

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 31 May, 2019 12:06 PM  
**To:** Vincent Seah  
**Cc:** Admin A; Vic (LKKAUTO); Poh Kin (LKKAUTO)  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/fa3

WITHOUT PREJUDICE

Dear Vincent,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Please note that this matter will be handled by **Poh Kin**.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vincent Seah [mailto:[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)]  
**Sent:** Friday, 31 May, 2019 11:46 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Afternoon All

Pls advise on this case

Urgent

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

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**From:** Vincent Seah  
**Sent:** Friday, 17 May 2019 4:05 PM  
**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3  
**Importance:** High

Hi all

Any Update on this

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Thursday, 9 May 2019 5:05 PM  
**To:** Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Without Prejudice

Dear Vincent,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Vincent Seah [<mailto:vincent.seah@cyclecarriage.com.sg>]

**Sent:** Thursday, 9 May, 2019 4:44 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

**Importance:** High

Hi

Revert pls

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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**From:** Vincent Seah

**Sent:** Wednesday, 8 May 2019 11:11 AM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

**Importance:** High

Hi All

Kindly revert libility

Urgent urgent

Kindly reply by today

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

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**From:** Vincent Seah  
**Sent:** Monday, 6 May 2019 4:41 PM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3  
**Importance:** High

Hi Vic

Kindly revert liability

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, 30 April 2019 10:38 AM  
**To:** Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Without Prejudice

Dear Vincent,

We refer to your below email.

Please be informed that we are still pending for our principal to release a copy of our Insured's GIA report (if reported).

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vincent Seah [<mailto:vincent.seah@cyclecarriage.com.sg>]

**Sent:** Monday, 29 April, 2019 5:44 PM

**To:** Vic (LKKAuto)

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Hi Vic

Kindly revert liability , as your insured , already reported

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, 18 April 2019 12:06 PM

**To:** Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Without Prejudice

Dear Vincent,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vincent Seah [<mailto:vincent.seah@cyclecarriage.com.sg>]

**Sent:** Thursday, 18 April, 2019 11:45 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); assignments; CS A Team; Admin A

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

**Importance:** High

Morning Vic

Kindly revert liability

Urgent

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

---

**From:** Vincent Seah

**Sent:** Friday, 5 April 2019 5:08 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

Afternoon VIC

Above attached the scene photo ,no video

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 5 April 2019 4:29 PM  
**To:** Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJR6556K//SKA812M= DIRECT SETTLEMENT \*\*\* LKK REF: CC4/ASM19006077/ha3

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that **Ol has yet to report the accident** and we are currently pending verification for direct settlement.

**Please provide us evidence i.e. video and scene photo and arrange for TP survey.**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.  
Best Regards,  
Mei Kwan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>  
Sent: Friday, 5 April, 2019 12:52 PM  
To: SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
Subject: SJR6556K//SKA812M= DIRECT SETTLEMENT

TO : AXA INS

Accident Claim Dept.

RE: Accident involving motor vehicle nos. SJR6556K & SKA 812 M along CLAYMORE HILL TWDS SCOTTS RD , Accident date: 04.04.19

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJR6556K), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKA812M) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)

Regards

Vincent Seah  
Cycle & Carriage Industries Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel: 8332 0062 ( H/P )  
Fax: 6872 1272

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