo</i>	1	\$359.64	<i>✓</i>	<i>✓</i>
63					
64					
65					
66					
67					
68					
69					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

1982.19
 SN: 40



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLN 4169 E** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIC, FRONT BUMPER LHF FENDER, SUPPORT PANEL, LHF DOOR)	\$2,600.00	1200
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIC, FRONT BUMPER LHF FENDER, SUPPORT PANEL, LHF DOOR)	\$2,200.00	1600
3	To check wiring & focus headlamp	\$50.00	40
4	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	100
5	To remove & refit rear windscreen.	\$120.00	✓
6	To tuff coat.	\$300.00	90
7	To transfer boot mechanism to new boot	\$120.00	60
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	30
9	Towing	\$60.00	50

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

3290

Vehicle No. :	<u>SLN 4169 E</u>	Submit By :	<u>Carmen Lim</u>
Make & Model :	<u>TOYOTA PRIUS</u>	Year of Manufacture :	<u>2017</u>

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

140

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 569536

Tel:64841221 Fax:64847829

Spare Parts

Vehicle No. :

SLN 4169 E

Make & Model :

TOYOTA PRIUS

Chassis No. :

JTDKB3FU203556663

Submit By :

CARMEN LIM

Year Manufacture :

2017

Engine No. :

Cost / List**Supplementary**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	RH rear fender inner trim board <i>CM</i>	1	\$411.70	<i>take photo after part</i>	<input checked="" type="checkbox"/>
2		1			
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		4			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge

411.70



ESTEEM PERFORMANCE PTE LTD

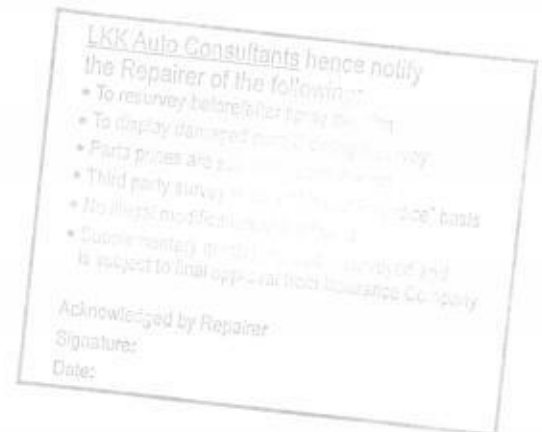
Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 4169 E

Parts	(a) Cost / List Price Items	\$	28,997.88
	Plus/Less 25%	\$	7,249.47
	Total of Cost / List	\$	21,748.41
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	340.00
Total Parts Cost		\$	22,088.41
Labour		\$	6,480.00
Total		\$	28,568.41

The above total will be subjected to 7% G.S.T.



Name of Surveyor

Kenner

Company

LKK

Survey conducted on

9/4/19

at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 11 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor

Kenner

Date:

9/4/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :	SLN 4169 E	Submit By :	Carmen Lim
Make & Model :	TOYOTA PRIUS	Year Manufacture :	2017
Chassis No. :	JTDKB3FU203556663	Engine No. :	

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	X
2	Front number plate garnish	1	\$129.00		X
3	Front support panel LH	1	\$213.50		?
4	Headlamp panel LH	1	\$89.20		?
5	Headlamp LH	1	\$2,531.60		✓
6	Front bumper	1	\$450.80		✓
7	Front bumper clip	10	\$40.00		✓
8	Front bumper reinforcement - upper	1	\$711.50		X
9	Front bumper reinforcement - lower	1	\$245.30		X
10	Front bumper side retainer RH	1	\$107.20		X
11	Front bumper side retainer LH	1	\$107.20		✓
12	Front bumper upper grille	1	\$321.90		X
13	Front bumper lower grille	1	\$148.60		X
14	Front bumper emblem	1	\$87.10		✓
15	Front bumper tow cover LH	1	\$25.70		X
16	Front bumper sponge - upper	1	\$89.81		X
17	Front bumper sponge - lower	1	\$135.70		X
18	Fog lamp LH	1	\$910.70		✓
19	LH front fender	1	\$868.70		✓
20	LH front fender undershield	1	\$195.60		✓
21	LH front fender undershield clip	10	\$25.00		✓
22	LHF fender wording "HYBRID"	1	\$44.17		✓
23	LH front fender quarter garnish	1	\$122.70		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLN 4169 E**

Make & Model : **TOYOTA PRIUS**

Chassis No. : **JTDKB3FU203556663**

Submit By : **Carmen Lim**

Year Manufacture : **2017**

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	LH front lower arm	1	\$492.65		?
25	LH front shock absorber	1	\$462.70		?
26	LH front shock absorber top mouting	1	\$195.07		?
27	LH front shock absorber stopper	1	\$37.02		?
28	LH front knuckle arm	1	\$476.75		?
29	LH front knuckle bearing	1	\$573.20		?
30	LH front wheel hub	1			
31	LH front wheel hub lock nut	1	\$28.02		X
32	LH front tie rod	1	\$1,721.85		?
33	LH front tie rod end	1	\$116.40		?
34	LH front hub cab	1	\$195.62		?
35	LH front rim	1	\$1,555.10		✓
36	Rear windscreen moulding	1	\$97.70		✓
37	Rear windscreen sealant	1	\$50.00		4012
38	Rear windscreen top garnish	1	\$655.40		✓
39	Rear windscreen top quarter garnish LH	1	\$189.60		✓
40	Rear windscreen top quarter garnish RH	1	\$189.60		✓
41	Rear number plate	1	\$45.00	S.N	✓
42	Reverse sensor	1	\$200.00	S.N	✓
43	Rear bumper	1	\$497.50		✓
44	Rear bumper clip	10	\$40.00		✓
45	Rear bumper side retainer LH	1	\$112.70		✓
46	Rear bumper side retainer RH	1	\$112.70		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLN 4169 E**
 Make & Model : **TOYOTA PRIUS**
 Chassis No. : **JTDKB3FU203556663**

Submit By : **Carmen Lim**
 Year Manufacture : **2017**
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
47	Rear bumper reinforcement	1	\$398.90		✓
48	Rear bumper lower garnish centre	1	\$582.60		✓
49	Rear bumper lower garnish LH	1	\$149.70		?
50	Rear bumper lower garnish RH	1	\$149.70		X
51	Rear bumper tow cover	1	\$31.70		X
52	Rear bumper under cover	1	\$355.20		?
53	Rear bumper under cover LH	1	\$187.60		?
54	Rear bumper under cover RH	1	\$187.60		X
55	Rear bumper under cover clip	4	\$14.00		?
56	Tail door	1	\$1,122.50		✓
57	Tail door lock	1	\$487.70		✓
58	Tail door emblem	1	\$61.70		✓
59	Wording "PRIUS"	1	\$51.90		✓
60	Wording "HYBRID"	1	\$55.47		✓
61	Tail door hinge LH	1	\$87.60		✓
62	Tail door hinge RH	1	\$87.60		✓
63	Taildoor absorber LH	1	\$296.40		?
64	Taildoor absorber RH	1	\$296.40		?
65	Tail door plate garnish	1	\$782.50		✓
66	Tail door inner trim	1	\$278.90		?
67	Tail door inner trim clip	10	\$28.00		?
68	Taildoor spoiler	1	\$1,567.83		✓
69	Tail end panel	1	\$596.60		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLN 4169 E**
 Make & Model : **TOYOTA PRIUS**
 Chassis No : **JTDKB3FU203556663**

Submit By : **Carmen Lim**
 Year Manufacture : **2017**
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
47	Tail end panel garnish	1	\$151.60		?
48	Tail end panel garnish clip	10	\$35.00		?
49	Boot weatherstrip	1	\$353.10		?
50	Spare tyre well panel	1	\$793.15		?
51	Spare tyre board	1	\$566.79		?
52	Spare tyre compartment sponge LH	1	\$297.67		?
53	Spare tyre compartment sponge RH	<i>Sm</i> 1	\$297.67		X
54	Spare tyre compartment centre	1	\$251.70		?
55	Tail lamp LH - UPPER	<i>Bo</i> 1	\$498.75		✓
56	Tail lamp RH - UPPER	<i>Bo</i> 1	\$498.75		X
57	Tail lamp LH - LOWER	<i>CM</i> 1	\$511.60		✓
58	Tail lamp RH - LOWER	<i>Sm</i> 1	\$511.60		X
59	Taillamp clip	<i>mc</i> 3	\$13.50		✓
60	Taildoor glass	<i>Shortland</i> 1	\$598.70		✓
61	Taildoor glass sealant	<i>mc</i> 1	\$50.00	S.N	<i>405m</i>
62	Third brake light	<i>Bo</i> 1	\$359.64		✓
63					
64					
65					
66					
67					
68					
69					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLN 4169 E** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIC, FRONT BUMPER, LHF FENDER, SUPPORT PANEL, LHF DOOR)	\$2,600.00	1200
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIC, FRONT BUMPER, LHF FENDER, SUPPORT PANEL, LHF DOOR)	\$2,200.00	1600
3	To check wiring & focus headlamp	\$50.00	40
4	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	100
5	To remove & refit rear windscreen.	\$120.00	✓
6	To tuff coat.	\$300.00	90
7	To transfer boot mechanism to new boot	\$120.00	60
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	30
9	Towing	\$60.00	50

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Labour

Vehicle No. : SLN 4169 E

Submit By : Carmen Lim

Make & Model : TOYOTA PRIUS

Year of Manufacture : 2017

[illegible]

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 8 April 2019 5:36 PM
To: Carmen Lim; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: serence ctc
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]
Attachments: 20190408165254738.pdf

12:30pm @ 1/4/19
vehicle is
carmen
serence ctc.

Lonpac External - General

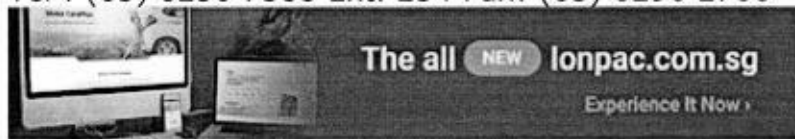
Dear Carmen

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Monday, 8 April, 2019 4:53 PM
To: MT_Claim_SG
Cc: ONG LI LI; serence ctc
Subject: REQUEST FOR PRI SURVEY SLN4169E

Dear Lonpac,

Accident involving SLN4169E & GBE2874G & SKG3361X on 06.04.2019

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLN 4169 E

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

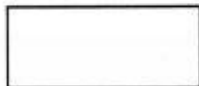
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA once receive from Mars.

Thank you.



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

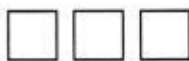
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 April 2019 4:04 PM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]
Attachments: 11042019160115.pdf

Lonpac External - General

Dear Shu Pei,

Attached copy of insured's report for your attention.

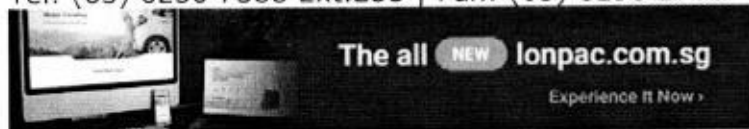
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 10 April, 2019 7:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAuto)
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 4169E at M/s Esteem Performance Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 9 April 2019 12:31 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 8 April 2019 5:36 PM

To: Carmen Lim <carmen@esteemperf.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>

Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E [External General]

Lonpac External - General

Dear Carmen

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]
Sent: Monday, 8 April, 2019 4:53 PM
To: MT_Claim_SG
Cc: ONG LI LI; serence ctc
Subject: REQUEST FOR PRI SURVEY SLN4169E

Dear Lonpac,

Accident involving SLN4169E & GBE2874G & SKG3361X on 06.04.2019

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle
no.SLN 4169 E

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned
workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA once receive from Mars.

Thank you.



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 3 May 2019 1:39 PM
To: carmen@esteempref.com.sg
Cc: Admin A
Subject: RE: Our Ref: TBA REQUEST FOR PRI SURVEY SLN4169E, GBE 2874G on 06.04.2019

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/LPC19006231/Kfb3
Your Ref: SLN 4169E

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

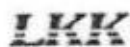
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : GBE 2874 G

Our Ref : CIVI301902 / SLN 4169 E

Date : 08-07-19

LONPAC INSURANCE BERHAD
300, Beach Road,
07 The Concourse, #17-04,
Singapore 199555

RE : ACCIDENT INVOLVING **SLN 4169 E & GBE 2874 G**
ACCIDENT DATE **06.04.2019**
ACCIDENT ALONG **AIRPORT BLVD**

We are the workshop for the owner of motor vehicle no : SLN 4169 E which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured GBE 2874 G we are submitting these claims for your consideration.

1	Cost of repair	S \$	17,809.26
2	Loss of rental <u>16</u> days @ \$ <u>61.99</u> / day	S \$	991.84
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		S \$	18,808.58

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

ATTN: Motor Claim Department

Your Ref No: GBE2874G
Claim Type: Third Party
Accident Date: 06/04/2019
TP Veh Reg No: GBE2874G

Claim No: CER1301464
Final No: CIV1301902
Date: 06 Jun 2019
Policy No: A29114756MKF
Veh Reg No: SLN4169E
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: JTDKB3FU203556663
Engine No: 2ZRS041774
Reg. Date:

Tax Invoice to Vehicle No :SLN4169E

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	16,644.17	16,644.17
		16,644.17	16,644.17
Total			S\$ 16,644.17
Add GST @ 7%			1,165.09
Total Amount Payable			<u>S\$ 17,809.26</u>

TOTAL: SINGAPORE DOLLAR SEVENTEEN THOUSAND EIGHT HUNDRED AND NINE AND CENTS TWENTY SIX ONLY

The above vehicle was surveyed by KENNETH on 09/04/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

LETTER OF AUTHORITY

To Whom It May Concern:

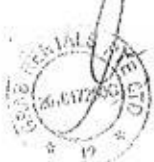
ACCIDENT INVOLVING SLN 4169 E & GBE 2874 G
along Airport BLVD On 06/04/2019 @ 22:30

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLN 4169 E do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	04/03/2019	Vehicle Rental Agreement No.	14369
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	ESTEEM LEASING PTE LTD	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	8, KAKI BUKIT AVENUE 4, #02-42, PI	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	01/02/1980	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	201807215D	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6590272260	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6590272260	<input checked="" type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLN4169E	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
Rental Period		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	1	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date Checked Out	04/03/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days		<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date of Return	04/04/2019	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date of Return			
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S \$ \$85.00 Per week @ S \$ \$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$ \$61.99 Per week @ S \$ \$434.00	Total Amount Received*	S \$0.00
<input checked="" type="checkbox"/> () DD Promotion Rental Charges/Day	Per day @ S Per week @ S	* Inclusive GST	
Rental Period	1 days / 0 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)			
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
High Liability	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Own Damage (inclusive of Act of God incidents & accidents in Malaysia)	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Stolen Vehicle	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107	S\$107	No waiver of Rental Charges & no replacement vehicle provided

Payment Method			
<input type="checkbox"/> Driver Wallet		<input checked="" type="checkbox"/> Cash / Cheque	SG\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:

Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 25 September 2019 3:54 PM
To: MT_Claim_SG
Cc: Admin A
Subject: MANDATE REQUEST - SLN 4169E / GBE 2874G [OI-LONPAC: TBA]Date of accident: 06/04/2019
Attachments: DS SUPPORTING DOCS.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTO.pdf; LKK REINSPECTION PHOTOS.pdf; LKK SURVEY PHOTOS.pdf

Lonpac Ref: Please advice

LKK Ref: CC4/LPC19006231/Kkb3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is three vehicle chain collision and our Insured is the last vehicle. We opine that BOLA 28 is applicable and liability is down against Insured.

Summary to offer to third party repairer "**ESTEEM PERFORMANCE PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 30,898.58	\$ 17,809.26
2. Loss of Rental (16 days x \$61.99) (W/GST)	\$ 991.84	\$ 991.84 (16 days x \$61.99)
3. LTA/ GIA Search Fee	\$ 7.48	\$ 7.48
Total	\$ 31,897.90	\$ 18,808.58

**11 days recommendation for repair + 2 Sundays +1 Holiday + 2 PRS = 16 days

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19006231/Kkb3s2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 26-12-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 2874G	Veh. Inspected	SLN 4169E
Policy No.	Z18VC05000660	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	08/04/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU203556663	Colour	METALLIC PEARL WHITE
Odometer	145928	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION AND FRONT N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	06/04/2019	Inspection Date	09/04/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	11 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 4169E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT NUMBER PLATE GARNISH	SERVICEABLE	129.00	-
1	FRONT SUPPORT PANEL LH	TO REPAIR SEE LABOUR	213.50	-
1	HEADLAMP PANEL LH	TO REPAIR SEE LABOUR	89.20	-
1	HEADLAMP LH	CRACKED	2,531.60	2,531.60
1	FRONT BUMPER	CRACKED	450.80	450.80
10	FRONT BUMPER CLIP	NECESSARY	40.00	40.00
1	FRONT BUMPER REINFORCEMENT - UPPER	TO REPAIR SEE LABOUR	711.50	-
1	FRONT BUMPER REINFORCEMENT - LOWER	TO REPAIR SEE LABOUR	245.30	-
1	FRONT BUMPER SIDE RETAINER RH	SERVICEABLE	107.20	-
1	FRONT BUMPER SIDE RETAINER LH	CRACKED	107.20	107.20
1	FRONT BUMPER UPPER GRILLE	SERVICEABLE	321.90	-
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	148.60	-
1	FRONT BUMPER EMBLEM	NECESSARY	87.10	87.10
1	FRONT BUMPER TOW COVER LH	SERVICEABLE	25.70	-
1	FRONT BUMPER SPONGE - UPPER	SERVICEABLE	89.81	-
1	FRONT BUMPER SPONGE - LOWER	SERVICEABLE	135.70	-
1	FOG LAMP LH	SCRATCHED	910.70	910.70
1	LH FRONT FENDER	BENT	868.70	868.70
1	LH FRONT FENDER UNDERSHIELD	DISTORTED	195.60	195.60
10	LH FRONT FENDER UNDERSHIELD CLIP	NECESSARY	25.00	25.00
1	LHF FENDER WORDING "HYBRID"	NECESSARY	44.17	44.17
1	LH FRONT FENDER QUARTER GARNISH	MISSING	122.70	122.70
1	LH FRONT LOWER ARM	SERVICEABLE	492.65	-
1	LH FRONT SHOCK ABSORBER	SERVICEABLE	462.70	-
1	LH FRONT SHOCK ABSORBER TOP MOUNTING	SERVICEABLE	195.07	-
1	LH FRONT SHOCK ABSORBER STOPPER	SERVICEABLE	37.02	-
1	LH FRONT KNUCKLE ARM	SERVICEABLE	476.75	-
1	LH FRONT KNUCKLE BEARING }	SERVICEABLE	573.20	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH FRONT WHEEL HUB }		-	-
1	LH FRONT WHEEL HUB LOCK NUT	NOT NECESSARY	28.02	-
1	LH FRONT TIE ROD	SERVICEABLE	1,721.85	-
1	LH FRONT TIE ROD END	SERVICEABLE	116.40	-
1	LH FRONT HUB CAB	SERVICEABLE	195.62	-
1	LH FRONT RIM	DENTED	1,555.10	1,555.10
1	REAR WINDSCREEN MOULDING	NECESSARY	97.70	97.70
1	REAR WINDSCREEN TOP GARNISH	MISSING	655.40	655.40
1	REAR WINDSCREEN TOP QUARTER GARNISH LH	MISSING	189.60	189.60
1	REAR WINDSCREEN TOP QUARTER GARNISH RH	MISSING	189.60	189.60
1	REAR BUMPER	CRACKED	497.50	497.50
10	REAR BUMPER CLIP	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH	CRACKED	112.70	112.70
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT	BENT	398.90	398.90
1	REAR BUMPER LOWER GARNISH CENTRE	BENT	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH	SERVICEABLE	149.70	-
1	REAR BUMPER LOWER GARNISH RH	SERVICEABLE	149.70	-
1	REAR BUMPER TOW COVER	SERVICEABLE	31.70	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	355.20	-
1	REAR BUMPER UNDER COVER LH	CRACKED	187.60	187.60
1	REAR BUMPER UNDER COVER RH	SERVICEABLE	187.60	-
4	REAR BUMPER UNDER COVER CLIP	NOT NECESSARY	14.00	-
1	TAIL DOOR	BENT	1,122.50	1,122.50
1	TAIL DOOR LOCK	JAMMED	487.70	487.70
1	TAIL DOOR EMBLEM	NECESSARY	61.70	61.70
1	WORDING "PRIUS"	NECESSARY	51.90	51.90
1	WORDING "HYBRID"	NECESSARY	55.47	55.47
1	TAIL DOOR HINGE LH	DISTORTED	87.60	87.60
1	TAIL DOOR HINGE RH	DISTORTED	87.60	87.60
1	TAILDOOR ABSORBER LH	SERVICEABLE	296.40	-
1	TAILDOOR ABSORBER RH	SERVICEABLE	296.40	-
1	TAIL DOOR PLATE GARNISH	CRACKED	782.50	782.50

