

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

6 days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time / Action / Instruction

MV-90K

SLT 60425 - CC3/A16 12023292 / Eqd 352

D.O.A 21/12/2018

09/4/19 @ 3:56pm report to Victor via Menden

17/4/19 @ 2:58pm Victor informed C/A via Menden:

17/4/19 @ 4:43pm informed Norahs Kelvin C/A 3 EX: \$1000 by email.

06/6/19 @ 3:28pm confirmed with Mr Bao final fig \$9534.32, 6 days.

(Red \$6028.68, 33%.)

20/6/19 @ 10:53am re-confirmed final fig \$10776.72, 6 days. (Red \$4786.28, 31%.)

Date/Time. File Pass to?

☐

: Prel. Report

17/6/19

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

MER-00

Lump Sum / L.B. (\$

10776.72

10/1/19

Veh No: SLT60425

Yr Regn: 2/11/17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

CC 1-0 (9990)

Colour:

Blue

A/C

Insured / Std / NI / NA

Sp. Reading

54992

T/Radio

Insured / Std / NI / NA

Eng/No:

Ci/No:

WA42228V 7J1019803

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

21/4/19

D.O.I.

8/4/19

Survey held at

Premium, Alexandra Rd

Des. of Damages:

Frnt

Rear

O/S

N/S

UIC

Roof

Top

or

The UIC / Chassis frame / Body Structure affected due to collision.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 June 2019 10:53 AM
To: Carrine Leong
Cc: 'Boo seng yak'; SUR; 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Nora Khai'
Subject: RE: FINAL REVISION - SLT6042S - OD AIG - SURVEYED 8 APR- STEVE

Dear Carrine,

WITHOUT PREJUDICE

Re-confirm final fig \$10,776.72 before excess \$1,000.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 17 June 2019 3:54 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; SUR <sur@lkkauto.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLT6042S - OD AIG - SURVEYED 8 APR- STEVE
Importance: High

Hi Shiau Chan,

We need to revise finalise for this case.

Revised estimate is attached.

Please confirm repair cost of \$10,776.72 @ 6 days of repairs.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 6 June 2019 3:28 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLT6042S - OD AIG - SURVEYED 8 APR- STEVE

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$9,534.32 before excess \$1,000.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 30 May 2019 8:09 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLT6042S - OD AIG - SURVEYED 8 APR- STEVE

Hi Adrian, Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$9534.32 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 17 April 2019 4:43 PM
To: Nora Khai; Claims Dept
Cc: SUR
Subject: RE: OD VEHICLE SLT 6042S (YOUR REF: 9300945091SG)

Dear Nora and Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SLT 6042S (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai <nora.khai@premiumauto.com.sg>
Sent: Wednesday, 17 April 2019 12:35 PM
To: 'Nadaraja, DeebanalNadaraja' <DeebanalNadaraja.Nadaraja@aig.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>
Cc: SUR <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD VEHICLE SLT 6042S (YOUR REF: 9300945091SG)

Dear Deeban,

Apologies on my earlier email. Insured do not have a Malaysian Police report.
Sorry for the confusion.

