

INS CASE OWNER:

CC 4, VPC 1900 6095, Uja3m2

LKK:
IDAC:

5/4/2019

Surveyor:

MARINS

DOI:

ASSIGNMENT

30/4/19

Date / Time:

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGE 2009D

Name of Insured:

SME ALLIANCE UP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

4/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SML 4352M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Borneo



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SML 4352M - X; SGE 2009D - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/08/19

MUE EQUIPMENT. OIB REPAIR-ENDED TP.
 TYPE REPORT WHILE PENDING TP LOD.
 ORIGINAL TP LOD IN
 REPORT DONE

23/08/19
29/08/19

SSBK MANDATE APPROVAL TO LPC
 LPC APPROVED MANDATE
 SEND ACCEPTANCE EMAIL TO TP.
 RECEIVED DV.
 ALL DOCS IN ORDER
 TP ALSO CLAIM FOR LHD. BINS. NO BI.
 PMSBK MANDATE TO LPC
 LPC APPROVED REVISED MANDATE
 SEND ACCEPTANCE EMAIL TO TP.
 ALL DOCS IN ORDER.

08/10/19
30/10/19

PRELIMINARY ADVICE Date/Time: 13/05/19

Sent By: a3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P

SS 4,038.48 (4 days) Reduction: 53 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

SS 100 (Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/loss)

SS 4,321.17

COLD REPAIR-ENDED TP

Loss of Rental (LOR):

SS - (days)

Loss of Use (LOU):

SS 200.00 (\$50 x 4 days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical: BINS

SS 361.90

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/Independent)

2) Report Format:

Legal Cost

SS -

3) Survey fee:

450.00

Total:

SS 4,885.07

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 4,885.07

Name 1:

BORNEO MOTORS (SINGAPORE) PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

QW1114

Surveyor

REF:

lpc

ASSIGNMENT

From:

Date:

30/4/19

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMC 4352M

at Workshop m/s

Borneo Motor

of

17 ubi Rd 4

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 10am

Sam 9847 6909

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

47A 43435

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMC 4352M

Yr Regn:

61 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C

1497

Colour

Yellow

A/C: Insured / Std / NI / NA

Sp. Reading

10014

T/Radio: Insured / Std / NI / NA

Eng/No:

JTDDKD3B3001615292

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

4/4/19

D.O.I.

30/4/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$ 4,038.48

CROD: \$ 4,713.20 (53%)

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Report Format :

Lump Sum / I.B.I. (\$))

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 13/05/19

Your ref: 19/19/19/VP05/021633
Our ref: CC4/LPC19006095/Uja3

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMC 4352M

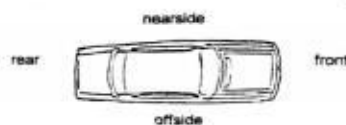
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/04/19 at the premises of M/s Borneo Motors (S) Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,751.68
Revised Estimate Amount	: S\$	3,946.95
"Check" Items Amount	: S\$	985.60
Total (Including Check Items)	: S\$	4,932.55
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7606D
Vehicle Details	
Vehicle No.:	SMC4352M
Vehicle to be Exported:	No
Intended Deregistration Date:	02 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS C HYBRID 1.5 CVT
Primary Colour:	Yellow
Manufacturing Year:	2018
Engine No.:	1NZ8575640
Chassis No.:	JTDKD3B3001615292
Maximum Power Output:	74.0 kW (99 bhp)
Open Market Value:	\$24,482.00
Original Registration Date:	29 Jun 2018
First Registration Date:	29 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$16,275.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2028
PARF Rebate Amount:	\$12,206.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,110.00
COE Rebate Amount:	\$31,229.00
Total Rebate Amount:	\$43,435.00

The information contained herein is correct as at 02 May 2019

OK



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Car Wash Service Booking
www.borneomotors.com.sg
Toyota Bodycare Centre
17, The Arcade #
Singapore 400611
Tel: 6711 1188

Download My Toyota App for the latest updates on Toyota services & offers

Mr. Low Li Wei, Catherine

Mr. Low Li Wei

Impact Insurance Berhad
118 Beach Road
#11-01, The Arcade
Singapore 400611
Attn: Mr. Li Wei, Catherine

