15/5/2010 INS. CASE OWNER.	RA	cc 4, ASM 1900	, 6135,	TI-a352 LKK:	loglit	g 
Surveyor.	MIH	DOI: ASSIGN		Pohkin Date / Time: 814	19_	
Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II:SS Is driver the owner?	Plova land	SCUPE PTU  HP:  D.O.A: X/4/2019  Nature of Accident:	Claim No. Policy No. Make / Model Place of Accide	Registered in Merimen:  Sqm01  and a second	JBP	- (2)
If NO, Driver Nam Driver Tel Y	ne / Age ;	(V/L-\V ( NO)	Ol GIA REPO	RT: YES / NO ; TP GIA REI y : % Final?	PORT: YES / No Yes / No	0
INSRS: WSP: Tel: Liability: RMKS:	INSRS WSP: Tel: Liabili RMKS	y:	INSRS: WSP: Tel: Liability: RMKS:	Te Li	SRS: SP: I: ability: MKS:	
Date/ Time	4071332-X	17019054 GVbn2 :1	of: 77/09/13	STAGE Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup)	DATE / H	PIC
25/4/2014 PIC		Kovin), (antiemed 021)	BOLAZI TI,	Call OI: After call ltr to OI: Documentation Check List:	Handler Typ	oist
	informed TP Claim and owners MCD m	and MCD lissue. They as	4 4 02	Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill:	\ \ \ \	
				Car Rental Invoice: Towing Invoice LTA / GIA : Medical Bill:	Ž	
	Atter (upor photo			PIR:  Mandate/Reject Instruction: LOD  Payment Breakdown Form:	V	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos: Others:		
FINALIZATION Repair Cost: FINAL SETTLEMENT	Date/Time: S\$ 5,800.00 (6) Date/Time: 27 5 10 9	Confirm with:  days) Reduction: 65.84  Confirm with Hailes	%	Confirm by:  Email C  Email C	Call	
Final Liability: Repair Cost; ( ( ( ) ( ) ) Loss of Rental (LOR):	% (0 0) (Agreed SS 6,106-40 SS 737-10 (	Assessed) BOLA S/N No. 7	.1	If NO or B 28, Ass. Lia:	ρ	
Loss of Use (LOU):  Loss of Income (LOI):  LOR only LOU only  GIA/LTA Search	S\$ - (\$ x S\$ 350.00 (\$ 50.00 x LOR+LOU L	days)  days)  OR + LOI [Tick only on	e)	GRA	4	
Medical: Disbursement: Legal Cost	S\$ - S\$ - S\$ - S\$ 7,195.10	(e.g. Tow/ Independe	nt)	1) Claim status: Normal/Rej 2) Report Format: TP 3) Survey fee: \$\)\$6		e
Total:  FINAL PAYMENT  Payee 1:  Payee 2: (Strike if N.A.)  Payee 3: (Strike if N.A.)	Date/Time:  S\$ 7,070.00  S\$	Confirm with:  Name 1: Diny Automotive Name 2:  Name 1: Name 1	ve Pte Ltd	Email Call		

Survey held at

Des. of Domages; Frt. In Real 1 Ols 1 N/S 1 U/C 1 Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision 4/59 5800, 6 days . . 16,833 84 Action / Instruction (Rold 11,083.84) (5.84%)

Vehicle IN/OUT

3 Val.: Yes or No

Lum Sum:

GA / REV / REP. / 24 HRS

Person.Contacted.

Didectine File Page 107	: Preli. Report		Days	Of Repair:			
1)	: Final Report		Resu	rvey No. of Tr	ip:	Survey Fee:	
Trafe/Time File Reduct to?	-/					Transportation:	
		1	\dd Fee:	Site Insp C	5	) _5+81 _51	
		68	lu-ine	Intergery 1	5	3.1666	
Report Format				teen my t	5	Editor	
Limp Sum/LB to (2)		15		Westraul 1	5		

### , DING AUTOMOTIVE PTE LTD Blk 10 Sin Ming Industrial Estate Sector C #01-20

Singapore 575645 Tel: 6452 1208 Fax: 6452 0614

TO :

ESTIMATE REPORT 1ST Quotation

FAX NO:

