



Borneo Motors

Co Reg No. 196700086Z

VIC

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2019/08/PD9785/DS(TP)

Your Ref: 18/19/19/VC00/021598

23 Aug 2019

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Joy Irene

Dept : Motor Claims

RE : ACCIDENT INVOLVING GBG2332T AND YN1497Z ON 27 Mar 2019

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$6,828.74	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$500.00(\$100x5days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$7,330.74

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (X) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING G8G 2332T and YN 1497Z on 27/3/19.
Own vehicle's number Other vehicle's number Date of accident
along 11 Second Chin Bee Road.
Accident location

BY THE LETTER OF AUTHORITY, I/we, ICelantan Electric Company & 074811003
Name of Policy Holder & (IC/Passport/Company Registration) number
of 3 Penjuru Close
Address of Policy Holder

owner of Vehicle Registration No. G8G 2332T hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 28th of the month June. Year 20 19.

Signed & Delivered By:



(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/021598
DATE : 29 AUGUST 2019

DISCHARGE VOUCHER

I/We, KELANTAN ELECTRIC COMPANY confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of YN 1497Z the sum of Singapore Dollars Seven Thousand Three Hundred Thirty and Cents Seventy Four Only (\$7,330.74) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, GBG 2332T on 27 MARCH 2019 along 11 SECOND CHIN BEE ROAD.

I/We hereby agree to indemnify and keep indemnify (TEO SOON SENG PTE LTD / LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/S BORNEO MOTORS (SINGAPORE) PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 9/11/20
Signature of vehicle owner/Date

 9/11/20
Name of vehicle owner/Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Borneo Motors (Singapore) Pte Ltd

Online Service Booking:

www.toyota.com.sgCo Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota MS account & more!

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel No: 6391 1188

TAX INVOICE

Account Detail

Account No

Lonpac Insurance Berhad
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Ms Lily Koh/Mr Chia

Document No / ICLPI1

38040613
Document DateM/s Kelantan Electric Co
3 Penjuru Close

Singapore 608627

Mobile: 83999247

08/08/2019

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
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17	TLMKY S4	KDY231R	29/06/2017	GBG2332T	53512	42967	72/DS/GBG2332T
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

L	Cd	Job/Parts Description	Thomas Pang W T	Qty	Unit Price	Disc %	Amount
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12	3	T81110-37660 HEADLAMP ASSY, RH		1.00	1165.00		1165.00
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Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of
Borneo Motors

Customer's Signature

Change Summary

Total

Please acknowledge receipt of vehicle

Parts

Labour

Materials

Lubrication/Fluid

Others

3,239.60

315.00

2,827.40

0.00

0.00

6,382.00

GST 7.00%

446.74

0.00

Amount Due

6,828.74
4042989

PLEASE TEAR ALONG PERFORATED LINE

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

4042989

DATE

TIME

08/08/2019

18:28

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

GBG2332T

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota account & more!

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel: 63999247

TAX INVOICE


Account Detail	Account No	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	Document No / ICLPI1 38040613 Document Date 08/08/2019	M/s Kelantan Electric Co 3 Penjuru Close Singapore 608627 Mobile: 83999247

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	TLMKY	S4	KDY231R	29/06/2017	GBG2332T	53512	42967
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

JTFAT35Y70K208092	1KD2702916	60	Thomas Pang W T	24/06/2019	12.07	05/07/2019	13.30
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	