Best Regards,

Nora Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	03 Apr 2019 18:37	Clim Veh Model Changed		[] Merimen Administrator
2	03 Apr 2019 18:37	Clim Created	Reg No: SLT6042S. Policy No: 1700063193-01. Acct Date: 2019/04/02. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119043521	[I] Merimen Administrator
3	08 Apr 2019 16:17	Clim Registration Modified	Pol No:1700063193-01->1700063193.	[I] Kaur, Baljit
4	09 Apr 2019 15:42	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] SHIAU CHAN
5	09 Apr 2019 15:42	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
6	09 Apr 2019 15:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
7	09 Apr 2019 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/18	[A] SHIAU CHAN
8	09 Apr 2019 15:42	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] SHIAU CHAN
9	09 Apr 2019 15:42	Clim Registration Modified	Rep:1137->205366.	[A] SHIAU CHAN
10	09 Apr 2019 15:42	Clim Veh Model Changed	(205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	[A] SHIAU CHAN
11	09 Apr 2019 15:42	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] SHIAU CHAN
12	09 Apr 2019 15:49	Adj Rpt Initiated		[A] SHIAU CHAN
13	09 Apr 2019 15:49	Insured Phone No Updated	[None] -> [+6581268014]	[A] SHIAU CHAN
14	09 Apr 2019 15:49	Clim Dtl Modified	JPJ Reg. Date: -> 2017/11/02.	[A] SHIAU CHAN
15	09 Apr 2019 15:49	Clim Details Notified		[A] SHIAU CHAN
16	09 Apr 2019 15:54	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/04/18	[A] SHIAU CHAN
17	09 Apr 2019 15:56	Adj Mandate Request	Cur.Req:11525.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[I] Mohd Zawaye, Norsazani
18	11 Apr 2019 08:37	Clim Registration Modified	Init.Est.: -> 17,500 - 20,000.	[I] Nadaraja, Deeban
19	17 Apr 2019 11:33	Clim Registration Modified	Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[A] Merimen Administrator
20	17 Apr 2019 11:33	Label Added	(20226):Coverage Confirmed.	[I] Koh, Victor-CK
21	17 Apr 2019 14:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/18. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
22	17 Apr 2019 14:58	Adj Mandate Set	Approved:10635.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2111426	09/04/2019 15:49	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT6042S		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian Meng

Date: 09 Apr 2019

Preliminary Advice

Vehicle No	: SLT6042S	Accident Date	: 02/04/2019
Make	: AUDI A3	Policy No.	: 1700063193
Assignment Date	: 09/04/2019	Excess	: S\$0.00
Date of Inspection	: 08/04/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ) 281 ALEXANDRA PTE LTD, LEVEL B2 SINGAPORE 159938		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s & o/s, rear portion, rooftop and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,563.00
Revised Amount	:S\$	10,635.00
Check Items (Estimated)	:S\$	890.00
Total	:S\$	11,543.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	47,357.00
Salvage Value	:S\$	
Margin for Repair	:S\$	42,643.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	03/04/2019 17:59
Date Of Accident	02/04/2019 21:00
Exact Location Of Accident	JB/MALAYSIA
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLT6042S
Insured/Policyholder	
Name Of Registered Owner	HOE WEI WEN
NRIC No	S8580285B
Email Address	VYRIANHOE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81268014
Alternative Phone No	OTHERS-81268014
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700063193-01
Cover Note Number	
Driver	
Name of Driver	GOO CHONG KIAT
NRIC No	S8560675A
Date Of Birth	12/01/1985
Occupation	INDOOR
Date Of Driving Pass	31/01/2013
Driving Experience	6 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81268041
Fax Number	
Contact Number	
Email Address	VYRIANHOE@GMAIL.COM

Address	T-LAB 5A ENGINEERING DR 1 #10-01
Postcode	S117411
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	RIVER VALLEY NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 4 DELTA AVENUE , POSTCODE: 161004 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2789999 - FAX NO: 62786427
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 3/6/2019 4pm


Driver's Signature
(If Driver is not the policyholder)
Date & Time: 3/6/2019 4pm


Reporting Centre Personnel's Signature
Name: Kelvin Khoo
NRIC/FIN No: G8768962L

Sketch Plan #2

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature

Date & Time: 3/4/2019 4pm


Driver's Signature
(if driver is not the policyholder)

Date & Time: 3/4/2019



Reporting Centre Personnel's Signature

Name: Kelvin Wuu

NRIC/ID No: 68764902L

POLICE REPORT



**SINGAPORE
POLICE FORCE**



E/20190403/2042

1 of 2

POLICE REPORT (NP299)

Report No. E/20190403/2042

Police Station Of Origin
River Valley NPP
4 Delta Avenue #01-02 SINGAPORE 161004
Tel No: 1800-2789999

Date/Time Report Made 03/04/2019 14:17	Vide Report No.	Station Diary No. 26
Name Of Informant GOO CHONG KIAT	Address APT BLK 686A WOODLANDS DRIVE 73 #14-48 SINGAPORE 731686	
ID Type / ID No. NRIC NO / S8560675A	Contact No. Home/Office Mobile 81268041	
Nationality MALAYSIAN	Email Address	
Occupation RESEARCH SCIENTIST	Sex Male	Age 34
Institution/School Name	Date of Birth 12/01/1985	Race Chinese
Date/Time Of Incident 02/04/2019 21:00	Location Of Incident Taman Sri Tebrau MALAYSIA	

Brief details.

On 02/04/2019 at about 2100hrs, I parked my vehicle bearing plate number, SLT6042S, Dark Blue Audi A3, at Johor Bahru, Taman Sri Tebrau.

At about 2200hrs, I noticed that my vehicle was being damaged by someone whom I don't know as there are a lot of dents and scratches on it. I noticed that there are scratches on the left and right side mirror, right mirror glass broke. Quite a number of deep dents on the rear bonnet of my car. Dent on the left front

Signature Of Officer Recording The Report E / Sgt 1 CHAN WEI JIE	Signature Of Informant
Signature Of Interpreter: Not applicable	Date/Time: 03/04/2019 14:17
Officer In-Charge Of Case: E / Tanglin Division HQ / Insp CHIN WEE KAY LAWRENCE Contact No.: 63910000	Classification Of Case:

Authentication Stamp



POLICE REPORT



**SINGAPORE
POLICE FORCE**



E/20190403/2042

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20190403/2042

wheel of the bumper and some scratches on the roof as well.

On the spot, I connected the footage of my in-car camera to my phone and viewed it. I noticed that at about 2130hrs, there was a man aged about 50years old, clad in green t-shirt had bang on the rear bonnet of my vehicle with a huge amount of force for quite a number of times.

I tried to find the suspect around the vicinity but to no avail and went back to my house located at JB.

On 03/04/2019, I went to Audi Service Centre Singapore to lodge a claim report and was advised to lodge a police report as well.

Signature Of Officer Recording The Report E / Sgt 1 CHAN WEI JIE	Signature Of Informant
Signature Of Interpreter Not applicable	Date/Time 03/04/2019 14:17
Officer In-Charge Of Case E / Tanglin Division HQ / Insp CHIN WEE KAY LAWRENCE Contact No.: 63910000	Classification Of Case
Authentication Stamp	SN 069

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0436/2019/DY/GW
Date : 04-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Hoe Wei Wen
Address : 54 Engineering Drive
#10-01
Singapore 117411
Telephone : HP +65 81268014
Type of Claim : Own Damage Claims
Policy No. : 1700063193-01
Vehicle No : **SLT 6042 S**
Model Code : Audi A3 Sedan 1.0 TFSI
Model / Year : Nov-17
Engine No : CHZ 554667
Chassis No : WAUZZZ8V7J1019803
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 02-Apr-19
Place of Accident : Malaysia/Johor Darul Takzim

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 0285B

Vehicle Details

Vehicle No.: SLT6042S
Vehicle to be Exported: No
Intended Deregistration Date: 08 Apr 2019
Vehicle Make: AUDI
Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour: Blue
Manufacturing Year: 2017
Engine No.: CHZ554667
Chassis No.: WAUZZZ8V7J1019803
Maximum Power Output: 85.0 kW (113 bhp)
Open Market Value: \$23,896.00
Original Registration Date: 02 Nov 2017
First Registration Date: 02 Nov 2017
Transfer Count: 0
Actual ARF Paid: \$15,455.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 01 Nov 2027
PARF Rebate Amount: \$11,591.00

Intended COE Rebate Details

COE Expiry Date: 01 Nov 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$41,761.00
COE Rebate Amount: \$35,766.00
Total Rebate Amount: \$47,357.00

The information contained herein is correct as at 08 Apr 2019

OK



ANNOUNCING 88 Motor Trading

as sgCarMart Premium Dealer for the 5th Consecutive Year

88 汽车贸易
MOTOR TRADING

Post an Advertisement

Sell it yourself! Advertise it at just
\$58 until it's SOLD!

