

ASS. SEC. BY:

RUE: es/ctt19006125/ d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

Firm (Person): Chong Boon Sen

of CTE

Date/Time: 5/4/19 @ 230pm

Estimated Cost:

Bill to:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLS 5091L

Insured: SJR 84414

at Workshop n/s:

Bonvo Motor

Tel: 9847 6209

of

17 Ubi Rd 4

Policy No:

Claim No: SNM19D 201318

Sum Insured:

Receipt:

Make of Vch:

(Client's Record)

D.O.A. 23/03/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: 340pm @ 5/4/19

Person Contacted: Sam

Vehicle-IN / ☒ OUT

Date/Time

Action/Instruction (✓) Estimate

11/7/19

wesp check Adrian.

Temporary close file
Revert through email.

Closing 30/7/2019.

*Car close
new repair*

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 11 July 2019 12:56 PM
To: 'Chong Boon Sen'; 'assignments@lkkauto.com'
Cc: 'SUR'
Subject: RE: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SLS 5091L after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 5 April 2019 3:45 PM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Dear Boon Sen,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Kindly assist to create this claim in merimen.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 5 April 2019 2:30 PM
To: Suraidah B Saidi PTCBC
Cc: assignments
Subject: RE: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Without Prejudice

Dear Sir,

We will appoint LKK.

Dear LKK,

Pls pri.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Friday, 5 April, 2019 2:20 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Hi Boon Sen,

We would like to have ADRIAN LING to conduct the assessment.

Thank you.

Warmest Regards,
SURAIDAH
TPR TEAM, CLAIMS DEPT
D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 5 April 2019 11:09 AM

To: Angie Foo <angie.foo@sg.cntaiping.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

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Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Pls refer to list excel for surveyors.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Angie Foo

Sent: Friday, 5 April, 2019 11:01 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; suraidahb.saidi@inchcape.com.sg

Subject: OUR REF: SNM19D201318- SJR8441U - Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Dear Boon Sen,

Please conduct PRS-SLS5091L urgently -(SNM19D201318- SJR8441U -FILE WITH BOON SEN)

Officer In Charge -BOON SEN -DID 6389 6171

Regards
Angie Foo

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]
Sent: Friday, April 05, 2019 10:55 AM
To: Claims Dept of CTI; Angie Foo
Subject: RE: Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Hi,

Attached as per requested.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Suraidah B Saidi PTCBC
Sent: Friday, 5 April 2019 9:16 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>
Subject: RE: Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019
Importance: High

Dear Angie,

Appreciate if you could assist on this matter.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

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Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Suraidah B Saidi PTCBC
Sent: Tuesday, 26 March 2019 5:21 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Subject: Direct Settlement (SM) - Accident Involving SLS5091L & SJR8441U DOA 23.03.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SJR8441U** thus would appreciate if you could revert to us on the liability

urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

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