

15/02/18

INS. CASE OWNER:

RA | CC 4/AXA1900

6050, 1/2/18

LKK:  
IDAC

Surveyor:

USC

DOI:

ASSIGNMENT

5/4/19

Date / Time:

5/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJA 6303M

Claim No.:

S9MULHCB/108854

Name of Insured:

NY SOI MM TONY

Policy No.:

G4038725

Insured Tel No.:

HP:

Make / Model:

Suzuki

Excess Sec II :\$

D.O.A.:

12/3/19

Place of Accident:

FORT LAWRENCE RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM LIFE 51024

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SMH 70812

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Cartines

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

24/6 - Call 01, No answer, call 010. Aware of TP claim  
to NCD issue, agree to settle, (email 1/10/18)  
(Pending final est. let 2 finalised)  
24/11/19 - LOR in via email (Pending final est. 7)  
5/11/19 - Pending mandate approval. (Approved)  
12/11/19 - Offer \$15,406.00 (Pending acceptance).  
24/11/19 - Offer \$15,406.00, DV send (Pending DV).  
20/12 - DV in (File pass Admin to close).

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

DIP

\$5,402.08

(4 days)

Reduction:

\$5,464.72

= 62

Email

Call

FINAL SETTLEMENT

Date/Time:

24/11/19

24/11/19

Confirm with:

VLC

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

12

If NO or B 28, Ass. Lia:

Repair Cost:

(W/15/17)

\$5,385.23

Loss of Rental (LOR):

\$5

-

(5 days)

Loss of Use (LOU):

\$5

200.00

(5 days)

x 4

days)

Loss of Income (LOI):

\$5

-

(5 days)

x 4

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

7.45

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

4061.68

Global Sum \$5:

4060.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

4060.00

Name 1:

Cartines Aviation Pte Ltd

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350/-

ASS. REC. BY:

REF: ALA /Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: \$85k

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 1.B.1% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

1 File pass toP/P = \$3602.08 / 4 repair days(Lid = \$5964.72 / 60%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

Date/Time, File Return to?

☐ : Final Report

2)

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ - RS. \$ \_\_\_\_\_

Fees:

Others

TOTAL

Veh No: SMH 70817 Yr Regn: 01.19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or WagonMake: Honda Shuttle cc 1496Colour: N. Blue AC: Insured / Std / NI / NASp. Reading: 21430 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: GPF 2003061

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NI / S/Rlm / STD A/Rlm orTyre Size: F: 185/60R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal. 2 mmL/Bal. 2 mmD.O.A. 17/3/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



## autolysis

Vehicle No. SMH 7081 Z

MODEL: HONDA SHUTTLE HYBRID

**LRK Auto Consultants** is a not-for-profit  
the Repairer of last resort

- To receive compensation for your loss
- To assist in determining your recovery
- Participate in the process of investigation
- Third party recovery on a "Without Prejudice" basis
- No legal fees or costs involved
- Supplemental to your own insurance and  
is subject to their claim with your insurance company

Agreement to Proceed

Signature

Date

Resonance B4 paint

4 days

83602-68



# CARTIMES

autolution

PG.2

Vehicle No.SMH 7081 Z

MODEL:HONDA SHUTTLE HYBRID

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$\$)	SURVEYOR ADJUSTME
	<b>LABOUR</b>		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1000.00 4501	
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	800.00 501	
3	To remove and refix wiring and check all electrical components at damaged areas for proper functions	120.00 201	
4	To remove & replace reverse sensor and check for proper function.	150.00 501	
5	To remove & refit rear tailgate windscreen	150.00 1201	
6	To provide anti-rust treatment on affected areas	150.00 301	
7	Redo sealant	120.00 X	
	Labour Total :	2490.00	
	<b>TOTAL (PARTS &amp; LABOUR):</b>	<b>9566.80</b>	

