

ASS. REC. BY:

REF CS3/LPC19006055 / GS d3<sup>52</sup>

Special Instruction:

Surveyor

Ang Geng  
ang hi hi

ASSIGNMENT (Office)

From (Person):

of

JPC

Date/Time:

5/4/19 @ 11:40am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

GBH 1915M

Insured:

SLQ 5530Y

at Workshop no/s

Benz Bodyworkz

Tel:

6844 4617 / 9759 4397

of

53 ubi Ave | # 05-15

Policy No:

Claim No:

17/18/18 / vp05/020746

Sum Insured:

Process:

Make of Veh:  
(Client's Record)

D.O.A.

7/07/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time:

11:47am @ 5/4/19

Person Contacted:

Ben

Vehicle - IN /

OUT

Date/Time

Action/Instruction (X) Estimate

GBH 1915M - NA/LPC18012494/24

D.O.A - 07/07/2018

SLQ 5530Y - NA/LPC18012494/24

D.O.A - 07/07/2018

12.4.19 - VNI - Ben

PRs  
GUR

REF: lpc

C 21948

ASSIGNMENT

From: \_\_\_\_\_ Date: 7/5/19

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 1B41915M

at Workshop n/s Benz Body Kit

of 53 ubi Ave 1 # 05-15

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: Car In

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>lup</sup>

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: 60H1915M Yr Regn: 07 Mar 2018

Type: M.Car / M.Cycle / Bus / Van / ~~Motor~~ Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota Dyna c.c 2982

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 38962 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KDK 2318 029 066

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Breke: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/75 R15  
R: 145 R13

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front		Rear	
R/Bal.	5 mm	R/Bal.	5 mm
L/Bal.	5 mm	L/Bal.	5 mm
D.O.A.		D.O.I.	07-05-19

Survey held at w/s 1230pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Tot.

The U/C / Chassis frame / Body Structure affected due to collision.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Date / Time	Action / Instruction
	\$2000 - \$3000
	Submit PRS report.

RECEIVED 09 MAY 2019

Date/Time, File Pass to?  : Preli. Report  
07/05/19  
1) Typ. 3+  : Final Report

Days Of Repair: 4  
Resurvey No. of Trip: /

Date/Time, File Return to? \_\_\_\_\_  
2) \_\_\_\_\_

Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )

Report Format : PRS  
Lump Sum / I.B.I: (\$ )

Survey Fee:	
Transportation:	
\$ + RS. \$	
Photos	
Others	
TOTAL	

## Nivitha (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 5 April 2019 11:40 AM  
**To:** Cindy Tan; MT\_Claim\_SG; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Subject:** RE: Our Ref: 17/18/18/VP05/020746 YRef: SLQ 5530Y Oref: KSG/4923/2019/O/ct [External General]

### Lonpac External - General Without Prejudice

Dear Cindy

We are not agreeable to your list of proposed surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

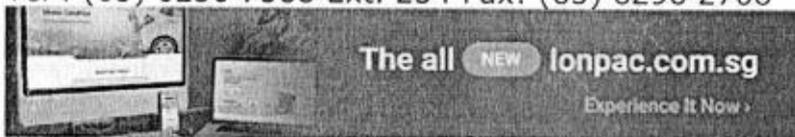
Dear Nivitha

FYA

**Place:** M/s Benz Bodywork  
53 Ubi Ave 1, #05-15 Paya Ubi Industrial Park, Singapore 408934

Contact Person: Ah Joo - 6844 4617 / 9759 4397

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Cindy Tan [mailto:cindy.tan@kannansg.com.sg]  
**Sent:** Friday, 5 April, 2019 11:35 AM  
**To:** ONG LI LI; MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VP05/020746 YRef: SLQ 5530Y Oref: KSG/4923/2019/O/ct [External General]

Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT: OCTO-JET BUILDING MAINTENANCE SERVICES PTE LTD**  
**ACCIDENT INVOLVING VEH NO. GBH 1915M & SLQ 5530Y AONG STILL ROAD ON 7 JULY 2018 AT 1015 HRS**  
**PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email dated 4 April 2019.