06/04/2019 16:02 JOB-NO: 50111545

OWNER'S PARTICULARS

Page 1 of 2

NAME: CityCab PTE LTD (Fleet) CONTACT: 65533880 ADDRESS: 383 SIN MING DRIVE 64739522

SINGAPORE 575717 0

VEHICLE DETAILS

LICENSE NO: SHA8200L TRANS: AUTO MAKE / MODEL: HYUNDAI / I40

CHASSIS: KMHLB41UMGU079804

OWNER'S INSURER: MS First Capital Insurance Limited

ENGINE: D4FDEU461381

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

CLAIM DETAILS		QUOTED	DISCOUNT	DISC PRICE			REV
DESCRIPTION	QTY	COSTS	DIOCCOINT	DIDOTAGE	IND SU	JR.DISP	PRICE
LABOUR							
1 TO RUST PROOFING ON ACCIDENT	1.00	150.00	0.00	150.00		Y	30
AFFECTED AREAS			2000	77.70.4.74.47			1
2 TO TEST WATER LEAK & CHECK BOOTLID	1.00	80.00	0.00	80.00		Υ.	10.
3 REMOVE & REFIX REAR BOOTLID	1.00	150.00	0.00	150,00		~	60.
CONPONNENT	1.00	100.00		(122222			-
4 REMOVE & REFIX REVERSE SENSOR &	1,00	80.00	0.00	80.00		Y	30.
CHECK WIRING	U2-2027	Suprage		OWNER			200
5 RESPRAY BOOTLID & REVERSE SENSOR	1.00	400.00	0.00	400.00		Υ.	-
6 RESPRAY REAR BUMPER & REAR BUMPER	1.00	500.00	0.00	500.00		Υ.	500.
7 RESPRAY END PANEL & SPARE TYRE	1,00	500.00	0.00	500.00		Y	200.
PANEL	1,00	555.55	0.00		~		in
8 TO REPAIR REAR FENDER LH & REAR	1.00	2,000.00	0.00	2,000.00	9	A'CO	Colors.
FENDER RH. STRAIGHTEN AND PANEL		1 1	DP	. 4		200 S	2040
BEAT ACCIDENT AREAS	Roev	knoler	148K	1	00		200
TOTAL: A 7 Pres		3,860.00	0.00	3,860.00		9	
MATERIALS	* 00	4.004.40	220.20	4 245 42			11/
1 BOOTLID	1.00	1,681.40	336.28 27.71	1,345.12	L	Υ	1
2 BOOTLID WEATHERSTRIP	1.00	138.55 32.67	6.53	26.14	L	Y .	ner
3 BOOTLID EMBLEM-LOGO 4 BOOTLID EMBLEM-I 40	1.00	38.55	7.71	30.84	1	ν.	We
4 BOOTLID EMBLEM-I 40 5 BOOTLID EMBLEM-CRDI	1.00	36.50	7.30	29.20	L	ζ.	Al-
6 BOOTLID INSULATOR	1.00	223.21	44.64	178.57	1	v ·	X m a
7 BOOTLID LAMP LH	1.00	565.60	113.12	452.48	ī	Ų.	100
8 BOOTLID LAMP RH	1.00	565.60	113.12	452.48	L	Ų.	XAN
9 BOOTLID LOCK CATCH	1.00	38.46	7.69	30.77	ī	÷.	* 111
10 BOOTLID LOCK	1.00	228.80	45.76	183.04	Ĺ	· ·	bt
11 BOOTLID HINGE LH	1.00	165.88	33.18	132.70	L	ν.	RV
12 BOOTLID HINGE RH	1.00	165.88	33.18	132.70	L	Υ.	RY
13 REAR BUMPER	1.00	599.68	119.94	479.74	L	Υ.	de
14 REAR BUMPER REINFORCEMENT	1,00	438,40	87.68	350.72	L	Υ .	(nx/
15 REAR BUMPER REINFORCEMENT BRACKET	1.00	110.33	22.07	88.26	L	Y	5t-
LH	4.00	440.00	22.07	00.00	60	747	14-
16 REAR BUMPER REINFORCEMENT BRACKET RH	1.00	110.33	22.07	88.26	L	Υ.	107-
17 REAR BUMPER SPONGE	1.00	150.15	30.03	120.12	L	Y	Xnn
18 REAR BUMPER RETAINER LH	1.00	49.14	9.83	39.31	L	Y	new
19 REAR BUMPER RETAINER RH	1.00	49.14	9.83	39,31	L	Y	XNN

