

INSURANCE

INS. CASE OWNER

CC 3/EQ1900

6025, K2 #239

LKK
IDAC

Surveyor:

Falwin

DOI:

ASSIGNMENT

4/4/14

Date / Time:

4/4/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YA 96969

Name of Insured:

AI FM ENTERPRISE LO LLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

3/4/14

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

WIK FROK YON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MITSUBISHI

VIETNAM NO 5

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHA 45144



INSRS:
WSP:
Tel:
Liability:
RMKS:

CODE
M



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SHA 45144 - 7

YA 96969 - 4

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir (if non-pickup)

Call OI:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI

Authorization To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GLA

Medical Bill

PIR

Mandate/Reject Instruction

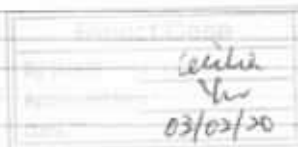
LOD

Payment Breakdown Form

Post-Repair Photos

Others:

- Need video footage as OJD reported no collision
- 7/12 - REQ AVE from TP.
- 14/1/14 - TP AVE IN (SEEK EA INSTRUCTION TO settle base on 50/50. side swper).
- 20/1/14 - EA INSTRUCT REJECT TP claim. AS TP seems to encroached to OI lane.
- 2/2 - Email TP rejection.
- 7/2 - file BOLA ME TO CLOS.



PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lja:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR on/s

LOU only

LOI

LOR + LOU

LOR + LOI

(Tick only one)

GLA/LTA Search

SS

Medical

SS

Disbursement

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private/Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2 (Strike if N.A.)

SS

Name 2:

Payee 3 (Strike if N.A.)

SS

Name 3:

COPY SENT 4/3/20

REJECT \$1400

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vch: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA45194 Yr Regn: 11 Jan, 2017

Type: M. Car / M. Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 cc 1885

Colour: Blue A/C: Insured Std / Nil / NA

Sp. Reading: 318395 T/Radio: Insured Std / Nil / NA

Eng/No: _____

C/No: KMHLB41WAH4098227

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Inter / Jammed / Leaked / Burnt or

Brake: Inorder / Inter / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Davanti

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 3/4/19

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 4/4/19

Survey held at CDHE (Loyang)

Des. of Damages: Frl / Rear / O/S / N/S / UIC / Rooflop or

n/s Front

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

EQ
P/P \$1031.00 (Red ~ \$1498.88/59%) r/r

Date/Time, File Pass to?

☐ : Prell. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech Insp (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / (B) : \$ _____

উ-১৯.

PIP

DATE 3/4/2019 17:13

MODEL : HYUNDAI i40

KK Auto Consultants hence nobly
the Respect of the law will be
Acknowledged by Required

Signature:

Date:

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305284155

OWNER
COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

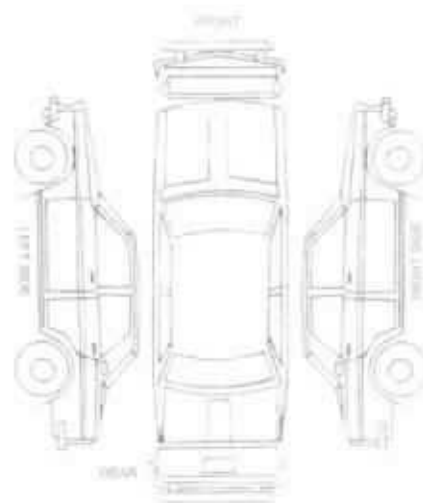
REGN NO:	SHA4519U	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 03.04.2019 13:55
YR OF MAKE	11.01.2017	TARGET DATE
CHASSIS CODE	KMHLB41UMHU098227	COMPLETION DATE/TIME

JOINT CARD NO:

JOB DESCRIPTION

Accident Date: 03.04.2019
NATURE: 3P 03.04.19

S/NO LABOR CODE DESCRIPTION



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No: SHA4519U JU EQ LKK

Vehicle No: SHA4519U

If Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

311 BLAVE 1, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQI19006035/K1fb3

Date: 05.04.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA4519U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.04.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,529.88
Revised Estimate Amount	: S\$	1,081.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING

Our Job Ref No 305284155

Date : 06/04/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHA4519U

Date of Accident : 03/04/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ — YQ9696Y
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$811.00
 - (b) Labour Charges ### \$420.00
 - Total for Part-By-Part Repair Cost** \$1,031.00

N

- (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 2 working days

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : KALVIN

Date : 8/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 05.04.2019

REPAIR ESTIMATE

Time: 16:52:36

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305284155
REGN NO : SHA4519U
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 11.01.2017
DATE/TIME IN : 03.04.2019 13:55
ACCIDENT DATE : 03.04.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0600-G I40VC MIRROR ASSY-O/S REA 1 670.00 20.00 536.00
0002 28-01-0103-0003-A (I40)FRT DOOR LOGO SONATA 1 75.00 2.00- 75.00

SUB-TOTAL : 611.00

JOB NATURE

0000 PB PANEL BEATING 200.00
0001 SP SPRAYPAINT CHARGE 200.00
0002 17-01 CHECK ALL LIGHTING 20.00

SUB-TOTAL : 420.00

TOTAL : 1,031.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

P/P

DATE 3/4/2019 17:13

MODEL : HYUNDAI i40

TOTAL		\$ 2,529
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Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Saturday, 6 April 2019 1:19 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving YQ9696Y (OI : EQI - TBA) AND SHA4519U (TP : LKK REF - CC3/EQI19006035/K1fb3) on 03.04.2019
Attachments: YQ9696Y (03.04.19).pdf

Dear Shu Pei

Attached our insured's accident report for your attention.
Please assist to obtain third party's video footage before any settlement.

Best Regards,

Joel Goh



EQ Insurance Company Limited

Address: Block #17-00 Tower Block 3 and 4, Singapore Sports Hub
did @singapore tel 65 6333 8888 ext 772 fax 65 6333 8100
www.eqinsurance.com.sg

A Member of Equitas

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, April 5, 2019 3:39 PM
To: Joel Goh
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: Direct Settlement - Accident Involving YQ9696Y (OI : EQI - TBA) AND SHA4519U (TP : LKK REF - CC3/EQI19006035/K1fb3) on 03.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4519U at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 20 August 2019 2:19 PM
To: 'Jim Wong See Pah'
Subject: RE: YOUR REF: SHA 4519U (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Your Ref: **T0419/SHA4519U/JW**
Our Ref: CC3/EQI19006035/K1gb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING YQ 9696Y(EQ) & SHA 4519U ON 03/04/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Base on the video, it can be seen that your client has slightly move towards to Our Insured's lane causing the collision.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]
Sent: Monday, 19 August 2019 3:20 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: YOUR REF: SHA 4519U (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Dear Ms Chong

Cecilia Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 19 August 2019 5:37 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: YQ 9696Y (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y (OI) & SHA 4519U (TP) ON 03/04/2019 ***

Dear Cecilia

We do not agree on 50-50.

Based on third party's video footage, our insured was seen moving straight within his own lane.

Although insured's vehicle could be seen slightly to the right of the lane, we maintain our view that insured was travelling straight within his own lane

Please proceed to reject third party's claim.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Monday, August 19, 2019 4:46 PM

To: Joel Goh

Subject: YOUR REF: YQ 9696Y (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y (OI) & SHA 4519U (TP) ON 03/04/2019 ***

Dear Joel,

We refer to the above matter.

Attached is a copy of TP AVF submitted to us.

We are in the view to settle amicably base on 50/50 side swipe.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 19 August 2019 4:28 PM
To: TSLJACQ@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/EQI19002364/Kga3 *** ACCIDENT INVOLVING SLS 2826D & SHC 5192K ON 24/01/2019 *** (NO ACTION REQUIRED)

Our Ref: CC3/EQI19002364/Kga3

19 AUGUST 2019

JACQUELINE TAN SI TING

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 2826D & SHC 5192K ON 24/01/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 5192K.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

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LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

A handwritten signature in black ink, appearing to be 'S' or 'S.', located at the end of the email body.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Monday, August 19, 2019 4:46 PM

To: Joel Goh

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Subject: RE: YOUR REF: SHA 4519U (OUR REF: CC3/EQ19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Your Ref: **T0419/SHA4519U/JW**
Our Ref: CC3/EQ19006035/K1gb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING YQ 9696Y(EQ) & SHA 4519U ON 03/04/2019

We refer to the above matter.

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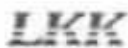
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]
Sent: Monday, 19 August 2019 3:20 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: YOUR REF: SHA 4519U (OUR REF: CC3/EQ19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Dear Ms Chong

GST REG. NO. M2-8921817-3

TAX INVOICE

(COMPANY REG. NO.): 199506048W

Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA4519U

INV. NO/DATE
91437540 10.04.2019

MAKE
HYUNDAI

JOB NO.
305284155

MODEL
i-40

ODOMETER READING

DATE OF REG
11.01.2017

DATE/TIME IN
03.04.2019 13:55

CHASSIS CODE
KMHLB41UMHJ098227

Description : 3P 03.04.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0600	140VC MIRROR ASSY-O/S REAR VIEW LH	1	670.00	20.00	536.00
0002	28-01-0103-0003	(140)FRONT DOOR LOGO SONATA CTPI,	1	75.00	0.00	75.00
SUB-TOTAL:			:			611.00

JOB NATURE

0001	PB	PANEL BEATING		200.00		200.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
SUB-TOTAL:			:			420.00

VEHICLE TAKEN ON TOADOWNABLE PRE-CONDITIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR LOSS OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DAMAGED AND REPAIRS ARE COVERED FROM CUSTOMERS. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTION IN WRITING TO THE COMPANY OF ANY CORRELATIONS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON PRINCIPAL OR ANY BALANCE DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. WHEN SO DUE FROM THE PAYMENT FOR THE PERIOD OF DEFULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91437540	1,103.17	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA4519U

MAKE
HYUNDAI

MILEAGE
1-40

DATE OF REG
11.01.2017

CHASSIS CODE
KMH1B41UMHU098227

INV. NO/DATE
91437540 10.04.2019

JOB NO.
305284155

OILMETER READING

DATE/TIME IN
03.04.2019 13:55

Items total		1,031.00
Add GST @	7.000 %	72.17
Invoice amount		1,103.17

Issued by : KATHERINE TAN 10.04.2019 17:11:42

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

I/WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PREJUDICES BELONGING TO CUSTOMERS AND VEHICLES ARE DELIVERED AND RETURNED AS GIVEN. THIS COMPANY WILL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS PROVIDE SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST ON THE OVER PAYMENT WILL BE CHARGED @ 6% A DAY (1% DAY RATE IN PREVIOUS OR NEW MARCH) TO THE WHO COMING TO THE COMPANY BY TELEPHONE AND NOT HAD BY THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DELIVERY OF THE PERIOD OF DEFECT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91437540	1,103.17	

Our Ref: CT19040072

Date: 10 April 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/04/2019 @ 11:40 hrs
ALONG YISHUN AVE 5 JUNCTION OF YISHUN RING RD.
INVOLVING YQ9696Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4519U** (the "Taxi"). The Taxi was hired to **SOONG KWOK HING IC NO S0021580E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHA4519U , YQ9696Y
YISHUN AVE 5 JUNCTION OF YISHUN RING RD.

ON 03-Apr-19 11:40

I / We

SOONG KWOK HING

(Hirer) NRIC No.: S0021580E

and/or

(Relief) NRIC No.:

Taxi Number

SHA4519U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Apr-2019

Name of Hirer

SOONG KWOK HING

Hirer NRIC

S0021580E

Signature :



Address

329 WOODLANDS STREET 32 #01-87
730329

Contact No.

93665772

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YQ9696Y	03 Apr 2019 / 11:40:00	Successful	ED4	EQ INSURANCE COMPANY LTD

[Previous](#)

OK

SUA 4819 4

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 2 March 2020 7:25 PM
To: Joel Goh
Subject: RE: YOUR REF: YQ 9696Y (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y (OI) & SHA 4519U (TP) ON 03/04/2019 ***
Attachments: LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; REJECTION EMAIL TO TP.pdf

Dear Joel,

We will proceed to submit wp and close off the case as survey has been done.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, 19 August 2019 5:37 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: YOUR REF: YQ 9696Y (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y (OI) & SHA 4519U (TP) ON 03/04/2019 ***

Dear Cecilia

We do not agree on 50-50.

Based on third party's video footage, our insured was seen moving straight within his own lane.

Although insured's vehicle could be seen slightly to the right of the lane, we maintain our view that insured was travelling straight within his own lane

Please proceed to reject third party's claim.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 20 August 2019 2:19 PM
To: 'Jim Wong See Pah'
Subject: RE: YOUR REF: SHA 4519U (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Your Ref: **T0419/SHA4519U/JW**
Our Ref: CC3/EQI19006035/K1gb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING YQ 9696Y(EQ) & SHA 4519U ON 03/04/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Base on the video, it can be seen that your client has slightly move towards to Our Insured's lane causing the collision.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]
Sent: Monday, 19 August 2019 3:20 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: YOUR REF: SHA 4519U (OUR REF: CC3/EQI19006035/K1gb3) *** ACCIDENT INVOLVING YQ 9696Y & SHA 4519U ON 03/04/2019 ***

Dear Ms Chong

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19006035/K1ga3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 06-03-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YQ 9696Y	Veh. Inspected	SHA 4519U
Policy No.	DMCPHQ18-003902	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/04/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KMHLB41UMHU098227	Colour	BLUE
Odometer	318395	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	DAVANTI	6 mm
L/H Front Tyre	205/60 R16	DAVANTI	6 mm
R/H Rear Tyre	205/60 R16	DAVANTI	6 mm
L/H Rear Tyre	205/60 R16	DAVANTI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/04/2019	Inspection Date	04/04/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4519U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	544.50	-
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH)	SERVICEABLE	24.60	-
1	FRONT DOOR MIRROR ASSY (LH)	BROKEN	670.00	670.00
1	FRONT WHEEL HUB CAP (LH)	SERVICEABLE	107.10	-
1	FRONT LH DOOR (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-273.72	-134.00
			1,094.88	536.00
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT DOOR COMFORT LOGO (LH) (SN)	NECESSARY	75.00	75.00
			75.00	75.00
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER AND FRONT LH DOOR .		400.00	200.00
	SPRAY PAINTING CHARGE.		800.00	200.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,360.00	420.00
	GRAND TOTAL		2,529.88	1,031.00
	RECOMMENDED COST OF REPAIRS			1,031.00

Report Ref No. CC3/EQ19006035/K1ga3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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