



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/09/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YM 9731A	(Insd Veh)	Your Ref. No. : DM19HO00957-JG
	GX 4798X	(TP Veh)	Our Ref. No. : CC6/EQI19006028/Upa3s2
Date of Accident	13/2/2019		

Liability	100%	
Final Repair Cost	: \$ 8,025.00	(W/GST)
Loss of Use	: \$ 2,800.00	40 days
Rental (If any)	: \$	days
Others:	: \$	
	: \$	
	10,825.00	
Final Settlement Sum	: \$ 10,825.00	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	JIN AUTO SERVICES PTE LTD	: \$ 10,825.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

Jin Auto Services Pte Ltd

1/17/2017Singapore 539195

Tel:62898126 Fax :62870590

Business Registration No:200704370C GST Registration No:200704370C

Date: 3/6/2019

C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING GX4798X AND YM9731A ON 13/2/2019

We are instructed by the owner GX4798X to write ,negotiate and settle claim on their behalf for the above mentioned accident. we are now seeking the total amount of claim as follow:

Repair cost	S\$ 8025.00(with gst)
Loss of Use 60DAYS	S\$ 4200.00
Due to accident GX4798X	
Was compounded At TP compound till 3/4/19.	SS 12225.00 (Total)

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Thank you.

Yours faithfully

Jouis Seow
Email: jouis@jinauto.com.sg

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 21 May 2019 3:15 PM
To: NYO@WSHC.COM.SG
Subject: ACCIDENT INVOLVING YM 9731A AND GX 4798X ON 13/02/2019

Our Ref: CC6/EQI19006028/Uea3

21 MAY 2019

WAN SHENG HAO CONSTRUCTION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YM 9731A AND GX 4798X ON 13/02/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORITY

To: Jin Auto Services Pte Ltd
Block 14 Defu Lane 10
#01-410/412
Singapore 539195

Dear Sir

ACCIDENT INVOLVING VEHICLE GX4798 X AND YM9731A (EQ) ON13/02/2019

I/We, the owner of vehicle no GX4798 X hereby instruct and authorise you to commence repairs to the said vehicle.

I/We, hereby appoint you recover my damages sustained in the above accident.

Please recover the following:

1. Cost of repairs
2. Rental/Loss of Use

You may proceed to apply to the relevant authorities for all necessary reports/documents to enable you to process my claim.. The entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

Yours faithfully



A handwritten signature in black ink, appearing to be "Lim Chin Boon".

Name:
NRIC NO:

Lim Chin Boon
Managing Director
Clean Solutions Pte Ltd



Our Ref : TP/IP/08411/2019
Date : 3 April 2019

Muhammad Amin Bin Abdullah
(By Hand)

Dear Sir / Madam,

**CASE OF FATAL ROAD TRAFFIC ACCIDENT ALONG BUKIT TIMAH EXPRESSWAY TOWARDS
WOODLANDS CHECKPOINT NEAR LAMP POST 2.5 KM ON 13 FEBRUARY 2019 AT ABOUT
0813HRS**

NOTICE FOR VEHICLE (GX 4798 X) COLLECTION

Please collect the above vehicle which is registered under your name at **Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942** within 30 working days from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **6280 7841**.
The collection hours are:

Day of week	Operational hours
Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected within 30 working days from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number **6547 6435** or via email at **Kamaliah_Kamis@spf.gov.sg**.

Yours faithfully,

KAMALIAH KAMIS
SENIOR INVESTIGATION OFFICER
TRAFFIC POLICE DEPARTMENT

A FORCE FOR THE NATION

Date in 3:40 pm
4/4/19.