G-STAR-WI-ET-001-02-Rev00

## DING AUTOMOTIVE PTE LTD

Bik 10 Sin Ming Industrial Estate Sector C #01-20

ELAIM DETARS OF 675645 EI. 6452 1208 Fax: 6452 0614	OTV	QUOTED	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
DESCRIPTION	QTY		0.50	24.00	10000		
20 REAR BUMPER REFLECTOR LH 21 REAR BUMPER REFLECTOR RH	1.00	42.50 42.50	8.50 8.50	34.00	L	Y	X nu
						Y	-+/
22 REAR BUMPER DIFFUSER	1.00	253.40	50.68	202.72	L	Y	cut
23 END PANEL	1.00	629.95	125.99	503.96	L	Y	KZ.
24 END PANEL TOP GARNISH	1.00	215.45	43.09	172.36	L	Υ	XXV
25 END PANEL INNER	1.00	565.22	113.04	452.18	L	Y	KY
26 SPARE TYRE PANEL	1.00	852.80	170.56	682.24	L	Y	XUM
27 BOOTLID REG-GARNISH	1.00	774.50	154.90	619.60	L	Y	de
28 BOOTLID REG-GARNISH CHROME	1.00	184.23	36.85	147.38	L	Y	wit-
29 REAR TAIL LAMP LH	1.00	565.50	113.10	452.40	L	Y	ara
30 REAR TAIL LAMP RH	1.00	565,50	113,10	452.40	L	Y	Xnn
31 BOOTLID STICKER-COMFORTDELGRO BOOKING 65521111	1.00	120.00	0.00	120,00	S	Y	131
32 BOOTLID INSULATOR CLIP SET	1.00	35.00	0.00	35.00	S	Y	20
33 REAR BUMPER CLIP SET	1.00	35.00	0.00	35.00	S	Y	ue 30
34 REAR BUMPER RUBBER PROTECTOR PAD	1,00	180.00	0.00	180.00	S	Y	me -
35 REAR BUMPER REVERSE SENSOR SET	1.00	250.00	0.00	250.00	S	Y	200111
36 REAR END PANEL SEALANT	1.00	80.00	0.00	80.00	S	Υ	
37 REAR FENDER ADS STICKER LH	1.00	125.00	0.00	125.00	S	Y	- X { V
38 REAR FENDER ADS STICKER RH	1.00	125.00	0.00	125.00	S	Y	×_ \ '
39 REAR FENDER SEALANT LH	1.00	50.00	0.00	50.00	S	Y	× /
40 REAR FENDER SEALANT RH	1.00	50.00	0.00	50.00	S	Y	*
TOTAL		11,129.82	015.98	9,113.84			
TOTAL PARTS & LABOUR :		14,989.82	2,015.98	12,973.84	w 20		
				13373	84		
EXCESS/LOADING:S\$ 0.00							4680.05
No. Of Day:							550.
RE-SURVEY: BEFORE/AFTER PAINTING							_
PART-BY-PART OR LUMP SUM: S\$						7	270.05
SUBVEYED BY:	1		- wil	1		20%	58/6.04
SURVEYED BY:					20.00	da	C800.
CONTACT NO: THY TILY	FAX NO	D:		-	D	1/	100 A
NOTE: LUMP SUM AMOUNT WOULD BE REV DAuto001	ISED IF						Clys
Ding Auto User 1		taufi	MG /1	ilians,	co n	١,	
ESTIMATOR		U					
STA AUTOCENTRE		1170					
TEL: FAX:							

## LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

G-STAR-WI-ET-001-02-Rev00

From:

Poh Kin (LKKAuto)

Sent:

Monday, 27 May 2019 9:55 AM

To:

claims@dingautomotive.com.sg

Cc:

'Dd hashim'; kelly.ding@dingauto.sg; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG';

Admin A

Subject:

RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING

OFFER/REF:---LKK REF: CC4/ASM19006135/T1fa3

Attachments:

NEW DS SHA 8200L.pdf

Importance:

High

#### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19006135/T1fa3

Your Ref:

50111545/SHA8200L/AD/05/04/2019/HAILEY

Dear Hailey,

We refer to the above matter and your counter proposal.