Insurance No

Insurance No

05/04/2019

Mr. Low Li Wei, Catherine
17, The Arcade #
Singapore 400611
Mobile: 85001188

Year	Make	Model	Reg Date	Reg No	Engine No	Chassis No	Color	Remarks
19	AMCVR	EX	05/04/2019	BM-4550M				White
Chassis No	Engine No	Reg No	Color	Remarks				
ATM200001401000	INT010001	05	White					

QTY	Part Description	Unit Price	Amount
1	RETAINED JER BUMPER P	48.00	48.00
1	RETAINER, EE BUMPER B	48.00	48.00
1	CLUTCH	48.00	48.00
1	REINFORCEMENT, EP	48.00	48.00
1	ARM, STEERING, L	48.00	48.00
1	ARM, STEERING, R	48.00	48.00
1	PANEL, CUP, ALUM, SLIT	48.00	48.00
1	COVER, FLOOR, UNDER	48.00	48.00
1	PANEL, ACCE, RACE, CHOK	48.00	48.00
1	PLATE, LUGGAGE	48.00	48.00
1	PLATE, BACK, CHOK	48.00	48.00
1	PLATE, LUGGAGE	48.00	48.00
1	PLATE, LUGGAGE	48.00	48.00
1	YELLOW TA REV SENSOR	48.00	48.00

Work: Mr. Low Li Wei, Catherine, 17, The Arcade #, Singapore 400611. Toyota Bodycare Centre, 17, The Arcade #, Singapore 400611.

Borneo Motors

Signature

Signature

Signature

Signature

11,940,000

11,940,000

11,940,000

11,940,000

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11,940,000

11,940,000

11,940,000

11,940,000

11,940,000

11,940,000

11,940,000

11,940,000

Amount Due

11,940,000

3917919

3917919

TO SECURITY GUARD

DATE: 05/04/2019

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES

TIME: 10:21

VEHICLE NO: BM-4550M

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

CUSTOMER



Borneo Motors

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Lonpac Insurance Berhad
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Ms Lily Koh/Mr Chia

S1000007 /ICLPI1

39009102

14/08/2019

Ms Lee Li Wen Catherine
23 Tampines Central 7
#04-28 The Tampines Trilliant
Singapore 528609

Mobile: 85885048

18 AHXVB E5 NHP10R 29/06/2018 SMC4352M 11912 18108 67/DS/SMC4352M

JTDKD3B3001615292 1NZ8575640 60 Sam San Joi 04/04/2019 13.31 08/05/2019 8.42

1	Z	BP-SUNDRY	SUNDRIES	TP-DIRECT SETTLEMENT				30.00
		TP-SGE2009D		ACC DATE:04/04/2019				
		DRIVE IN:04/04/2019						
		DATE-IN:30/04/2019		DATE SURVEY:30/04/2019				
		NO OF REPAIR DAYS:4 DAYS						
		BY:MARCUS(LKK)						
2	S	PSP PER PANE	LABOUR FOR PLATINUM SHINEPRO & SHINE	I64				183.18
		PER PANEL APPLICATION ON REAR ACCIDENT AREAS						
3	S	BP-SUBLET	DRILL HOLE & INSTALL REAR REVERSE SENSOR	A45				164.00
4	S	BP-SUBLET	CHECK LIGHTING & CONDUCT WATER LEAK TEST	A45				164.00
5	S	BP-SUBLET	REMOVE & INSTALL REAR COMPARTMENT CARPE	A45				328.00
		T,GARNISH AND TRIMMING TO ASSIST REPAIR						
6	S	BP-SUBLET	REPLACE REAR ACCIDENT DAMAGED PARTS	A45				1312.00
		STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS						
7	S	BP-SUBLET	RESPRAY JOB ON REAR ACCIDENT AFFECTED AR	A45				1076.00
		EAS						
8	B	BP-ECU2	TO RESET ECU AND REPROGRAMME	*				164.00
9	1	T52159-52984	COVER, RR BUMPER		1.00	460.70		460.70
10	2	T52562-52061	RETAINER,RR BUMPER R		1.00	48.70		48.70
11	3	T52575-52180	RETAINER,RR BUMPER R		1.00	67.90		67.90

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

14/08/2019
08:31

SMC4352M

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Lonpac Insurance Berhad
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Ms Lily Koh/Mr Chia

