



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 SEPTEMBER 2016

ANNIE MULIANI BINTE MD YUNOS
BLK 416 JURONG WEST ST 42
#06-781
SINGAPORE 640416

Dear Sir/Madam,

OUR REF : CC4/AXA16014757/R1ub3
YOUR REF : SGZ 5480U
ACCIDENT INVOLVING SGZ 5480U AND SJR 8431Z AT SLIP ROAD OF BOON LAY
WAY TOWARDS JURONG EAST CENTRAL ROAD ON 06.08.2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s 3A AUTOMOBILE PTE LTD, acting on behalf of the owner of SJR 8431Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SJR 8431Z. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to NurSyafiqah@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at NurSyafiqah@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Syaf
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: NurSyafiqah@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 6 October 2020 9:09 AM
To: ANG Richard
Cc: WANG Peter; CHAN Kian Chuan
Subject: RE: YOUR REF: C0395086 (OUR REF: CC4/AXA16014757/R1gb3q2-1) *** ACCIDENT INVOLVING SGZ 5480U (OI) & SJR 8431Z (TP) ON 06/08/2016 ****
Attachments: 10 DASY NOTICE TO TP.pdf

Dear Richard,

Till date still no response from TP after email TP on REMINDERS follow by the 10 days notice on September 2020.

We will proceed to submit WP and close the case. Supp doc will upload in merimen.

Attached for your reference.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ANG Richard <richard.angbs@axa.com.sg>
Sent: Monday, 20 April 2020 8:01 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: WANG Peter <peter.wang@axa.com.sg>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: RE: YOUR REF: C0395086 (OUR REF: CC4/AXA16014757/R1gb3q2-1) *** ACCIDENT INVOLVING SGZ 5480U (OI) & SJR 8431Z (TP) ON 06/08/2016 ****

Hi Cecilia,

Your 19.4.20 email refers.

We had sent back the adjuster's report to you. Kindly seek mandate in Merimen.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 7 September 2020 1:59 PM
To: 'Winnie Fan'; 'enjo.ho@bkw.sg'
Subject: RE: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: SJR 8431Z
Our Ref: CC4/AXA16014757/R1gb3q2-1

Dear Sir/Madam,

ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Cecilia Chong (LKK Auto)
Sent: Friday, 21 August 2020 5:14 PM
To: 'Winnie Fan' <winnie.fan@bkw.sg>; enjo.ho@bkw.sg
Subject: RE: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

FINAL REMINDER

WITHOUT PREJUDICE

Dear Winnie,

We are pleased to offer G/S \$2000 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 2 June 2020 5:19 PM

To: 'Winnie Fan' <winnie.fan@bkw.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

3RD REMINDER

WITHOUT PREJUDICE

Dear Winnie,

We are pleased to offer G/S \$2000 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 7 May 2020 6:19 PM

To: Winnie Fan <winnie.fan@bkw.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

2ND REMINDER

WITHOUT PREJUDICE

Dear Winnie,

We are pleased to offer G/S \$2000 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 21 April 2020 3:15 PM

To: Winnie Fan <winnie.fan@bkw.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

WITHOUT PREJUDICE

Dear Winnie,

We are pleased to offer G/S \$2000 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Winnie Fan <winnie.fan@bkw.sg>

Sent: Wednesday, 22 May 2019 6:05 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016 | YOUR REF: SJR8431Z | AXA REF: C0395086 MC/RC

RESEND