

Asher Sng (LKKAuto)

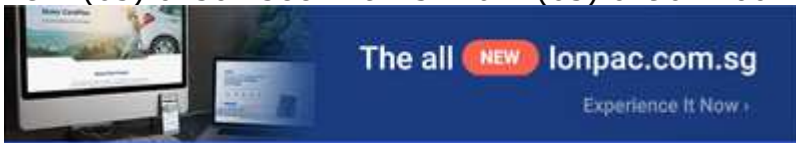
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 24 September 2019 11:26 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Lonpac External - General

Dear Asher

Please proceed with your recommendation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 20 September 2019 2:55 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Hi Li Li,

We refer to the above matter.

TP reported that OI cut into his lane when he move off from stationary.

OI reported that TP move off from stationary and hit his vehicle.

We have review the case, based on third party reported and the damages clearly show that third party move off from stationary and collided into the rear of insured vehicle.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim under BOLA 14.



For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 14 May 2019 4:16 PM

To: ONG LI LI <lilong@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Dear Lili,

Noted. Will engaged OI first.

Ya is base on TP front vehicle damages.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 14 May 2019 4:10 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Lonpac External - General

Dear Cecila

Please engage Insured before settlement.

BOLA –refer to the damages of the front vehicle not rear.

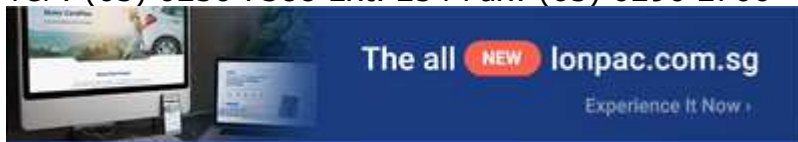
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 14 May, 2019 4:06 PM

To: ONG LI LI

Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG

Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Dear Lili,

Noted with many thanks,

TP damage is on the front RH fender. Shall proceed base on BOLA S15.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:lilong@lonpac.com>]

Sent: Tuesday, 14 May 2019 2:38 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Lonpac External - General

Dear Cecilia

Please refer to BOLA for guidance.

Note:

- i) If point of impact of the front vehicle is found on the rear bumper scenario 27 applies
- ii) If point of impact is found on the fender, scenario 15 applies

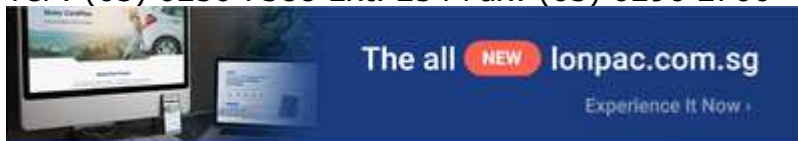
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 14 May, 2019 2:28 PM

To: ONG LI LI

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Dear Lili,

Kindly let us have your instruction or approval to settle at best.

We would recommend on a 50/50 at least but not more than 80%.

Hope to hear from your reply soon.

Thank you

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 30 April 2019 5:24 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Dear Ong Li Li,

We would recommend on a 50/50 basis to be fair for both parties.

However, we still seek your approval/instruction to proceed.

Thank you.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 30 April 2019 1:02 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 *** [External General]

Lonpac External - General

Dear Cecila

What is your recommendation on liability?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 30 April, 2019 9:53 AM

To: ONG LI LI

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Your ref: 19/19/19/VC05/021642 (Our Ref: CC4/LPC6146/Agb3) *** ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019 ***

Your ref: **19/19/19/VC05/021642**

Our Ref: CC4/LPC6146/Agb3

Dear Sirs,

ACCIDENT INVOLVING YN 2113A & SLL 8553M ON 05/04/2019

We refer to the above matter.

Third party driver reported that his vehicle already stopped due to picking up of passenger. After picking up his passenger, he check the blind spot and moved forward, suddenly our insured came from his back and cut into his lane resulted the collision.

Our insured driver reported that he was moving slowly along carpenter street and suddenly third party rear-ended onto his vehicle.

As there is no Accident Video Footage available from both party, we seek your instruction to settle the matter at best.

Kindly let us have your comments/ instruction.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)