[Post an Ad](#)
[Advertiser Login](#)
[Ways of Selling](#)

2017 Dec (White) Odyssey 2.4 EXV-S Cvt Sr (7 Seater).



Owner Relocating. Cheapest In
The Market, Showroom
Condition. Must See!
Direct Owner. *Must Ad*



Browse by Category ▼

Sort by Date Posted ▼

20 results/page

7 vehicles

Audi A3

Advanced Search 🔍

	Name	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Audi A3		Any	Any	2017	Any	Any	Any	Availabl



Audi A3 Sedan 1.0A TFSI S-tronic

\$109,800

\$12,950 /yr

24-Jan-2017

999 cc

45,000 km

Luxury

Availabl

Variant With Virtual Cockpit (Digital Dash). Fully Maintained By Premium Automobiles. 5 Years Agent Warranty. Upgraded Original BBS 18" Rims And Brembo Brake Kit. 1 Owner. 100% Accident Free. Sheltere...

PREMIUM

Posted: 09-Mar-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sportback 1.0A TFSI S-tronic

\$89,000

\$9,990 /yr

29-Mar-2017

999 cc

25,662 km

Hatchback

Availabl

Highest Spec With Full Options Only 1 In The Market. Current Customize Price On Audi Website \$146,980. Owner's Spare Car On Consignment. We Can Assist On Higher Loan Amount To Cater To Your Requiremen...

PREMIUM

Allmotoring.sg

Posted: 06-Apr-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI S-tronic

\$85,800

\$9,530 /yr

29-May-2017

999 cc

31,500 km

Luxury

Availabl

Fully Serviced And Maintained By Premium Automobiles. Warranty From Premium Automobiles Until 2022. 1 More Free Servicing Left. Absolutely Accident And Problem Free. Amazing Fuel Efficiency. Original ...

CONFIRMED

Prem Roy Motoring

Posted: 23-Feb-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI S-tronic

\$93,800

\$10,420 /yr

28-Jun-2017

999 cc

17,628 km

Luxury

Availabl

SMG Series! Full Agent Warranty & Serviced! Almost Brand New! Accident Free Welcome Check! Be Gracious, By Appointment! Contact/SMS Our TOP Appointed Sales Person Directly For Enquiry, Viewing And Tes...

Posted: 05-Apr-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Mirror Covers

Audi and Volkswagen Mirror cover from \$168

More info about this product



Audi A3 Sedan 1.0A TFSI S-tronic

\$90,888

\$9,970 /yr

25-Jul-2017

999 cc

48,000 km

Luxury

Availabl

No Consignment, No Dealers.

DIRECT OWN

Posted: 04-Apr-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

[Compare](#)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 6042 S

S/N	Nature of Jobs	Estimated Charges
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer Assy.	s/n \$ 360.00 ✓
2	To dismantle both front door panel trim. To remove and renew both wing mirror Assy.	s/n \$ 600.00 ✓
3	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	s/n \$ 280.00 ✓
4	To dismantle front bumper, lhs front fender and rear lid. Re-organize crash management components. To renew lhs front fender and rear lid. Reinstall all parts removed. <i>480 520</i>	\$ 2,400.00 <i>1500</i> ✓
5	To respray lhs front fender, both wing mirror covers, rooftop and rear lid. <i>550</i>	\$ 3,200.00 <i>2700</i> ✓
6	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 7,032.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 6042 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER-LH ✓ DD	\$ 778.00	672
2	FRONT FENDER BRACE-LH ? X } NAI	\$ 88.00	X
3	FRONT FENDER BRACKET-LH ? X	\$ 35.00	X
4	FRONT EXTERIOR MIRROR MOUNTING-LH < CUT ✓	\$ 929.00	742.80
5	FRONT EXTERIOR MORROR MOUNTING-RH & / CUT	\$ 938.00	750.40
6	FRONT MIRROR CAP-LH/RH LH / RH X ^m CUT 2	\$ 272.00	108.80
7	FRONT MIRROR GLASS X / BR	\$ 1,553.00	✓ 1247.40
8	REAR LID ✓ DD	\$ 2,417.00	1933.60
9	REAR LID ATTACHMENT PARTS ? } NAI	\$ 267.00	X
10	REAR LID LOCK X	\$ 178.00	X
11	REAR LID LOCK COVER X	\$ 7.00	X
12	PACKING ADHESIVE ✓ NLC	\$ 18.00	13.92
13	REAR LID INSCRIPTION 'A3' ✓ NLC	\$ 87.00	69.28
14	REAR LID AUDI EMBLEM ✓ NLC	\$ 113.00	90
15	REAR LID INSCRIPTION 'TFSI' ✓ NLC	\$ 87.00	69.28
16	REAR WHEEL HOUSING LINER-LH < NAI	\$ 158.00	X
17	REAR WHEEL HOUSING LINER ATTACHMENT PARTS-LH X	\$ NAI 81.00	X
18	REAR CAR PLATE NO. X NAI	S/N \$ 25.00	X
19	SUNDRIES ✓ NLC	\$ 500.00	2.74
TOTAL SPARE PARTS		:	\$ 8,531.00
TOTAL LABOUR CHARGES		:	\$ 7,032.00
GRAND TOTAL		:	\$ 15,563.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks


10/4/19
: Steve (LKK)
: 8/4/19 1:35pm
: OD - Not Authorised (Revit)
: EXCESS - ?
: P/P
: Rg before spray
: 6 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0436/2019/DY/GW
Date : 4-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Steve
6 days - ok - jb 30 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Hoe Wei Wen
Address : 54 Engineering Drive
#10-01
Singapore 117411
Telephone : HP +65 81268014
Type of Claim : Own Damage Claims
Policy No. : 1700063193-01
Vehicle No : **SLT 6042 S**
Model Code : Audi A3 Sedan 1.0 TFSI
Model / Year : Nov-17
Engine No : CHZ 554667
Chassis No : WAUZZZ8V7J1019803
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 2-Apr-19
Place of Accident : Malaysia/Johor Darul Takzim

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 6042 S

S/N	Nature of Jobs	Estimated Charges			
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n	\$ 360.00	\$	360.00 /
2	To dismantle both front door panel trim. To remove and renew both wing mirror assy.	s/n	\$ 600.00	\$	600.00 /
3	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	s/n	\$ 280.00	\$	280.00 /
4	To dismantle front bumper, lhs front fender and rear lid. Re-organize crash management components. To renew lhs front fender and rear lid. Reinstall all parts removed.		\$ 2,400.00	\$	1,500.00 /
5	To respray lhs front fender, both wing mirror covers, rooftop and rear lid.		\$ 3,200.00	\$	2,200.00 /
6	To carry out diagnostic check.	s/n	\$ 192.00	\$	192.00 /
TOTAL LABOUR CHARGES		:	\$ 7,032.00	\$	5,132.00 /

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 6042 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER-LH	\$ 778.00	\$ 622.00 /
2	FRONT FENDER BRACE-LH	\$ 88.00	
3	FRONT FENDER BRACKET-LH	\$ 35.00	
4	FRONT EXTERIOR MIRROR MOUNTING-LH	\$ 929.00	\$ 742.80
5	FRONT EXTERIOR MORROR MOUNTING-RH	\$ 938.00	\$ 750.40
6	FRONT MIRROR CAP-LH/RH	2 \$ 272.00	\$ 108.80
7	FRONT MIRROR GLASS	\$ 1,553.00	\$ 1,242.40
8	REAR LID	\$ 2,417.00	\$ 1,933.60
9	REAR LID ATTACHMENT PARTS	\$ 267.00	
10	REAR LID LOCK	\$ 178.00	
11	REAR LID LOCK COVER	\$ 7.00	
12	PACKING ADHESIVE	\$ 18.00	\$ 13.92
13	REAR LID INSCRIPTION ' A3'	\$ 87.00	\$ 69.28
14	REAR LID AUDI EMBLEM	\$ 113.00	\$ 90.00
15	REAR LID INSCRIPTION ' TFSI '	\$ 87.00	\$ 69.28
16	REAR WHEEL HOUSING LINER-LH	\$ 158.00	
17	REAR WHEEL HOUSING LINER ATTACHMENT PARTS-LH	\$ 81.00	
18	REAR CAR PLATE NO.	S/N \$ 25.00	
19	SUNDRIES	\$ 500.00	\$ 2.24
TOTAL SPARE PARTS		\$ 8,531.00	\$ 5,644.72 /
TOTAL LABOUR CHARGES		\$ 7,032.00	\$ 5,132.00 /
GRAND TOTAL		\$ 15,563.00	\$ 10,776.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 159938

