

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 16 April, 2019 10:46 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Poh Kin (LKKAuto); CS A Team; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VC00/021599**  
**LKK REF: CC4/LPC19006096/Afa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 2030E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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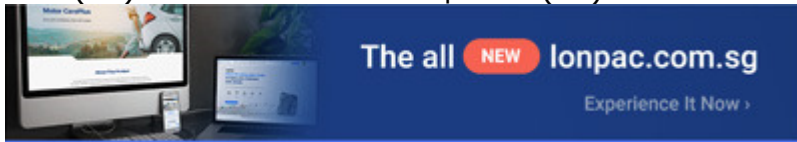
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 8 April, 2019 9:26 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 5 April, 2019 6:16 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team; Poh Kin (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

**Your ref:** 18/19/19/VC00/021599  
**LKK ref :** CC4/LPC19006096/fa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 5 April, 2019 3:06 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 09/04/2019.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 5 April 2019 9:50 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FW: ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 18/19/19/VC00/021599

Dear Nivtha,

Please proceed to conduct the survey and revert to them on liability.

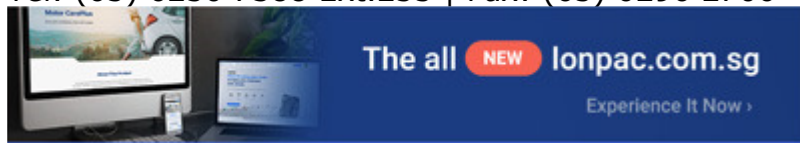
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 4 April, 2019 7:32 PM

**To:** MT\_Claim\_SG

**Cc:** 'Claims'

**Subject:** ACCIDENT INVOLVING SMC 2030 E AND YOUR INSURED SMC2030E ON 10/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement for your reference.

we will forward you the estimate once is available.

Kindly arrange the survey on 09/04/2019, Tuesday, 10am.

Video is attached as well.

Thank you and have a good day.

Best Regards,

**Diyana**

Claims Admin Assistant

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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