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL DOOR INNER TRIM	SERVICEABLE	278.90	-
10	TAIL DOOR INNER TRIM CLIP	NOT NECESSARY	28.00	-
1	TAILDOOR SPOILER	CRACKED	1,567.83	1,567.83
1	TAIL END PANEL	BENT	596.60	596.60
1	TAIL END PANEL GARNISH	SERVICEABLE	151.60	-
10	TAIL END PANEL GARNISH CLIP	NOT NECESSARY	35.00	-
1	BOOT WEATHERSTRIP	SERVICEABLE	353.10	-
1	SPARE TYRE WELL PANEL	TO REPAIR SEE LABOUR	793.15	-
1	SPARE TYRE BOARD	SERVICEABLE	566.79	-
1	SPARE TYRE COMPARTMENT SPONGE LH	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT SPONGE RH	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT CENTRE	SERVICEABLE	251.70	-
1	TAIL LAMP LH - UPPER	BROKEN	498.75	498.75
1	TAIL LAMP RH - UPPER	SERVICEABLE	498.75	-
1	TAIL LAMP LH - LOWER	CRACKED	511.60	511.60
1	TAIL LAMP RH - LOWER	SERVICEABLE	511.60	-
3	TAILLAMP CLIP	NECESSARY	13.50	13.50
1	TAILDOOR GLASS	SHATTERED	598.70	598.70
1	THIRD BRAKE LIGHT	BROKEN	359.64	359.64
1	RH REAR FENDER INNER TRIM BOARD (ADDITIONAL)	CRACKED	411.70	411.70
	LESS 25% DISCOUNT		-7,339.90	-4,296.39
			22,019.68	12,889.17
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
	LESS 25% DISCOUNT		-12.50	-
			37.50	40.00
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN)	SERVICEABLE	45.00	-
1	REAR NUMBER PLATE (SN)	DENTED	45.00	45.00
1	REVERSE SENSOR (SN)	CRACKED	200.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAILDOOR GLASS SEALANT	NECESSARY	50.00	40.00
			340.00	285.00
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIS, FRONT BUMPER LHF FENDER, SUPPORT PANEL, LHF DOOR). INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT - UPPER, FRONT BUMPER REINFORCEMENT - LOWER, FRONT SUPPORT PANEL LH, HEADLAMP PANEL LH AND SPARE TYRE WELL PANEL.		2,600.00	1,200.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, LHR CHASSIS, FRONT BUMPER, LHF FENDER, SUPPORT PANEL, LHF DOOR)		2,200.00	1,600.00
	TO CHECK WIRING & FOCUS HEADLAMP.		50.00	40.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.		150.00	100.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO TUFF COAT.		300.00	90.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	30.00
	TOWING.		60.00	50.00
	TO REMOVE & REFIT TAILDOOR GLASS TO ASSIST WORK LOAD.		120.00	80.00
	TO RE-ALIGN REAR CHASSIC.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT RADIATOR, CONDENSER TO ASSIST WORK LOAD, TO TOP UP A/C GAS.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT UNDERCARRIAGE TO ASSIST WORK LOAD.	NOT NECESSARY	250.00	-
	TO DO WHEEL ALIGNMENT.		120.00	60.00
			6,480.00	3,430.00
GRAND TOTAL			28,877.18	16,644.17
RECOMMENDED COST OF REPAIRS				16,644.17

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A handwritten signature in black ink, appearing to read 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

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