

Assignment: Kenneth DOB: 18/7/19 Date of Birth: 5/4/19 Registered in Member: SL IIII T

Pre-assign / CCU / FTE



Insured Vehicle No. : SL IIII T
 Name of Insured : Chua Throa Poh
 Insured Tel No. : _____ HP: 971118
 Excess Sec II :SS _____ D.O.A : 22/11/18
 Is driver the owner? (YES / NO) Nature of Accident : _____
 If NO, Driver Name / Age : _____
 Driver Tel No. : _____ (V/L: YES / NO)

Claim No. : 59 mo1 JAR
 Policy No. : _____
 Make / Model : _____
 Place of Accident : _____
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : 0 % Final ? Yes / No

SKF 7054L



INSRS: WSP: 4YB
 Tel : _____
 Liability : _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel : _____
 Liability : _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel : _____
 Liability : _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel : _____
 Liability : _____
 RMKS: _____

Date/ Time		STAGE	DATE / PIC
	<u>SKF 7054L - X ; SL IIII T - X</u>	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	<u>01/07/19 - JAMES - OK</u>
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: S\$ _____ (days) Reduction: _____ % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 29/7/19 Confirm with: Service Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : N1L

Repair Cost: S\$ 620.00

Loss of Rental (LOR): S\$ 20.00 (2 days) X #100

Loss of Use (LOU): S\$ _____ (\$ x days)

Loss of Income (LOI): S\$ _____ (\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ 2.45

Medical: S\$ _____

Disbursement: S\$ _____ (e.g. Tow/ Independent)

Legal Cost: S\$ _____

Total: S\$ 822.45 Global Sum S\$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Payee 1: S\$ 822.45 Name 1: Ltm Yew Bw Spring Paint Co.

Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____

Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____

ASS. REC. BY:

REF: AHA/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OO/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$60k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: 9/27 Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKIF 70541 Yr Regn: 01, 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Subaru Legacy cc 1999

Colour: M.D. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 261445 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: BP5 137363

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____

R/Bal: 5 mm

L/Bal: 3 mm

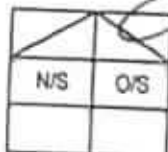
D.O.A. 22/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time Action / Instruction

1 File pass to
EM not ready

PIP \$600 (Red \$ 443.21 / PIP)

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS \$

Fuel

Others

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721
Tel No. : 64534177 Fax No. : 64593724
E-Mail : limyewboo@singnet.com.sg
Website : www.limyewboo.com.sg
Buss. Reg. No. : 200514/00L

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department
Contact : 64191000 Fax No. : 64193727 Claims Dept

Estimate : TP19/036

Date : 08/07/2019
Vehicle Num. : SMH 91R
Make/Model : SUBARU LEGACY 2.0-2008
Chassis/Eng# : BP5137363/EJ20D006306
Accident Date : 22/11/2018
Claim No. :
Reference : LYB/SMH91R(SKF7054L)/AIG/tp/sl
Policy No. :

S/N Quantity Particular Unit Price Amount S\$

1. 1 NETT ITEMS :
FRONT BUMPER RETAINER/RH 86.90 7

Nett Total S\$: 86.90
10.00% Discount S\$: 8.69

78.21

LABOUR :
TO FOCUS HEADLAMP & CHECK WIRING FUNCTION 55.00 X

TO REPAIR, ALIGN & LABOUR TO REPLACE ABOVE PARTS 300.00 1200

TO SPRAY PAINT ON FRT BUMPER USING 2K PAINT 400.00 2200

TO RE-WRAP FRONT ANTI-STONECHIP STICKER 280.00 7

Labour Total S\$: 1,035.00

E. & O.E.

Total S\$: 1,113.21


for LIM YEW BOO SPRAY PAINT CO.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Kw

LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645
 NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721
 Tel No. : 64534177 Fax No. : 64593724
 E-Mail : limyewboo@singnet.com.sg
 Website : www.limyewboo.com.sg
 Buss. Reg. No. : 200514/00L

SKF 7054L

AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY #07-16
 CHARTIS BUILDING SINGAPORE 079120

Estimate : TP19/036

Attention : Motor Claim Department

Contact : 64191000 Fax No. : 64193727 Claims Dept

Date : 08/07/2019
 Vehicle Num. : SMH 91R
 Make/Model : SUBARU LEGACY 2.0-2006
 Chassis/Eng# : BP5137363/EJ20D006306
 Accident Date : 22/11/2018
 Claim No. :
 Reference : LYB/SMH91R(SKF7054L)/AIG/tp/sl
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<i>Not Notation</i>				
<i>Assembly After 1st 2 days</i>				
<i>8588/1</i>				
<i>6201</i>				
1.	1	NETT ITEMS FRONT BUMPER RETAINER/RH		<i>nn</i> 86.90 <i>X</i>
		Nett Total S\$:		86.90
		10.00% Discount S\$:		8.69
				78.21
		LABOUR :		
		TO FOCUS HEADLAMP & CHECK WIRING FUNCTION	<i>nn</i>	55.00 <i>X</i>
		TO REPAIR, ALIGN & LABOUR TO REPLACE ABOVE PARTS		300.00 <i>1201</i>
		TO SPRAY PAINT ON FRT BUMPER USING 2K PAINT		400.00 <i>2501</i>
		TO RE-WRAP FRONT ANTI-STONECHIP STICKER	<i>5/4</i>	280.00 <i>2501</i>
		Labour Total S\$:		1,035.00

E. & O.E.

Total S\$: 1,113.21


 for LIM YEW BOO SPRAY PAINT CO.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport /Company Cert No.: 57839653I
 Owner ID Type: Singapore NRIC
 Owner Name: SWEE HSIEN LIANG
 Registered Address: 6 DOVER RISE #17-01 SINGAPORE 138678
 Mailing Address: -
 Birth Date: 23 Dec 1978

Vehicle Particulars

Vehicle No.: SMH91R
 Previous Vehicle No.: SKF7054L
 Effective Date of Ownership: 27 Aug 2012
 Original Regn Date: 24 Jan 2007
 Registration Date: 24 Jan 2007
 Year of Manufacture: 2006
 Vehicle Type: Passenger Motor Car
 Vehicle Scheme: -
 Vehicle Attachment 1: No Attachment
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: SUBARU
 Vehicle Model: LEGACY 2.0 GT SPEC-B TOURING WAGON A
 Primary Colour: Grey
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: BP5137363
 Engine No.: EJ20D006306
 Engine Capacity /Power Rating: 1994 cc / -
 Maximum Power Output: 191.0 kW (256 bhp)
 Propellant: Petrol

10

1

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	653I
Vehicle Details	
Vehicle No.:	SMH91R
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Sep 2019
Vehicle Make:	SUBARU
Vehicle Model:	LEGACY 2.0 GT SPEC-B TOURING WAGON A
Primary Colour:	Grey
Manufacturing Year:	2006
Engine No.:	EJ20D006306
Chassis No.:	BP5137363
Maximum Power Output:	191.0 kW (256 bhp)
Open Market Value:	\$37,665.00
Original Registration Date:	24 Jan 2007
First Registration Date:	24 Jan 2007
Transfer Count:	1
Actual ARF Paid:	\$41,432.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Jan 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$52,660.00
COE Rebate Amount:	\$38,801.00
Total Rebate Amount:	\$38,801.00

The information contained herein is correct as at 10 Sep 2019

OK

Hsiao Tong (LKKAUTO)

From: Vanessa <vanessa@hobee.com>
Sent: Friday, 6 September 2019 4:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: Ng Noi Hinoy; Eva Yu
Subject: RE: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018

Dear Hsiao Tong

Please claim from our insurer. Thanks.

