

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 25 September 2020 11:10 AM  
**To:** samson@seahong.com.sg; Mei Kwan (LKKAuto); Admin A  
**Cc:** amanda@seahong.com.sg; gideon@seahong.com.sg; 'Xin Yi'; cheekiong@seahong.com.sg  
**Subject:** RE: SOP file ref: 20.27635 | Claim by WAN OI MEI (OWNER & DRIVER) | SKR 5419T \*\*\*  
LKK REF: CC4/ASM19006129/Uga3  
**Attachments:** lkk adjustment report.pdf; lkk inspection report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Samson,

Attached is the revised report.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** samson@seahong.com.sg <samson@seahong.com.sg>  
**Sent:** Sunday, 20 September 2020 10:22 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** amanda@seahong.com.sg; gideon@seahong.com.sg; 'Xin Yi' <xinyi@seahong.com.sg>; cheekiong@seahong.com.sg  
**Subject:** RE: SOP file ref: 20.27635 | Claim by WAN OI MEI (OWNER & DRIVER) | SKR 5419T \*\*\* LKK REF: CC4/ASM19006129/Uga3

Dear Cecilia,

May we check if you have furnished us your full report?

We were just checking with the Plaintiff's surveyor's report and there seems to be many repair estimate items missing without recommendation given.