

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 16 May, 2019 1:48 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Joy Irene (LKKAuto); CS A Team; Admin A  
**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 \*\*\* LKK REF: CC4/LPC19006095/ja3 [External Confidential]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC REF: 19/19/19/VP05/021633**  
**LKK REF: CC4/LPC19006095/Uja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 4352M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Monday, 8 April, 2019 10:00 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

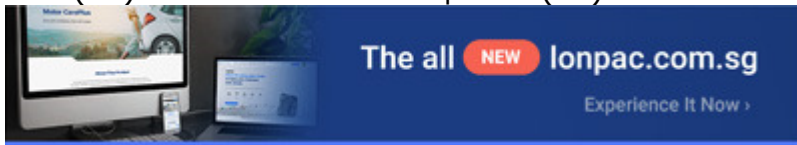
**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 \*\*\* LKK REF: CC4/LPC19006095/ja3 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 5 April, 2019 6:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Joy Irene (LKKAuto); CS A Team  
**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 [External Confidential] \*\*\* LKK REF: CC4/LPC19006095/ja3

**Your ref: 19/19/19/VP05/021633**  
**LKK ref : CC4/LPC19006095/ja3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 5 April, 2019 3:42 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 5 April 2019 3:21 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

**Subject:** FW: Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 19/19/19/VP05/021653

Dear Nivitha,

Kindly proceed with the survey and revert to them on liability.

At the same time, kindly highlight to them our insured vehicle is not GBD3911Z.

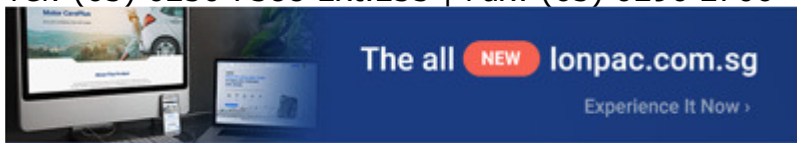
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

**Sent:** Friday, 5 April, 2019 3:09 PM

**To:** MT\_Claim\_SG

**Cc:** ONG LI LI

**Subject:** Direct Settlement (SM) - Accident Involving SMC4352M & SGE2009D DOA 04.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBD3911Z** thus would appreciate if you could revert to us on the liability

urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you!

*Warmest Regards,*

**SURAIDAH**

**TPR TEAM, CLAIMS DEPT**

**D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)**

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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