Kind regards
Vanessa

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 6 September, 2019 8:50 AM
To: Vanessa
Cc: Ng Noi Hinoy
Subject: RE: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018

Dear Sirs/Mdm,

Thank you for your patience.

We understand that you may consider private settlement on this matter. We have tried to negotiate at best with third party repairer and the adjusted repair cost is \$620.00 with 2 repair days. Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

Repair Cost	\$ 620.00
Loss of Rental (2days x \$110.00)	\$ 220.00
LTA search fee	\$ 7.45
Total	\$ 847.45

LKK Professional Fee (w/GST)	\$ 374.50
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Please let us have your decision within the next **10days**.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Sent: Tuesday, 2 July 2019 8:34 AM
To: Vanessa <vanessa@hobee.com>
Cc: Ng Noi Hinoy <dorischua@hobee.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018

Dear Vanessa,

Thank you very much for your email, your request is duly noted and we'll put this case on hold first.

We'll inform you once we get the figure for you to decide on the next course of action, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vanessa <vanessa@hobee.com>
Sent: Monday, 1 July 2019 6:06 PM
To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Cc: Ng Noi Hinoy <dorischua@hobee.com>
Subject: FW: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018
Importance: High

Hi Jimmy

We spoke. We would like to know the claim amount from Lim Yew Boo Spray Paint Co. before deciding on our next course of action.

Thanks.

Kind regards

Vanessa Low

D +65 6704 0809

T +65 6704 0888 F +65 6704 0803

E vanessa@hobee.com

Ho Bee Holdings (Pte) Ltd

9 North Buona Vista Drive #11-01

The Metropolis Tower 1 Singapore 138588

From: Valerie
Sent: Monday, 1 July, 2019 3:04 PM
To: Vanessa Low (vanessa.low@onehillcapital.com); Vanessa
Subject: FW: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Sent: Monday, July 1, 2019 9:55 AM
To: Valerie <valerie@hobee.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Enquiries <enquiries@hobee.com>
Subject: OUR REF: CC4/ASM19006090/wa3 - ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON 22/11/2018

Dear Valarie,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Please refer to the attached letter for your reference.

We've tried to send the said letter to you directly via email but was prompted that the email is identified as spam which is then rejected.

Hope this email finds you well.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the NEX Managed Cloud Messaging service powered by Barracuda Networks

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This email has been scanned by the NEX Managed Cloud Messaging service powered by Barracuda Networks



<TP - Mandate IA> - S9M01JAO [ACCIDENT INVOLVING SL 1111T(OI) & SKF 7054L(TP) ON 22/11/2018]

Type

🔗 Question

Message

Liability: 100%. Third party video shows that OID filtered into third party lane and collided onto third party vehicle. PIR against OID. OI agreed to settle and aware NCD issue. We seek your mandate at \$847.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 10-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date:10/09/2019

Survey Details:

Date of loss	22.11.2018
Date of appointment	05.04.2019
Date of survey	18.07.2019
Location of survey	LIM YEW BOO SPRAY PAINT CO

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKF7054L (SMH91R)
Make and Model	Subaru Legacy (1994cc)
Date of registration	24.01.2007
Excess	
Market Value/ Book Value	\$ 60,000.00 (est)
Parf/COE Rebate	\$ 38,801.00 (est)
Nett Value/ ERV	\$ 21,199.00 (est)

Repair details:

Initial Estimate	\$ 1,113.21
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Proposed/Revised repair cost:

Parts	NIL
Check items (estimate)	NIL
Labour	\$ 620.00
Supplementary	NIL
Total	\$ 620.00
Lump Sum(if applicable)	

Number of days for repair	<u>2</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607158R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Third party video shows that OID filtered into third party lane and collided onto third party vehicle. PIR against OID. OI agreed to settle and aware NCD issue.