We hereby confirmed settlement at global sum of \$7,080.00(all in) on this matter.

Please duly sign the Direct Settlement Form attached and return for to us payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: <u>pohkin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

claims@dingautomotive.com.sg

Sent:

Wednesday, 22 May 2019 10:14 AM

To:

Poh Kin (LKKAuto)

Cc:

'Dd hashim'; kelly.ding@dingauto.sg; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG';

Admin A

Subject:

RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING

OFFER/REF:---LKK REF: CC4/ASM19006135/T1fa3

Dear Poh Kin,

Morning and good day to you.

Thank you for your offer.

We do not accept this offer. We will like to request amount \$7,080.00 to close this case.

Kindly revert and revise us a new offer as soon as possible.

We appreciate and look forward from you soon.

Thank you.

Best Regards, Hailey

Motor Claims Department Ding Automotive Pte Ltd

DID: 81203490

From: claims@dingautomotive.com.sg [mailto:claims@dingautomotive.com.sg]

Sent: Wednesday, 22 May 2019 9:30 AM

To: 'Poh Kin (LKKAuto)'

Cc: 'Dd hashim'; 'kelly.ding@dingauto.sg'; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG'; 'Admin A'

Subject: RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING OFFER/REF:---LKK REF:

CC4/ASM19006135/T1fa3

Dear Poh Kin.

Morning and good day to you.

Thank you for your offer.

We do not accept this offer. We will like to request amount \$7,080.00 to close this case.

Kindly revert and revise us a new offer as soon as possible.

We appreciate and look forward from you soon.

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 21 May 2019 8:49 AM claims@dingautomotive.com.sq

To: Cc:

'Dd hashim'; kelly.ding@dingauto.sg; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG';

Admin A

Subject:

RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING

OFFER/REF:---LKK REF: CC4/ASM19006135/T1fa3

#### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19006135/T1fa3

Your Ref:

50111545/SHA8200L/AD/05/04/2019/HAILEY

Dear Hailey,

We refer to the above matter.

In order not prolong the matter, purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Our Principal to revise offer settlement at global sum of \$7,000.00(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poli Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

claims@dingautomotive.com.sg

Sent:

Monday, 13 May 2019 5:00 PM

To:

Poh Kin (LKKAuto)

Cc:

'Dd hashim'; kelly.ding@dingauto.sg; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG';

Admin A

Subject:

RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING

OFFER/REF: --- LKK REF: CC4/ASM19006135/T1fa3

Dear Poh Kin.

We will like to close this case under this amount \$7,296.00. The breakdown as below:

COR: \$6,206,00

LTA Search Fee: \$2.00

Loss Of Rental: \$737.10 (\$105.30 x 7 days) Loss Of Income: \$350.00 (\$50.00 x 7 days)

Kindly revise and revert us a new offer.

We appreciate and look forward from you soon.

Thank you.

Best Regards, Hailey

Motor Claims Department Ding Automotive Pte Ltd

DID: 81203490

From: claims@dingautomotive.com.sg [mailto:claims@dingautomotive.com.sg]

Sent: Monday, 13 May 2019 4:42 PM

To: 'Poh Kin (LKKAuto)'

Cc: 'Dd hashim'; 'kelly.ding@dingauto.sg'; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG'; 'Admin A'

Subject: RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING OFFER/REF:---LKK REF:

CC4/ASM19006135/T1fa3

Dear Poh Kin,

Thank you for your offer.

We do not accept this offer due to the amount is too low, our Cost Of Repair amount is \$6,206.00 after GST.

Kindly revise and revert back a new offer to us so that we can close this case.

We appreciate and look forward from you soon.

Thank you.

