

Suryaji

Tanfikh

CS/INC 19006071/T19d3e2

Self-Organization

ASSIGNMENT (Office)

From (P'ennan)

Annie Koh

ed.

/ NC

Order/Time

5/4/19 @ 10:14am

Estimated Cost:

References

OD/TP/WS/TP RES/OD RES/EVA/INV/MYTCS

To Inspect Vehicle Ho

PC5282P

Insured

PA 5960B

at Workshop m/z

Woodlands Transport
& Gul Circle.

(c)

9209 4/22

44

Policy Fac

Claim No.

MT/1038592-002 :

Sum Insured

Excess:

Make of Veh

D.O.A. 1/14/10

(Client's Record)

9/9/19 @ 9am - 9:30am

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time

10.20 um @ 5/4/19

Person Contacted

Mr. Chen

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	PC 5282P - X
	PA 5960B - CC4/AXA 1700H12/miha3 D.OA - 6/4/2017
06/6/19 @ 3:55pm	VanAkh finalised with Mr Chan. LG \$1800, 4 days Used \$791.60, 31%.

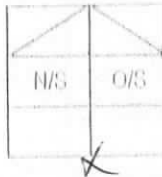
Taufik

INC

Form
 Date
 Estimated Cost
 OD / WS / TR / RES / OD RES / EVA / INV / MV
 To inspect Vehicle No
 at Work shop no
 of
 Insured
 Policy No
 Claim No
 Sum Insured
 Excess
 (Claim Record)
 Make of Veh

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value
 IDAC Accident Report
 Consistent? : Yes or No
 GIA / PR Seen
 Consistent? : Yes or No
 Est. Repairs 4 days Res: Yes or No
 Turn Sum % 3 Val: Yes or No
 CA / REL / REP. / 24 HRS

Date Person Contacted Vehicle IN / OUT Mr Chan

Date / Time Action / Instruction

31/5 4/5 \$1800, 4 days Confirm with Mr Chan - Mr phone -
 (Red to 791.60, 31%)

Veh No PCS282P
 Type M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make Yutong ZK6116HE CC 6690
 Colour white A/C Insured / Std / NI / NA
 Sp Reading 153051 I/Radio Insured / Std / NI / NA

Eng No L2YTKTE639 (035833)

Gen Cond Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod. NI / STD / STD A/Rm or

Tyre Size F: 11R27.5

R: 12 (17)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Chao Jang.

Front

Rear

R/Bal. 8/49 mm

R/Bal. 8/8 mm

L/Bal. 8/6 mm

L/Bal. 8/8 mm

D.O.A.

D.O.I. 9/4/19 29/5/20

Survey held at

Woodlands Transport 641

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 10 JUN 2019

Date/Time File Pass to:

09/6 2019

Date/Time File Return to:

Report Format

Lump Sum / 1800

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:

Site Insp (\$)

Interview (\$)

Tech. Fee (\$)

Workshop (\$)

Survey Fee

Transportation

Hotel

Other

Total

290

290

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Friday, 5 April 2019 10:14 AM
To: 'assignments@lkkauto.com'
Subject: RE: TP CASES FARMED OUT TO LKK ON 05/04/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Annie Koh
Sent: Friday, 5 April 2019 9:18 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 05/04/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	OI VEH	DOA	Additional Remarks
1	CYNDIE YONG	MT/1038760-001	SHA9982G	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	Nelson Wong / 98912489	FBM6655D	3/4/19	
2	AZHARI	MT/1038231-002	FBM3818X	LEONG SENG MOTOR PTE LTD	BLK 1006 #01-08 BUKIT MERAH LANE 2 SINGAPORE 159762	c s teo / 62737469	SLK4888D	1/4/19	
3	JULIANA LEE	MT/1038813-002	SLE466X	VERMOGEN ACE PTE LTD	6 BENOI ROAD, SINGAPORE 629904	Pila / 6358 3031	SJD5299H	3/4/19	
4	JARED LIU	MT/1038592-002	PC5282P	WOODLANDS TRANSPORT SERVICE PTE LTD	8 GUL CIRCLE SINGAPORE 629564	Mr Chan / 9299 4122	PA5960B	1/4/19	6559 8984

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh

Senior Admin Assistant, Motor Insurance

T +65 6430 7899

www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Shiau Chan (LKKAuto)

From: Chan Soo Lye <slchan@woodlandstransport.com.sg>
Sent: Thursday, 6 June 2019 3:55 PM
To: Taufikh (LKKAuto)
Cc: Shiau Chan (LKKAuto)
Subject: RE: PC5282P AFTER REPAIR PHOTOS

Dear Mr Taufikh,

Confirmed.