Vehicle No.SMH 7081 Z

MODEL:HONDA SHUTTLE HYBRID

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
<b>PARTS (LIST ITEMS)</b>			
1	REAR BUMPER	Bu 1200.00	✓
2	REAR BUMPER SIDE RETAINER	Sm 80.00	X
2	REAR BUMPER LHS & RHS BUMPER REFLECTOR	Sm 140.00	X
2	REAR BUMPER LHS & RHS REFLECTOR GARNISH	Sm 156.00	X
1	TAILGATE	Bu 1180.50	✓
2	REAR TAILGATE ABSORBER	Sm 250.00	X
1	TAILGATE CENTRE GARNISH	Sm 395.00	X
1	TAILGATE INNER TRIM BOARD	Sm 245.00	X
1	TAILGATE LOCK	Sm 105.00	X
1	TAILGATE HOLDER	Sm 65.00	X
2	TAILGATE RHS & LHS TAILLAMP	Sm 890.00	X
1	REAR END PANEL	Sm 510.00	?
1	REAR END PANEL TOP GARNISH	Sm 125.00	X
1	SMART BUZZER	125.00	?
1	REAR BUMPER TOWING CAP	Sm 28.00	X
1	REAR WINDSCREEN MOULDING	Sm 145.00	✓
1	REAR TAILGATE WEATHER STRIP	Sm 135.00	X
1	REAR END PANEL ANTENNA	85.00	?
1	REAR RHS & LHS BUMPER SPONGE	155.00	?
1	HONDA LOGO	Sm 32.00	✓
1	HYBRID LOGO	Sm 65.00	✓
1	SHUTTLE WORDING	Sm 62.00	✓
1	REAR SPARE TYRE PANEL	Sm 950.00	X
1	REAR SPARE TYRE TOP BOARD	Sm 585.00	X
		7708.50	0.00
		20% 1541.70	20%
		<b>6166.80</b>	
<b>SPECIAL NETT ITEMS</b>			
1 SETS	REAR BUMPER CLIPS	Sm 60.00	✓
1	REAR WINDSCREEN SEALANT	Sm 80.00	40sm
1	REAR REVERSE CAMERA	Sm 450.00	X
1	REAR REVERSE SENSOR	Shat 280.00	200sm
1	REAR INNER TRIM BOARD CLIPS	Sm 40.00	X
<b>SPECIAL NETT</b>		910.00	
<b>TOTAL PARTS</b>		<b>7076.80</b>	

LKK Auto Care Centre, please notify the Repairer of the following:

- To return the damaged vehicle to the repairer
- To display damaged vehicle in a secure place
- To return the vehicle to the repairer
- To hold the vehicle in a "Without Prejudice" basis
- No claim for the vehicle is allowed
- Excess amount for the survey and is subject to the insurance company

Acknowledged by Repairer:

Signature:

Date:

Not Notarized  
Presuming Repairing  
4 days



# CARTIMES

autolution

PG.2

Vehicle No.SMH 7081 Z

MODEL:HONDA SHUTTLE HYBRID

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYOR ADJUSTME
	<b>LABOUR</b>		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1000.00 4501	
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	800.00 501	
3	To remove and refix wiring and check all electrical components at damaged areas for proper functions	120.00 201	
4	To remove & replace reverse sensor and check for proper function.	150.00 501	
5	To remove & refit rear tailgate windscreen	150.00 1201	
6	To provide anti-rust treatment on affected areas	150.00 301	
7	Redo sealant	120.00 X	
	Labour Total :	2490.00	
	<b>TOTAL (PARTS &amp; LABOUR):</b>	<b>9566.80</b>	

P. \*  
SN = 4300  
I = 41170



**VEHICLE CLAIMS DISCHARGE VOUCHER**

INSURED: CAR TIMES AUTO-RENT PTE LTD

VEHICLE NO. : SMH 7081 Z

POLICY NO: SD18V11070/VPZ/R00

I confirm that I have received my vehicle SMH 7081 Z from CAR TIMES AUTOLUTION PTE LTD.

I CAR TIMES AUTO-RENT PTE LTD (Name) have acknowledge that all necessary repair has been done from the result of an accident that SMH 7081 Z (Car plate No.) was involved on 17/03/2019 (Date) ALONG SLIP ROAD OF CLEMENCEAU AVE TOWARDS CHIN SWEE ROAD (Location) has been completed and up to my satisfactory level. I have no further claims on the above company in respect thereof.

Date: 09/04/2019

Time: 4pm



Signature of insured



160 Sin Ming Drive  
Autocity  
#02-04  
Singapore 575722

**PAYMENT AUTHORIZATION FORM**

Date: \_\_\_\_\_

Atten: Motor Claims Dept

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Dear Sir/ Mdm,

Accident on 17/03/2014 involving vehicle no. SMH 7081 Z & SJA 6303 M along SLIP ROAD OF CLEMENCEAU TOWARDS CHIN SWEE ROAD.