From:

Poh Kin (LKKAuto)

Sent:

Monday, 13 May 2019 3:28 PM

To:

claims@dingautomotive.com.sg

Cc:

'Dd hashim'; kelly.ding@dingauto.sg; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG';

Admin A

Subject:

RE: 50111545 BILLING FOR SHA8200L/TP YP7133Z/05/04/2019-PENDING

OFFER/REF:---LKK REF: CC4/ASM19006135/T1fa3

Importance:

High

#### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19006135/T1fa3

Your Ref:

50111545/SHA8200L/AD/05/04/2019/HAILEY

Dear Sir/Madam,

We refer to the above matter and your letter of demand dated 27.04.2019.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Our Principal to offer settlement at global sum of \$6,080.00(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

taxiscs@stengg.com

Sent:

Thursday, 18 April 2019 2:09 PM

To:

Taufikh (LKKAuto); SUR

Cc:

Dd hashim; Claims@dingautomotive.com.sg; ACCOUNTS@DINGAUTO.SG;

ADMIN@DINGAUTOMOTIVE.COM.SG; Kelly Ding; You jingfeng; Cecilia Chong (LKK

Auto); Vivian Lau (LKKAuto); Asher Sng (LKKAuto); Admin A; CS A Team

Subject:

50111545-SHA8200L - Finalize Amount & After Repair Photo

Attachments:

DSC07271.JPG; DSC07270.JPG; DSC07269.JPG; DSC07268.JPG; DSC07267.JPG;

DSC07266.JPG; DSC07264.JPG

Dear Officer,

Please see below for the finalize according to our conversion to finalize for SHA8200L

Please refer below attachment & estimate & after paint for SHA8200L

Total Repair 6 Days

Lump Sum Rapair

LABOUR = \$2040

S/N = \$550

PARTS AFTER AAA -20% =\$4680.05

TOTAL (L+S+P) = \$7270.05 - 20% LUMP SUM

FINALIZE AMOUNT = \$5816.05

Thank a lot

Best Regards
Ding Automotive Pte Ltd
ARC
Alex Khong
Hp: 83039588 / 62657130

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LKK AUTO CONSULTANTS PTE LTD (TP) \*

\*

SERVICE REQUESTS

MESSAGES

CLAIMS



## Re:<S9M01JBP> Re-seek Mandate approval/Instruction

Type

**Q** Question

Message

HI, pls proceed to settle at \$7080 (all-in). TY.



LKK AUTO CONSULTANTS PTE LTD (TP) -



SERVICE REQUESTS

**MESSAGES** 

CLAIMS



## <S9M01JBP> Re-seek Mandate approval/Instruction

Type

Question

Message

Dear Richard, We refer to the above matter and your mandate instruction. Please be informed that we have offered third party as per your instruction. However, Third party Repairer M/s "Ding Automotive Pte Ltd" rejected our offer and proposed final counter proposal at settlement amount of \$7,080.00 on this matter. We seek your instruction in order for us to proceed further. Thank you. Poh Kin- 23/05/2019



LKK AUTO CONSULTANTS PTE LTD (TP) ▼

\*

SERVICE REQUESTS

MESSAGES

CLAIMS



# Re:<S9M01JBP> Re-seek Mandate approval/Instruction

Type

**Q** Question

Message

Pls offer \$7,000/- global sum (all-in). TY.



LKK AUTO CONSULTANTS PTE LTD (TP) -



SERVICE REQUESTS

MESSAGES

CLAIMS



## <S9M01JBP> Re-seek Mandate approval/Instruction

Type

**Q** Question

Message

Dear Richard, We refer to the above matter and your mandate instruction. Pleased be informed that we have offered third party as per your instruction. However, Third party Repairer M/s "Ding Automotive Pte Ltd" rejected our offer and proposed settlement at amount of \$7,296.00 and breakdown as below: 1)COR(w/gst): \$6,206.00 + 2) Loss of Rental (7daysx\$105.30): \$737.10 +3) Loss of Income (\$50.00 x 7 days): \$350.00 +4) GIA: \$2.00 = Total: \$7,295.10. We seek your instruction in order for us to proceed further. Thank you. Poh Kin-14/05/2019



LKK AUTO CONSULTANTS PTE LTD (TP) -



SERVICE REQUESTS

**MESSAGES** 

**CLAIMS** 



## < S9M01JBP > IA Mandate uploaded

Type

**Q** Question

Message

Dear Richard, Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with PIC (Ms Karin) nature of the accident and they agree to settle, aware that NCD (if any) is affected and furnish us a copy of the letter of Authorization and OID driving license. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Ding Automotive Pte Ltd" is as follows: -1)COR(w/gst): \$6,206.00 + 2) Loss of Rental (7daysx\$105.30): \$737.10 +3) Loss of Income (\$50.00 x 7 days): \$350.00 +4) GIA: \$2.00 = Total: \$7,295.10. \*\*6days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 07/05/2019



