

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn: Mohd Zawaye, Norsazani Date: 16 Apr 2019

Preliminary Advice

Vehicle No	: SKT2218R	Accident Date	: 03/04/2019
Make	: AUDI A3	Policy No.	: 2100407252-04
Assignment Date	: 08/04/2019	Excess	: S\$300.00
Date of Inspection	: 08/04/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,560.00
Revised Amount	:S\$	17,142.00
Check Items (Estimated)	:S\$	9,426.00
Total	:S\$	26,568.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	67,000.00
COE / PARF Rebate	:S\$	49,888.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,112.00

Remarks

☐ The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☒ The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☐ Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 15 April 2019 4:17 PM
To: Koh, Victor-CK; Sim, Priscilla-LK; SUR
Subject: SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

Dear Ms Sim/Victor,

Kindly refer below email from repairer.

Vehicle recommended Total Loss, kindly informed insured.



Mon 15/4/2019 2:17 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

To Veron Chen (LKKAUTO);  SUR

Cc 'Claims'

Dear Veron,

We propose total loss for this vehicle as chassis frame and gearbox is affected.

Best Regards,
Tony Foong
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 15 April 2019 2:17 PM
To: Veron Chen (LKKAUTO); SUR
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

Dear Veron,

We propose total loss for this vehicle as chassis frame and gearbox is affected.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, option 1
e. apphia.ng@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, April 8, 2019 3:52 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

Dear Kelvin,

Kindly check vehicle able to repair at part by part not exceeding \$16,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 8 April 2019 2:10 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKT 2218 R

Dear All,

Survey was done today by Adrian, Kindly assist to update repair approval.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 9 April 2019 3:21 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

Dear Tony,

As instructed by our client , please proceed to repair the insured vehicle **SKT 2218R not exceeding repair cost \$16,000/- (Excess \$300/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Subject: RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

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Best Regards,

Veron Chen | Case Handler

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Subject: OD CLAIM FOR SKT 2218 R

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Thank You.

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Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SKT2218R (5800043995SG)**

OD

Apr 3 2019 5:50PM

[AU KOK HUA]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/04/2019 14:47 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$17000.00) - SKT2218R - Claim Handler: Mohd Zawaye, Norsazani

Approved:17000.00:Repair limit at \$17,000.00. Labour max at 5 day only inclusive of lock carrier, to amend. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

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Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn: Date: 08 Apr 2019

Preliminary Advice

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Make	: AUDI A3	Policy No.	: 2100407252-04
Assignment Date	: 08/04/2019	Excess	: S\$0.00
Date of Inspection	: 08/04/2019	Est. Duration of Repair	: 9.00
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Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Pending repair cost from repairer

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2680I
Vehicle Details	
Vehicle No.:	SKT2218R
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI AMBIENTE MY 15
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	C2C224323
Chassis No.:	WAUZZZ8V3F1069489
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,186.00
Original Registration Date:	27 Mar 2015
First Registration Date:	27 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$15,061.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2025
PARF Rebate Amount:	\$11,295.00
Intended COE Rebate Details	
COE Expiry Date:	26 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$64,700.00
COE Rebate Amount:	\$38,593.00
Total Rebate Amount:	\$49,888.00

The information contained herein is correct as at 08 Apr 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	2680I

Vehicle Details

Vehicle No.:	SKT2218R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	08 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI AMBIENTE MY 15
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CZC224323
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Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2025
PARF Rebate Amount:	\$11,295.00

Intended COE Rebate Details

COE Expiry Date:	26 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
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QP Paid:	\$64,700.00
COE Rebate Amount:	\$38,593.00
Total Rebate Amount:	\$49,888.00

The information contained herein is correct as at 08 Apr 2019

OK



FOR SALE BY OWNER

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Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

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\$4800 Down Monthly From \$988
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☐ Audi A3 Sedan 1.4A TFSI Ambiente \$67,800 \$10,160 /yr 14-Mar-2015 1,395 cc 60,000 km Luxury Available

Beautiful Condition, Maintained And Warranty By Agent, Servicing Package And Warranty Provided. Call Now For Viewing.

