

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 16 April 2019 12:09 PM  
**To:** 'Vijay Venugopalan'  
**Subject:** ACCIDENT INVOLVING SKA 1955C AND SHB 6688X ALONG SHENTON WAY TWDS ROBINSON ON 05/04/2019

16 APRIL 2019

**INDU KANNAN / VIJAYAKUMAR VENUGOPALAN**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19006138/K1ea3**

**YOUR REF : SKA 1955C**

**ACCIDENT INVOLVING SKA 1955C AND SHB 6688X ALONG SHENTON WAY TWDS ROBINSON ON 05/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHB 6688X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle filter into Third party lane and collided with Third Party vehicle SHB 6688X. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)

*(Motor Claims Dept)*

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**From:** Vijay Venugopalan <[vvijay146@gmail.com](mailto:vvijay146@gmail.com)>  
**Sent:** Saturday, 13 April 2019 12:28 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: SKA1955C

Hi, I tried calling you multiple times but no response. Please reply to this email.

Many thanks,

Vijay

On Apr 13, 2019, at 12:53 AM, Vijay Venugopalan <[vvijay146@gmail.com](mailto:vvijay146@gmail.com)> wrote:

Sent to wrong email. Email Below for reference

Many thanks,

Vijay

Begin forwarded message:

**From:** Vijay Venugopalan <[vvijay146@gmail.com](mailto:vvijay146@gmail.com)>  
**Date:** April 13, 2019 at 12:42:46 AM GMT+8  
**To:**  
**Subject:** Fwd: SKA1955C

Hi, I have received the letter attached from you. I would like to let you know that I reported the accident to SMeMotors on 8th.

<image1.jpeg>

Many thanks,

Vijay

Begin forwarded message:

**From:** <[peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg)>  
**Date:** April 8, 2019 at 3:15:37 PM GMT+8  
**To:** <[vvijay146@gmail.com](mailto:vvijay146@gmail.com)>  
**Subject:** SKA1955C

<SAS2581073 (1).PDF>