Main Telephone 6836 2223

Main Telefax 6471 3733

Page 1 17:29

Alexandra Service Centre

281 Alexandra Road

Singapore 159938

Telephone 6388 2223

Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1

Singapore 408999

Telephone 6388 2325

Telefax 6841 1857

Customer Service

Sentise Appointment

Online Breakdown Service

Email

customer.care@premiumauto.com.sg

6366 2323

9826 1233

CASH FOR INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Ms. MW Hoe
SA Engineering Drive
#10-01
T-Lab
Singapore 117411
117411

Invoice: 81233445

Date : 03/04/2019

Order : SLT6042S

Term : 00

Account: C0001 (T 64885)
CASH SALES - SERVICE SALES

Regn No.: SLT6042S (V 35683)

Regn Date: 02/11/2017

Mileage: 54386

WIP No.: 48809

Model: A3 SEDAN 1.0 TFSI 8VMANG

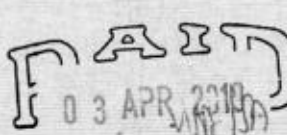
Chassis: WAUZZZ8V7J1019003

Engine: CHZ 554667

Dept: U

USB No.:

You have been assisted by :- Service Advisor (138)

		Details	Qty	Unit Price	Amount
X	ABV0057536H	MIRROR	1.00	1553.00	1,553.00
 03 APR 2019 BY:					

Parts 1,553.00
Labour 0.00
Sublet 0.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,553.00

7% GST 108.71

Grand Total 1,661.71

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Issued by

Received in good condition by

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 6042 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0439/2019/KS

21 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SLT 6042 S, Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLT 6042 S** claimant,
Ms. Hoe Wei Wen, please find the related document per attached.

1. A copy of the Original invoice no. 85013946 – S\$10,461.09
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLT 6042 S

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT 6042 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0436/2019/KK
13TH MAY 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

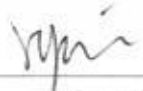
RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7J1019803
Vehicle Regn No. : **SLT 6042 S**
Vehicle Mileage : 58236 KM
Vehicle Owner : Ms. Hoe Wei Wen
Certificate No : 1700063193-01
Own Damage Excess : \$1070.00 (Inclusive 7% GST)
Accident Date : 2/4/2019
Place : Malaysia/Johor Darul Takzim
Repair Cost : \$ 10,461.09
WIP No. : 48809
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 5.00 pm
Date : 14/5/2019

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:07

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice: 85013946 Date : 20/06/2019 Order : SLT6042S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SLT6042S (V 35683)		Regn Date: 02/11/2017	Mileage: 58236	WIP No.: 48809	
Model: A3 SEDAN 1.0 TFSI 8VMANG		Chassis: WAUZZZ8V7J1019803	Engine: CHZ 554667	Dept: U	
You have been assisted by :- UB-Kelvin Khoo (138)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE BOTH FRONT DOOR PANEL TRIM. TO REMOVE AND RENEW BOTH WING MIRROR ASSY	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER,LHS FRONT FENDER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.TO RENEW LHS FRONT FENDER AND REAR LID.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT FENDER,BOTH WING MIRROR COVERS,ROOFTOP AND REAR LID.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V5857410G 9B9	(A) (SK)MOUNTING 18/0	Less 020%	1.00	938.00
X	A8V5821105A	FENDER	Less 020%	1.00	777.50
X	A8V5827025F	LID(LAST)	Less 020%	1.00	2417.00
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	86.60
X	A8P0853741 2ZZ	INSCRIPTION 'A3'	Less 020%	1.00	86.60
X	A8V7853742 2ZZ	AUDI SIGN	Less 020%	1.00	112.50
X	A8D0853419F	PACKING	Less 020%	1.00	17.40
X	A8T0827310A	CLIP	Less 020%	2.00	1.40
X	A8V0857527D GRU	CAP(LAST)	Less 020%	1.00	136.00
X	A8V5857409N 9B9	(A) (SK)MOUNTING 18/0	Less 020%	1.00	928.50