Home 26-Mar-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3



☐ Audi A3 Sedan 1.4A TFSI Ambiente (OPC) \$84,000 \$9,460 /yr 26-Mar-2015 1,395 cc 55,000 km Luxury Available

Fully Maintained And Serviced By Agent Premium Automobiles Since The Very First Day. 1 Owner Unit. Kept In Pristine Condition Inside Out. 100% Accident Free. STA Checks Welcome. Loan And Trade-In Avail...

Monster Motors Pte Ltd

Home 26-Mar-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3



☐ Audi A3 Sedan 1.4A TFSI Ambiente \$72,800 \$10,940 /yr 26-Mar-2015 1,395 cc 62,500 km Luxury Available

Enjoy Low Interest Rates Offer Till This Month End! High Trade In! Full Agent Serviced By Premium Auto. Flexible Loan Packages With Low Interest And Monthly Installments! Comes With Original S3 18" RL...

Euro Performance Asia Pte Ltd

Home 26-Mar-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3



☐ Audi A3 Sedan 1.4A TFSI Ambiente \$72,800 \$10,940 /yr 26-Mar-2015 1,395 cc 43,600 km Luxury Available

1 Owner Fully Maintained By Agent Premium Automobiles Since Day 1. Option To Extend Agent Warranty. Excellent Condition With Black On Black Combination. STA Checks Welcome. Buy With A Peace Of Mind. HL...

Monster Motors Pte Ltd

Home 26-Mar-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3



Precision Motorworks Pte Ltd - Specialist for Audi Car repair, servicing & maintenance

Providing precise information to our customers for a peace of mind while your cars are with us.

More info about this shop



☐ Audi A3 Sportback 1.4A TFSI S-tronic Ambiente \$71,500 \$10,610 /yr 24-Apr-2015 1,395 cc 49,938 km Hatchback Available

One Owner Unit With Low Mileage Done. Beautiful White With Black Interior. 160 Point Assurance Inspection Done. Most Popular Audi Hatch Back In The Market. A Deal Not To Be Missed. Please Call Our Sel...

Inchcape Pre-Owned

Home 24-Apr-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3



☐ Audi A3 Sedan 1.4A TFSI S-tronic Ambiente \$67,800 \$9,890 /yr 30-Apr-2015 1,395 cc 64,000 km Luxury Available

Owner Consignment Unit, Viewing By Appointment, Best Selling Brand And Executive Sedan In The Market, Well Maintained And Regularly Serviced By Owner, Low In Depreciation, Flexible Loan Scheme Availab...

Home 30-Apr-2015 Tag: 2015 Audi A3, 2015 Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3, Audi A3

Compare

☐ Audi A3 Sedan 1.4A TFSI \$69,800 \$10,010 /yr 15-Jun-2015 1,395 cc 35,000 km Luxury Available



Ambiente

Like Brand New, Fully Agent Maintained, Low Mileage Done, Warranty And Servicing Package Available. Call Now For Viewing

Posted: 26-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, used A3, Audi A3, A3, A3, Used Audi



☐ Audi A3 Sedan 1.4A TFSI S-tronic Ambiente	\$73,800	\$10,610 /yr	26-Jun-2015	1,395 cc	33,600 km	Luxury	Available
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Attractive Promotional Interest Rates Starts From 2.28%! 100% Loan Approval! Flexible Loan Packages With Low Interest And Monthly Instalments! Well Maintained And Agent Serviced! Buy With A Peace Of ...

Posted: 26-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi

PREMIUM AD



☐ Audi A3 Sedan 1.4A TFSI Ambiente	\$77,800	\$10,630 /yr	12-Aug-2015	1,395 cc	73,138 km	Luxury	Available
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Beautiful Sporty Blue, Full Servicing Records, 1 Year Warranty Cover Engine And Gearbox, Well Maintained By Previous Owner, Drive With Peace Of Mind! High Trade In And Loan Available, Please Call/SMS ...