6



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

Number of days for repair

Date: 7/5/2019

## **Survey Details:**

Date of loss	5-Apr-19		
Date of appointment	8-Apr-19		
Date of survey	8-Apr-19		
Location of survey	DING AUTO PTE LTD		

## Vehicle Details:

Claim Type:	THIRD PARTY CLAIM			
Vehicle number	SHA8200L			
Make and Model	HYUNDAI 140 1.7 CRDI F/L AT ABS AIRBAG			
Date of registration	12-Nov-15			
Parf Rebate				
Market Value	\$ -			
Parf Rebate	\$ -			
Nett Loss	\$ -			

#### Repair details:

	TOWN AND COLUMN TO
Initial Estimate	\$ 13,373.84

## Proposed/Revised repair cost:

Parts	\$ 5,230.05 list price - 2
Check items (estimate)	\$ ( ( <del>+</del> )
Labour	\$ 2,040.00
Total	\$ 7,270.05
Lump Sum(if applicable)	\$ 5,800.00 after -20%



51 UBI AVE 1, 902-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:			

## Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	6,206.00	(\$5,800.00 + 7% gst)
Loss of use	\$	-	
Loss of rental	Ś	737.10	(\$105.30 x 7days)
Loss of income	\$	350.00	(\$50.00 x 7 days)
LTA search fees	\$	2.00	
Others	\$		
Proposed Total	\$	7,295.10	

Without Prejudice to our driver's Injury claim

( Poh Kin)

DING AUTOMOTIVE PTE LTD

OUR REF: 50111545/TP/SHA8200L/AD/05/04/2019/HAILEY

YOUR REF: YP7133Z/----

27 APRIL 2019

MOTOR CLAIMS DEPARTMENT AXA INSURANCE 8 SHENTON WAY, #24-01 AXA TOWER, 068811 SINGAPORE

ACCIDENT INVOLVING: SHA8200L AGAINST YP7133Z ON 05/04/2019

LOCATION ALONG: PIONEER ROAD NORTH

We refer to the above matter:

	Rate per day	Repair/ Claim days	Claim BEFORE		AMOUNT AFTER	
Cost of Repair	\$ -	7	\$ 5,800.00	\$ 406.00	\$ 6,206.00	
Loss Of Rental	\$ 105.30	7	\$ 737.10	\$ -	\$ 737.10	
Loss Of Income	\$ 80.00	7	\$ 560.00	\$ -	\$ 560.00	
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00	
Towing Fee	\$ -	0		\$ -	\$ -	
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -	
Total	\$ 185.30	7	\$ 7,098.97	\$ 406.13	\$ 7,505.10	

The accident was caused solely by the negligence of your insured and as a results. We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

Encl	osed are copies of the following document		ısaı.
0	Repair Estimate	0	Discharge Voucher
0	GIA/Accident Police Report	9	Certificate Of Insurance
0	LTA 3rd Party Search Fee	0	Final Bill/Repair Tax Invoice
	Milleage Record	9	Confirmation Finalize/Liability Email Copy
9 9	Rental Rates Agreement	0	Letter Of Demand
0	Letter Of Authority	8	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.

Please look into our client's claim and revert soonest as possible.

Your Sincerely, HAILEY DING AUTOMOTIVE PTE LTD OFFICE:64521208 FAX:64520614

## Satisfaction Voucher

X

11APR\*19 15:30

Date:	11/04/2019	
MC E	ret Canital Insurance	Limito

Attention: MOTOR CLAIMS DEPT

Ltd.,249 Jalan Boon Lay,Singapore 619523, my/our vehicle number

SHA8200L

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD \_\_\_\_\_ account for such repairs is in full discharge

of my/our claim upon the corporation under the policy number \_\_\_\_\_ D-18088937MFSH

reference claim number \_\_\_\_\_ 50111545 \_\_\_\_ in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the \_\_\_\_\_\_ 05/04/2019

at ALONG PLONEER NORTH

Dated this day of  $\frac{9}{2}$ , 201  $\frac{9}{2}$ .

