

22/03/2002

SS. RES. BY:

REF: CS3 / LPC 19001311 / G403-27

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Dny Li Li

of

LPC

Date/Time:

05/04/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GY 3121A

Insured:

G66 3845Z

at Workshop m/s

Khok Joo

Tel:

of

9004 Tampines St 93 #01-44

Policy No:

Claim No:

18/19/19 / VC05/021348

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

210120A

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time:

21012019 433pm

Person Contacted:

Ming

Vehicle IN/OUT

Date/Time

Action/Instruction ( X ) Estimate

GY 3121A - X

G66 3845Z - X

Submit PRS Report

5/4/19-

Pending Ins. GIA.

\$2650, 5 Pays. (Red: 1350; 33%)

106 - File pass to typist

RECEIVED 10 JUN 2019

10/6/2019



## Nivitha (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 5 April 2019 12:43 PM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: Your Ref: TCMG/GY3121A/019/KJM Our Ref: 18/19/19/VC05/021348 Accident involving GY3121A & GBG3845Z on 21 January 2019 [External General]  
**Attachments:** 21348 TPD SURVEY REPORT.pdf

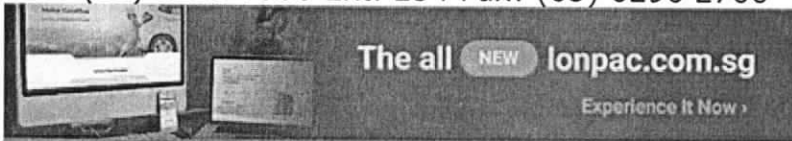
### Lonpac External - General

Dear Nivitha

Attached is the TP survey report.

Please let us have your surveyor's review and report.

Thanks,  
Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 21 January, 2019 4:35 PM  
**To:** ONG LI LI; assignments  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: Your Ref: TCMG/GY3121A/019/KJM Our Ref: 18/19/19/VC05/021348 Accident involving GY3121A & GBG3845Z on 21 January 2019

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Fax: 6315 3298, Mobile: 9061 0543

## ACCIDENT VEHICLE INSPECTION REPORT

Report no : 27M0119.KJM

Vehicle no : GY3121A

### **1 REFERENCE**

Date of inspection : 23 January 2019

Requested by : Ideal Cool Air-conditioning Services

51 Bukit Batok Crescent

#08-05 Unity Centre

Singapore 658077

Type of survey : Independent

Repairer : Khek Joo Motor Workshop

Blk 9004 Tampines St 93, #01-94, Singapore 528838

Date of accident : 21 January 2019

### **2 VEHICLE DATA**

Make : **TOYOTA**

Model: **HIACE VAN TURBO SDR MT**

Chassis no : JTFHT02P300242194

Engine no : 1KD2796941

Date of registration : 11 Apr 2018

Engine capacity : 2982 cc

Odometer reading : 22207 km

Colour : White

### **3 STATIC CONDITION CHECK**

Steering : Serviceable

Foot brakes : Serviceable

Hand brakes : Serviceable

Paintwork : Good

General Condition : Good

### **4 TIRE CONDITION CHECK**

Front tread : 8 mm/Bridgestone

RH/MAKE

8 mm/Bridgestone

SIZE

195R15

Rear tread : 8 mm/Bridgestone

8 mm/Bridgestone

195R15

### **5 BRIEF DESCRIPTION OF DAMAGE**

Tailgate dented/bent, rear end panel outer dented/bent, rear bumper dented/inner brace broken, etc.  
Please see para. 8 of this report for more details.

### **6 REMARKS**

This inspection is carried out on a "WITHOUT PREJUDICE" basis and I have not authorized any repairs.

### **7 RECOMMENDATION**

Cost of repairs : \$4,000.00 (lump sum)

No. of days taken : Six (6)