Accendore Autolution Pte Ltd

Posted: 24-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi



☐ Audi A3 Sportback 1.4A TFSI S-tronic Ambiente	\$76,800	\$10,480 /yr	27-Aug-2015	1,395 cc	47,000 km	Hatchback	Available
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Loan Available, Low Interest Rate At 2.28%! Full Agent Maintained, Low Mileage, Flexible Bank/In House Loan Available, Excellent Fuel Efficiency, Up To 18km/L, Immaculate Condition, 100% Accident Free...

Autotruster Traders Pte Ltd

Posted: 26-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi

PREMIUM AD



Pimp Your Ride With Sports Rim

Sports rim do not just perk up the aggressive outlook of a car, it actually does improve performance with its lighter weight. Find yourself a beautiful set of rims from the list of tyre & rims retailers.

Find out more!



☐ Audi A3 Sedan 1.4A TFSI Ambiente	\$81,999	\$10,920 /yr	30-Oct-2015	1,395 cc	48,000 km	Luxury	Available
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Just Arrival 1 Owner Beautiful Unit, Low Mileage, Certified Premium Preowned 110 Points Check. Flexible Financing And Trade In Are Available, Special 2.48% Bank Rates, Call/WhatsApp/Sms To View.

Premium Automobiles

Posted: 14-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi

PREMIUM AD



☐ Audi A3 Sedan 1.4A TFSI Ambiente	\$77,800	\$10,270 /yr	31-Oct-2015	1,395 cc	51,000 km	Luxury	Available
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Graded B by **STRA**

Well Maintain Glossy Paint Work, Unbelievable Smooth And Quiet Engine, Call Is For Viewing And Test Drive, Up To 90% In-house Loan Available. 100% Approval.

Universe Motoring

Posted: 27-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi

PREMIUM AD



☐ Audi A3 Sedan 1.4A TFSI Ambiente	\$73,800	\$9,470 /yr	18-Dec-2015	1,395 cc	57,000 km	Luxury	Available
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Price Reduced! 1 Owner, Accident Free, Low Mileage Done, Always Service With Premium Automobile And Complete With Service Invoice, Road Tax Till June 2019, Superb Condition, Original Paintwork, Buy Wit...

Horizon Motoring

Posted: 26-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi



☐ Audi A3 Sedan 1.4A TFSI Ambiente	\$78,000	\$10,050 /yr	31-Dec-2015	1,395 cc	65,000 km	Luxury	Available
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Blackvue Front And Back, Perfect Condition A3 Sedan, 1 Owner Only, Always Parked Indoor, Recently Changed Brake Pad And Front Rotar, Battery Still With Warranty, Non Smoker, Interior In Good Condition...

Posted: 26-Apr-2019 Tag: 2015 Audi A3, 2015 used A3, Audi A3, used A3, Audi A3, A3, A3, Used Audi

PREMIUM AD

Save this search criteria, to get email alerts whenever a match is found.

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AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : AU KOK HUA
 Period of Insurance : 27 Mar 2019 To 26 Mar 2020
 Engine No. : CZC224323
 Chassis No. : WAUZZZ8V3F1069489

Vehicle No. : SKT2218R
 Policy No. : 2100407252-04
 Endorsement No. :
 Issued Date : 16 Feb 2019

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

AU KOK HUA - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125220

PREMIUM LEASING - MH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S21926801



Name

AU KOK HUA



Race

CHINESE

Date of birth

22-12-1967

Country/Place of birth

SINGAPORE

Sex

M

S21926801

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S21926801

Name

AU KOK HUA

Birth Date 22 Dec 1967

Issue Date 16 Sep 2005



5329736



NRIC No. S21926801



Date of issue

18-07-2014

Address

103 CARDIFF GROVE
#03-33
SINGAPORE 558962

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers
exclusive of the driver; and motor tractors
vehicles $\leq$ 2500 kg

07 Aug 1991



NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/04/2019 16:53
Date Of Accident	03/04/2019 17:50
Exact Location Of Accident	ALONG PIE TOWARDS CTE EXIT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKT2218R
Insured/Policyholder	
Name Of Registered Owner	AU KOK HUA
NRIC No	S2192680I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97485439
Alternative Phone No	OTHERS-97485439
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100407252-04
Cover Note Number	
Driver	
Name of Driver	AU KOK HUA
NRIC No	S2192680I
Date Of Birth	22/12/1967
Occupation	INDOOR
Date Of Driving Pass	07/08/1991
Driving Experience	27 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97485439
Fax Number	
Contact Number	OTHERS-97485439
EMail Address	NOEMAIL

Address 103 CARDIFF GROVE

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 3

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY

Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE

Police Station Contact TEL NO: 65470000 - FAX NO:

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT NO: T/20190404/2062.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHC4713P

Vehicle Make/Model/Colour TAXI

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLP1948H
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name AU KOK HUA
Approximate Age
Injuries Sustain
Injured person in which vehicle? SKT2218R
Were seat belts worn?
Was this injured conveyed to hospital by ambulance? NO
Address
Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 4/4/16

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: G2 2044103X



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Police Report
NO: T/20190404/2062

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature

Date & Time: 12/4/19

Driver's Signature

(if driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Shy Fady

NRIC/VIN No: 620401078

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190404/2062

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 4

Report No. T/20190404/2062

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/04/2019 12:13		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: AU KOK HUA			Address: APT BLK 103 CARDIFF GROVE #03-33 CARDIFF RESIDENCE SINGAPORE 558962		
ID Type / ID No.: NRIC NO / S2192680I			Contact No.: Home/Office: Mobile: 97485439		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 51	Date of Birth: 22/12/1967	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: OTHERS			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 03/04/2019 17:50	Type of Location: Straight Road
Location: Along Road 1 PAN ISLAND EXPRESSWAY PIE(TUAS) TWDS CTE (SLE) EXIT				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control: Not Controlled	Traffic Volume: Heavy	
Type of Collision:			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHC4713P	Car				Seriously Damaged	1
SKT2218R	Car	AUDI	A3 SEDAN 1.4 TFSI AMBIENTE MY 15	Black	Seriously Damaged	0

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190404/2062

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

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Report No. T/20190404/2062

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKT2218R	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100407252-04	27/03/2019	26/03/2020

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	AU KOK HUA	ID No.	S2192680I
Related Vehicle	NIL	Contact No.	97485439
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	03/04/2019	Date Discharge	03/04/2019
No. of Days granted Medical Leave	03	Degree of Injury	NIL
Driver			
Name	SHEIKH ZAINI BIN SHAHAR	ID No.	S1841053B
Related Vehicle	NIL	Contact No.	97324323
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

ON THE ABOVE MENTIONED DATE & LOCATION,

I WAS DRIVING ALONG THE EXPRESSWAY. WHILE I WAS DRIVING UP THE SLOPE THE TAXI INFRONT SUDDENLY JAMMED BRAKED. I COULDN'T STOP IN TIME AND I COLLIDED ON THE TAXI. I HIT THE BACK OF THE TAXI. I WAS BEHIND THE TAXI AND NOTICED THAT HE JAMMED BRAKED A FEW TIMES THEREFORE I WAS KEEPING A SAFE DISTANCE FROM HIM. UNFORTUNATELY DURING THE UP SLOPE I COULDN'T MANAGE TO BRAKE IN TIME DUE TO HIS SUDDEN STOP.

I APPROACHED THE DRIVER AND CHECKED ON HIS HEALTH AFTER THE HIT. WE EXCHANGED PARTICULARS AND CONTACT DETAILS. MY CAR WAS DAMAGED AND WAS TOWED TO MY WORKSHOP.

I WAS FEELING UNWELL AND I WENT TO THE HOSPITAL PRIVATELY AFTER THE ACCIDENT AND WAS ISSUED 3 DAYS OF MEDICAL LEAVE BY KTPH.

POLICE REPORT



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20190404/2062

4 of 4

Report No. T/20190404/2062

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
TP /
YOGENDRAN S/O RAJASAKARAN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / AETT /
SI ANG YI TING, STEPHANIE
Contact No.: 65476414

Authentication Stamp
MP/16A

Signature Of Informant:

Date/Time:
04/04/2019 12:13

Classification Of Case:



SINGAPORE
POLICE FORCE

Signature:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0440/2019/DY
Date : 5-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Au Kok Hua
Address : 103 Cardiff Groves
#03-33
Singapore 558962
Telephone : HP +65 97485439
Type of Claim : Own Damage Claims
Policy No. : 2100407252-04
Vehicle No : **SKT 2218 R**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Mar-15
Engine No : CZC 224323
Chassis No : WAUZZZ8V3F1069489
Mileage : -
Date In : 3-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Apr-19
Place of Accident : Along PIE towards CTE exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKT 2218 R

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n \$ 360.00 ✓
2	To remove and renew aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	s/n \$ 1,200.00 ✓
3	To dismantle and renew front bumper, both front fender, both headlights and bonnet. Renew front lock carrier and align to position. Reorganise crash management components. Reinstall all parts removed.	\$ 5,600.00 3250. inclusive of lock carrier.
4	To respray front bumper, bonnet hinges, both front fender and bonnet.	\$ 3,500.00 2200
5	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 10,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 2218 R

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distalbed</i>	\$ 1,830.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	*
3	FRONT BUMPER COVER TRM-LH/RH <i>rehd</i>	2 \$ 296.00	✓
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>new</i>	\$ 148.00	✓
5	FRONT BUMPER PULL STRAP-LOWER <i>rehd</i>	4 \$ 187.00	✓
6	FRONT BUMPER GUIDE SECTION-LH/RH <i>new</i>	2 \$ 70.00	✓
7	FRONT BUMPER AIR GUDIE GRILLE-LH/RH <i>missing</i>	2 \$ 198.00	✓
8	RADIATOR GRILLE <i>rehd</i>	\$ 637.00	✓
9	RADIATOR GRILLE COVER <i>rehd</i>	\$ 89.00	✓
10	FRONT BUMPER REINFORCEMENT BEAM <i>Bed</i>	\$ 660.00	✓
11	FOAM FILLER PIECE <i>rehd</i>	\$ 125.00	✓
12	FRONT BUMPER COVER ?	\$ 51.00	?
13	SIGN ' CAUTION ' ?	\$ 13.00	?
14	AIR CONDITIONER STICKER ?	\$ 7.00	?
15	SIGNAL HORN-LH LOW TONE ?	\$ 182.00	?
16	SIGNAL HORN-RH HIGH TONE ?	\$ 182.00	?
17	FRONT FENDER-LH/RH <i>RH Distalbed</i>	2 \$ 1,556.00	778
18	FRONT FENDER ATTACHMENT PARTS ?	2 \$ 130.00	✓
19	FRONT FENDER BRACKET-LH/RH <i>new</i>	2 \$ 70.00	✓
20	FRONT FENDER BRACE-LH/RH	2 \$ 176.00	✓
SUB TOTAL SPARE PARTS		\$ 6,777.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 2218 R

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT WHEEL HOUSING LINER-LH/RH <i>new</i>	2 \$	316.00 +
22	FRONT WHEEL HOUSING LINER ATTACHMENT PART <i>new</i>	2 \$	161.00 +
23	BONNET <i>Replaced</i>	\$	2,898.00 ✓
24	BONNET ATTACHMENT PARTS ?	\$	149.00 ?
25	BONNET LID HINGE-LH/RH <i>new</i>	2 \$	112.00 +
26	BONNET GAS FILLED STRUT <i>new</i>	\$	109.00 +
27	BONNET CATCH HOOK ?	2 \$	81.00 ?
28	BONNET LOCK BAR ?	2 \$	200.00 ?
29	BONNET EDGE PROTECTION FRONT <i>new</i>	\$	25.00 ✓
30	BONNET COVER-LH/RH ?	2 \$	74.00 ?
31	BONNET CATCH HOOK ?	\$	58.00 ?
32	BONNET LID LOCK WITH MICRO SWITCH <i>Jammed</i>	2 \$	367.00 ✓
33	FLAT CONNECTOR HOUSING <i>new</i>	\$	12.00 ?
34	BONNET LATCH LOCK COVER ?	2 \$	7.00 ?
35	BONNET BOWDEN CABLE ?	\$	53.00 ?
36	BONNET LID LOCK CABLE ?	\$	67.00 ?
37	BONNET LOCK CABLE COVER ?	\$	9.00 ?
38	HEADLIGHT-LH/RH <i>Replaced, LH?</i>	2 \$	3,650.00 1825.
39	BONNET LIFT CYLINDER-LH/RH ?	2 \$	362.00 ?
40	HEADLIGHT WASHER HOSE <i>not in</i>	\$	170.00 +
SUB TOTAL SPARE PARTS		\$	15,657.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 2218 R

