

Borneo Motors (Singapore) Pte Ltd Inchcape Bodycare Centre Level 4, Inchcape Centre 2 Pandan Crescent Singapore 128462 Tel: +65 6631 1855/1500 Fax: +65 6872 7260 www.borneomotors.com.sg

Our Ref: BMS2019/08/PD9775/DS(SM)

Your Ref: LONPAC-SGE2009D

16 Aug 2019

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Joy Irene Dept : Motor Claims

RE: ACCIDENT INVOLVING SMC4352M AND SGE2009D ON 04 Apr 2019

Dear Officer.

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

Α.	Repair Cost	- \$4,642.28	В.	LTA Search	- \$2.00
C.	Excess	-	D.	Loss of Use	- \$200.00(\$50x4days)
E.	Loss of Rental	-	F.	Others	-
G.	Medical Claims	-		Total Claim	- \$4,844.28
		-Undertake By Claimant		Total Claim	- 54,644.26

We would appreciate if you could revert to us with an offer to settlement within $\underline{\mathbf{8}\ \mathbf{working}\ \mathbf{weeks}}$ as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(√) Original Tax Invoice

(X) Vehicle Registration Card

(X) Car Rental Invoice/Agreement/Medical Receipt

(X) Driver's driving license / Identity card

(✓) GIAS/Police Report/s

(X) Original Photograph X _____

(✓) Certificate of Insurance

(X) Original/Photocopy Survey

(✓) Letter of Authority

(✓) LTA Search Fees

Cheque is to be made payable to <u>BORNEO MOTORS (SINGAPORE) PTE LTD</u> & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Lti

Online Service Booking:

www.toyota.com.sg Toyota Bodycare Centre 17 Ubi Road 4 Singapore 409611

Tel no.: 6631 1188

Account Detail Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		Account No S1000007 / ICLPI1 Document No 39009069 Document Date			Customer Detail				
				23 T #04-	Ms Lee Li Wen Catherine 23 Tampines Central 7 #04-28 The Tampines Trilliant Singapore 528609 Mobile: 85885048				
				02/08/					
Ye	ar	Make Model	Reg Date	Veh Reg No	Kilometers	W	/IP No	Order No/F	Remarks
18	AHX	CVB E5 NHP10	OR 29/06/2018	SMC4352M	11912	1	8108	67/DS/S	MC4352M
Ch	nassis	No Engine No		Terms	Service Engine	eer V	ehicle In	Collected C	On
JTD)KD31	B3001615292 1N	Z8575640	60 Sam	San Joi	04/0	04/2019 13.3	31 08/05	/2019 8.42
L	Cd		Job/Parts Descr	ription		Qty	Unit Price	Disc %	Amount
12		S52161-0K040 T81561-52E90	PIECE, RR BUM LENS & BODY,			10.00	4.00		40.00
		Borneo Motors is the only at a months or 10,000 km (For & on behalf of Borneo Motors	uthorised workshop to main whichever comes first) to e Customer's Signa Please acknowledge recei	enjoy warranty benefi sture ipt of vehicle Parts Labo Mate	Change Summa Change Summa Sour Prials ication/Fluid		Total GST 7.00% Less		4,338.56 303.70 0.00

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 1284036128

TO SECURITY GUARD

CUSTOMER

4036128

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 02/08/2019 TIME 08:52

VEHICLE NO

SMC4352M

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor



Account Detail

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

S1000007/ICLPI1

Account No

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapone) Pte Lto

Online Service Booking:

www.toyota.com.sg Toyota Bodycare Centre

17 Ubi Road 4 Singapore 409611 Tel no.: 6631 1188

Customer Detail

Ms Lee Li Wen Catherine 23 Tampines Central 7 #04-28 The Tampines Trilliant

Lonpac Insurance Berhad Document No 100 Beach Road #19-00 Shaw Tower 39009069 Singapore 528609 Singapore 189702 Attn: Ms Lily Koh/Mr Chia **Document Date** Mobile: 85885048 02/08/2019 WIP No Order No/Remarks Make Kilometers Model Reg Date Veh Reg No Year 18 AHXVB E5 NHP10R 29/06/2018 SMC4352M 11912 18108 67/DS/SMC4352M Vehicle In Collected On Chassis No Service Engineer **Engine No** Terms JTDKD3B3001615292 1NZ8575640 04/04/2019 13.31 08/05/2019 8.42 60 Sam San Joi Unit Price Disc % L Cd Job/Parts Description Qty Amount 30.00 1 Z BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SGE2009D ACC DATE: 04/04/2019 DRIVE IN: 04/04/2019 DATE-IN:30/04/2019 DATE SURVEY: 30/04/2019 NO OF REPAIR DAYS: 4 DAYS BY: MARCUS (LKK) 2 PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE 183.18 S PER PANEL APPLICATION ON REAR ACCIDENT AREAS 3 S BP-SUBLET DRILL HOLE & INSTALL REAR REVERSE SENSOR A45 164.00 4 S 164.00 BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST A45 5 S BP-SUBLET REMOVE & INSTALL REAR COMPARETMENT CARPE A45 328.00 T, GARNISH AND TRIMMING TO ASSIST REPAIR 6 S BP-SUBLET REPLACE REAR ACCIDENT DAMAGED PARTS 1312.00 STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS 7 S BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AR A45 1076.00 EAS 8 B BP-ECU2 TO RESET ECU AND REPROGRAMME 164.00 9 1.00 1 T52159-52984 COVER, RR BUMPER 460.70 460.70 10 2 T52562-52061 RETAINER, RR BUMPER R 1.00 48.70 48.70 11 3 T52575-52180 RETAINER, RR BUMPER R 1.00 67.90 67.90 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Total Borneo Motors Parts Please acknowledge receipt of vehicle Labour Less Materials Lubrication/Fluid Others **Amount Due**

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT LEVEL 10 INCHCAPE CENTRE, SINGAPORE 1284026127

TO SECURITY GUARD

4036127

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 02/08/2019 TIME 08:52

VEHICLE NO

SMC4352M

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor

CUSTOMER

LETTER OF AUTHORITY

CCIDENT INVOLVIN	Own vehicle's number Other vehicle's number	
ong PIE	Accident location	
Y THE LETTER OF	AUTHORITY, I/we, all le Wen (addenne.	
f 23 Lamps	Name of Policy Holder Name of Policy Holder Name of Policy Holder Address of Policy Holder	528
wner of Vehicle SINGAPORE) PTE aving its registered of	Registration No. SMC 4357M hereby appoint BORNEO MOTORS LTD (hereinafter refers to BMS), a company incorporated in Singapore and office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:	
*party/parties *party/parties by *me/us an arising from t	resolve and make any claims which *I/we may have against the other to the Accident and under the insurance *policy/policies taken up by such or alternatively under Insurance Policy number taken up d pay the compulsory excess in respect of the cost of repairs suffered by *me/us he Accident (loss and damage).	
payment to b <u>LTD</u> and give	ayment(s) due in respect of any such claim(s) for the loss and damage, such the made by way of Cheque in favour of BORNEO MOTORS (SINGAPORE) PTE as a valid receipt and discharge therefore.	
relation there		
4. Generally do	all such acts as it shall deem necessary for the purpose of settling such claim.	
on *my/our behalf sh same had been don and confirm, all act powers hereby confe		
irrevocable.	er declare that the letter of authority hereby conferred shall remain	
constitute the full dis	m that the acceptance by BMS of the settlement amount in respect of such scharge of *my/our claim(s) in respect of such loss and damage.	
IN WITNESS WHE the month	REOF, *I/we have hereunto to set *my/our hand and sign this of	
Signed & Delivered	By: Witness By:	
1.1		



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-053166

Date of Request:

05/04/2019

Your Ref No:

Online Purchase

Borneo Motors (S) Pte Ltd 33 Leng Kee Road Singapore 159096

Dear Sir/Madam,

Enquiry Date

05/04/2019

Enquiry By

Angela Tan Hong Choo

TP Vehicle No.

SGE2009D

Accident Date

04/04/2019

Enquiry Result

Lindaily itobalt				
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.	
SGE2009D	Lonpac Insurance Bhd	16/03/2019-15/03/2020	+65 62507388	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-053166

Date of Request:

05/04/2019

Your Ref No:

Online Purchase

Borneo Motors (S) Pte Ltd 33 Leng Kee Road Singapore 159096

Dear Sir/Madam,

Enquiry Date

05/04/2019

Enquiry By

Angela Tan Hong Choo

TP Vehicle No.

SGE2009D 04/04/2019

Accident Date

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] GIRO [] Cash [] Cheque

Total Amount Due (GST Inclusive)