

創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

5 October 2020

LONPAC Insurance Bhd  
The Motor Claim Dept  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

*Without Prejudice*

Dear Sir,

**ACCIDENT INVOLVING: SKL 5020 R & SJU 5313 K on 3 APRIL 2019 at/along STRAITS BOULEVARD TOWARDS MCE.**

The above refer.

We are helping the owner of vehicle no: **SKL 5020 R** to claim against your insured **SJU 5313 K** that the above accident was caused solely by the negligence of the driver of motor vehicle no: **SJU 5313 K** which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

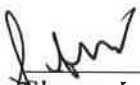
1) Cost of repair	\$ 1337.50
2) Loss of use @ \$100 x 3 days	\$ 300.00
3) GIA Fees	\$ 2.00
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	\$ 1639.50
	=====

We forward copies of GIA reports, repair bill, certificate of insurance, driver's license and search fee's receipts for your attention. Vehicle was surveyed by your appointed surveyor.

We appreciate if you could kindly look into this matter and revert us soonest possible.

Thank You

Warmest Regards,

  
Sharon Lee  
Enc.

**Lonpac Insurance Bhd**  
**300 Beach Road**  
**07 The Concourse #17-04**  
**Singapore 199555**  
**Attn: The Motor Claims Dept**

Without Prejudices

**LETTER OF AUTHORITY**

I, LEE SAW EAN, owner of SKL 5020 R hereby authorize CHARN'S CUSTOMCRAFT to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: SKL 5020 R that was damaged pursuant to the accident which occurred on 03 APRIL 2019 along STRAITS BOULEVARD TOWARDS MCE involving vehicle no/s: SJU 5313 K.

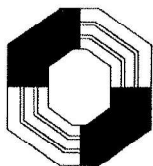
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of 04 (month) 2019 (year)



Signature  
Name: LEE SAW EAN  
NRIC: S2510857D



# LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021628

DATE : 19 OCTOBER 2020

## DISCHARGE VOUCHER

I/We, LEE SAW EAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJU 5313K the sum of Singapore Dollar One Thousand Six Hundred Thirty Nine and Fifty Cents Only (**\$1,639.50**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKL 5020R on 03 April 2019 along STRAITS BOULEVARD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MING WAI TUCK, ROBIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

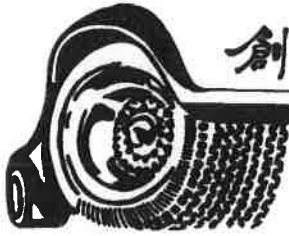
I/We further authorize you to pay the above settlement sum directly to **CHARN'S CUSTOMCRAFT.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

..... LEE SAW EAN ..... 02/11/2020

Name of vehicle owner /Date



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## TAX INVOICE

*M/* Lonpac Insurance  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555  
ATTN: THE MOTOR CLAIMS DEPT

No. 2020107298  
TERM:  
YOUR ORDER No.  
OUR D/O No.  
DATE: 5/10/2020

QUANTITY	DESCRIPTION	AMOUNT \$ CTS.
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Vehicle No.	Make/Model	DOA	Reg. No.
SKL5020R	NISSAN TEANA-2.0 (A)	03/04/2019@19:55	51874

Being Lump Sum repair for the above Vehicle

1,250.00

Type text here

CHARN'S CUSTOMCRAFT

Subtotal \$1,250.00

GST 7% \$87.50

Total \$1,337.50

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-053444

Date of Request: 05/04/2019

Your Ref No: Online Purchase

Charn's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date 05/04/2019  
Enquiry By Sharon Lee Chia Ling  
TP Vehicle No. SJU5313K  
Accident Date 03/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## Jasper Chua (LKK Auto)

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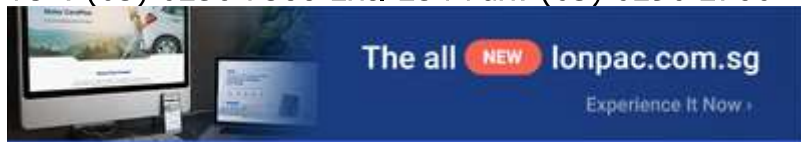
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 19 October 2020 1:37 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021628 / SKL 5020R and SJU 5313K on 03/04/2019 / LKK ref : CC4/LPC19006093/Eba3q2 [External General]

### Lonpac External - General

Dear Jasper

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Thursday, 15 October 2020 3:49 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Our Ref: 18/19/19/VP05/021628 [External General] / SKL 5020R and SJU 5313K on 03/04/2019 / LKK ref : CC4/LPC19006093/Eba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision, insured driver is the 2<sup>nd</sup> car.

Summary to offer to repairer **CHARN'S CUSTOMCRAFT** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 2,879.99	\$ 1,337.50
Loss of Use (\$100.00 x 3 days)	\$ 300.00	\$ 300.00
GIA	\$ 2.00	\$ 2.00

<b>Proposed Total</b>	\$ 3,181.99	\$ 1,639.50
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Breakdown of days is as follows:

<b>Recommended repair days</b>	<b>3</b>
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For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 10 April 2019 10:33 AM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021628 [External General]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021628**

**LKK REF: CC4/LPC19006093/Epa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKL 5020R

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Type text here

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Tuesday, 9 April, 2019 4:26 PM