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
42	WASH WATER RESERVOIR ?	\$ 186.00	?
43	BONNET SOUND ABS ?	\$ 201.00	?
44	FRONT LOCK CARRIER WITH MOUNTING ?	\$ 663.00	?
45	A/C CONDENSER WITH FLUID RESERVOIR ?	\$ 516.00	?
46	REFRIGERANT LINE FOR A/C COMPRESSOR TO CONDESEI \$	461.00	?
47	REFRIGERANT LINE FOR A/C CONDENSER CUT OFF POINT \$	601.00	?
48	RADIATOR ?	\$ 878.00	?
49	INTERCOOLER ?	\$ 837.00	?
50	COOLANT CONCENTRATE 1.5 LTR ?	4 \$ 137.00	?
51	RADIATOR FAN WITH FAN RING ?	\$ 1,483.00	?
52	FRONT RADIATOR GRILLE SUPPORT AIR DUCT ?	2 \$ 44.00	?
53	RADIATOR SEAL STRIP-RH OUTER ?	\$ 8.00	?
54	RADIATOR AIR DUCT UPPER CENTRE ?	\$ 11.00	?
55	FRONT NO. PLATE <i>Best</i>	S/N \$ 25.00	—
56	SUNDRIES ?	\$ 1,000.00	?
TOTAL SPARE PARTS		\$ 22,708.00	
TOTAL LABOUR CHARGES		\$ 10,852.00	
GRAND TOTAL		\$ 33,560.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Netf.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 08/04/91
Authorised Date :
Excess Cost :
Liability :
Remarks : not Authorised, 09 Pags

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

Total Loss

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	08 Apr 2019 15:14		08 Apr 2019 14:31 Edit Adj Rpt	S\$17,142.00 Edit Estimates	S\$17,142.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	AU KOK HUA, ID: S21926801, Tel: +6597485439, Email: NOEMAIL								
Vehicle Reg. No.:	SKT2218R	Date of Loss:	03/04/2019 17:00 - :59 [48 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5800043995SG	Policy/Cover Note No.:	2100407252 (Comprehensive)						
		Excess:	S\$300.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/04/2019]								
Driver/Custodian:	AU KOK HUA (51 / Male) , NRIC: S21926801, Tel: +6597485439 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (26/04/2019): Alert - Adj Mandate Revoked - SKT2218R - Claim Handler: Mohd Zawaye, Norsazani - AIG_SG (09/04/2019): Alert - Adj Mandate Approved (S\$17000.00) - SKT2218R - Claim Handler: Mohd Zaway... - AIG_SG (09/04/2019): SKT2218R / OD / 03/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT2218R (5800043995SG)

OD

Apr 3 2019 5:00PM

[AU KOK HUA]