S1000007 / ICLPI1

39009102

14/08/2019

Ms Lee Li Wen Catherine
23 Tampines Central 7
#04-28 The Tampines Trilliant
Singapore 528609

Mobile: 85885048

18 AHXVB E5	NHP10R	29/06/2018	SMC4352M	11912	18108	67/DS/SMC4352M
JTDKD3B3001615292	1NZ8575640	60	Sam San Joi	04/04/2019 13.31	08/05/2019 8.42	
12 4 S52161-OK040	PIECE,RR BUMPER			10.00	4.00	40.00

COPY DOCUMENT

		4,038.48
617.30	GST 7.00%	282.69
194.00		0.00
3,227.18		
0.00		
0.00		4,321.17

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

14/08/2019
08:31

SMC4352M



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Online Service Booking:
www.toyota.com.sg
Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail		Account No	Customer Detail	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007/ICLPI1	Ms Lee Li Wen Catherine 23 Tampines Central 7 #04-28 The Tampines Trilliant Singapore 528609 Mobile: 85885048	
30/4/19		Document No		
4h		Document Date	05/04/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	AHXVB	E5	NHP10R	29/06/2018	SMC4352M	0	18108 67/DS/SMC4352M
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDKDK3B3001615292	1NZ8575640	60	Sam San Joi	04/04/2019 13.30	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SGE2009D ACC DATE:04/04/2019 DRIVE IN:04/04/2019 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				30.00
2	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR ACCIDENT AREAS				183.18
3	C	BP-ECU2 TO RESET ECU AND REPROGRAMME				164.00
4	S	BP-SUBLET DRILL HOLE & INSTALL REAR REVERSE SENSOR				164.00
5	S	BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST				164.00
6	S	BP-SUBLET REMOVE & INSTALL REAR COMPARTMENT CARPE T, GARNISH AND TRIMMING TO ASSIST REPAIR				328.00
7	S	BP-SUBLET REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	658			2624.00
8	S	BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AR EAS	538			2152.00
9	1	T52159-52984 COVER, RR BUMPER	1.00	460.70		460.70
10	2	T52563-52031 RETAINER, BUMPER LH	1.00	48.70	X	48.70
11	3	T52576-52160 RETAINER, RR BUMPER	1.00	67.90	X	67.90

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less Amount Due

PLEASE TEAR ALONG PERFORATED LINE. 3917918

TO SECURITY GUARD
PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 05/04/2019
TIME 08:51

Acknowledged by Receiver
Signature
Date

VEHICLE NO SMC4352M
CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Online Service Booking :
www.toyota.com.sg
Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail		Account No	Customer Detail	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007 / ICLPI1	Ms Lee Li Wen Catherine 23 Tampines Central 7 #04-28 The Tampines Trilliant Singapore 528609 Mobile: 85885048	
		Document No 0		
		Document Date 05/04/2019		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	AHXVB	E5	NHP10R	29/06/2018	SMC4352M	0	18108 67/DS/SMC4352M
Chassis No		Engine No	Terms	Service Engineer	Vehicle In	Collected On	
JTDKD3B3001615292		1N28575640	60	Sam San Joi	04/04/2019 13.30	--/--/----	0.00

L	Cd	Job/Parts Description		Qty	Unit Price	Disc %	Amount
12	4	T52562-52061	RETAINER, RR BUMPER R	1.00	48.70		48.70
13	5	T52575-52180	RETAINER, RR BUMPER R	1.00	67.90		67.90
14	6	S52161-0K040	CLIPS	10.00	4.00		40.00
15	7	T52171-52180	REINFORCEMENT, RR	1.00	582.60		582.60
16	8	T52016-52140	ARM SUB-ASSY, LH	1.00	116.70		116.70
17	9	T52015-52130	ARM SUB-ASSY, RH	1.00	116.70		116.70
18	0	T58307-52700	PANEL SUB-ASSY, BODY	1.00	0.00		
19	1	T58399-52010	COVER, FLOOR UNDER	1.00	86.90		86.90
20	2	T67005-52D10	PANEL ASSY, BACK DOOR	1.00	930.60		930.60
21	3	T75403-48010	PLATE, LUGGAGE	1.00	47.20		47.20
22	4	T75441-52140	PLATE, BACK DOOR	1.00	45.00		45.00
23	5	T75442-52460	PLATE, LUGGAGE	1.00	52.60		52.60
24	6	T75441-52130	PLATE, LUGGAGE	1.00	60.70		60.70
25	7	SPC507-52001 88	YELLOW 5A3 REV SENSOR	1.00	169.60		169.60