**8 ASSESSMENT OF DAMAGE AND COSTS**Report no: 27M0119.KJMVehicle no: GY3121A**A SPARE PARTS**

<u>Description</u>	<u>Qty</u>	<u>Assessed Condition</u>	<u>Repairer's Amount</u>	<u>Revised Amount</u>
Rear bumper	1	dented/inner brace broken	362.30	362.30 ✓
Rear bumper lower retaining bracket	2	repair	110.60	0.00
Rear bumper retaining plastic clip	6	necessary	48.00	48.00 ✓
Rear bumper side retainer LH/RH	2	necessary	76.00	76.00 X
Rear end panel – outer	1	dented/bent	391.90	391.90 X
Rear end panel – inner	1	repair	781.90	0.00
Rear end panel top garnish	1	reuse	90.00	0.00
Tailgate assy	1	dented/bent	1,672.60	1,672.60 ✓
Tailgate inner lock assy	1	bent/distorted	230.65	230.65 X
Tailgate inner lock lower striker	1	repair	110.62	0.00
Tailgate "HIACE" sticker	1	necessary	63.00	63.00 ✓
Tailgate "TOYOTA" sticker	1	necessary	58.10	58.10 ✓
Tailgate "Toyota" logo	1	necessary	68.00	68.00 ✓
Tailgate gas shock stay LH/RH	2	bent/stiffened	391.30	391.30 X
Rear windscreen moulding	1	necessary	64.10	64.10 ✓
Tailgate rubber	1	serviceable	297.10	0.00 X
Tailgate outer garnish	1	bracket twisted/distorted	122.60	122.60 X
Tailgate outer garnish clip	2	necessary	16.00	16.00 X
		Subtotal of the above	4,954.77	3,564.55
		Discount 25% / 25%	1,238.69	891.14
(Special nett)		Subtotal 1:	3,716.08	2,673.41
Reverse sensor set	1	squashed/shorted	280.00	280.00 200
Tail gate "70 km/h" sticker	1	necessary	15.00	15.00 ✓
Rear windscreen gum	1	necessary	80.00	80.00 50
		Subtotal 2:	375.00	375.00 250
		Total cost of parts:	4,091.08	3,048.41

**B LABOUR**

To check wiring.	40.00	30.00 ✓
To install new reverse sensors and tune sensing distance/range.	90.00	60.00 40
To apply anti-rust undercoat for the affected parts and areas.	150.00	90.00 60
To remove and refit rear windscreen glass.	140.00	120.00 ✓
Panel beating charges to remove damaged parts, renew and install the same; to cut out damaged panels, remove, renew and weld the same; to knock, straighten align and adjust affected areas.	1,200.00	900.00 500
Spray painting charges to putty and spray paint the rear bumper, rear end panel – inner/outer, tailgate and necessary areas.	1,000.00	750.00 600
		1380
	Total cost of labour:	2,620.00 1,950.00
	Total cost of repair:	6,711.08 4,998.41

3352.07  
20%: 2650

Report no: 27M0119.KJM  
Vehicle no: GY3121A

**9 CONCLUSION**

The revised or adjusted cost of repairs to restore the vehicle is

\$4,998.41

(a) The final cost of repair based on lump sum repairs would be

**\$4,000.00**

(b) The number of days taken by the repairs would be

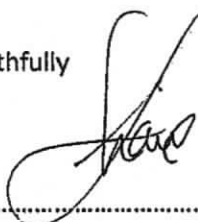
**Six (6)**

(1<sup>st</sup> Reinspection conducted on 24<sup>th</sup> January 2019)

(Post Repair Inspection conducted on 29<sup>th</sup> January 2019)

*The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.*

Yours faithfully



.....  
Liaw Leong San  
Licensed Automotive Appraiser

Dated: 28 March 2019

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/01/2019 13:12
Date Of Accident	21/01/2019 09:10
Exact Location Of Accident	ALONG CTE TWDS CITY
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GY3121A
Insured/Policyholder	
Name Of Registered Owner	IDEAL COOL AIR-CONDITIONING SERVICES
Co Reg No	53056731M
Email Address	PANGCHENSHIN@YAHOO.COM
Mobile Phone No	
Alternative Phone No	OFFICE-91292834
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE-2.0 (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5099450633
Cover Note Number	
Driver	
Name of Driver	PANG CHEN SHIN
NRIC No	S7732584J
Date Of Birth	13/11/1977
Occupation	OUTDOOR
Date Of Driving Pass	20/07/1999
Driving Experience	19 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91292834
Fax Number	
Contact Number	
EMail Address	PANGCHENSHIN@YAHOO.COM



Address	BLK672D EDGEFIELD PLAINS #10-579
Postcode	824672
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER SKETCH PLAN ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBG3845Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MEDAPATI KRISHNA REDDY
NRIC/Passport Number	G7213547X
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

IDEAL COOL Air-conditioning Services  
Blk 672D Edgefield Plains  
#10-579 Singapore 824672  
HP: 91292834

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



B - C66 3845Z

during CTE expressway have a traffic slow, I have make a slow brake and stop it then behind this GBC 38452 hit my ~~vehicle~~ vehicle back!

☐ claim OD / TP at Falcon-Air, ☒ claim OD / TP own W/shop ☐ Reporting Only

I/We declare the foregoing particulars are true in every respect.