Premium Automobiles Pte Ltd

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Video															1 per page		v	☒
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1	04/04/19 17:04	Video - Accident [Linked Accident Report Documents]												1	Load MP4			
Assessment Reports															1 per page		v	☒
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1	08/04/19 15:42	Adjuster Immediate Advice												1	Load HTM			
2	08/04/19 16:16	Adjuster Immediate Advice												1	Load HTM			
3	16/04/19 08:21	Adjuster Immediate Advice												1	Load HTM			
Photos/Images															3 per page		v	☒
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1	08/04/19 15:01	General View												1	Load JPG	☒		
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Video				1 per page	☒
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Documentation				1 per page	☒
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2	08/04/19 15:22	Certificate of Insurance	 Load PDF		
3	08/04/19 15:22	Insured's Driving License	 Load PDF		
4	08/04/19 15:23	MARK ESTIMATE	 Load PDF		
5	08/04/19 15:23	LTA	 Load PDF		
6	26/04/19 10:25	SG CAR MART	 Load PDF		

Linked Accident Report Documents

Video				1 per page	☒
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Assessment Reports				1 per page	☒
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1	04/04/19 17:09	Accident Statement	 Load HTML		
Photos/Images				3 per page	☒
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2	04/04/19 16:59	Sketch Plan #2	 Load JPG	☒	
3	04/04/19 16:59	POLICE REPORT	 Load JPG	☒	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006143/AVD3E2

Date: 26/04/2019

REFERENCE

Insured/Claimant: AU KOK HUA Policy No: 2100407252
Date of Loss: 03/04/2019 Nature of Claim: OD Claim No: 5800043995SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKT2218R**
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC224323
Reg. Date: 27/03/2015 (Man. Year: 2014) Chassis No: WAUZZZ8V3F1069489
Colour: Black Odometer: 57455 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$67,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,708.00	9,940.00	12,768.00	56.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,852.00	7,202.00	3,650.00	33.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,560.00	17,142.00	16,418.00	48.92
- Excess (S\$)	300.00	300.00	0.00	0.00
Nett Amount (S\$)	33,260.00	16,842.00	16,418.00	49.36

INSPECTION

Date of Assignment: 08/04/2019
Date Inspected: 08/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 0.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

TOTAL LOSS ASPECT

(EXCLUDE CHECK ITEMS S\$8,910.00 NETT)