1	Z	BP-SUNDRY TP INS: LONPAC INSURANCE TP VEH: YN1497Z DATE OF ACC: 27.03.2019 BY:LKK-STEVE @ 24.06.2019 05 WORKING DAYS				50.00
2	S	BP-SUBLET SUPPLY SEALANT (NETT) PO:22739 A45				100.00
3	L	BP-LPO SUPPLY COMPANY DOOR BLACK STICKER (NETT) E33 PO:22675				50.00
4	Z	BP-SUNDRY COMPANY LOGO, CONTACT AND EMAIL STICKER				85.00
5	S	BP-SUBLET CHECK WIRING AND CONDUCT WATER TEST (NET A45 T)				122.40
6	S	BP-SUBLET REMOVE AND TRANSFER DOOR COMPONENTS ONTO NEW DOOR (NETT) A45				360.00
7	S	BP-SUBLET REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN A45 ACC AFFECTED AREAS				720.00
8	S	BP-SUBLET RESPRAY ACC AFFECTED AREAS PO:22739 A45				1475.00
9	B	BP-ECU2 TO RESET ECU AND REPROGRAMME 18				180.00
10	1	T67001-25051 PANEL ASSY, FR DR RH	1.00	1752.50		1752.50
11	2	T87910-25040 MIRROR ASSY, OUTER RH	1.00	322.10		322.10

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

4042988

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

4042988

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE
TIME
08/08/2019
18:28

VEHICLE NO

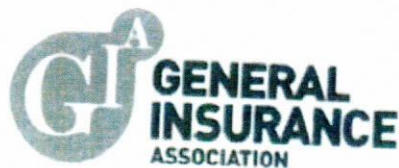
CUSTOMER

GBG2332T

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer EnquiryOur Ref No: GR-19-049266
Date of Request: 29/03/2019

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

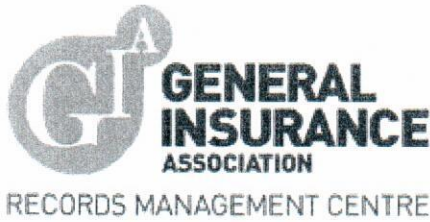
Enquiry Date: 29/03/2019
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: YN1497Z
Accident Date: 27/03/2019**Enquiry Result**

TP Vehicle No	Insurer	Period of Insurance	Insurer Tel No
YN1497Z	Lonpac Insurance Bhd	06/10/2018-05/10/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-049266
Date of Request: 29/03/2019

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 29/03/2019
Enquiry By Angela Tan Hong Choo
TP Vehicle No. YN1497Z
Accident Date 27/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Vic (LKKAUTO)

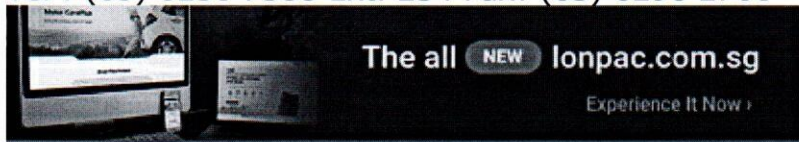
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 29 August, 2019 8:44 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 18/19/19/VC00/021598 Direct Settlement (TP) - Accident Involving GBG2332T & YN1497Z DOA 27.03.2019 LKK REF CC4/LPC19006052/Eha3 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 26 August, 2019 4:12 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Our Ref: 18/19/19/VC00/021598 Direct Settlement (TP) - Accident Involving GBG2332T & YN1497Z DOA 27.03.2019 [External General] LKK REF CC4/LPC19006052/Eha3

Your Ref: 18/19/19/VC00/021598

Our Ref: CC4/LPC19006052/Eha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES YN 1497Z (OI) AND GBG 2332T (TP) ON 27/03/2019

We refer to the subject matter and to the assignment dated 5th April 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle reversed and collided to a parked TP vehicle.

As such, under MCF, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**BORNEO MOTORS (SINGAPORE) PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,081.65	\$ 6,828.74
Loss of Use (\$100 x 5 days)	\$ 500.00	\$ 500.00

GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 10,583.65	\$ 7,330.74

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)

Sent: Thursday, 4 July, 2019 11:32 AM

To: ONG LI LI

Cc: MT_Claim_SG; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Our Ref: 18/19/19/VC00/021598 Direct Settlement (TP) - Accident Involving GBG2332T & YN1497Z DOA 27.03.2019 [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC REF: 18/19/19/VC00/021598

LKK REF: CC4/LPC19006052/Eha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBG 2332T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 5741 2096.

To check availability of the case handler, you may contact the undersigned.