

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:FooChitYan@smrt.com.sg]
Sent: Monday, 13 July 2020 11:00 AM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF: BUS/04/19/7002; YOUR REF: XB6260G; ACCIDENT INVOLVING SG6073M & XB6260G ON 03.04.19 ALONG WOODLANDS LINK BUS STOP

Without Prejudice

Dear Cecilia,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG6073M. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of repair: \$5,329.51
Loss of Use: \$1,400.00 (\$350.00 x 4 days)
LTA search fee: \$7.00

Total: \$6,736.51

We enclosed a copy of the following documents for your kind attention.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





AUTHORIZATION TO ACT



I, **SMRT BUSES LTD** (the third party claimant”) of **6 ANG MO KIO STREET 62 SINGAPORE 569140** (address), owner of **SG 6073M** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SG 6073M** that was damaged pursuant to the accident which occurred on **03/04/2019** (date) along **WOODLANDS LINK BS:46921 (OPP BLK 22)** (location) involving vehicle no/s **XB 6260G** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of February (month) 2021 (year)



Signed by “the third party claimant”
(with chop if applicable)



Signed by “the workshop”
(with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1838091800

Claim No : SNM19D201473C02

Claimant : SMRT BUSES LTD

Amount : S\$6,636.51
DOLLARS SIX THOUSAND SIX HUNDRED THIRTY SIX AND CENTS FIFTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG 6073M

Insured Vehicle No. : XB 6260G

Date of Loss : 03/04/2019

Place of Accident : WOODLANDS LINK - BS:46921 (OPP BLK 22)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAT LIAN CORPORATION PTE LTD

Driver Name : PERIYAIYA GANDHIKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,329.51
(3) Loss of Use/ Rental/Earning	S\$	1,300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 6,636.51

Claimant Name : SMRT BUSES LTD

NRIC No : 198202292D

Signature :



Date :

02/02/21



Customer Code: 3000066

SMRT BUSES LTD

Block Unit

STREET 62

6 ANG MO KIO

SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500238
Date : 14.05.2019
Vehicle No. : SG6073M
Your Ref No. : BUS/04/19/7002
Our Ref No. : 24100920
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
DRIVER WINDOW	1.00	\$1579.00	(10.00)	\$ 157.90	\$ 1421.10
ACTIVATOR:1000ML PER CAN	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
ADHESIVE:DIRECT GLAZING	6.00	\$ 37.00	0.00	\$ 0.00	\$ 222.00
PRIMER (SIKA 206 G+P)	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
MIRROR, VIEW:FRONT, RH, FOR MAN	1.00	\$1244.90	10.00	\$ 124.49	\$ 1120.41
STICKER SG LOVE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Sub-Total					\$ 3123.51

Labour

TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1590.00	0.00	\$ 0.00	\$ 1590.00
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Others

PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 616.00	(0.00)	\$ 0.00	\$ 616.00
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GRAND TOTAL \$ 5,329.51

Remark :

Make/Model : MAN A95

Accident Date : 03.04.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	04 Apr 2019 / 15:33:57		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	XB6260G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190404153357794380

Search Date / Time: 03 Apr 2019 08:35:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 12 December 2019 2:15 PM
To: 'TLC@TATLIANCORP.COM.SG'
Subject: ACCIDENT INVOLVING XB 6260G AND SG 6073M ON 03/04/2019

Our Ref: CC3/CTI19006147/Jeb3

12 DEC 2019

TAT LIAN CORPORATION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XB 6260G AND SG 6073M ON 03/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

[MANDATE REQUEST] ACCIDENT INVOLVING XB6260G AND SG 6073M ON 03/04/2019
- SNM19D201473C02/XB6260G/CHUAKK

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 10/26/2020 10:44 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

 6 attachments (1 MB)

LETTER TO OI.pdf; LETTER OF DEMAND.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf;

Your ref : CC3/CTI19006147/Jeb3q2

Our ref: **SNM19D201473C02/XB6260G/CHUAKK**

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to resolve the claim up to \$6,636.51.

We await your further advice to enable our Lionel Chua to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, October 25, 2020 11:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING XB 6260G AND SG 6073M ON 03/04/2019

Hi Sir,

We refer to the email dated 10/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, September 10, 2020 10:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING XB 6260G AND SG 6073M ON 03/04/2019

Your ref : TBA

Our ref : CC3/CTI19006147/Jeb3q2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING XB 6260G AND SG 6073M ON 03/04/2019

The accident occurred when our insured vehicle canvas open third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$6,636.51 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 6,253.90	\$ 5,329.51
2. Loss of Use (4days x \$350)	\$ 1,400.00	\$ 1,300.00 (4days x \$325)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 7,660.90	\$ 6,636.51

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.