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	620.00	
Loss of use		NIL	
Loss of rental	\$	220.00	(2days x \$110.00)
Loss of income		NIL	
LTA/GIA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	847.45	



Re:<TP - Mandate IA> - S9M01JAO [ACCIDENT INVOLVING SL 1111T(OI) & SKF 7054L(TP) ON 22/11/2018]

Type

🔍 Question

Message

Approve

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 21 September 2019 10:12 AM
To: Serene LIM
Subject: RE: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018
*** LKK REF: CC4/ASM19006090/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 620.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 827.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>
Sent: Wednesday, 18 September 2019 10:58 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fw: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018 *** LKK REF: CC4/ASM19006090/pa3

Morning Hsiao Tong

Its been 2 weeks so can advise any update.

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM
Sent: Thursday, August 29, 2019 10:29 AM
To: Hsiao Tong

Hsiao Tong (LKKAuto)

From: Serene LIM <serene@autocare.com.sg>
Sent: Saturday, 21 September 2019 10:50 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018
*** LKK REF: CC4/ASM19006090/pa3
Attachments: LKK ATA.pdf, LKK DV.pdf

Morning Hsiao Tong

We confirmed acceptance.

Attached the AIG Authorisation To Act & Release Voucher.

Pls make chq \$827.45 payable to "Lim Yew Boo Spray Paint Co"

Thank you

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Hsiao Tong (LKKAuto)
Sent: Saturday, September 21, 2019 10:11 AM
To: Serene LIM
Subject: RE: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018 *** LKK REF: CC4/ASM19006090/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 620.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 827.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Hsiao Tong (LKKAUTO)

From: Serene LIM <serene@autocare.com.sg>
Sent: Thursday, 29 August 2019 10:30 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018 *** LKK REF: CC4/ASM19006090/pa3
Attachments: Final Bill \$620.pdf; LTA receipt-20190405-111711.pdf; Rental Agreement.pdf

Morning Hsiao Tong

We are quantifying the below

RC \$620
Rental \$220
LTA \$7.45
Total : 847.45



Please confirm, Thanks

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Serene LIM
Sent: Thursday, July 18, 2019 2:48 PM
To: Hsiao Tong ; <mailto:kennethkong@lkkauto.com>
Subject: Fw: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018 *** LKK REF: CC4/ASM19006090/pa3

Hi Hsiao Tong/ Kenneth

Attached Estimate \$1113.21

Pls revert, Thanks

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Serene LIM
Sent: Friday, June 21, 2019 11:37 AM
To: Hsiao Tong
Subject: Fw: ACC INVLG SKF7054L & SL1111T ALONG LORONG MAMBONG ON 22/11/2018 *** LKK REF: CC4/ASM19006090/pa3

Hi Hsiao Tong

Any update?

LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721
Tel No. : 64534177 Fax No. : 64593724
E-Mail : limyewboo@singnet.com.sg
Website : www.limyewboo.com.sg
Buss. Reg. No. : 200514/00L

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department
Contact : 64191000 Fax No. : 64193727 Claims Dept

Final Repair Bill : TP19/036

Date : 29/08/2019
Vehicle Num. : SMH 91R
Make/Model : SUBARU LEGACY 2.0-2006
Chassis/Eng# : BP5137363/EJ20D006306
Accident Date : 22/11/2018
Claim No. : CC4/ASM19006090/pa3
Reference : LYB/SMH91R(SKF7054L)/AIG/tp/sl
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		TO REPAIR, ALIGN & LABOUR TO REPLACE ABOVE PARTS		120.00
		TO SPRAY PAINT ON FRT BUMPER USING 2K PAINT		250.00
		TO RE-WRAP FRONT ANTI-STONECHIP STICKER		250.00
		Labour Total S\$:		620.00

E. & O.E.

Total S\$: 620.00



for LIM YEW BOO SPRAY PAINT CO.

