

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 29 July 2019 12:57 PM
To: 'Joel Goh'
Cc: Admin A
Subject: <SEEK MANDATE> Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD & DOCS.pdf

EQ ref : **DM19HO00957-JG**
LKK ref : CC6/EQI19006028/Upa3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING YM9731AJ(EQ-OI) / GX4798X(TP) / OTHERS ON 13/02/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**Jin Auto Services Pte Ltd**" at **\$11,625.00(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$15,513.78	\$ 8,025.00
2. Loss of Use (60days x \$70.00)**	\$ 4,200.00	\$ 3,600.00 (60days x \$60.00)
Total	\$19,713.78	<u>\$11,625.00</u>

** Third party vehicle was compounded at Traffic Police compound till 03/04/2019.
Surveyor recommended 10days for repair.

Date:	Remark:	Days:
13/02/2019 (Wednesday)	Date of Accident	49days
03/04/2019 (Wednesday)	Notice for vehicle collection from traffic police	
04/04/2019 (Thursday)	Date of Inspection	1 day
		10 repair days
		<u>60 days</u>

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 June 2019 9:36 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 25 April 2019 11:21 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Asher

Attached the GIA report for the first vehicle, GBD5541C.

Based on the accident report photos for the accident on 09/07/2018, the damage to the front of GBD5541C is pre-existing damage and thus we are of the view that there was no contact between GBD5541C and the Malaysian motorcyclist.

Please proceed to treat this accident as a 3 vehicle chain collision and proceed direct settlement for GX4798X.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, April 16, 2019 12:29 PM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Hi Joel,

We refer to the above matter.

Third party reported 5 vehicle chain collision they was the 4th vehicle and 2nd is a foreign vehicle.

Insured reported 3 vehicle chain collision they was the last vehicle.

Third party repairer inform that the first vehilce of this chain collision also reported 5 vehicle chain collided and the 2nd vehicle driver have pass away.

Please advise and confirmed if we can still process with direct settlement as no BOLA applied.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 15 April 2019 10:37 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, April 15, 2019 9:04 AM
To: Joel Goh
Cc: Asher Sng (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 5 April, 2019 2:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 4, 2019 8:05 PM

To: EQI PRS

Cc: Asher Sng (LKKAuto); CS A Team; Admin A; Janet Tan; Joel Goh

Subject: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Jin Auto Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)