

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 4 November 2019 3:54 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Your Ref: 18/19/19/VC00/021599, ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019 [External Confidential]

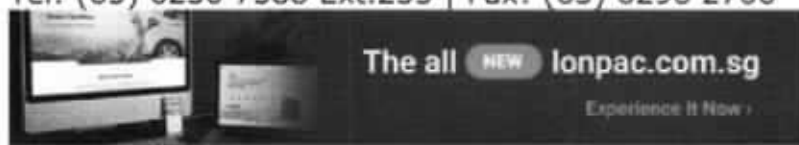
Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 30 October, 2019 5:06 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Your Ref: 18/19/19/VC00/021599, ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019 [External Confidential]

Hi Gerald,

We refer to the above matter.

We have offer to third party, however they rejected our offer and counter propose LOU 16day.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 30 October 2019 12:51 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] Your Ref: 18/19/19/VC00/021599, ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019 [External Confidential]

Lonpac External - Confidential

Dear Asher,

We are agreeable to the repair cost but for Loss of Use, you may offer \$840.00 (14 days x \$60).

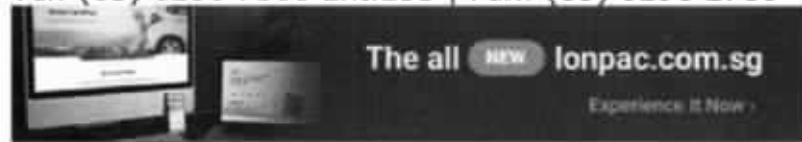
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, 10 October, 2019 12:14 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: [MANDATE REQUEST] Your Ref: 18/19/19/VC00/021599, ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019

Your Ref: 18/19/19/VC00/021599

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019

We have highlighted to your good office on 05/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIUM AUTOMOBILES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,668.68	\$ 20,573.96
2. Loss of Use (16days x \$60)	\$ 960.00	\$ 960.00 (16days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 27,630.68	\$ 21,535.96

**13 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 10 October 2019 12:14 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] Your Ref: 18/19/19/VC00/021599, ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019
Attachments: TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf

Your Ref: 18/19/19/VC00/021599

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GR 88U (OI) AND SMC 2030E (TP) ON 10/03/2019

We have highlighted to your good office on 05/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lompac Insurance Bhd.

The accident occurred when our insured hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIUM AUTOMOBILES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,668.68	\$ 20,573.96
2. Loss of Use (16days x \$60)	\$ 960.00	\$ 960.00 (16days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 27,630.68	\$ 21,535.96

**13 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Premium Automobiles

Lonpac Insurance Bhd

300 Beach Road

#17-04/07

The Concourse

Singapore 199555

Attn: Asher Sng / Motor Claims Dept
Your Ref: CC4LPC19006096/AFA3 / GR 88 U

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0443/2019/KK

12 Sep 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMC 2030 E, Audi A3 SEDAN 1.0 TFSI.

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMC 2030 E**, claimant, **Mr. Liu Linxiang**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014229 – S\$ 20,573.96.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use - S\$ 960.00 (S\$60.00 x 13 working days + 2 Sunday + 1 PH)
6. GIA Search Fee – S\$ 2.00

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

 Norah Khai
Claims Dept

Encls

AIG – SMC 2030 E

Your Ref: CC4/LPC19006096/Afa3

Authorization letter

PA/TP/0443/2019/DY

27th May 2019

Mr. Liu Linxiang
11A Woodlands Ave 6
#06-07
Singapore 738993

LONPAC Ins BHD
100 Beach Road
#19-00 Shaw Towers
Singapore 189702
Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SMC 2030 E / GR 88 U
AT WOODLANDS BLK 11A CARPARK ON 10TH MARCH 2019.**

I am the owner of SMC 2030 E.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Mr. Liu Linxiang



Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/021599

DATE : 11 NOV 2019

DISCHARGE VOUCHER


I/We, LIU LINXIANG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner GR 88U the sum of Singapore Dollars TWENTY ONE THOUSAND FIVE HUNDRED THIRTY FIVE AND CENTS NINETY SIX ONLY. (\$21,535.96) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SMC 2030E on 10/03/2019 along/at WOODLANDS BLK 11A CARPARK.

I /We hereby agree to indemnify and keep indemnify (**COOL BLUES AIRCONDITIONING & ELECTRICAL PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to
M/s PREMIUM AUTOMOBILES PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 14/11/2019
.....
Signature of vehicle owner/Date


.....
Name of vehicle owner/Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555		Invoice No: 85014229	Account: L0003 (T 0)		
		Date : 11/09/2019	LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555		
		Order : SMC2030E			
		Term : 30			
Regn No: SMC2030E (V 38177)		Regn Date: 27/06/2018	Mileage: 16431 WIP No.: 48941		
Model: A3 SEDAN 1.0 TFSI 8VMANG		Chassis: WAUZZZ8V9J1067609	Engine: CHZ 463478 Dept: U		
You have been assisted by :- UB-Kelvin Khoo (138)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIM,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,LHS REAR DOOR AND REAR LID.CUT OUT AND WELD LHS REAR FENDER AND LHS REAR INNER SIDE PANEL.TO RENEW LHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	4200.00	1.00	4,200.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR,LHS REAR FENDER, LHS SILL PANEL,LHS REAR INNER SIDE PANEL AND ROOF CHANNEL.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	3600.00	1.00	3,600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE	1080.00	1.00	1,080.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
251 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
251 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6641 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 11:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85014229 Date : 11/09/2019 Order : SMC2030E Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555	
Regn No: SMC2030E (V 38177)	Regn Date: 27/06/2018	Mileage: 16431	WIP No.: 48941
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZ28V9J1067609	Engine: CHZ 463478	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	OTHERS	CHIP,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT			
		M:	400.00	1.00	400.00
		TO INSTALL SOLAR FILM			
		(A) (SK) SUBPART 2/5/1	1.00	2110.00	2,110.00
		(A) (SK) SIDE WINDO 2/	1.00	519.50	519.50
		DOOR(LAST)	1.00	2279.00	2,279.00
X	A8V5809837	REARWINDOW	1.00	741.50	741.50
X	A8V5845297K NVE	(A) (SK) SEAL 2/5/19	1.00	146.00	146.00
X	A8V5833051C				
X	A8V5845501E NVE				
X	A8V5839911C				

Parts 5,796.00
Labour 400.00
Sublet 13,032.00
Menus 0.00
Lubricant 0.00



Sub-Total	19,228.00
7% GST	1,345.96
Grand Total	20,573.96

Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-052884

Date of Request: 04/04/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 04/04/2019
Enquiry By Lim Kee Siang
TP Vehicle No. GR88U
Accident Date 10/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GR88U	Lonpac Insurance Bhd	05/04/2018-07/04/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-052884

Date of Request: 04/04/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 04/04/2019
Enquiry By Lim Kee Siang
TP Vehicle No. GR88U
Accident Date 10/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque