

INS CASE OWNER:

CC 4, UP 1900 6096, H 1/23/19

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/4  
CPL

SMC 2030 E - 16/4/19 18:00 (16/4/19 16:14)  
 16/4/19 18:00 (16/4/19 16:14)  
 - 16/4/19 18:00 (16/4/19 16:14)

collected into parked vehicle

16/4/19

email liability clear  
 pending finalize LOR

17.09.19

FILE PREP TO TYPE TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: LOP

Repair Cost:

119

SS 19,338

( 13 days)

Reduction:

22 %

Email

Call

FINAL SETTLEMENT

Date/Time: 11.11.19

Confirm with: NRC

Email

Call

Final Liability:

100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

1161

SS 20,513.96

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 960.00

(\$ 60 x 16 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.80

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 21,535.96

Global Sum SS:

FINAL PAYMENT

Date/Time: 11.11.19

Confirm with: NRC

Email

Call

Payee 1:

SS 21,535.96

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +450

COPY SENT 16/4/19

REF: LPC

## ASSIGNMENT

From: Date 9/4/2019

Estimated Cost:

OD ☒ TP ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: BMC 2030E

at Workshop in/s

of

Insured:

Policy No

Claims No:

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 13 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SMC2030E - Yr Regn: 2018 / June

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan

CC 999.

Colour:

Red.

AC: Insured / Std / NI / NA

Sp. Reading

12797.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ8V9J1067609.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

06

mm

R/Bal

06

mm

L/Bal

06

mm

L/Bal

06

mm

D.O.A.

D.O.I.

09/04/19.

Survey held at

Premium.

Des. of Damages: Fnt / Rear / O/S ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TP Lon Pac.

PP: 919, 228 (RED: 95, 296 22%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Ins (\$

☐

Weekend (\$

Report Format :

Lump Sum / LB.L: (\$

Survey Fee:

Transportation

) 2 + 100.00

) Photo

) Other

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VC00/021599  
Our ref: CC4/LPC19006096/Afa3

Date: 10/04/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMC 2030E**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09/04/2019 at the premises of M/s Premium Automobiles Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	24,924.00
Revised Estimate Amount	: S\$	18,029.00
"Check" Items Amount	: S\$	1,034.00
Total (Including Check Items)	: S\$	19,063.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 13.0 days

Yours faithfully,

ADRIAN LING  
Licensed Appraiser

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0443/2019/DY  
Date : 6-Apr-19

Kindly arrange for survey.

Your insured vehicle no : GR 88 U

## Lonpac Insurance Bhd

100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702

Attn: Motor Claims Dept

Fax: 6296 2706

Owner's Name : Mr. Liu Linxiang  
Address : 11A Woodlands Ave 6  
#06-07  
Singapore 738993  
Telephone : 91012197  
Type of Claim : Third Party Claim  
Policy No. : 1800072411  
Vehicle No : **SMC 2030 E**  
Model Code : A3 Sedan 1.0 TFSI 8V  
Model / Year : Jun-18  
Engine No : CHZ 463478  
Chassis No : WAUZZZ8V9J1067609  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 10-Mar-19  
Place of Accident : Woodlands Blk 11A Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMC 2030 E

S/N	Nature of Jobs			Estimated Charges	
1	To install solar film.			400 TBC	✓
2	To remove and reinstall rear parking aid. Check function.	s/n	\$	280.00	✓
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	s/n	\$	280.00	✓
4	To renew rear windscreen amd lhs 1/4 glass fo facilitate fender renewal.	s/n	\$	600.00	✓
5	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	s/n	\$	1,400.00	✓
SUB-TOTAL LABOUR CHARGES			:	\$ 2,560.00	

All charges are not inclusive of GST.

Remarks (OK) = Approved, Remarks (X) = Not approved

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMC 2030 E

S/N	Nature of Jobs	Estimated Charges
6	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	s/n \$ 1,400.00 ✓
7	To dismantle rear bumper, lhs rear door and rear lid. Cut out and weld lhs rear fender and lhs rear inner side panel. To renew lhs rear door. Re-organize crash management components. Reinstall removed.	\$ 7,200.00 <sup>600 x 7 = 4200</sup> 4200 ✓
8	To respray lhs rear door, lhs rear fender, lhs sill panel, lhs rear inner side panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,000.00 <sup>3600</sup> 2400 ✓
9	To carry out diagnostic check.	s/n \$ 192.00 ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 16,352.00</b>

All charges are not inclusive of GST.

Remarks (OK) = Approved, Remarks (X) = Not approved

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMC 2030 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR FENDER-LH <i>Dented</i>	\$ 2,110.00	✓ ✓
2	REAR WINDOW <i>Free</i>	\$ 742.00	✓ 741.80
3	REAR SIDE WINDOW-LH	\$ 520.00	✓ 519.50
4	REAR DOOR-LH <i>Dented</i>	\$ 2,279.00	✓ ✓
5	REAR OUTER DOOR SEAL-LH <i>Ne</i>	\$ 146.00	✓ ✓
6	BONDING AGENT <i>Ne</i>	\$ 45.00	✗
7	CLEANING SOLUTION <i>Not New</i>	\$ 65.00	✗
8	APPLICATOR <i>Not New</i>	\$ 7.00	✗
9	REAR DOOR ATTACHMENT PARTS <i>Not New</i>	\$ 117.00	✗
10	REAR DOOR CATCH-LH <i>Ne</i>	\$ 85.00	✗
11	REAR REINFORCEMENT FOR C-PILLAR <i>Ne</i>	\$ 176.00	✗
12	ACRYLIC SEALANT	S/N \$ 180.00	✓ ✓
13	CAVITY WAX	S/N \$ 140.00	✓ ✓
14	STONE CHIP	S/N \$ 180.00	✓ ✓
15	METAL FILLER POWDER <i>Ne</i>	S/N \$ 280.00	✓ ✓
16	REAR WINDSCREEN SEALANT	S/N \$ 200.00	✓ ✓
17	1/4 GLASS SEALANT	S/N \$ 100.00	✓ ✓
18	SUNDRIES <i>Not New</i>	\$ 800.00	✗
<b>TOTAL SPARE PARTS</b>		<b>\$ 8,172.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 16,352.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 24,524.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 09/04/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : We Authorised , 13 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



## Poh Kin (LKKAuto)

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Thursday, 6 June 2019 4:11 PM  
**To:** Adrian Ling (LKKAuto); CS A Team; Admin A; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** FINAL REVISION - SMC2030E - TP LONPAC - SURVEYED 9 APR 19  
**Attachments:** WhatsApp Image 2019-06-06 at 15.33.07 (1).jpeg; WhatsApp Image 2019-06-06 at 15.33.06.jpeg; WhatsApp Image 2019-06-06 at 15.33.08 (1).jpeg; WhatsApp Image 2019-06-06 at 15.33.07.jpeg; WhatsApp Image 2019-06-06 at 15.33.07 (2).jpeg; WhatsApp Image 2019-06-06 at 15.33.08.jpeg; PA04432019-SMC 2030 E - A3 SEDAN 1.0 TFSI 8 - REAR - TP (LONPAC).xls

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of @19,228.00 @ 13 days of repairs exclude 2 Sundays and 1 PH.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMC 2030 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR FENDER-LH	\$ 2,110.00	\$ 2,110.00
2	REAR WINDOW	\$ 742.00	\$ 741.50
3	REAR SIDE WINDOW-LH	\$ 520.00	\$ 519.50
4	REAR DOOR-LH	\$ 2,279.00	\$ 2,279.00
5	REAR OUTER DOOR SEAL-LH	\$ 146.00	\$ 146.00
6	BONDING AGENT	\$ 45.00	
7	CLEANING SOLUTION	\$ 65.00	
8	APPLICATOR	\$ 7.00	
9	REAR DOOR ATTACHMENT PARTS	\$ 117.00	
10	REAR DOOR CATCH-LH	\$ 85.00	
11	REAR REINFORCEMENT FOR C-PILLAR	\$ 176.00	
12	ACRYLIC SEALANT	S/N \$ 180.00	\$ 180.00
13	CAVITY WAX	S/N \$ 140.00	\$ 140.00
14	STONE CHIP	S/N \$ 180.00	\$ 180.00
15	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
16	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
17	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
18	SUNDRIES	\$ 800.00	
TOTAL SPARE PARTS		\$ 8,172.00	\$ 6,876.00
TOTAL LABOUR CHARGES		\$ 16,352.00	\$ 12,352.00
GRAND TOTAL		\$ 24,524.00	\$ 19,228.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Nivitha (LKK Auto)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 5 April 2019 9:50 AM  
**To:** Admin-D (LKKAuto); sur@lkkauto.com  
**Cc:** MT\_Claim\_SG; Claims Dept  
**Subject:** FW: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]  
**Attachments:** SMC 2030 E - 04042019 GIA.pdf

3:06pm @ 5/4/19  
vnl  
arrange on 9/4/19

**Lonpac External - Confidential**

Our Ref : 18/19/19/VC00/021599

Dear Nivitha,

Please proceed to conduct the survey and revert to them on liability.

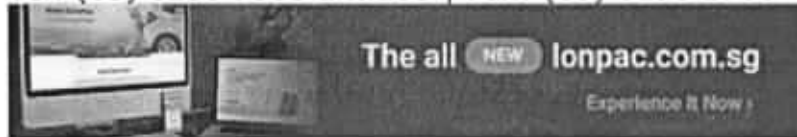
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 4 April, 2019 7:32 PM  
**To:** MT\_Claim\_SG  
**Cc:** 'Claims'  
**Subject:** ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement for your reference.  
we will forward you the estimate once is available.

Kindly arrange the survey on 09/04/2019, Tuesday, 10am.

Video is attached as well.

Thank you and have a good day.

Best Regards,

**Diyana**

Claims Admin Assistant

Premiun Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## Mei Kwan (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 16 April, 2019 10:46 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Poh Kin (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 18/19/19/VC00/021599  
LKK REF: CC4/LPC19006096/Afa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 2030E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 8 April, 2019 9:26 AM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Please be informed that vehicle is not in the workshop, repairer arrange on 09/04/2019.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 5 April 2019 9:50 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FW: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 18/19/19/VC00/021599

Dear Nivtha,

Please proceed to conduct the survey and revert to them on liability.

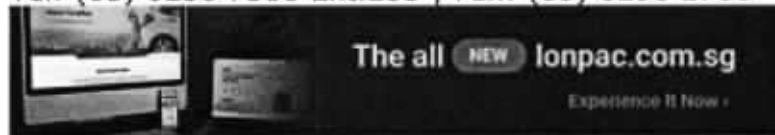
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 4 April, 2019 7:32 PM

**To:** MT\_Claim\_SG

**Cc:** 'Claims'

**Subject:** ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement for your reference.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 30 April 2019 8:52 AM  
**To:** Claims  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED GR 88U ON 10/03/2019 [External Confidential]

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/LPC19006096/Afa3  
Your Ref: SMC 2030E

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIU LINXIANG  
 Period of Insurance : 27 Jun 2018 To 26 Jun 2019  
 Engine No. : CHZ 463478  
 Chassis No. : WAUZZZ8V9J1067609

Vehicle No. : SMC2030E  
 Policy No. : 1800072411  
 Endorsement No. :  
 Issued Date : 09 Jul 2018

## ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic  
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes  
 Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with higher permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered operative by Section 2 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIU LINXIANG - \$500 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408099 63982323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).

0504125263

PREMIUM LEASING - NS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Shihong Lim



# Premium Automobiles

## Telefax

to **Lonpac Insurance Bhd**  
100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702  
Attn: Motor Claims Dept  
**Yr Ref: CC4/LPC19006096/Afa3**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/TP/0443/2019/KK  
27 May 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

I total pages


### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : AUDI A3 SEDAN 1.0 TFSI 8V  
**Vehicle Chassis No.** : WAUZZZ8V9J1067609  
**Vehicle Regn No.** : SMC 2030 E  
**Vehicle Mileage** : 14317 KM  
**Vehicle Owner** : Mr. Liu Linxiang  
**Liability** : **Direct Settlement by Poh Kin of  
LKK Auto Consultants Pte Ltd via email  
dated on 30 April 2019 with LOR/LOU.**  
**Accident Date** : 10/3/2019  
**Place** : Woodlands Blk 11A Carpark  
**Repair Cost** : \$ 20,573.96  
**WIP No.** : 48941  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 29/5



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19006096/Aea3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 26-12-2019		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GR 88U	Veh. Inspected	SMC 2030E	
Policy No.	Z/18/VC00/101536	Coverage (\$)	0.00	
Claim No.	18/19/19/VC00/021599	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	05/04/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	AUDI A3 SEDAN	c.c	999	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WAUZZZ8V9J1067609	Colour	RED	
Odometer	12797	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm	
L/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm	
R/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm	
L/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	10/03/2019	Inspection Date	09/04/2019	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		13 Working Days		



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Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 2030E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR FENDER -LH (SN)	DENTED	2,110.00	2,110.00
1	REAR WINDOW (SN)	NECESSARY	742.00	741.50
1	REAR SIDE WINDOW -LH (SN)	NECESSARY	520.00	519.50
1	REAR DOOR -LH (SN)	DENTED	2,279.00	2,279.00
1	REAR OUTER DOOR SEAL -LH (SN)	NECESSARY	146.00	146.00
1	BONDING AGENT (SN)	NOT NECESSARY	45.00	-
1	CLEANING SOLUTION (SN)	NOT NECESSARY	65.00	-
1	APPLICATOR (SN)	NOT NECESSARY	7.00	-
1	REAR DOOR ATTACHMENT PARTS (SN)	NOT NECESSARY	117.00	-
1	REAR DOOR CATCH -LH (SN)	NOT NECESSARY	85.00	-
1	REAR REINFORCEMENT FOR C-PILLAR (SN)	NOT NECESSARY	176.00	-
1	ACRYLIC SEALANT (SN)	NECESSARY	180.00	180.00
1	CAVITY WAX (SN)	NECESSARY	140.00	140.00
1	STONE CHIP (SN)	NECESSARY	180.00	180.00
1	METAL FILLER POWDER (SN)	NECESSARY	280.00	280.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	200.00	200.00
1	1/4 GLASS SEALANT (SN)	NECESSARY	100.00	100.00
1	SUNDRIES (SN)	NOT NECESSARY	800.00	-
			8,172.00	6,876.00
<b>LABOUR</b>				
	TO INSTALL SOLAR FILM.		400.00	400.00
	TO REMOVE AND REINSTALL REAR PARKING AID .CHECK FUNCTION.		280.00	280.00
	TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES .INSPECT FOR DAMAGES.		280.00	280.00
	TO RENEW REAR WINDSCREEN AMD LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.		600.00	600.00
	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENT.		1,400.00	1,400.00



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REINSTALL REAR SEAT ,BAKC REST ,HAT TRAY,ABCD PILLAR TRIMS ,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.		1,400.00	1,400.00
	TO DISMANTLE REAR BUMPER ,LHS REAR DOOR AND REAR LID.CUT OUT AND WELD LHS REAR FENDER AND LHS REAR INNER SIDE PANEL.TO RENEW LHS REAR DOOR .RE-ORGANIZE CRASH MANAGEMENT COMPONENTS .REINSTALL REMOVED.		7,200.00	4,200.00
	TO RESPRAY LHS REAR DOOR ,LHS REAR FENDER ,LHS SILL PANEL,LHS REAR INNER SIDE PANEL,DOOR ENTRANCES ,ROOF CHANNEL ,DRAIN PANEL AND END PANELLING .TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS.		5,000.00	3,600.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			16,752.00	12,352.00
<b>GRAND TOTAL</b>			<b>24,924.00</b>	<b>19,228.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>19,228.00</b>

Report Ref No. CC4/LPC19006096/Aea3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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