BIK 172D Edgemoor  
 Pullen Road Singapore 824672  
 Date & Time: 91292834

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS3/LPC19001311/Gtd3e2-1	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555			Date : 10-06-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBG 3845Z		Veh. Inspected	GY 3121A
Policy No.			Coverage (\$)	0.00
Claim No.	18/19/19/VC05/021348		Excess (\$)	0.00
Assign From	ONG LI LI		Assign Date	05/04/2019
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA HIACE		c.c	2982
Engine No.	HIDDEN		Year of Reg.	2018
Chassis No.	JTFHT02P300242194		Colour	WHITE
Odometer	22207		Steering	IN ORDER
Brakes	IN ORDER		Modification	NIL
General	GOOD			
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
R/H Front Tyre	195 R15		BRIDGESTONE	7 mm
L/H Front Tyre	195 R15		BRIDGESTONE	7 mm
R/H Rear Tyre	195 R15		BRIDGESTONE	7 mm
L/H Rear Tyre	195 R15		BRIDGESTONE	7 mm
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	21/01/2019		Inspection Date	23/01/2019
Survey held at	KHEK JOO MOTOR WORKSHOP BLK 9004 TAMPINES IND. PARK 1 #01-94 SINGAPORE 528836			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>5 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GY 3121A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DENTED / INNER BRACE BROKEN	362.30	362.30
2	REAR BUMPER LOWER RETAINING BRACKET	TO REPAIR SEE LABOUR	110.60	-
6	REAR BUMPER RETAINING PLASTIC CLIP	NECESSARY	48.00	48.00
2	REAR BUMPER SIDE RETAINER LH / RH	NOT NECESSARY	76.00	-
1	REAR END PANEL - OUTER	TO REPAIR SEE LABOUR	391.90	-
1	REAR END PANEL - INNER	TO REPAIR SEE LABOUR	781.90	-
1	REAR END PANEL TOP GARNISH	REUSE	90.00	-
1	TAILGATE ASSY	DENTED / BENT	1,672.60	1,672.60
1	TAILGATE INNER LOCK ASSY	NOT NECESSARY	230.65	-
1	TAILGATE INNER LOCK LOWER STRIKER	TO REPAIR SEE LABOUR	110.62	-
1	TAILGATE "HIACE" STICKER	NECESSARY	63.00	63.00
1	TAILGATE "TOYOTA" STICKER	NECESSARY	58.10	58.10
1	TAILGATE "TOYOTA" LOGO	NECESSARY	68.00	68.00
2	TAILGATE GAS SHOCK STAY LH / RH	NOT NECESSARY	391.30	-
1	REAR WINDSCREEN MOULDING	NECESSARY	64.10	64.10
1	TAILGATE RUBBER	NOT NECESSARY	297.10	-
1	TAILGATE OUTER GARNISH	NOT NECESSARY	122.60	-
2	TAILGATE OUTER GARNISH CLIP	NOT NECESSARY	16.00	-
	LESS 25% DISCOUNT		-1,238.69	-584.03
			3,716.08	1,752.07
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SET REVERSE SENSOR (SN)	SQUASHED / SHORTED	280.00	200.00
1	TAIL GATE "70KM/H" STICKER (SN)	NECESSARY	15.00	15.00
1	REAR WINDSCREEN (SN)	NECESSARY	80.00	50.00
			375.00	265.00

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO CHECK WIRING.		40.00	30.00
	TO INSTALL NEW REVERSE SENSORS AND TUNE SENSING DISTANCE / RANGE.		90.00	40.00
	TO APPLY ANTI-RUST UNDERCOAT FOR THE AFFECTED PARTS AND AREAS.		150.00	60.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		140.00	120.00
	PANEL BEATING CHARGES TO REMOVE DAMAGED PARTS, RENEW AND INSTALL THE SAME; TO CUT OUT DAMAGED PANELS, REMOVE, RENEW AND WELD THE SAME; TO KNOCK, STRAIGHTEN ALIGN AND ADJUST AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF REAR BUMPER LOWER RETAINING BRACKET, REAR END PANEL - OUTER, REAR END PANEL - INNER AND TAILGATE INNER LOCK LOWER STRIKER.		1,200.00	500.00
	SPRAY PAINTING CHARGES TO PUTTY AND SPRAY PAINT THE REAR BUMPER, REAR END PANEL - INNER / OUTER, TAILGATE AND NECESSARY AREAS.		1,000.00	600.00
			2,620.00	1,350.00
	<b>GRAND TOTAL</b>		<b>6,711.08</b>	<b>3,367.07</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,650.00</b>

Report Ref No. CS3/LPC19001311/Gtd3e2-1

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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