NRIC No: 2 8/624029/Z

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE

SINGAPORE 575717 0

Company Stamp if applicable

Form G-STAR-WI-FC-005-01- Rev00

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	YP 7133Z (Insd veh)		Model:	HYUNDAI 140
	SHA 8200L (TP veh)			
Date of Accident: 05/04/2019				
Global Sum Settler	nent : [X] Yes	1	[ ] No	
Repair Estimate		: \$	14,310.01	
Final Repair Cost		: \$	6,206.00	
Loss of Token Sum	1	: \$	350.00	7 days at \$50.00 per day
Rental (if any)		: \$	737.10	7 days
LTA / GIA Search F	ee	: \$	2.00	
Others:		: \$		
		: \$		
Final Settlement S	um (GLOBAL SUM)	: \$	7,080.00	
below)	rkshop GIA Registered		G	X ] NO (Kindly indicate
A) For Non GIA	Registered Workshop:		Agreed Liability _	
B) For GIA Regis	stered Workshop:		BOLA Applicable	: Yes/ No BOLA Scenario No:
BOLA Liability	(%)		Assessed Liability	y (*):(%)
* Assessed Lie	ability to be filled only fo	r chair	n collisions and for ca	ses where BOLA does not apply.
Remarks				
\ <u></u>				· · · · · · · · · · · · · · · · · · ·
Payment Instruct	ion: Payee's Breakdow	/n		
1) DING AUTON	MOTIVE PTE LTD		: \$	7,080.00
	QILAH BTE ABDOL WAHAB		03/06/2019	
-	111 4 11 16		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1900	6135/T1fa3s2	
001	110010111021112			04.000000000000000000000000000000000000	
	IENTON WAY #24- TOWERSINGAPO		Date: 03-06-2019		
ATT	N: RICHARD ANG		Code: ASM		
1.		Policy Particula	rs :- THIRD PARTY CLA	The state of the s	
	Insured Veh.	YP 7133Z	Veh. Inspected	SHA 8200L	
	Policy No.	CN887894	Coverage (\$)	0.00	
	Claim No.	S9M01JBP	Excess (\$)	0.00	
	Assign From	RICHARD ANG	Assign Date	08/04/2019	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model	HYUNDAI 140	c.c	1685	
	Engine No.	HIDDEN	Year of Reg.	2015	
	Chassis No.	KMHLB41UMGU079804	Colour	YELLOW	
	Odometer	629997	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	GOOD			
3.		Con	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	205/60R16	TRIANGLE	6 mm	
	L/H Front Tyre	205/60R16	TRIANGLE	6 mm	
	R/H Rear Tyre	205/60R16	TRIANGLE	6 mm	
117	L/H Rear Tyre	205/60R16	TRIANGLE	6 mm	
4.		Descri	ption of Damages		
	THE VEHICLE SU	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.			
	DAMAGES SEE D	ETAILS.			
5.			eral Information		
	Accident Date	05/04/2019	Inspection Date	08/04/2019	
	Survey held at	DING AUTOMOTIVE PTE L	TD		
	- N. C.	BLK 10 #01-20 SIN MING IN	D EST SEC C SINGAPORE	575645	
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BA: S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.	
-	5b. Estimate Days of Repair				