I/We (name) CAR TIMES AUTO-RENT P/L, (NRIC) 201633634W is the registered owner/driver of vehicle no. SMH 7081 Z which was involved in the above accident with your insured client of Vehicle no. SJA 6303 M

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be paid to CAR TIMES AUTOLUTION PTE LTD.

I/We hereby indemnify CAR TIMES AUTOLUTION PTE LTD against all claims and/or damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above mentioned statement to be true and correct.

If the third party's insurance is NTUC and in any circumstances, if I/we were to receive any cheque from the third party's insurance company payee issued under my name, I undertake to return cheque to "Car Times Autolution PTE LTD"

Yours faithfully



Owner signature  
(Company's stamp is applicable)



**Nivitha (LKK Auto)**

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Friday, 5 April 2019 10:18 AM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: PRI OF SMH 7081 Z D.O.A. ON 17/3/2019(YOUR REF: SJA 6303 M)  
**Attachments:** PRI .docx

\*\*\*SMARTCLAIM NEW CASE\*\*\*

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: claims@cartimes.com.sg <claims@cartimes.com.sg>  
Sent: Thursday, 4 April 2019 5:47 PM  
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
Subject: PRI OF SMH 7081 Z D.O.A. ON 17/3/2019(YOUR REF: SJA 6303 M)

Dear claims,

Attached the PRI letter of SMH 7081 Z ,please arrange surveyor come down survey.

Thank you.

Regards.

Angel Lim  
Cartimes Autolution Pte Ltd  
160 Slnming Drive  
AUtocity #02-04,  
Singapore 575722.  
Tel: 6471 5111

10-49 am @ 5/4/19  
vehicle in  
mon @ Angel  
sure @ Kenneth.



## Service Request Details

Claim

S9M01HCB

Reference

None

Loss Date

17 March 2019

Report Date

5 Apr 2019 10:02:00 AM

Request Date

5 April 2019

Due Date

5 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Incident Vehicle Registration #

SMH7081Z

Make

TPVD HONDA

## Service Address

---

...

## Primary Contact/Insured

---

NG SOI NAM TONY  
NO. 108 LANGSAT ROAD, 426764, Singapore  
81333138

## Claim Handler

---

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 05/08/2019

### Survey Details:

Date of loss	17-Mar-19
Date of appointment	5-Apr-19
Date of survey	5-Apr-19
Location of survey	CAR TIMES AUTOLUTION PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SMH 7081Z
Make and Model	HONDA SHUTTLE HYBRID 1.5 AUTO
Date of registration	30/1/2019
Excess	
Market Value	\$85,000
Parf Rebate	\$42,327
Nett Loss	\$42,673

### Repair details:

Initial Estimate	\$ 9,566.80
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,432.08
Check items (estimate)	\$ -
Labour	\$ 1,170.00
<b>Total</b>	<b>\$ 3,602.08</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 3,854.23	W/GST
Loss of use	\$ 240.00	4days x \$60
Loss of rental	\$	
Loss of income	\$	
LTA search fees	\$ 7.45	
Others	\$	
Proposed Total	\$ 4,101.68	



## <MANDATE IA> - S9M01HCB {ACCIDENT INVOLVING SJA 6303M(OI) & SMH 7081Z(TP) ON 17/03/2019}

Type

🔔 Question

Message

LIABILITY: 100% OI REAR ENDED TP. INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$4101.68 (CLAIMING LOU). MANDATE IA HAD BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



**Re:<MANDATE IA> - S9M01HCB {ACCIDENT INVOLVING SJA 6303M(OI) & SMH 7081Z(TP) ON 17/03/2019}**

Type

🔗 Question

Message

Hi, pls proceed as per mandate but for LOU, to offer \$50 per day. TY.

Reply

AUTOLUTION



**CARTIMES**

**CarTimes Autolution Pte Ltd**  
160 Sin Ming Drive AutoCity  
#02-04 Singapore 575722  
Tel : 6471 5111  
Email : [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)

Our Ref: SMH 7081 Z

Your Ref: SJA 6303 M

25<sup>TH</sup> JUNE 2019

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01  
AXA Tower  
Singapore 068811

BY EMAIL ONLY  
([ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com))

Dear Sir,

Re: Accident Involving SMH 7081 Z & SJA 6303 M along SLIP ROAD OF CLEMENCEAU TOWARDS CHIN SWEE ROAD on 17/03/2019

