

15/5/2019

INS. CASE OWNER: Kiam Chuan

CC 6 / AXA140 22446 / Mhz 9.52

LKK:
IDAC:

ASSIGNMENT

Surveyor: MCFDOI: 1.12.14Assg Date: 1.12.14.

Pre-assign / CCU / FTE

Claim No. : C0323619Policy No. : D1336779Make / Model : HondaPlace of Accident : CTE Towards BalestierInsured Vehicle No.: SJD 626EName of Insured : Wong Wai Ching

Insured Tel No. : _____

HP: 8168 0001D.O.A : 25.11.14.

Excess Sec II : SS

Is driver the owner? (YES / NO)

Nature of Accident : _____

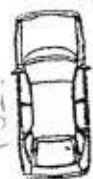
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age : _____

(V/L: YES / NO Insured Liability : _____)

% Final ? Yes / No

Driver Tel No. : _____



INSRS:

WSP: EM-1.

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age :

Driver's Own Vehicle Number: _____ Insurance Company: _____

X
XOI PAID NO DAMAGES
TO CHECK w/ SUPERVISOR

26/01/15 @ PM

AXA CAUSED. OI REPORTED ON COR AS IT
WAS TOO HIGH. OI REPORTED NO DAMAGES TO
TP. OI GOT TP PHOTOS.
OI IS HR LAM FRIEND
DO NOT CALL OI YET. TO CHECK COR
FIRST.

01/04/15

TO TYPE REPORT.
HR LAM WROTE IT BY TODAY.25-8-16 FOLLOW UP WITH AXA CASH HANDLER CLOSELY SEE
ANY COMMENT OR INSTRUCTION ON TP'S COR AS LIABILITY IS CLEAR GET A COPY OF
GIA FROM TP.

06/12/16

NO RESPONSE FROM TP TIL DATE
REPORT.
TO CHECK CHECK.

Role	Paid Date
Surveyor	
Case Handler	17/12/16
Admin	KSY
Typist	

(OI REPR-ENDED TP)

FINAL SETTLEMENT

Date :

Confirm with

Final Liability

BOLA S/N No. : 27

Repair Cost:

SS

Loss of Rental:

SS

Loss of Use:

SS

Disbursement:

SS

Total:

SS

Global Sum: SS

If NO or B 28, Ass. Lia :

Format Type :

WP REPORT TP INQUIRY
\$ 250.00

Surveyor:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

70

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

39093256

Yr Regn:

JAN / 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

RENAULT MAGANE

c.c

1598

Colour

Black

A/C: Insured / Std / NI / NA

Sp. Reading

172130

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VFILM6J0E34903068

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

205 / 55 / R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

25/1/2014

D.O.I.

1/12/2014

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

FINISHED COR V/S & 2.8K WITH 5 WORKING DAYS
COST: \$ 7,676 (12.1%)

Date/Time, File Pass to?

: Preli. Report

1)

Date/Time, File Return to?

: Final Report

2)

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

: Site Insp (\$)

: Interview (\$)

: Tech. Invs (\$)

: Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC6/AXA14022446/M1h2e3

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 02-12-2014



Code : AXA2

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJD 626E	Veh. Inspected	SGQ 9325G
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	01/12/2014

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date	25/11/2014	Inspection Date	01/12/2014
	Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 1-3

SGA 9325 G

TP/AYA

ESTIMATE

Renault Megane

	1pc	Boot Lid	requ	X	\$ 1680	
	1pc	Boot Lid Badge	rec	—	\$ 120	✓
	1pc	Boot Lid Emblem (Megane)	rec	—	\$ 105	✓
	1pc	Boot Lid Emblem (Renault)	rec	—	\$ 98	✓
	1set	Boot Lid Insulator Clip	rec	—	\$ 40	✓
	1pc	Boot Lid Inner Lash	rec	X	\$ 750	
	1pc	Boot Lid Lock Catch	requ	X	\$ 46	
	1pc	Boot Lid w/strip	dis	X	\$ 180	✓
	1pc	Rear Bumper	def	—	\$ 1480	
	2pc	Rear Bumper Side Retainer	dis @ 60	—	\$ 120	
	2pc	Rear Bumper Attachment Retainer	rec @ 58	—	\$ 116	
	1set	Rear Bumper clip	rec	—	\$ 5040	
	1pc	Rear Bumper Center Pad	dis	—	\$ 630	
	2pc	Rear Bumper No. Plate Lamp	avg @ 43	?	\$ 86	✓
	1pc	Rear Bumper Apron Garnish	dis	?	\$ 145	✓
	1pc	Rear Bumper Reinforcement	best	?	\$ 900	✓
	2pc	Rear Bumper Reinforcement Bracket	best @ 180	?	\$ 360	180 ✓
					\$	
					\$	
					\$	
					\$	
					\$	
					\$	
					\$	
					\$	
					\$	

6906

1270

12476

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C
#01-68 SINGAPORE 575643

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)
E-mail Address: amlautonteltd@gmail.com

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 2-3

ESTIMATE

56Q9325G

[illegible]

2770

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 3 of 3

TP/AXA

ESTIMATE

SG Q9325G

		Special Matt	Renault	Meyane
	Ip	Rear No. Plate W/cover	\$ 70	40
	1st	Reverse Sensor	\$ 250	220
	1st	Body Panel Joint Sealant	\$ 120	80
			\$	
			\$	
			\$	
			\$	
			\$	
			\$	
			\$	
		Labour	\$ 1000	
	1	Panel Beating	\$ 1000	
	2	Spray Painting	\$ 100	
	3	Anti Rust	\$ 50	
	4	Check Wiring	\$ 120	
	5	Remove and Install Carpet and Seat	\$ 90	
	6	Remove and Install Reverse Sensor	\$	
			\$ 12476.00	
		Not Authorised	\$	
		HK Paper	\$	
		6 working days	\$	
		After paint Photo	\$	
		HK Auto with	\$	
		7/12/2014	\$	
			\$	
			\$	
			\$	

340

200 600

60

30

60

60

3800

1410

Admin-A (LKK Auto)

From: Tan Tiong Beng [tantiong.beng@axa.com.sg]
Sent: Friday, 5 December, 2014 4:00 PM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Chan Kian Chuan; Ivy Yong
Subject: Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC
Attachments: TP ESTIMATE.pdf; TP GIA REPORT.pdf; Preliminary Advice - SGQ 9325G.pdf; SJD626E - 251114 C0323619.PDF

Categories: LSL1

Dear Ivy,

Pls input VAT in AS400. Thank you.

From: Admin-A (LKK Auto) [mailto:admin-a@lkkauto.com]
Sent: Friday, December 05, 2014 3:21 PM
To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting
Cc: KKLau; Vic; Kathy Lai
Subject: Direct Settlement - Acc Invl SJD 626E (OI : AXA - TBA) & SGQ 9325G (TP : LKK - CC6/AXA14022446/M1h2e3) on 25.11.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGQ 9325G AT M/S EM-1 Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID:6841 2096.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thanks & Regards,

Su Li

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised
Our ref: CC6/AXA14022446/M1h2e3

Date: 05/12/2014

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

SGQ 9325G

PRELIMINARY ADVICE OF VEHICLE NO.

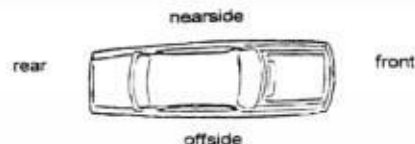
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on
01.12.2014 at the premises of M/s EM-1 Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	12,476.00
Revised Estimate Amount	: S\$	5,679.00
"Check" Items Amount	: S\$	2,881.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 26/11/2014 14:32
Date Of Accident 25/11/2014 02:30 ✓
Exact Location Of Accident CTE TOWARD BALESTIER ✓

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJD626E
Insured/Policyholder
Name Of Registered Owner WONG WAI CHING
NRIC No S2633489F

Vehicle Particulars

Manufacturer HONDA
Model JAZZ-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? No
If No, Please state action to be taken Reporting Only
Vehicle Category Private Car

Insurance Company

Name of Insurance Company AXA Insurance Singapore Pte Ltd
Type Of Coverage Comprehensive
Fleet Policy No
Policy Number P1336779
Cover Note Number

Driver

Name of Driver WONG WAI CHING
NRIC No S2633489F
Date Of Birth 13/12/1956
Occupation Indoor
Date Of Driving Pass 15/12/2011
Driving Experience 2 Years And 11 Months
Gender Female
Mobile Number +65-81680001
Fax Number
Contact Number
Email Address NOEMAIL
Address BLK 407 SEMBAWANG DRIVE #07-808
Postcode 750407
Was driver an employee of the Insured's Company No
If No, Relationship of the Driver with the Insured Owner

Vehicle Registration Number of Driver's Own Vehicle -
-

Insurance Company of Driver's Own Vehicle -
-

General Information of the Accident

Type Of Accident Collision- Head to Rear (Insured Hit TP)
Weather Conditions Raining
Road Surface Wet

Other Information

Was any foreign vehicle involved in this accident? No
Was any body injured in the Accident? No
Was any other material or property damaged? Yes
Was there any video captured by Car Camera? No

Details of Police Action

Was the accident reported to the police? No
If Yes, Please state which Police Station
Was notice of intended Prosecution given? No
If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Are accident photos available for attachment? Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGQ325G ~~SGQ~~ 9325 G
Vehicle Make/Model/Colour RENAULT MEGANE
Details Of Properties
Name of Driver UNKNOWN
NRIC/Passport Number
Contact Number 90616072
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :-

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of, correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



On 25 NOV 2014 around 2:30pm, I met with an accident near L'E
toward boulevard road. As the sky was very dark and raining, I ~~can't~~ couldn't see
clearly. There was a traffic light in front of the road, as the traffic light was
yellow turning to red light, the car in front of me make a sudden jam brake, I
couldn't brake in time and touch his car rear bumper. There was no damage to either
car.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &
Time

Driver's Signature (if driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel

26/11/14

Addendum Sheet Pg.1

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM


(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MD514138194-01 Vehicle Registration No: 5JD626E
Name(as shown in NRIC): Wong Wei Ching
(~~Vehicle Driver~~ / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No: S2033489F
Address: Blk 407 Sembawang Drive H07-808-51 (750 407)
Contact (Tel): -NIL- (H/P): 8168 0001
(Email): -NIL-
Date of Accident: 25 NOV '2014 Time of Accident: 2:30 hrs
Place of Accident: CTE toward balesfier.
Insurance Company: AXA - Insurance Singapore pte ltd.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I amend the following third party photos.


Signature of Vehicle Owner / Driver

Date:

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm

Vic

From: Chan Kian Chuan [kianchuan.chan@axa.com.sg]
Sent: Tuesday, 27 January, 2015 2:41 PM
To: Vic
Cc: Kathy Lai; Admin-B (LKK Auto)
Subject: RE: C0323619 Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Hi Vic,

Any updates?

Warmest Regards,


KC Chan
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
kianchuan.chan@axa.com.sg
DID: (65) 1800 880 4741 (3)
Website: www.axa.com.sg

 **We are all born to protect, but for me it's a calling.**
Discover our stories on www.borntoprotect.sg

redefining / insurance



"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

 Please consider the environment before printing this email

From: Chan Kian Chuan
Sent: Monday, January 26, 2015 5:20 PM
To: 'Vic'
Cc: Kathy Lai; Admin-B (LKK Auto)
Subject: RE: C0323619 Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Dear Vic,

Please revert on an urgent basis as insured is concern and wish to get an update from us.

Warmest Regards,


KC Chan
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
kianchuan.chan@axa.com.sg
DID: (65) 1800 880 4741 (3)
Website: www.axa.com.sg

 **We are all born to protect, but for me it's a calling.**
Discover our stories on www.borntoprotect.sg

redefining / insurance



"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

 Please consider the environment before printing this email

From: Vic [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, January 26, 2015 5:00 PM

To: Chan Kian Chuan

Cc: Kathy Lai; Vic; Admin-B (LKK Auto)

Subject: RE: C0323619 Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Dear KC,

We refer to your below email and to our telephone conversation earlier.

Please be informed that we had highlighted this matter to our surveyor and will verify the consistency of the damages.

We will revert back for an update on the revised estimate asap.

Thank you.

Kind Regards,

Vic Alpeh

LKK Auto Consultants Pte Ltd

51 Ubi Avenue 1 #01-25

Paya Ubi Industrial Park

Singapore 408933

DID : 65- 6841 2096

Fax : 65- 6741 4108

Email: vicalpeh@lkkauto.com

Save the Earth. Print only when necessary.

From: Admin-B (LKK Auto)

Sent: Monday, 26 January, 2015 4:51 PM

To: 'Chan Kian Chuan'; Vic

Cc: Kathy Lai

Subject: RE: C0323619 Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Dear Kian Chuan,

Thank you for your email.

Dear Vic,

FYNA. Our Ref : CC6/AXA14022446/M1h2e3

Thanks & Regards,
YIN SIEW
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108

From: Chan Kian Chuan [<mailto:kianchuan.chan@axa.com.sg>]
Sent: Monday, 26 January, 2015 3:54 PM
To: admin-b@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE:C0323619 Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Hi Vic,

As spoken, please let us have your advice on the preliminary advice.
Insured is disputing on quantum/damages, from the photos damages seems minor Is the damages consistence?
Please advise on the revised estimate amount and the status of claim.

Thanks.

Warmest Regards,

KC Chan
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
kianchuan.chan@axa.com.sg
DID: (65) 1800 880 4741 (3)
Website: www.axa.com.sg



We are all born to protect, but for me it's a calling.
Discover our stories on www.borntoprotect.sg

redefining / insurance



"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."



Please consider the environment before printing this email

From: Tan Tiong Beng
Sent: Friday, December 05, 2014 4:00 PM
To: 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com'
Cc: Chan Kian Chuan; Ivy Yong
Subject: Direct Settlement / EM-1 Auto / C0323619 / OD SJD626E / TP SGQ9325G / 25.11.14 / EST \$12,476 / KC

Dear Ivy,

Pls input VAT in AS400. Thank you.

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Friday, December 05, 2014 3:21 PM
To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting
Cc: KKLau; Vic; Kathy Lai

Subject: Direct Settlement - Acc Invl SJD 626E (OI : AXA - TBA) & SGQ 9325G (TP : LKK - CC6/AXA14022446/M1h2e3) on 25.11.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGQ 9325G AT M/S EM-1 Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID:6841 2096.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thanks & Regards,

Su Li

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC6/AXA14022446/M1ha3s2

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 21-12-2016



ATTN: VALE OH

Code : AXA2

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJD 626E	Veh. Inspected	SGQ 9325G
	Policy No.	P1336779	Coverage (\$)	0.00
	Claim No.	C0323619	Excess (\$)	0.00
	Assign From		Assign Date	01/12/2014

Vehicle Particulars & Condition

2.	Make & Model	RENAULT MEGANE (A)	c.c	1598
	Engine No.	HIDDEN	Year of Reg.	2007
	Chassis No.	VF1LM0J0E34903068	Colour	BLACK
	Odometer	172130	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre	205/55R16	PIRELLI	8 mm
	L/H Front Tyre	205/55R16	PIRELLI	8 mm
	R/H Rear Tyre	205/55R16	PIRELLI	8 mm
	L/H Rear Tyre	205/55R16	PIRELLI	8 mm

Description of Damages

4.	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
----	--

General Information

5.	Accident Date	25/11/2014	Inspection Date	01/12/2014
	Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643		

Remarks

5a.	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
-----	---

Estimate Days of Repair

5b.	ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-----	-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGQ 9325G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID (CONSISTENT)	TO REPAIR SEE LABOUR	1,680.00	-
1	BOOT LID BADGE (CONSISTENT)	NECESSARY	120.00	120.00
1	BOOT LID EMBLEM (MEGANE) (CONSISTENT)	NECESSARY	105.00	105.00
1	BOOT LID EMBLEM (RENAULT) (CONSISTENT)	NECESSARY	98.00	98.00
1	SET BOOT LID INSULATOR CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	BOOT LID INNER LOCK (CONSISTENT)	SERVICEABLE	750.00	-
1	BOOT LID LOCK CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	46.00	-
1	BOOT LID W/STRIP (CONSISTENT)	DISTORTED	180.00	180.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,480.00	1,480.00
2	REAR BUMPER SIDE RETAINER @ \$60.00 (CONSISTENT)	DISTORTED	120.00	120.00
2	REAR BUMPER ATTACHMENT RETAINER @ \$58.00 (CONSISTENT)	DISTORTED	116.00	116.00
1	SET REAR BUMPER CLIP (CONSISTENT)	NECESSARY	50.00	40.00
1	REAR BUMPER CENTER PAD (CONSISTENT)	DISTORTED	630.00	630.00
2	REAR BUMPER NO.PLATE LAMP @ \$43.00 (CONSISTENT)	CRACKED	86.00	86.00
1	REAR BUMPER APRON GARNISH (CONSISTENT)	DISTORTED	145.00	145.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	900.00	900.00
2	REAR BUMPER REINFORCEMENT BRACKET (CONSISTENT)	BENT	360.00	180.00
2	TAILLAMP @ \$425.00 (CONSISTENT)	SERVICEABLE	850.00	-
2	TAILLAMP INNER SEALER @ \$30.00 (CONSISTENT)	NOT NECESSARY	60.00	-
2	SET TAILLAMP CLIP @ \$25.00 (CONSISTENT)	NOT NECESSARY	50.00	-
1	END PANEL OUTER (CONSISTENT)	TO REPAIR SEE LABOUR	980.00	-
1	END PANEL TOP TRIM (CONSISTENT)	SERVICEABLE	410.00	-
1	SET END PANEL TOP TRIM CLIP (CONSISTENT)	NECESSARY	30.00	30.00
1	SPARE TYRE PANEL TOP BOARD (CONSISTENT)	SERVICEABLE	390.00	-
			9,676.00	4,270.00

Report Ref No. CC6/AXA14022446/M1ha3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	REAR NO .PLATE W/COVER (SN) (CONSISTENT)	NECESSARY	70.00	40.00
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	250.00	220.00
1	SET BODY PANEL JOINT SEALANT (SN) (CONSISTENT)	NECESSARY	120.00	80.00
			440.00	340.00
	<u>LABOUR</u>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF BOOT LID, BOOT LID LOCK CATCH AND END PANEL OUTER.		1,000.00	600.00
	SPRAY PAINTING.		1,000.00	600.00
	ANTI RUST .		100.00	60.00
	CHECK WIRING.		50.00	30.00
	REMOVE AND INSTALL CARPET AND SEAT.		120.00	60.00
	REMOVE AND INSTALL REVERSE SENSOR.		90.00	60.00
			2,360.00	1,410.00
	GRAND TOTAL		12,476.00	6,020.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,800.00

Report Ref No. CC6/AXA14022446/M1ha3s2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.