

Claim Audit

AUDIT TRAIL			
No.	On Audit	Remarks	By
1	05 Apr 2019 14:11 Clim Dtl Modified	Claimant's Name: -> TOWER TRANSIT SINGAPORE PTE LT. Claimant's ID: -> 201419417K.	[A] Lau Shu Pei
2	05 Apr 2019 14:11 Clim Veh Model Changed	(204094) Alexander Dennis ENVIRO500 8.8 D (A).	[A] Lau Shu Pei
3	05 Apr 2019 14:11 Clim Created	Reg No: SMB3521D. Acct Date: 2019/03/31. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Tower Transit Singapore Pte Ltd (HQ)	[A] Lau Shu Pei
4	05 Apr 2019 14:11 Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	05 Apr 2019 14:11 Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/16	[A] Lau Shu Pei
6	05 Apr 2019 14:11 Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	05 Apr 2019 14:11 Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	05 Apr 2019 14:11 Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	08 Apr 2019 12:00 Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	27 Jul 2019 12:15 Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 50% REMARKS: REQ AVF FROM OI TO REVIEW LIABILITY T O CONFIRM 50% SIDE SWIPE BOLA S20	[A] Chong Pui Lin
11	29 Jul 2019 15:19 Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/16. Mandate Remarks: Request video from TP	[I] Sundari Nagarajan
12	29 Jul 2019 15:19 Adj Mandate Set	Maintained:Request video from TP	[I] Sundari Nagarajan
13	27 Aug 2020 16:51 Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 50% REMARKS: TILL DATE NO AVF FROM TP. CONFLICTING VERSION.	[A] Chong Pui Lin
14	28 Aug 2020 11:11 Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/16. Mandate Remarks: Request video from TP	[I] Sundari Nagarajan
15	28 Aug 2020 11:11 Adj Mandate Set	Approved:0.00:Request video from TP	[I] Sundari Nagarajan
16	09 Sep 2020 17:14 Adj Mandate Request	Cur.Req:0.00:PODS HI, WILL PROCEED TO SEND 3RD REMINDER TO TP FOR THE VIDEO F OOTAGE. THANKS	[A] Chong Pui Lin
17	09 Sep 2020 20:28 Adj Mandate Set	Maintained.	[I] Sundari Nagarajan
18	10 Sep 2020 13:43 Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA S15 (TP VIDEO EMAIL TO YOU)	[A] Chong Pui Lin
19	10 Sep 2020 13:54 Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
20	10 Sep 2020 14:11 Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan

AUDIT TRAIL			
No.	On	Audit	Remarks
21	16 Sep 2020 14:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/16. Mandate Remarks: Please upload the estimate for our view
			[I] Sundari Nagarajan
22	16 Sep 2020 14:02	Adj Mandate Set	Maintained:Please upload the estimate for our view
			[I] Sundari Nagarajan
23	09 Nov 2020 11:17	Adj Mandate Request	Cur.Reg:0.00:PODS Hi, our surveyor revert that TPV was not arranged for survey and work shop provide video and estimate. Kindly advice if we able to proceed. Thanks
			[A] Chong Pui Lin
24	11 Nov 2020 09:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/16. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice. However, request estimate as we need to forward the same to our driver.
			[I] Sundari Nagarajan
25	11 Nov 2020 09:18	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice. However, request estimate as we need to forward the same to our driver.
			[I] Sundari Nagarajan
26	17 Nov 2020 14:17	Adj Mandate Request	Cur.Reg:0.00:PODS HI, TP ESTIMATE LIST UPLOADED IN MERIMEN. THANKS
			[A] Chong Pui Lin
27	17 Nov 2020 15:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/16. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice.
			[I] Sundari Nagarajan
28	17 Nov 2020 15:33	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice.
			[I] Sundari Nagarajan
29	21 Dec 2020 17:07	Adj Rpt Initiated	
			[A] JOANNE LEE KHANG MIN
30	21 Dec 2020 17:07	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.
			[A] JOANNE LEE KHANG MIN
31	21 Dec 2020 17:07	Clm Dtl Modified	JPJ Reg. Date: -> 2014/09/02.
			[A] JOANNE LEE KHANG MIN
32	21 Dec 2020 17:07	Clm Details Notified	
			[A] JOANNE LEE KHANG MIN
33	24 Dec 2020 11:42	Adj Mandate Request	Cur.Reg:1382.55:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,032.55 + (b)LOU(1days x \$350.00): \$350.00 + (c)LTA/GIA search fee: \$- = Total: \$1,382.55 Vehicle Model: ALE XANDER DENNIS (8849cc) 1 recommendation repair days For your approval pleas
			[A] Chong Pui Lin
34	24 Dec 2020 22:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/16. Mandate Remarks: LOU \$250/-
			[I] Sundari Nagarajan
35	24 Dec 2020 22:29	Adj Mandate Set	Approved:1282.55:LOU \$250/-
			[I] Sundari Nagarajan

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2571505	28 Aug 2020 11:10:38	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMB3521D	Sundari Nagarajan	xx.xx

2/5/2021

Merimen e-Claims

2582548	10 Sep 2020 13:54:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMB3521D	Sundari Nagarajan	xx.xx
2655708	21 Dec 2020 17:07:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB3521D	SHC8483B	11.00