

## Vic (LKKAuto)

---

**From:** Sherini Pillai <sherini@iii.com.sg>  
**Sent:** Thursday, 12 December, 2019 5:04 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Hi Vic,

Yes please proceed at 50%.

Best Regards,

*Sherini Pillai*

**Motor & Work Injury Claims Department**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



---

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, December 12, 2019 4:05 PM  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Dear Sherini,

Received 2 videos and your below email was noted.

Kindly confirm if we proceed for a 50/50 settlement.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]  
**Sent:** Thursday, 12 December, 2019 4:01 PM  
**To:** Vic (LKKAuto)  
**Subject:** FW: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Video 2

Best Regards,  
*Sherini Pillai*

**Motor & Work Injury Claims Department**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
☎ 6347 6128 Fax: 6224 4174  
Company Registration No. 198703792K



---

**From:** Sherini Pillai  
**Sent:** Wednesday, December 11, 2019 5:43 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Hi Vic,

Workshop has submitted their videos (attached).

Please reopen this case and look into the matter.

Thank you.

Best Regards,  
*Sherini Pillai*

**Motor & Work Injury Claims Department**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
☎ 6347 6128 Fax: 6224 4174  
Company Registration No. 198703792K



---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, December 11, 2019 4:42 PM  
**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Dear Sherini,

Please find attached emails sent to the TP repairer as requested.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]

**Sent:** Wednesday, 11 December, 2019 3:15 PM

**To:** Vic (LKKAuto)

**Cc:** Motor Claim - III; Admin A; Hsiao Tong (LKKAuto); Cecilia Chong (LKK Auto)

**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Hi Vic,

Hold on to this case. I have just called 3P & informed her on our rejection.  
She will check & revert.

Best Regards,

*Sherini Pillai*

**Motor & Work Injury Claims Department**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, December 11, 2019 2:54 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>;

Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Dear Gabriel,

We refer to the subject matter and to the below emails.

Please be informed that previously, we had rejected and cancelled the case as there was no survey done yet (see attached rejection and email).

Kindly confirm if we maintain rejection and we will reopen the matter in merimen for report submission and necessary fee applies.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

On Tue, 3 Dec 2019 at 14:09, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **PC2197Y** and let us have your report urgently.

This claim will be handled by **Ms Sherini**.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** 03 December, 2019 2:03 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Hi Gabriel Wee,

We are selected LKK Auto Consultants Pte Ltd

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You  
Regards*

**Pei Jin**  
*Sin Sheng Engineering Services  
No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*  
*Fax: 6863 6477*

On Tue, 3 Dec 2019 at 13:51, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** sinsheng engineeringservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** 03 December, 2019 11:17 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Accident Involving PC2197Y with SHD3202Z on 03/04/2019

Dear Officer In charge,

We are repairer of motor vehicle PC2197Y. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You*

*Regards*

***Pei Jin***

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of



this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.