We regret to inform you that our client will not appoint any of the surveyors from your list provided.

However, we are pleased to provide below a list of surveyors for your consideration.

Michelle Ee  
Gilbert Leow  
Andy Ho  
Candy Tan  
Shandy Loh  
Alex Teo  
Joshua Ong  
Francis Ng  
Loi Boon Juan

Kindly let us know if you agree or disagree to our above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards

Cindy Tan

M/S KANNAN SG  
Advocates & solicitors  
50 Chin Swee Road  
#08-03 Thong Chai Building  
Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

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IMPORTANT: THIS E-MAIL IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE COVERED BY PROFESSIONAL PRIVILEGE. IT MUST NOT BE READ, USED OR DISCLOSED BY ANY PERSON OTHER THAN THE ADDRESSEE(S) NAMED. IF YOU HAVE RECEIVED THIS E-MAIL IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65) 6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.

\*\*\*\*\*  
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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Thursday, 4 April, 2019 4:23 PM  
**To:** Cindy Tan; MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VP05/020746 YRef: SLQ 5530Y Oref: KSG/4923/2019/O/ct [External General]

## Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input checked="" type="checkbox"/>
-----	------	---

1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

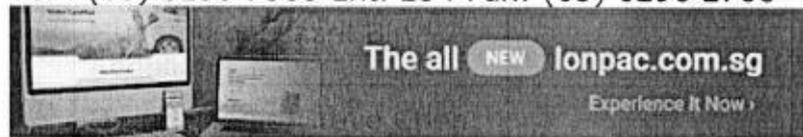
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]

**Sent:** Thursday, 4 April, 2019 4:17 PM

**To:** MT\_Claim\_SG

**Subject:** RE: YRef: SLQ 5530Y Oref: KSG/4923/2019/O/ct

Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**

**CLAIMANT : OCTO-JET BUILDING MAINTENANCE SERVICES PTE LTD**

**ACCIDENT INVOLVING VEH NO. GBH 1915M & SLQ 5530Y AONG STILL ROAD ON 7 JULY 2018 AT 1015 HRS**

**PRE-REPAIR INSPECTION NOTICE**

We act for M/s Octo-Jet Building Maintenance Services Pte Ltd, the owners of motor vehicle No. GBH 1915M, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Benz Bodywork

53 Ubi Ave 1, #05-15 Paya Ubi Industrial Park, Singapore 408934

Contact Person: Ah Joo - 6844 4617 / 9759 4397

If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan

M/S KANNAN SG  
Advocates & solicitors  
50 Chin Swee Road  
#08-03 Thong Chai Building  
Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

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### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	09/07/2018 16:47
Date Of Accident	07/07/2018 10:15
Exact Location Of Accident	STILL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBH1915M
Insured/Policyholder	
Name Of Registered Owner	OCTO-JET BUILDING MAINTENANCE SERVICES PTE LTD
Co Reg No	197602194Z
Email Address	OPERATION@OCTO-JET.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE 65659903

VEHICLE PARTICULARS	
Manufacturer	TOYOTA
Model	DYNA-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCVSN1807981800
Cover Note Number	

DRIVER	
Name of Driver	SETTUPATHAR SENTHILKUMAR
Passport No/FIN	G7152563K
Date Of Birth	04/06/1973
Occupation	OUTDOOR
Date Of Driving Pass	03/05/2016
Driving Experience	2 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94879595
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address NA  
 Postcode  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - CHANGE/CROSS LANE  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

ON 07/07/2018 @ ABR 1015HRS. I WAS TRAVELLING STRAIGHT ALONG STILL ROAD WHEN SUDDENLY VEHICLE (B), WHICH WAS ON MY RIGHT, CUT INTO MY MY LANE AND HIT ONTO THE FRONT RIGHT SIDE OF MY VEHICLE.

