

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 30 April 2019 8:47 AM  
**To:** Sim, Priscilla-LK; Koh, Victor-CK; SUR  
**Subject:** RE: SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

Dear Ms Sim,

Have checked with repairer vehicle @ 24 BENOI SECTOR SINGAPORE 629857

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>  
**Sent:** Monday, 29 April 2019 11:38 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

URGENT

Hi

Please re-verify with repairer, the vehicle not there, where was it towed to ?

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, April 29, 2019 11:36 AM  
**To:** Sim, Priscilla-LK; Koh, Victor-CK; SUR  
**Subject:** [EXTERNAL] RE: SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

This message is from an external sender; be cautious with links and attachments.

Dear Ms Sim,

Vehicle @ 55 Ubi Road 1

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>

**Sent:** Monday, 29 April 2019 11:28 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Koh, Victor-CK <[Victor-CK.Koh@aig.com](mailto:Victor-CK.Koh@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

URGENT

Please advise the exact location where the car was surveyed ? Estimate address 55 Ubi Road

Priscilla Sim LK

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755

[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, April 15, 2019 4:17 PM

**To:** Koh, Victor-CK; Sim, Priscilla-LK; SUR

**Subject:** [EXTERNAL] SKT 2218R-DOA: 3/4/2019 (AIG REF: 5800043995SG)

This message is from an external sender; be cautious with links and attachments.

Dear Ms Sim/Victor,

Kindly refer below email from repairer.

Vehicle recommended Total Loss, kindly informed insured.



Mon 15/4/2019 2:17 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIM FOR SKT 2218 R-DOA: 3/4/2019

To Veron Chen (LKKAuto); ④ SUR

Cc 'Claims'

Dear Veron,

We propose total loss for this vehicle as chassis frame and gearbox is affected.

Best Regards,

**Tony Foong**

Claims Advisor

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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