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 8200L

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOTLID (CONSISTENT)	BENT	1,681.40	1,681.40
1	BOOTLID WEATHERSTRIP (CONSISTENT)	CUT	138.55	138.55
1	BOOTLID EMBLEM - LOGO (CONSISTENT)	NECESSARY	32.67	32.67
1	BOOTLID EMBLEM - 140 (CONSISTENT)	NECESSARY	38.55	38.55
1	BOOTLID EMBLEM - CRDI (CONSISTENT)	NECESSARY	36.50	36.50
1	BOOTLID INSULATOR (CONSISTENT)	NOT NECESSARY	223.21	
1	BOOTLID LAMP LH (CONSISTENT)	CRACKED	565.60	565.60
1	BOOTLID LAMP RH (CONSISTENT)	NOT NECESSARY	565.60	
1	BOOTLID LOCK CATCH (CONSISTENT)	NOT NECESSARY	38.46	154
1	BOOTLID LOCK (CONSISTENT)	BENT	228.80	228.80
1	BOOTLID HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	165.88	19-
1	BOOTLID HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	165.88	
1	REAR BUMPER (CONSISTENT)	DEFORMED	599.68	599.68
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	CRACKED	438.40	438.40
1	REAR BUMPER REINFORCEMENT BRACKET LH (CONSISTENT)	BENT	110.33	110.33
1	REAR BUMPER REINFORCEMENT BRACKET RH (CONSISTENT)	BENT	110.33	110.33
1	REAR BUMPER SPONGE (CONSISTENT)	NOT NECESSARY	150.15	
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	49.14	49.14
1	REAR BUMPER RETAINER RH (CONSISTENT)	NOT NECESSARY	49.14	
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	CUT	42.50	42.50
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	NOT NECESSARY	42.50	
1	REAR BUMPER DIFFUSER (CONSISTENT)	CUT	253.40	253.40
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	629.95	5
1	END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	215.45	5
	END PANEL INNER (CONSISTENT)	TO REPAIR SEE LABOUR	565.22	2
1	SPARE TYRE PANEL (CONSISTENT)	NOT NECESSARY	852.80	
1	BOOTLID REG - GARNISH (CONSISTENT)	DEFORMED	774.50	774.50

Report Ref No. CC4/ASM19006135/T1fa3s2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	BOOTLID REG - GARNISH CHROME (CONSISTENT)	CUT	184.23	184.23
1	REAR TAIL LAMP LH (CONSISTENT)	CRACKED	565.50	565.50
	REAR TAIL LAMP RH (CONSISTENT)	NOT NECESSARY	565.50	-
	LESS 20% DISCOUNT		-2,015.98	-1,170.02
	1.00.000-0870-00-100-08-3000-07-00-0-0-10-0-0-0-0-0-0-0-0-0-0-0-0		8,063.84	4,680.06
	SPECIAL NETT ITEMS			
1	BOOTLID STICKER - COMFORTDELGRO BOOKING 65521111 (SN) (CONSISTENT)	NECESSARY	120.00	120.00
1	SET BOOTLID INSULATOR CLIP (SN) (CONSISTENT)	NECESSARY	35.00	20.00
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	35.00	30.00
	REAR BUMPER RUBBER PROTECTOR PAD (SN) (CONSISTENT)	NECESSARY	180.00	180.00
1	SET REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	250.00	200.00
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
1	REAR FENDER ADS STICKER LH (SN) (CONSISTENT)	NOT NECESSARY	125.00	-
1	REAR FENDER ADS STICKER RH (SN) (CONSISTENT)	NOT NECESSARY	125.00	-
1	REAR FENDER SEALANT LH (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR FENDER SEALANT RH (SN) (CONSISTENT)	NOT NECESSARY	50.00	8
	But the Court of t	- CONTROL CONTROL CONTROL	1,050.00	550.00
	LABOUR	1		
	TO RUST PROOFING ON ACCIDENT AFFECTED AREAS.		150.00	30.00
	TO TEST WATER LEAK & CHECK BOOTLID LAMP LIGHTING.		80.00	20.00
	REMOVE & REFIX REAR BOOTLID COMPONENT.		150.00	60.00
	REMOVE & REFIX REVERSE SENSOR & CHECK WIRING.		80.00	30.00
	RESPRAY BOOTLID & REVERSE SENSOR.		400.00	200.00
	RESPRAY REAR BUMPER & REAR BUMPER DIFFUSER.		500.00	300.00
	RESPRAY END PANEL & SPARE TYRE PANEL.		500.00	200.00
	TO REPAIR REAR FENDER LH & REAR FENDER RH. STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS. INCLUSIVE OF THE REPAIR OF BOOTLID HINGE LH, BOOTLID HINGE RH, END PANEL AND END PANEL INNER.		2,000.00	800.00

Report Ref No. CC4/ASM19006135/T1fa3s2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)	
	SPRAY REAR FENDER LH & RH.		400.00	400.00	
	The state of the s		4,260.00	2,040.00	
	GRAND TOTAL		13,373.84	7,270.06	

RECOMMENDED COST OF LUMP SUM REPAIRS	5,800.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM19006135/T1fa3s2

pourin.

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Amont

HO LEONG CHUAN

**Automotive Assessor** 

**Automotive Assessor** 

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