Thank you.

Best Regards

Chan Soo Lye
Service Executive
WTS Engineering Pte Ltd



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Direct Line : +65 6559 8984

Fax : +65 6862 2163

www.woodlandstransport.com.sg

Group of Companies:

WTS travel

PITSTOP

CASHBOX

From: Taufikh (LKKAuto) [mailto:Taufikh@lkkauto.com]
Sent: Friday, 31 May, 2019 11:23 AM
To: 'Chan Soo Lye'
Cc: Shiau Chan (LKKAuto)
Subject: RE: PC5282P AFTER REPAIR PHOTOS

Hi Mr Chan,

COR l/s \$1800 , 4 days.

Regards

Taufikh

Lkk Auto

From: Chan Soo Lye [mailto:slchan@woodlandstransport.com.sg]
Sent: Friday, 31 May 2019 9:12 AM
To: Taufikh
Cc: Lee Tong Ren kenji; Goo Lee Ping
Subject: PC5282P AFTER REPAIR PHOTOS

Hi Mr Taufikh,

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	03/04/2019 15:25
Date Of Accident	01/04/2019 12:45
Exact Location Of Accident	JURONG EAST ST 21
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	PC5282P
Insured/Policyholder	
Name Of Registered Owner	WOODLANDS TRANSPORT SERVICE PTE LTD
Co Reg No	198102721M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98383481
Alternative Phone No	OFFICE-65598954
Vehicle Particulars	
Manufacturer	YUTONG
Model	ZK6116HE AUTO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	SD18V07062
Cover Note Number	
Driver	
Name of Driver	LIEW LEE SING
NRIC No	S1454240Z
Date Of Birth	08/07/1960
Occupation	OUTDOOR
Date Of Driving Pass	15/03/1981
Driving Experience	38 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90919931
Fax Number	(LOCAL) +65-68982394
Contact Number	
E-Mail Address	NOEMAIL

Address	BLK 218 PETIR ROAD #08-357
Postcode	670218
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

On 01/04/2019, at about 12:45 hrs, I was traveling along Jurong East St 21 in lane 3. The weather was clear with dry surfaces at that point of time. As I was traveling within my lane the vehicle behind me, PA5960B collided into my bus. As a result, my truck sustained damages on the rear portion while PA5960B sustained damages on the front portion. No one was injured in the accident.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PA5960B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

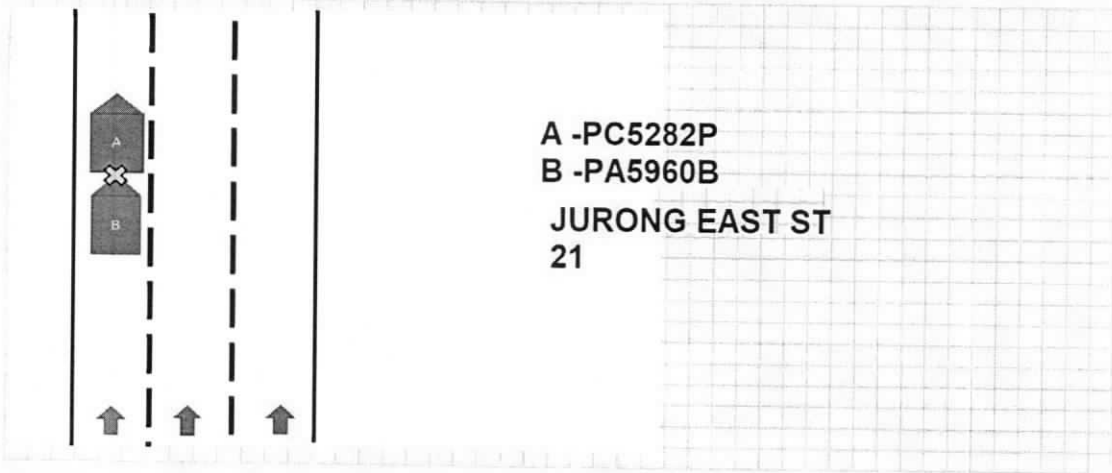
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION:

DECLARATION

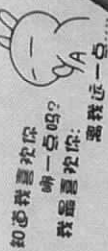
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

士打保險有限公司
STANDARD INSURANCE CO. LTD.



