

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 19 August 2019 4:26 PM
To: 'Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)'
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: LKK Ref: CC4/III19006166/Jfb3 - SMRT Ref: BUS/03/19/5013/AW -
III Ref : SHC2324S
Attachments: print screne photo.png
Importance: High

"Without Prejudice"

"Save As To Costs"

Our Ref: CC4/III19006166/Jwb3
Your Ref: BUS/03/19/5013/AW

Dear Audrey,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 2324S AND SG 1745R ON 11/03/2019

We refer to the above matter.

Our principal have reviewed the circumstances of the incident and given some points of view as below:-

- North Woodlands Drive is a One Way Road consists of 3 lanes. The right lane is designated for Bus travelling, whereas left 2 Lanes merged after the junction with North Woodlands Link. The left lane is for Civilian Car, The right lane confines to bus travelling.
- From the video footage of Our Insured, the accident took place while both negotiate a left bend in their respective lane. It was your driver after negotiating left bend its front portion encroached into left lane when our Insured was travelling Thus causing the accident.
- Your BUS is not supposed to travel left merged lane. It must travel on right lane, these two lane separate by single yellow line in the centre.
- It is not necessary for our Taxi to squeeze in with the Bus when Taxi has its own lane to travel.
- It is obvious that your bus intended to turn left into Woodlands Square encroached into Taxi's left Lane and causing the accident.

As such, we are of the opinion that your driver is liable by encroached into our Insured path and causing an accident.

In view of this, we regret to inform you that we are unable to look into your claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Friday, 10 May 2019 11:43 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LKK Ref: CC4/III19006166/Jfb3 - SMRT Ref: BUS/03/19/5013/AW - III Ref : SHC2324S

Importance: High

LKK Ref: CC4/III19006166/Jfb3

SMRT Ref: BUS/03/19/5013/AW

III Ref : SHC2324S

Without Prejudice. Save as to Costs.

Dear Poh Kin,

Thank you for the providing the taxi video footage and thereby showing that this is a merging-lanes case, and also proving that bus was already in front of the taxi entering into the merging lane when your insured taxi came from behind, failed to maintained safety distance from behind and dashed forward at high speed, squeezing in with the bus, thereby leading to the accident.

We therefore deemed total rejection of our claims as unacceptable as taxi is not without fault, in failing to observe safety distance and dashing forth from behind. We shall therefore await your revised offer on this case soon.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: Friday, 10 May, 2019 10:16 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A

Subject: Our Ref: CC4/III19006166/Jfb3; Your Ref: BUS/03/19/5013/AW

Importance: High