For & on behalf of Borneo Motors		Customer's Signature	Change Summary	Total	8,751.68
		Please acknowledge receipt of vehicle	Parts 2,942.50	GST 7.00%	612.62
			Labour 194.00	Less	0.00
			Materials 5,615.18		
			Lubrication/Fluid 0.00		
			Others 0.00	Amount Due	9,364.30

PLEASE TEAR ALONG PERFORATED LINE

3917919
3917919

TO SECURITY GUARD
PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 05/04/2019
TIME 08:51

VEHICLE NO SMC4352M
CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 April 2019 3:21 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG; Suraidah B Saidi PTCBC
Subject: FW: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 [External Confidential]
Attachments: img-190405105609-0001.pdf; DSC04617.JPG; DSC04618.JPG; DSC04619.JPG; DSC04620.JPG; DSC04621.JPG; DSC04622.JPG; DSC04617.JPG

3.40pm @ 5/4/19
sum
vni

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021653

Dear Nivitha,

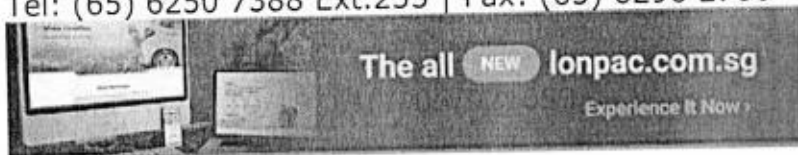
Kindly proceed with the survey and revert to them on liability.

At the same time, kindly highlight to them our insured vehicle is not GBD3911Z.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Friday, 5 April, 2019 3:09 PM
To: MT_Claim_SG
Cc: ONG LI LI
Subject: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBD3911Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 16 May, 2019 1:48 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Joy Irene (LKKAUTO); CS A Team; Admin A
Subject: RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 *** LKK REF: CC4/LPC19006095/ja3 [External Confidential]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 19/19/19/VP05/021633
LKK REF: CC4/LPC19006095/Uja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 4352M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 April, 2019 10:00 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 *** LKK REF: CC4/LPC19006095/ja3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 5 April 2019 3:21 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: FW: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021653

Dear Nivitha,

Kindly proceed with the survey and revert to them on liability.

At the same time, kindly highlight to them our insured vehicle is not GBD3911Z.

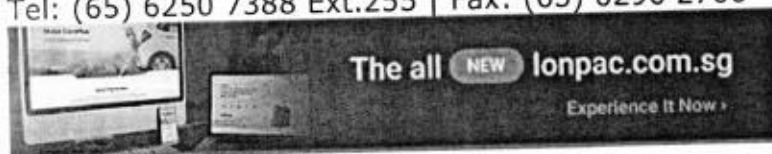
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Friday, 5 April, 2019 3:09 PM

To: MT_Claim_SG

Cc: ONG LI LI

Subject: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBD3911Z** thus would appreciate if you could revert to us on the liability

**Borneo Motors**

Borneo Motors (Singapore) Pte Ltd
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Claim Ref: BMS2019/08/PD9775/DS(SM)
Your Ref: CC4/LPC19006095/Uha3 (SGE2009D)

14 November 2019

BY HAND

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD
Attention : Claims Payable / Officer In-Charge
Department : Motor Claims

RE: ACCIDENT INVOLVING SMC4352M & SGE2009D ON 04 Apr 2019

Reference to the above-mentioned.

Enclosed is the duly signed release voucher for your kind perusal.

Kindly let us have the cheque ***WITHIN 14 WORKING DAYS*** from date of this letter.

Please **quote our claim reference** on your cheque.

To avoid any inconvenience, please make the cheque payable as per details below:-

- **BORNEO MOTORS (SINGAPORE) PTE LTD - \$4,885.07**

Cheque to be mail to:-

Borneo Motors (Singapore) Pte Ltd
Inchcape Centre
2 Pandan Crescent
Level 4, Bodycare Centre
Singapore 128462
Attention: Claims Service Department / TPR Team

Thank you.

Yours faithfully,

TPR Team / Claims Services Department

D: 6631 1855 or 6631 1500 / F: 6872 7260 / E: claimstatusenquiry@borneomotors.com.sg

encl.



Borneo Motors

Co Reg No: 1967000852

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2019/08/PD9775/DS(SM)

Your Ref: LONPAC-SGE2009D

16 Aug 2019

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Joy Irene

Dept : Motor Claims

RE : ACCIDENT INVOLVING SMC4352M AND SGE2009D ON 04 Apr 2019

Dear Officer,

We refer to the above captioned. (Amendment Copy)

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$4,642.28 - \$4,321.17	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	- \$200.00(\$50x4days)
E. Loss of Rental	-	F. Others	-
G. Medical Claims	-	Total Claim	- \$4,844.28 - 4,523.17
-Undertake By Claimant <input type="checkbox"/>			

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (X) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg


(As this is a computer generated letter, no signature is required.)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19006095/Uha3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 20-11-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGE 2009D	Veh. Inspected	SMC 4352M	
Policy No.	Z19VP05022670	Coverage (\$)	0.00	
Claim No.	19/19/19/VP05/021633	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	05/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JTDKD3B3001615292	Colour	YELLOW	
Odometer	10014	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	9 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	9 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	9 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/04/2019	Inspection Date	30/04/2019	
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 4352M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER,RR BUMPER (SN)	DENTED / DEFORMED	460.70	460.70
1	RETAINER,BUMPER LH (SN)	NOT NECESSARY	48.70	-
1	RETAINER,RR BUMPER (SN)	NOT NECESSARY	67.90	-
1	RETAINER,RR BUMPER R (SN)	NECESSARY	48.70	48.70
1	RETAINER,RR BUMPER R (SN)	NECESSARY	67.90	67.90
10	CLIPS (SN)	NECESSARY	40.00	40.00
1	ARM SUB-ASSY,LH (SN)	NOT NECESSARY	116.70	-
1	ARM SUB-ASSY,RH (SN)	NOT NECESSARY	116.70	-
1	REINFORCEMENT,RR (SN)	TO REPAIR SEE LABOUR	582.60	-
1	PANEL,SUB-ASSY,BODY (NPA)(SN)	TO REPAIR SEE LABOUR	-	-
1	COVER,FLOOR UNDER (SN)	NOT NECESSARY	86.90	-
1	PANEL ASSY,BACK DOOR (SN)	NOT NECESSARY	930.60	-
1	PLATE,LUGGAGE (SN)	NOT NECESSARY	47.20	-
1	PLATE,BACK DOOR (SN)	NOT NECESSARY	45.00	-
1	PLATE,LUGGAGE (SN)	NOT NECESSARY	52.60	-
1	PLATE,LUGGAGE (SN)	NOT NECESSARY	60.70	-
1	YELLOW 5A3 REV SENSOR (SN)	NOT NECESSARY	169.60	-
1	SUNDRIES (SN)	NECESSARY	30.00	30.00
			2,972.50	647.30
LABOUR				
LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR ACCIDENT AREAS.			183.18	183.18
TO RESET ECU AND REPROGRAMME.			164.00	164.00
DRILL HOLE & INSTALL REAR REVERSE SENSOR.			164.00	164.00
CHECK LIGHTING & CONDUCT WATER LEAK TEST.			164.00	164.00
REMOVE & INSTALL REAR COMPARTMENT CARPET,GARNISH AND TRIMMING TO ASSIST REPAIR.			328.00	328.00

Report Ref No. CC4/LPC19006095/Uha3n2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACE REAR ACCIDENT DAMAGED PARTS.STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REINFORCEMENT,RR AND PANEL,SUB-ASSY,BODY. RESPRAY JOB ON REAR ACCIDENT AFFECTED AREAS.		2,624.00	1,312.00
			2,152.00	1,076.00
			5,779.18	3,391.18
	GRAND TOTAL		8,751.68	4,038.48
RECOMMENDED COST OF REPAIRS				4,038.48

Report Ref No. CC4/LPC19006095/Uha3n2

CHUA KANG SENG

Licensed Appraiser

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