Woodlands Transport

60
km/h

PC5282P

WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

Company Registration Number: 200505706E

Quotation

DATE: 02/04/19

VEHICLE NO: PC5282P

DRIVER: LIEW LEE SING 90919931

ATTENTION TO:

PREPARED BY: Chan Soo Lye

LOCATION: Gul Workshop

Q REF No: Q19/04/1004

DEPARTMENT: WTS Bus Department

ACCIDENT DATE: 01/04/19

REF No: JW-0419-270

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	REAR BUMPER	1	875	de / 875.00
2	NUMBER PLATE LAMP	2	31.8	one / 63.60
3	REAR NUMBER PLATE	1	50	one / 50.00
4	60KM/H STICKER	1	3	ne / 3.00
5	WOODLANDS TRANSPORT STICKER	1	100	ne / 100.00
Labour Costs				
1	TO REMOVE AND DISMANTLE REAR BUMPER AND INSTALL REPLACE REAR BUMPER., NUMBER PLATE LAMP AND NUMBER PLATE. TO PANEL BEAT REAR ENGINE COVER- DENTED.	1	800	700. 800.00
Spray Paint				
1	Spray Painting TO PUTTY AND SPRAY PAINTING REAR BUMPER AND REAR ENGINE COVER.WITH WTS COLOUR.	1	700	600. 700.00
TOTAL:				2,591.60
Total Amount				SGD 2,591.60

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

Tanpin 97494749.
- wp.

9/4/19 @ 915am

* Resing before paint.

sur e l l h e n t . c o m

04 days.

tanpin e l l h e n t . c o m

TF 97494749

LKK 68411972

Surveyor Sign:	
Surveyor Name:	
Date:	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19006071/T1qd3e2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 19-06-2019



ATTN: JARED LIU

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 5960B	Veh. Inspected	PC 5282P
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1038592-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	05/04/2019

2. Vehicle Particulars & Condition

Make & Model	YUTONG ZK6116HE	c.c	6690
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	LZYTBE63G1035839	Colour	WHITE
Odometer	153051 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	11R 22.5	CHAO YANG	8 mm
L/H Front Tyre	11R 22.5	CHAO YANG	8 mm
R/H Rear Tyre	11R 22.5 (D)	CHAO YANG	8/8 mm
L/H Rear Tyre	11R 22.5 (D)	CHAO YANG	8/8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/04/2019	Inspect Date / Time	09/04/2019 (09:15 AM)
Survey held at	WOODLANDS TRANSPORT SERVICE PTE. LTD. 8 GUL CIRCLE SINGAPORE 629564		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 5282P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	875.00	875.00
2	NUMBER PLATE LAMP @\$31.80	CRACKED	63.60	63.60
1	REAR NUMBER PLATE	CRACKED	50.00	50.00
1	60KM/H STICKER	NECESSARY	3.00	3.00
1	WOODLANDS TRANSPORT STICKER	NECESSARY	100.00	100.00
	LESS 10% DISCOUNT		-	-109.16
			1,091.60	982.44
<u>LABOUR</u>				
	TO REMOVE AND DISMANTLE REAR BUMPER AND INSTALL. REPLACE REAR BUMPER, NUMBER PLATE LAMP AND NUMBER PLATE. TO PANEL BEAT REAR ENGINE COVER-DENTED.		800.00	700.00
	SPRAY PAINTING. TO PUTTY AND SPRAY PAINTING REAR BUMPER AND REAR ENGINE COVER. WITH WTS COLOUR.		700.00	600.00
			1,500.00	1,300.00
GRAND TOTAL			2,591.60	2,282.44
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,800.00

Report Ref No. CS/INC19006071/T1qd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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