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer_care@premiumauto.com.sg

Customer

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Apr 2019		09 Apr 2019 15:42 Edit Adj Rpt	S\$10,776.72 Edit Estimates	S\$10,776.72 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HOE WEI WEN, ID: S8580285B, Tel: +6581268014		
Vehicle Reg. No.:	SLT6042S	Date of Loss:	02/04/2019 21:00 - :59 [17 Months From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9300945091SG	Policy/Cover Note No.:	1700063193 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deebanalnadaraja.Nadaraja@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/04/2019]		
Driver/Custodian:	GOO CHONG KIAT (34 / Male) , NRIC: S8560675A, Tel: +6581268041 Email: VYRIANHOE@GMAIL.COM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (17/04/2019): Alert - Adj Mandate Approved (S\$10635.00) - SLT6042S - Claim Handler: Nadaraja, ...
- AIG_SG (17/04/2019): SLT6042S / OD / 02/04/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT6042S (9300945091SG)
 OD
 Apr 2 2019 9:00PM
 [HOE WEI WEN]
 Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			☒		
No	Finalized On		Premium Automobiles Pte Ltd (UBI)												Thumbnail			Print		
1	03/04/19 18:36		Video - Accident [Linked Accident Report Documents]															Load MP4		
Assessment Reports															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	09/04/19 15:54		Adjuster Immediate Advice															Load HTM		
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	09/04/19 15:55		General View															Load JPG		
2	09/04/19 15:55		General View															Load JPG		
3	09/04/19 15:55		General View															Load JPG		
4	09/04/19 15:55		General View															Load JPG		
5	09/04/19 15:55		General View															Load JPG		
6	09/04/19 15:55		Odometer Reading															Load JPG		
7	09/04/19 15:55		General View															Load JPG		
8	09/04/19 15:55		General View															Load JPG		
9	09/04/19 15:55		Chassis Number															Load JPG		
10	09/04/19 15:55		General View															Load JPG		
11	09/04/19 15:55		General View															Load JPG		
12	09/04/19 15:55		General View															Load JPG		
13	09/04/19 15:55		General View															Load JPG		
14	09/04/19 15:55		General View															Load JPG		
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24	09/04/19 15:55		General View															Load JPG		
25	09/04/19 15:55		General View															Load JPG		
26	09/04/19 15:55		General View															Load JPG		
27	09/04/19 15:55		General View															Load JPG		
28	09/04/19 15:55		General View															Load JPG		
29	09/04/19 15:55		General View															Load JPG		

Video			1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
30	09/04/19 15:55	General View	 Load JPG	✓
31	09/04/19 15:55	General View	 Load JPG	✓
32	09/04/19 15:55	General View	 Load JPG	✓
33	09/04/19 15:55	General View	 Load JPG	✓
34	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
35	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
36	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
37	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
38	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
39	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
40	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
41	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
42	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
43	31/05/19 19:37	Reinspection Photo	 Load JPG	✓
44	31/05/19 19:37	Reinspection Photo	 Load JPG	✓

Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/04/19 15:55	Singapore Accident Statement	 Load PDF	
2	09/04/19 15:56	Police Report	 Load PDF	
3	09/04/19 15:56	ESTIMATE	 Load PDF	
4	09/04/19 16:01	Driver's Driving License	 Load PDF	
5	09/04/19 16:01	Insured Person's NRIC	 Load PDF	
6	09/04/19 16:01	Certificate of Insurance	 Load PDF	
7	17/04/19 09:21	INTERVIEW FORM	 Load PDF	
8	17/04/19 09:21	UNDERTAKING FORM	 Load PDF	
9	17/04/19 11:24	Driver's Driving License	 Load PDF	
10	28/06/19 16:25	DISCHARGE VOUCHER	 Load PDF	
11	28/06/19 16:25	WORKSHOP INVOICE	 Load PDF	

Linked Accident Report Documents

View

View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/04/19 18:36	Video - Accident	 Load MP4	

Assessment Reports

1 per page ☒

No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/04/19 18:37	Accident Statement	 Load HTM	

Photos/Images

3 per page ☒

No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/04/19 18:34	Accident Photo	 Load JPG	☒
2	03/04/19 18:34	Accident Photo	 Load JPG	☒
3	03/04/19 18:34	Accident Photo	 Load JPG	☒
4	03/04/19 18:34	Accident Photo	 Load JPG	☒
5	03/04/19 18:34	Accident Photo	 Load JPG	☒
6	03/04/19 18:34	Accident Photo	 Load JPG	☒
7	03/04/19 18:34	Accident Photo	 Load JPG	☒
8	03/04/19 18:34	Accident Photo	 Load JPG	☒
9	03/04/19 18:34	Accident Photo	Load JPG	☒

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006211/EQD3S2
Date: 28/06/2019

REFERENCE

Insured/Claimant: HOE WEI WEN Policy No: 1700063193
Date of Loss: 02/04/2019 Nature of Claim: OD Claim No: 9300945091SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLT6042S**
Make & Model: AUDI A3, 999cc TFSI S TRONIC (LED) (A) Engine No: CHZ554667
Reg. Date: 02/11/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V7J1019803
Colour: Blue Odometer: 54992 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,531.00	5,644.72	2,886.28	33.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,032.00	5,132.00	1,900.00	27.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,563.00	10,776.72	4,786.28	30.75
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	14,563.00	9,776.72	4,786.28	32.87
+ GST 7.00/7.00% (S\$)	1,019.41	684.37	335.04	32.87
Nett Amount (S\$)	15,582.41	10,461.09	5,121.32	32.87

INSPECTION

Date of Assignment: 09/04/2019
Date Inspected: 08/04/2019 Inspected At: 281 ALEXANDRA ROAD
Estimated Period of Repair: 6.0 days Repairer: Premium Automobiles Pte Ltd

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER - LH	Dented	778.00 FS	*622.00 FS
2	1		*FRONT FENDER BRACE - LH	Not Necessary	88.00 FS	*- FS
3	1		*FRONT FENDER BRACKET - LH	Not Necessary	35.00 FS	*- FS
4	1		*FRONT EXTERIOR MIRROR MOUNTING - LH	Cut	929.00 FS	*742.80 FS
5	1		*FRONT EXTERIOR MIRROR MOUNTING - RH	Cut	938.00 FS	*750.40 FS
6	2		*FRONT MIRROR CAP- LH/RH	N/S Not Necessary / O/S Cut	272.00 FS	*108.80 FS
7	1		*FRONT MIRROR GLASS	Broken	1,553.00 FS	*1,242.40 FS
8	1		*REAR LID	Dented	2,417.00 FS	*1,933.60 FS
9	1		*REAR LID ATTACHMENT PARTS	Not Necessary	267.00 FS	*- FS
10	1		*REAR LID LOCK	Not Necessary	178.00 FS	*- FS
11	1		*REAR LID LOCK COVER	Not Necessary	7.00 FS	*- FS
12	1		*PACKING ADHESIVE	Necessary	18.00 FS	*13.92 FS
13	1		*REAR LID INSCRIPTION A3	Necessary	87.00 FS	*69.28 FS
14	1		*REAR LID AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
15	1		*REAR LID INSCRIPTION TFSI	Necessary	87.00 FS	*69.28 FS
16	1		*REAR WHEEL HOUSING LINER - LH	Not Necessary	158.00 FS	*- FS
17	1		*REAR WHEEL HOUSING LINER ATTACHMENT PARTS - LH	Not Necessary	81.00 FS	*- FS
18	1		*REAR CAR PLATE NO.	Not Necessary	25.00 FS	*- FS
19	1		*SUNDRIES	Necessary	500.00 FS	*2.24 FS
					Total Parts (\$\$)	8,531.00 5,644.72

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE BOTH FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL BOTH WING MIRROR ASSY.	New	600.00	600.00
3	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	New	280.00	280.00
4	TO DISMANTLE FRONT BUMPER, BONNET, LHS FRONT FENDERS AND REAR LID. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. TO RENEW LHS FRONT FENDER AND REAR LID. REINSTALL ALL PARTS REMOVED.	New	2,400.00	1,500.00
5	TO RESPRAY LHS FRONT FENDER, BOTH WING MIRROR COVERS, ROOFTOP AND REAR LID.	New	3,200.00	2,200.00
6	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			7,032.00	5,132.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >