

22/03/2002

ASS. REC. BY:

REF: CS/MSG/19006039/Kvd302

Special Instruction:

Surveyor: KonnatiASSIGNMENT (Office)

Merimen

From (Person): Nor Azian Binte Noordin of mslgDate/Time: 5.4.2019 10.36 a.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CSTo Inspect Vehicle No: SBG 9387

Insured:

at Workshop m/s RC AutoTel: 97 61 9383of 160 Sin Ming Drive, # 06-20Policy No: 1000913596

Claim No:

Sum Insured:

Excess: \$500.00

Make of Veh:

D.O.A. 28.3.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 5.5.19 10.52 a.m

Person Contacted:

WongVehicle IN/OUT

Date/Time

Action/Instruction ( V ) Estimate5/4/19

@ 1255pm Mr Wong will check on the cost price.

5/4/19

@ 132pm Azian said this is non authorise workshop can use list price, try to ask for cost price

5/4/19

Revert via merimen, pending cost price from repairer

5/4/19

Rece approved \$ 7033.50 from Azian by merimen

ASS. REC. BY:

REF:

NJG / CS / MSG 19006039 / Evd3

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

1.21 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / Rlm or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / SUMI / TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

SBG 938J - CS / MSG 19006039 / Evd3

SPZ 18185 - X

5/4/19

@ 1203pm

12/4/19

@ 145pm

Spoken to Azian, we can proceed on cost plus 10%, and submit our report

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

12/4 - typist

Report Format:

Lump Sum / I.B.I. (\$)

merimen

4446.30

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

Site Insp (\$)

Interview (\$)

Tech Invs (\$)

Weekend (\$)

Survey Fee:

Transportation:

S + RS. SI

Fixings

Others

TOTAL

150

10

160

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2019		05 Apr 2019 10:36 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ALBERT TSUI KA CHENG, ID: S2605790F, Tel: +6597810663		
Vehicle Reg. No.:	SBG938J	Date of Loss:	28/03/2019 14:00 - :59 [36 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	1000913596 (Comprehensive) Coverage: 01/03/2019 - 29/02/2020
		Excess:	S\$500.00
Repairer:	Rc Auto-160 Sin Ming (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY, 575722 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azian Binte Noordin - 6594 2558]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/04/2019]		
Driver/Custodian:	TSE OI KWAN (64 / Female) , NRIC: S2605791D, Tel: +6594509389 Email: NOEMAIL		
Adj Asg. Remarks:	Please revert. Car in. tks.		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 5 April 2019 5:28 PM  
**To:** SUR; 'rcauto5555@gmail.com'  
**Subject:** SBG 938J-DOA: 28/2/2019 (MSIG OD)

Dear Mr Wong,

As instructed by our client , please proceed to repair the **insured vehicle SBG 938J on part by part (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**NOTE: Kindly provides us cost price.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SBG938J**  
OD  
Mar 28 2019 2:00PM  
[ALBERT TSUI KA CHENG]  
Rc Auto-160 Sin Ming

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 05/04/2019 17:05 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (\$7023.50) - SBG938J - Claim Handler: Nor Azian Binte Noordin

Approved:7023.50:A if C. Approve mandate \$7023.50 subject to finalisation (and subject to excess \$500). Check items of \$370.80 to be verified and confirmed. Please request for cost price wherever possible.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn:	Nor Azian Binte Noordin	Date:	05 Apr 2019
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**Preliminary Advice**

Vehicle No	: SBG938J	Accident Date	: 28/03/2019
Make	: MERCEDES-BENZ C180	Policy No.	: 1000913596
Assignment Date	: 05/04/2019	Excess	: S\$500.00
Date of Inspection	: 05/04/2019	Est. Duration of Repair	: 4.00
Inspection At	: RC AUTO-160 SIN MING (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY SINGAPORE 575722		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,514.30
Revised Amount	:S\$	7,023.50
Check Items (Estimated)	:S\$	370.80
Total	:S\$	7,394.30

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	123,000.00
COE / PARF Rebate	:S\$	69,030.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,970.00

**Remarks**

( X )	The vehicle is economical for repair.
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( X )	Pending cost price from repairer
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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	5790F
<b>Vehicle Details</b>	
Vehicle No.:	SBG938J
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Apr 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180 AVANTGARDE (R17 LED)
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	27491030514157
Chassis No.:	WDD2050402R137810
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$35,590.00
Original Registration Date:	29 Feb 2016
First Registration Date:	29 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$36,826.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Feb 2026
PARF Rebate Amount:	\$27,619.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Feb 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$60,001.00
COE Rebate Amount:	\$41,411.00
<b>Total Rebate Amount:</b>	<b>\$69,030.00</b>

The information contained herein is correct as at 05 Apr 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/03/2019 11:20
Date Of Accident	28/03/2019 14:40
Exact Location Of Accident	STAMFORD ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBG938J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ALBERT TSUI KA CHENG
NRIC No	S2605790F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94509389
Alternative Phone No	OTHERS-94509389
<b>Vehicle Particulars</b>	
Manufacturer	MERCEDES-BENZ
Model	C180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D 300104384 QMY
Cover Note Number	
<b>Driver</b>	
Name of Driver	TSE OI KWAN
NRIC No	S2605791D
Date Of Birth	30/01/1955
Occupation	INDOOR
Date Of Driving Pass	06/09/1989
Driving Experience	29 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94509389
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address	7 PINE GROVE #02-04 SINGAPORE
Postcode	597592
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDZ1818S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN KIM CHING
NRIC/Passport Number	
Contact Number	97905658
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

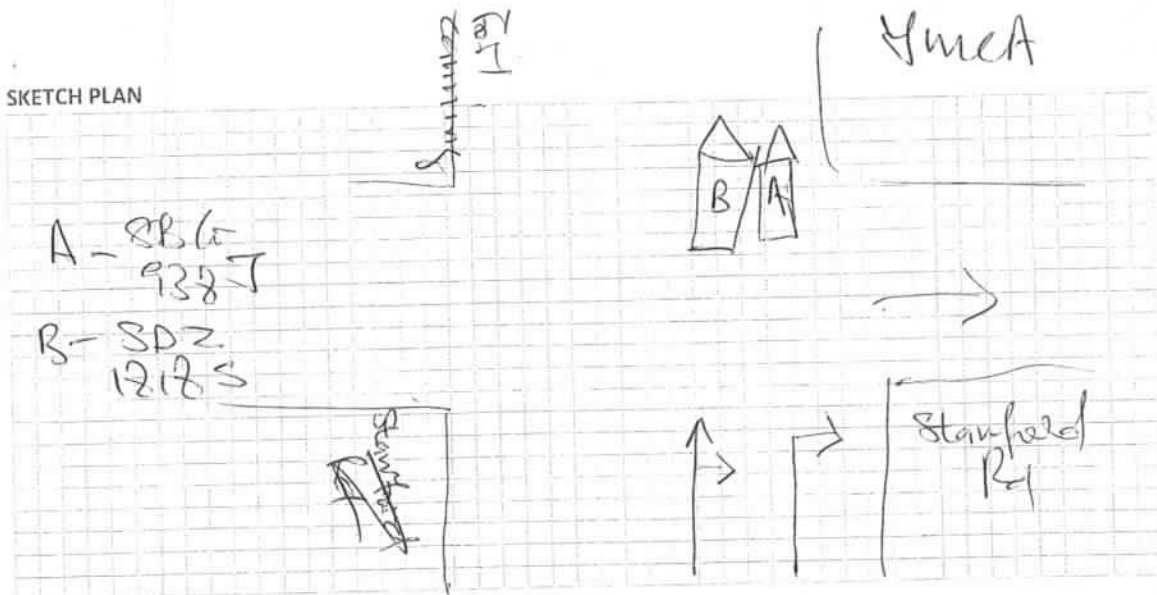
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was about to go straight and about 3 seconds later, I collided into car B.

No one was injured during this accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# RC AUTO

Blk 18, Sin Ming Industrial Estate Sector A #01-43, Singapore 575676

Tel : 6458 8878    Fax : 6458 2246

Reg. No. 53199168K

⑧ 4446.30

MSIG INSURANCE (SINGAPORE)PTE LTD

Date : 4/4/2019

POLICY NUMBER:D300104384

TYPE OF CLAIM:OWN DAMAGE CLAIM

Quantity	Description/Particular	Unit Price	Amount	
	FRONT HEADLAMP	Qty: 1	3210	00
	FRONT BUMPER	Bu	1550	00
	FRONT FENDER	Bu	905	00
	FRONT SENSOR	Shot	342	00
	SPORTS RIM	Set	1150	00
	FRONT HEADLAMP SUPPORT	Qty: 1	70	00
		TOTAL\$	7227	00
		LESS 10%	6504.3	00
	SPRAY PAINTING		500	00
	LABOUR TO RENEW ABOVE PARTS		400	00
	WHEEL ALIGNMENT		60	00
	TO CHECK WIRING		50	00
	GRAND TOTAL	\$	7514	30

Received the above goods in good order and condition

for RC AUTO

## RC AUTO

160, Sin Ming Drive  
#06-20 Sin Ming AutoCity  
Singapore 575722

HP: 9761 9383

Authorized Signature

Authorized Signature

Received by

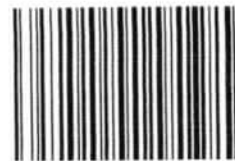
E.&O.E.

8959.70



# PAS AUTO PTE LTD

BLK 32 SIN MING DRIVE #01-325 S(575706)  
TEL NO : 64523938 (6 LINES) FAX NO : 64527936  
A/C DEPT : 64590882  
Business Reg & GST NO : 201512120M



D224161

## TAX INVOICE

REPRINT

RC AUTO

160 SIN MING DRIVE

#06-20 SIN MING AUTOCITY

SINGAPORE 575722

REMARK :

DELIVER TO :

INV NO : I224161

DATE : 09/04/2019

A/C NO : 334433

TERM : 30

PAGE : 1 OF 1

ISSUE : APS

Printed on 09/04/2019 09:02:12

ITEM	PART NO	DESCRIPTION	LOCATION	QTY	UNIT	PRICE	TOTAL AMT.
1	205 401 0200 64 77	RIM	DC	1	PC	570.00	570.00
2	000 905 5604 9999	DISTANCE SENSOR SIDE FRT 9999	SS2B18	1	PCS	88.00	88.00

SBC  
938J

RECEIVED BY

PICKED BY: 8514

SUB-TOTAL : S\$ 658.00

ADD 7% GST : S\$ 46.06

TOTAL : S\$ 704.06

Goods sold are not returnable except Repairs/Service at authorized workshop.



# PAS AUTO PTE LTD

BLK 32 SIN MING DRIVE #01-325 S(575706)  
TEL NO : 64523938 (6 LINES) FAX NO : 64527936  
A/C DEPT : 64590882  
Business Reg & GST NO : 201512120M



D224263

## TAX INVOICE

REPRINT

RC AUTO

160 SIN MING DRIVE

#06-20 SIN MING AUTOCITY

SINGAPORE 575722

REMARK :

DELIVER TO :

INV NO : I224263

DATE : 06/04/2019

A/C NO : 334433

TERM : 30

PAGE : 1 OF 1

ISSUE : TKX

Printed on 06/04/2019 10:31:24

TEM	PART NO	DESCRIPTION	LOCATION	QTY	UNIT	PRICE	TOTAL AMT.
1	205 620 3401MB	FRT BUMPER SIDE BRACKET LH	SS2H21	1	PCS	35.00	35.00

RECEIVED BY

PICKED BY: 8514

SUB-TOTAL : S\$ 35.00

ADD 7% GST : S\$ 2.45

TOTAL : S\$ 37.45

Goods sold are not returnable except Repairs/Service at authorized workshop.



# PAS AUTO PTE LTD

BLK 32 SIN MING DRIVE #01-325 S(575706)  
TEL NO : 64523938 (6 LINES) FAX NO : 64527936  
A/C DEPT : 64590882  
Business Reg & GST NO : 201512120M



D224113

REPRINT

RC AUTO

160 SIN MING DRIVE

#06-20 SIN MING AUTOCITY

SINGAPORE 575722

REMARK :

DELIVER TO :

## TAX INVOICE

INV NO : I224113

DATE : 05/04/2019

A/C NO : 334433

TERM : 30

PAGE : 1 OF 1

ISSUE : APS

Printed on 05/04/2019 11:51:41

ITEM	PART NO	DESCRIPTION	LOCATION	QTY	UNIT	PRICE	TOTAL AM
1	205 906 7503MB	HEADLAMP LH	3W2A00	1	PCS	1,450.0	1,450.0
2	205 880 0118MB	FRT. FENDER LH	3W2J05	1	PCS	400.00	400.0
3	205 880 0340 9999	FRT BUMPER	2W2A02	1	PCS	690.00	690.0

930

RECEIVED BY

PICKED BY: 8514

SUB-TOTAL : S\$ 2,540.00

ADD 7% GST : S\$ 177.80

TOTAL : S\$ 2,717.80

Goods sold are not returnable except Repairs/Service at authorized workshop.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2019		05 Apr 2019 10:36 <a href="#">Edit Adj Rpt</a>	<b>S\$4,446.30</b> <a href="#">Edit Estimates</a>	<b>S\$4,446.30</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><b>[Created by insurer]</b></span>									
Insured:	<b>Albert Tsui Ka Cheng</b> , ID: S2605790F, Tel: +6597810663, Email: ecsatsui@nus.edu.sg								
Vehicle Reg. No.:	<b>SBG938J</b>	Date of Loss:	28/03/2019 14:00 - :59 [36 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 226190</b>	Policy/Cover Note No.:	1000913596 (Comprehensive) Coverage: 01/03/2019 - 29/02/2020						
		Excess:	S\$500.00						
Repairer:	<b>Rc Auto-160 Sin Ming (HQ)</b> 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY, 575722 Sin Ming - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Nor Azian Binte Noordin</b> - 6594 2558]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 05/05/2019]</b>								
Driver/Custodian:	TSE OI KWAN (64 / Female) , NRIC: S2605791D, Tel: +6594509389 Email: NOEMAIL								
Adj Asg. Remarks:	Please revert. Car in. tks.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (05/04/2019): <b>Alert - Adj Mandate Approved (S\$7023.50) - SBG938J - Claim Handler: Nor Azian Bi...</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SBG938J (226190)  
OD  
Mar 28 2019 2:00PM  
[Albert Tsui Ka Cheng]  
Rc Auto-160 Sin Ming

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)		Thumbnail	Print					
1	29/03/19 11:31	Accident Statement		Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	05/04/19 13:41	Adjuster Immediate Advice		Load HTM						
Photos/Images							3 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)		Thumbnail	Print					
1	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
2	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
3	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
4	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
5	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
6	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
7	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
8	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
9	29/03/19 11:30	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
2	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
3	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
4	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
5	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
6	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
7	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
8	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
9	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
10	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
11	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
12	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
13	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
14	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
15	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
16	12/04/19 13:51	General View		Load JPG	<input checked="" type="checkbox"/>					
17	12/04/19 13:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
18	12/04/19 13:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
19	12/04/19 13:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
20	12/04/19 13:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
21	12/04/19 13:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		STA INSPECTION PTE LTD (Sin Ming)		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		MSIG Insurance (Singapore) Pte. Ltd. (HQ)		
1	04/04/19 14:38	Email to RC Auto for estimate	Load PDF	
2	04/04/19 14:47	Valid DL	Load PDF	
3	04/04/19 14:59	COE / PARF Value	Load PDF	
4	04/04/19 15:38	ESTIMATE (FRM RC AUTO)	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/04/19 13:41	MARK ESTIMATE (LIST PRICE)	Load PDF	
2	18/04/19 08:18	Parts Invoice	Load PDF	

## Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	29/03/19 11:31	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		STA INSPECTION PTE LTD (Sin Ming)		
1	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	29/03/19 11:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		STA INSPECTION PTE LTD (Sin Ming)		
1	29/03/19 11:30	Sketch Plan	Load TIF	
2	29/03/19 11:30	Sketch Plan #2	Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG19006039/KVD3E2

Date: 18/04/2019

### REFERENCE

Insured/Claimant:	Albert Tsui Ka Cheng	Policy No:	1000913596	
Date of Loss:	28/03/2019	Nature of Claim:	OD	Claim No: 226190

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SBG938J</b>		
Make & Model:	MERCEDES-BENZ C180, 1.6 Avantgarde (R17 LED) (A)	Engine No:	27491030514157
Reg. Date:	29/02/2016 (Man. Year: 2015)	Chassis No:	WDD2050402R137810
Colour:	Metallic Silver	Odometer:	60916 km
Engine Capacity:	1595 cc		
Market Value/New Car Price:	S\$123,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Pirelli 8 mm	Rear Left Side:	Pirelli 8 mm
Front Right Side:	Pirelli 8 mm	Rear Right Side:	Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,949.70	3,556.30	4,393.40	55.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,010.00	890.00	120.00	11.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,959.70</b>	<b>4,446.30</b>	<b>4,513.40</b>	<b>50.37</b>
<b>- Excess (S\$)</b>	<b>500.00</b>	<b>500.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Nett Amount (S\$)</b>	<b>8,459.70</b>	<b>3,946.30</b>	<b>4,513.40</b>	<b>53.35</b>

### INSPECTION

Date of Assignment:	05/04/2019	
Date Inspected:	05/04/2019 Inspected At:	Rc Auto-160 Sin Ming (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY Singapore 575722
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 18 Apr 2019)
<b>Parts:</b>	143	MERCEDES-BENZ C180 1.6 Avantgarde (R17 LED) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SBG938J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP	Mtg Cracked	3,210.00 F	*1,450.00 F
2	1		*FRONT BUMPER	Buckled	1,550.00 F	*690.00 F
3	1		*FRONT FENDER	Buckled	905.00 F	*400.00 F
4	1		*FRONT SENSOR	Shorted	342.00 F	*88.00 F
5	1		*SPORTS RIM	Dented	1,150.00 F	*570.00 F
6	1		*FRONT HEADLAMP SUPPORT	Distorted	70.00 F	*35.00 F
				<b>Sub Total (S\$)</b>	<b>7,227.00</b>	<b>3,233.00</b>
				<b>+ Margin on L,N Items 10.00/10.00% (S\$)</b>	<b>722.70</b>	<b>323.30</b>
				<b>Total Parts (S\$)</b>	<b>7,949.70</b>	<b>3,556.30</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO RENEW ABOVE PARTS	New	400.00	360.00
2	WHEEL ALIGNMENT	New	60.00	60.00
3	TO CHECK WIRING	New	50.00	20.00
4	SPRAY PAINTING	New	500.00	450.00
Gross Labour Cost (S\$)			1,010.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >