

Poh Kin (LKKAuto)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Friday, 10 May 2019 11:43 AM
To: Poh Kin (LKKAuto); SUR; Admin A
Subject: LKK Ref:CC4/III19006166/Jfb3 - SMRT Ref: BUS/03/19/5013/AW - III Ref : SHC2324S
Attachments: Video - Accident IV (5).MP4; TP LOD.pdf
Importance: High
Categories: clear

LKK Ref: CC4/III19006166/Jfb3
SMRT Ref: BUS/03/19/5013/AW
III Ref : SHC2324S

Without Prejudice. Save as to Costs.

Dear Poh Kin,

Thank you for the providing the taxi video footage and thereby showing that this is a merging-lanes case, and also proving that bus was already in front of the taxi entering into the merging lane when your insured taxi came from behind, failed to maintained safety distance from behind and dashed forward at high speed, squeezing in with the bus, thereby leading to the accident.

We therefore deemed total rejection of our claims as unacceptable as taxi is not without fault, in failing to observe safety distance and dashing forth from behind. We shall therefore await your revised offer on this case soon.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Friday, 10 May, 2019 10:16 AM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A
Subject: Our Ref: CC4/III19006166/Jfb3; Your Ref: BUS/03/19/5013/AW
Importance: High

"Without Prejudice"
"Save As To Costs"

Our Ref: CC4/III19006166/Jfb3
Your Ref: BUS/03/19/5013/AW

Dear Audrey,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 2324S AND SG 1745R ON 11/03/2019

We refer to the above matter.

Our principal have reviewed the circumstances of the incident and we are of the opinion that your driver more liable by encroached into our Insured path and causing an accident.

Our Insured was moving in lane, your client's vehicle was moving alongside taxi and had encroached into taxi's path as per video footage. Resulted an accident due to your driver negligence.

In view of this, we regret to inform you that we are unable to look into your claim.

We will now close the matter in our end.

Thank you.

***D.O.A should be 11.03.2019, instead of 10.03.2019. as per video footage

*****Note: This videos are solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

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