We refer to the above accident and we are acting for the owner of SFV 1226 Y for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$	3,854.23
Loss of Use (4 days X \$100.00)	\$	400.00
LTA Search	\$	7.45
Total	\$	<u>4,261.68</u>

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter Authorization & Payment Authorization
- iii. LTA Search

Yours Sincerely

Ms Yuki Peck



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 24 June 2019 2:57 PM  
**To:** SEANLIMCS@YAHOO.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19006050/Kgb3 \*\*\*  
ACCIDENT INVOLVING SJA 6303M & SMH 7081Z ON 17/03/2019 \*\*\*

NG SOI NAM TONY /  
LIM CHEE SIONG

Dear Sir/ Mdm

**OUR REF : CC4/ASM19006050/Kgb3**

**YOUR REF : SJA 6303M**

**ACCIDENT INVOLVING SJA 6303M AND SMH 7081Z ALONG/AT FORT CANNING RD SLIP RD TO CLEMENCEAU ON 17/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **CARTIMES AUTOLUTION** acting on behalf of the owner of SMH 7081Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



**LETTER OF AUTHORISATION**

To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INVOLVING VEHICLE

Vehicle No.: SMH 7081 Z & SJA 6303 M Along (Road Name)

SLIP ROAD OF CLEMENCEAU TOWARDS SHIN SWEE ROAD on 17/03/2019

I/We CARTIMES AUTO-REPAIR PTE LTD NRIC/Passport No: 201633634W owner of vehicle  
no. SMH 7081 Z hereby authorize you to commence repair to the said vehicle  
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature

(Company's Stamp if applicable)

Witness Signature/Name



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJA 6303M	(Insd veh)	Model: HONDA SHUTTLE
	SMH 7081Z	(TP veh)	
Date of Accident/ Time:	17/03/2019 / 12:20		

Repair Estimate	: \$	10,236.48	
Final Repair Cost	: \$	3,854.23	(W/GST)
Loss of Use	: \$	200.00	4 days at \$ 50.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	4,060.00	(global sum)
Payee Name: <u>CARTIMES AUTOMATION Pte Ltd</u>			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability:	100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Daniel</u> Date: <u>28/08/2019</u> 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Yuki</u> Date: <u>28/08/2019</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	



# CARTIMES CAR TIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282  
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

## TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#24-01 AXA TOWER  
SINGAPORE 068811

Date	02-Jul-2019
Tax Invoice no.	SM6221
Vehicle no.	SMH7081Z
Make & Model	HONDA SHUTTLE HYBRID
Mileage	
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (S\$)
1	COST OF REPAIR Tax collected on sales		3,602.08 7.00%	3,602.08 252.15



Issued by

All cheque should be crossed and made payable to  
CAR TIMES AUTOLUTION PTE LTD

Total before GST	\$3,602.08
GST @ 7%	\$252.15
Total Payable	\$3,854.23

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

SMH 70812

Print Date/Time : 04 Apr 2019 / 15:57:33  
Receipt Date/Time : 04 Apr 2019 / 15:57:27

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190404-002270

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SJA6303M As at 17 Mar 2019/12:20:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - SJA6303M Enquiry Fee 20190404155641156176	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx1013		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19006050/Kgb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:RICHARD ANG

Date : 17-09-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJA 6303M	Veh. Inspected	SMH 7081Z
Policy No.	GA038985	Coverage (\$)	0.00
Claim No.	S9M01HCB	Excess (\$)	0.00
Assign From		Assign Date	05/04/2019

**2. Vehicle Particulars & Condition**

Make & Model	HONDA SHUTTLE (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	GP72003061	Colour	METALLIC GREY
Odometer	21430	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	185/60 R15	BRIDGESTONE	8 mm
L/H Front Tyre	185/60 R15	BRIDGESTONE	8 mm
R/H Rear Tyre	185/60 R15	BRIDGESTONE	8 mm
L/H Rear Tyre	185/60 R15	BRIDGESTONE	8 mm

**4. Description of Damages**THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	17/03/2019	Inspection Date	05/04/2019
Survey held at	CAR TIMES AUTOLUTION PTE LTD 13 KAKI BUKIT ROAD 4 #03-29/30 BARTLEY BIZ CENTRE SINGAPORE 417807		

**5a. Remarks**A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 7081Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BUCKLED	1,200.00	1,180.60
2	REAR BUMPER SIDE RETAINER (CONSISTENT)	SERVICEABLE	80.00	-
2	REAR BUMPER LHS & RHS BUMPER REFLECTOR (CONSISTENT)	SERVICEABLE	140.00	-
2	REAR BUMPER LHS & RHS REFLECTOR GARNISH (CONSISTENT)	SERVICEABLE	156.00	-
1	TAILGATE (CONSISTENT)	BENT	1,180.50	1,180.50
2	REAR TAILGATE ABSORBER (CONSISTENT)	SERVICEABLE	250.00	-
1	TAILGATE CENTRE GARNISH (CONSISTENT)	SERVICEABLE	395.00	-
1	TAILGATE INNER TRIM BOARD (CONSISTENT)	SERVICEABLE	245.00	-
1	TAILGATE LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	105.00	-
1	TAILGATE HOLDER (CONSISTENT)	SERVICEABLE	65.00	-
2	TAILGATE RHS & LHS TAILLAMP (CONSISTENT)	SERVICEABLE	890.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	510.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	125.00	-
1	SMART BUZZER (CONSISTENT)	SERVICEABLE	125.00	-
1	REAR BUMPER TOWING CAP (CONSISTENT)	SERVICEABLE	28.00	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	145.00	145.00
1	REAR TAILGATE WEATHERSTRIP (CONSISTENT)	SERVICEABLE	135.00	-
1	REAR END PANEL ANTENNA (CONSISTENT)	SERVICEABLE	85.00	-
1	REAR RHS & LHS BUMPER SPONGE (CONSISTENT)	SERVICEABLE	155.00	-
1	HONDA LOGO (CONSISTENT)	NECESSARY	32.00	32.00
1	HYBRID LOGO (CONSISTENT)	NECESSARY	65.00	65.00
1	SHUTTLE WORDING (CONSISTENT)	NECESSARY	62.00	62.00
1	REAR SPARE TYRE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	950.00	-
1	REAR SPARE TYRE TOP BOARD (CONSISTENT)	SERVICEABLE	585.00	-
	LESS 20% DISCOUNT		-1,541.70	-533.02
			6,166.80	2,132.08

Report Ref No. CC4/ASM19006050/Kgb3q2





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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>SPECIAL NETT ITEMS</b>			
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	60.00	60.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR REVERSE CAMERA (SN) (CONSISTENT)	SERVICEABLE	450.00	-
1	REAR REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	280.00	200.00
1	REAR INNER TRIM BOARD CLIPS (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
			910.00	300.00
	<b>LABOUR</b>			
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS ,REPLACE DAMAGED PARTS AND COMPONENTS.INCLUSIVE OF THE REPAIR OF TAILGATE LOCK ,REAR END PANEL AND REAR SPARE TYRE PANEL.		1,000.00	450.00
	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED.		800.00	500.00
	TO REMOVE AND REFIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS.		120.00	20.00
	TO REMOVE & REPLACE REVERSE SENSOR AND CHECK FOR PROPER FUNCTION .		150.00	50.00
	TO REMOVE & REFIT REAR TAILGATE WINDSCREEN.		150.00	120.00
	TO PROVIDE AUTO-RUST TREATMENT ON AFFECTED AREAS.		150.00	30.00
	REDO SEALANT.	NOT NECESSARY	120.00	-
			2,490.00	1,170.00
<b>GRAND TOTAL</b>			<b>9,566.80</b>	<b>3,602.08</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,602.08</b>

Report Ref.No. CC4/ASM19006050/Kgb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: 59MD11HCB

Reference: CCA/ASM19006050/Pg8342

Loss Date: 17 March 2019

Report Date: 5 Apr 2019 10:02:00 AM

Request Date: 5 April 2019

Due Date:

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TPH)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #: SMH7081Z

Make: TPWD HONDA

Model: SHUTTLE HYBRID-1.5

Service Address:

...

Primary Contact/Insured

NG SOI NAM TONY

NO. 108 LANGSAT ROAD, 426764, Singapore

81333138

Claim Handler

ANG Richard

richard.angbsl@axa.com.sg

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Additional Instructions

1

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mechanism	
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor	LKK AUTO CONSULTANTS PTE	20 September

NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustment3a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
MANDATE IA DO 05062019 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
GIA SMH7081Z TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	5 April 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE
EMAIL TP Prelimig	Letter and Correspondence	Workshop	VEHNJ BATHAM Shekhar	5 APR 2019