**Attachment(s)**

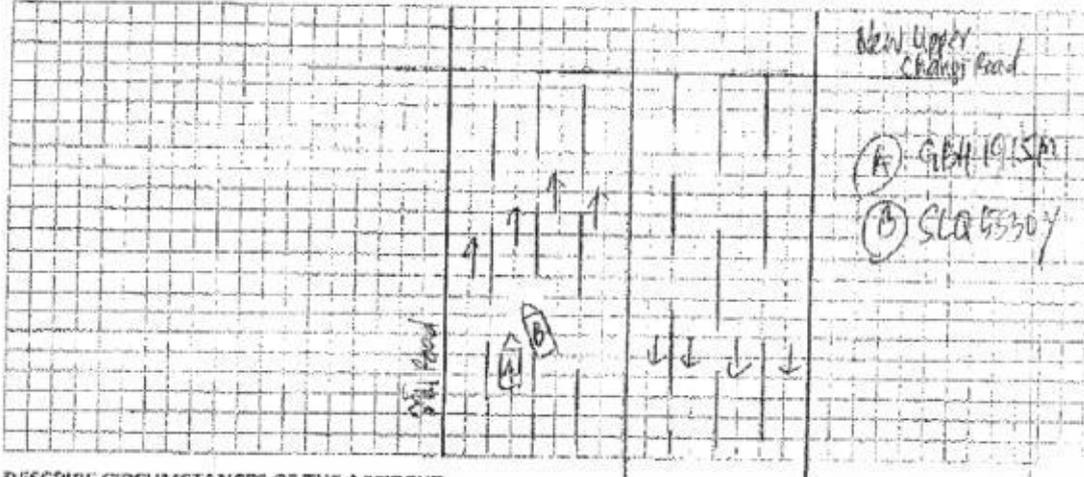
Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SLQ5530Y  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver NG WAH LOON  
 NRIC/Passport Number S8774692E  
 Contact Number 92369428  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27/7/2018 at 10:15 hours, I was travelling straight along Still Road when suddenly vehicle (B), which was on my right, cut into my lane and hit onto the front left hand side of my vehicle.

Claim own policy  
 Claim third party  
 Claim OD /TP at other workshop  
 For record purpose  
 Policy No. DWCVSN180-7767880  
 Insurer Chiyang Veh. No. 991691524

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

*[Signature]*  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

*[Signature]*  
Reporting Centre Personnel's Signature  
Name: *[Signature]*  
NRIC/PIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*[Handwritten Signature]*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Handwritten Signature]*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A **14 DAY TIMEFRAME** FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	2194Z
Vehicle No.:	GBH1915M
Vehicle to be Exported:	No
Intended Deregistration Date:	07 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 3.0 M
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	1KD2702513
Chassis No.:	KDY2318029066
Maximum Power Output:	-
Open Market Value:	\$33,099.00
Original Registration Date:	07 Mar 2018
First Registration Date:	07 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$1,655.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	06 Mar 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$20,258.00
COE Rebate Amount:	\$17,886.00
<b>Total Rebate Amount:</b>	<b>\$17,886.00</b>

The information contained herein is correct as at 07 May 2019

OK



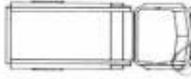
# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT			
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Ref: CS3/LPC19006055/Gsd3s2 Date: 15-05-2019 Code: LPC2	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SLQ 5530Y	Veh. Inspected	GBH 1915M
Policy No.		Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020746	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	05/04/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA DYNA	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KDY2318029066	Colour	SILVER
Odometer	38962 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	175/75R15	BRIDGESTONE	5 mm
L/H Front Tyre	175/75R15	BRIDGESTONE	5 mm
R/H Rear Tyre	145 R13	BRIDGESTONE	5 mm
L/H Rear Tyre	145 R13	BRIDGESTONE	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.			
5. General Information			
Accident Date	07/07/2018	Inspect Date / Time	07/05/2019 ( 01:30 PM )
Survey held at	BENZ BODYKIT PTE LTD BLK 53 UBI AVE 1 #05-15 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Report Ref No. CS3/LPC19006055/Gsd3s2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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