Market Value : \$67,000.00

OMV : \$27,186.00

PARF Rebate (1) : \$11,295.00

Quota Premium Paid : \$64,700.00

COE Rebate (2) : \$38,593.00

Total Rebate (1) + (2) = : \$49,888.00

The total amount incurred will be Market Value \$67,000.00 minus Total Rebate \$49,888.00 = \$17,112.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,830.00 FS	*1,830.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	2		*FRONT BUMPER COVER TRIM - LH/RH	Deformed	296.00 FS	*296.00 FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	148.00 FS	*- FS
5	4		*FRONT BUMPER PULL STRAP - LOWER	Cracked	187.00 FS	*187.00 FS
6	2		*FRONT BUMPER GUIDE SECTION - LH/RH	Not Necessary	70.00 FS	*- FS
7	2		*FRONT BUMPER AIR GUIDE GRILLE - LH/RH	Missing	198.00 FS	*198.00 FS
8	1		*RADIATOR GRILLE	Cracked	637.00 FS	*637.00 FS
9	1		*RADIATOR GRILLE COVER	Cracked	89.00 FS	*89.00 FS
10	1		*FRONT BUMPER REINFORCEMENT BEAM	Bent	660.00 FS	*660.00 FS
11	1		*FOAM FILLER PIECE	Cracked	125.00 FS	*125.00 FS
12	1		*FRONT BUMPER COVER	* Check	51.00 FS	*- FS
13	1		*SIGN CAUTION	* Check	13.00 FS	*- FS
14	1		*AIR CONDITIONER STICKER	* Check	7.00 FS	*- FS
15	1		*FRONT FENDER - LH/RH	O/S Buckled	1,556.00 FS	*778.00 FS
16	2		*FRONT FENDER ATTACHMENT PARTS	* Check	130.00 FS	*- FS
17	2		*FRONT FENDER BRACKET - LH/RH	Not Necessary	70.00 FS	*- FS
18	2		*FRONT FENDER BRACE - LH/RH	Not Necessary	176.00 FS	*- FS
19	2		*FRONT WHEEL HOUSING LINER - LH/RH	Not Necessary	316.00 FS	*- FS
20	2		*FRONT WHEEL HOUSING LINER ATTACHMENT PART	Not Necessary	161.00 FS	*- FS
21	1		*BONNET	Buckled	2,898.00 FS	*2,898.00 FS
22	1		*BONNET ATTACHMENT PARTS	* Check	149.00 FS	*- FS
23	2		*BONNET LID HINGE - LH/RH	Not Necessary	112.00 FS	*- FS
24	1		*BONNET GAS FILLED STRUT	Not Necessary	109.00 FS	*- FS
25	2		*BONNET CATCH HOOK	* Check	81.00 FS	*- FS
26	2		*BONNET LOCK BAR	* Check	200.00 FS	*- FS
27	1		*BONNET EDGE PROTECTION FRONT	Necessary	25.00 FS	*25.00 FS
28	2		*BONNET COVER - LH/RH	* Check	74.00 FS	*- FS
29	2		*BONNET LID LOCK WITH MICRO SWITCH	Jammed	367.00 FS	*367.00 FS
30	1		*FLAT CONNECTOR HOUSING	* Check	12.00 FS	*- FS
31	2		*BONNET LATCH LOCK COVER	* Check	7.00 FS	*- FS
32	1		*BONNET BOWDEN CABLE	* Check	53.00 FS	*- FS
33	1		*BONNET LID LOCK CABLE	* Check	67.00 FS	*- FS
34	1		*BONNET LOCK CABLE COVER	* Check	9.00 FS	*- FS
35	1		*HEADLIGHT - LH/RH	O/S Cracked / N/S * Check	3,650.00 FS	*1,825.00 FS
36	2		*BONNET LIFT CYLINDER - LH/RH	* Check	362.00 FS	*- FS
37	1		*HEADLIGHT WASHER HOSE	Not Necessary	170.00 FS	*- FS
38	1		*WASH WATER RESERVOIR	* Check	186.00 FS	*- FS
39	1		*BONNET SOUND ABS	* Check	201.00 FS	*- FS
40	1		*FRONT LOCK CARRIER WITH MOUNTING	* Check	663.00 FS	*- FS
41	1		*A/C CONDENSER WITH FLUID RESERVOIR	Not Necessary	516.00 FS	*- FS
42	1		*REFRIGERANT LINE FOR A/C COMPRESSOR TO CONDESE	Not Necessary	461.00 FS	*- FS
43	1		*REFRIGERANT LINE FOR A/C CONDENSER CUT OFF POINT	Not Necessary	601.00 FS	*- FS
44	1		*RADIATOR	* Check	878.00 FS	*- FS
Report was unsubmitted during this print-out.						

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	1		*INTERCOOLER	* Check	837.00 FS	*- FS
46	4		*COOLANT CONCENTRATE 1.5 LTR	* Check	137.00 FS	*- FS
47	1		*RADIATOR FAN WITH FAN RING	* Check	1,483.00 FS	*- FS
48	2		*FRONT RADIATOR GRILLE SUPPORT AIR DUCT	* Check	44.00 FS	*- FS
49	1		*RADIATOR SEAL STRIP - RH OUTER	* Check	8.00 FS	*- FS
50	1		*RADIATOR AIR DUCT UPPER CENTRE	* Check	11.00 FS	*- FS
51	1		*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS
52	1		*SUNDRIES	* Check	1,000.00 FS	*- FS
53	1		*SIGNAL HORN - LH LOW TONE	* Check	182.00 FS	*- FS
54	1		*SIGNAL HORN - RH HIGH TONE	* Check	182.00 FS	*- FS
55	1		*BONNNE CATCH HOOK	* Check	58.00 FS	*- FS
Total Parts (S\$)					22,708.00	9,940.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND RENEW AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, BOTH FRONT FENDER, BOTH HEADLIGHTS AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,600.00	3,250.00
4	TO RESPRAY FRONT BUMPER, BONNET HINGES, BOTH FRONT FENDER AND BONNET	New	3,500.00	2,200.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			10,852.00	7,202.00

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< END OF ESTIMATES >