01 July, 2019

CHUA THIAN POH
9 NORTH BUONA VISTA DRIVE
#11-01
THE METROPOLIS TOWER 1
SINGAPORE 138588

Dear Sir/Mdm,

OUR REF : CC4/ASM19006090/wa3
YOUR REF : SL 1111T
ACCIDENT INVOLVING SL1111T AND SKF7054L ALONG LORONG MAMBONG ON
22/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Lim Yew Boo Spray Paint Co.** acting on behalf of the owner of **SKF7054L** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SWEE HSIEN LIANG (SUN XIANLIANG) (the third party claimant")
of 6 DOVER RISE #17-01 SINGAPORE 138678 (address), owner
of SKF 7054L (vehicle no.) hereby authorize LIM YEW BOO SPRAY PAINT CO (the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SKF 7054L that was damaged pursuant to the accident which occurred
on 22/11/2018 (date) along LORONG MAMBONG (location)
involving vehicle no/s SL1111T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 25 (day) of 7 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SL 1111T (Insd veh)	Model: Subaru Legacy (1994cc)
	SKF 7054L (TP veh)	
Date of Accident/ Time:	22/11/2018	

Repair Estimate	\$ 1,113.21	
Final Repair Cost	\$ 620.00	
Loss of Use	\$ -	days at \$ per day
Rental (if any)	\$ 200.00	2 days at \$100.00 per day
LTA / GIA Search Fee	\$ 7.45	
Others:	\$ -	
	\$ -	
Final Settlement Sum	\$ 827.45	

Payee Name : LIM YEW BOO SPRAY PAINT CO

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (TH)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



 Signature of workshop representative / Workshop stamp Name of Representative: <u>BIRMA LIM</u> Date: <u>25/9/2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Sally Yeo</u> Date: <u>25/9/2019</u>
<u>KSC</u> Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: Date: <u>26/09/2019</u>	



NO: 0956

RENTAL AGREEMENT

Date: 25/7/19

Our Reference LYB/STH/191	Reg. Veh. No. SFG 8999E	Make / Model Toyota	Capacity 1600cc												
Date Out 25.7.19	Date In 27/7/19	Time Out 9.52am	Time In 3.30pm												
KM Out		KM In													
Hirer's Name Mr. Nien Liang		PETROL LEVEL													
Hirer's Address 6, Dover Rix, #17-01, Singapore 138672		<table border="1"><tr><td>Out</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr><tr><td>In</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>		Out	E	1/4	1/2	3/4	F	In	E	1/4	1/2	3/4	F
Out	E	1/4	1/2	3/4	F										
In	E	1/4	1/2	3/4	F										
Tel No. (Resident) (Office) (HP)		Rates do not include Petrol No refund will be given for petrol left in vehicle													
NIRC / Passport No. S78316531	Nationality Indonesian	CHARGES													
Driving Licence No. 1	Pass Date 1/7/98	Day(s) @ S\$ 110 S\$ 220													
Date of Birth 23/12/72	Age 41	Weeks(s) @ S\$													
Driver's Name		Months(s) @ S\$													
Driver's Address		Insurance													
		Additional Rental Payable													
		Surcharge of Petrol													
Tel No. (Resident) (Office) (HP)		Total S\$ 220													
NIRC / Passport No.		Less Deposit (Cash/Cheque No)													
Driving Licence No.		Balance Payable / Refundable													
Date of Birth		Refund Received (Cash/Cheque No)													
IMPORTANT NOTES : Restricted to Singapore use only. Hirer is liable to pay for the first S\$ 3500/2 excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.															
Refund Acknowledgement		<input type="checkbox"/> By Cash <input type="checkbox"/> By Cheque													
Received \$		By Hirer X													
Computered By															
Remarks															
I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.															
															
Hirer's Signature															



BLK 10, SIN MING IND. EST., #01-10
SINGAPORE 575645
TEL : 6453 4177 FAX : 6459 3724

No. 0018

OFFICIAL RECEIPT

Date : 27.07.19

Received from : Mr Swee Hsien Liang
the sum of Dollars : Two Hundred & twenty only
being payment of : Rent 1 unit of car for SFQ 8999C from 25.07.19 @09.52am -
27.07.19@3.30pm

☒ Cash \$220.00
☐ Cheq No. _____

CAR RENTAL 2000 PTE LTD



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0008529-2

Print Date/Time : 05 Apr 2019 / 11:17:11

Receipt Date/Time : 05 Apr 2019 / 11:17:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190405-000916

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SL1111T As at 22 Nov 2018/16:40:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SL1111T Enquiry Fee 20190405111613549872	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190405111625980 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19006090/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 04-10-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SL 1111T	Veh. Inspected	SKF 7054L	
Policy No.	GA341487	Coverage (\$)	0.00	
Claim No.	S9M01JAG	Excess (\$)	0.00	
Assign From		Assign Date	05/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	SUBARU LEGACY	c.c	1994	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	BP5137363	Colour	METALLIC DARK GREY	
Odometer	261445	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40Z R18	MICHELIN	5 mm	
L/H Front Tyre	225/40Z R18	MICHELIN	5 mm	
R/H Rear Tyre	225/40Z R18	MICHELIN	5 mm	
L/H Rear Tyre	225/40Z R18	MICHELIN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/11/2018	Inspection Date	18/07/2019	
Survey held at	LIM YEW BOO SPRAY PAINT CO BLOCK 10, SECTOR C SIN MING ROAD INDUSTRIAL ESTATE, #01-10 SINGAPORE 575645.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKF 7054L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	NOT NECESSARY	86.90	-
	FRONT BUMPER RETAINER (N) (CONSISTENT)		-8.69	-
	LESS 10% DISCOUNT		78.21	-
	LABOUR	NOT NECESSARY	55.00	-
	TO FOCUS HEADLAMP & CHECK WIRING FUNCTION.		300.00	120.00
	TO REPAIR ,ALIGN & LABOUR TO REPLACE ABOVE PARTS.		400.00	250.00
	TO SPRAY PAINT ON FRT BUMPER USING 2K PAINT.		280.00	250.00
	TO RE-WRAP FRONT ANTI-STONECHIP STICKER.		1,035.00	620.00
	GRAND TOTAL		1,113.21	620.00
	RECOMMENDED COST OF REPAIRS			620.00

Report Ref No. CC4/ASM19006090/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01JAQ

Reference

CC4UASM19006090/Kpa2q2

Loss Date

22 November 2018

Report Date

5 Apr 2019 1:08:53 PM

Request Date

5 April 2019

Due Date

Vendor Name

L&K AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

S6F7054L

Make

TPVD SUBARU

Model

LEGACY

Service Address

...

Primary Contact/Insured

CHUA THIAN POH
9 NORTH BUONA VISTA DRIVE, #11-01, THE METROPOLIS TOWER 1, 13858B, Singapore
VANESSA@HOBEE.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Actions

Next Step

Wait for Asperve Invoice

Add Invoice

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	10 October 2019

NAME RENTAL RECEIPT.pdf	Forms / Claim Documents	SUB-TYPE Others	AKK AUTO CONSULTANTS PTE LTD (TP)	DATE 10 October 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Inspection (1).pdf	Forms / Claim Documents	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Adjustment 1a (3).pdf	Forms / Claim Documents	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	AKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	AKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LTA SEARCH FEE.pdf	Forms / Claim Documents	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
Rental Agreement.pdf	Forms / Claim Documents	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
PAIF_COE REBATE.pdf	Reports & Statement	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LTA Veh Register Details.pdf	Reports & Statement	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LKK Recovery Photos.pdf	Reports & Statement	Others	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
TP - Mandate 1A del 100919.pdf	Forms / Claim Documents	Assessment	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
TP_ESTIMATE_MARIED_FINAL.pdf	Reports & Statement	Estimate / Quotation	AKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
 SKF 7054L.mpeg	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 PIR.pdf	Evidence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 April 2019
 SL1111T INSID GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	5 April 2019
 PRI EMAIL RECIEVED FROM WORKSHOP.mig	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	5 April 2019
 SKF7054L TP GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	5 April 2019