**SINGAPORE
POLICE FORCE**

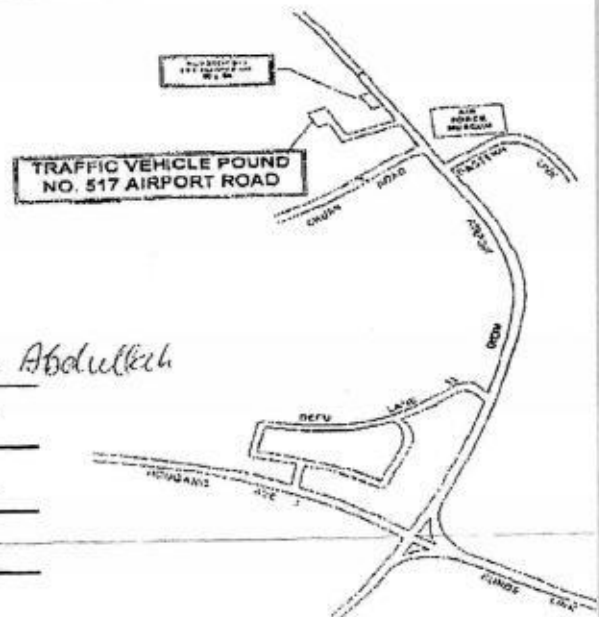
Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6246
www.police.gov.sg


Reference: TP/IP/08411/2019

ANNEX A: LETTER OF AUTHORISATION FOR VEHICLE COLLECTION

I, Muhammad Amin B. Abdulrah, of NRIC / FIN / Passport Number:
S041472015 hereby authorise _____ of NRIC / FIN /
Passport Number: _____ to collect my vehicle bearing registration number:
Gx4798x on my behalf from Traffic Police.

LOCATION MAP FOR TRAFFIC VEHICLE POUND




(Signature)

Name : Muhammad Amin B. Abdulrah
NRIC No. : S041472015
Contact Number : 83035932
Date : 3/4/2019

**Note: NRIC, FIN CARD OR PASSPORT MUST BE PRODUCED FOR VERIFICATION TOGETHER
WITH THE NOTICE FOR VEHICLE COLLECTION.**

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 29 August 2019 9:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019

Dear Hsiao Tong

My apologies for the oversight.
Please proceed to offer as follow:

	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,025.00
2. Loss of Use**	\$ 2,800.00 (40 days x \$70.00)
Total	\$ 10,825.00

Please start from 30 days for LOU.

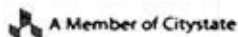
Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, August 28, 2019 4:46 PM
To: Joel Goh
Cc: Admin A
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019

Dear Joel,

We refer to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 29 July 2019 12:57 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE> Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019

EQ ref : **DM19HO00957-JG**

LKK ref : CC6/EQI19006028/Upa3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING YM9731AJ(EQ-OI) / GX4798X(TP) / OTHERS ON 13/02/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**Jin Auto Services Pte Ltd**" at **\$11,625.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$15,513.78	\$ 8,025.00
2. Loss of Use (60days x \$70.00)**	\$ 4,200.00	\$ 3,600.00 (60days x \$60.00)
Total	\$19,713.78	<u>\$11,625.00</u>

** Third party vehicle was compounded at Traffic Police compound till 03/04/2019.

Surveyor recommended 10days for repair.

Date:	Remark:	Days:
13/02/2019 (Wednesday)	Date of Accident	49days
03/04/2019 (Wednesday)	Notice for vehicle collection from traffic police	
04/04/2019 (Thursday)	Date of Inspection	1 day
		10 repair days
		<u>60 days</u>

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 June 2019 9:36 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/Upa3) on 13/02/2019

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 25 April 2019 11:21 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Asher

Attached the GIA report for the first vehicle, GBD5541C.

Based on the accident report photos for the accident on 09/07/2018, the damage to the front of GBD5541C is pre-existing damage and thus we are of the view that there was no contact between GBD5541C and the Malaysian motorcyclist.

Please proceed to treat this accident as a 3 vehicle chain collision and proceed direct settlement for GX4798X.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, April 16, 2019 12:29 PM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Hi Joel,

We refer to the above matter.

Third party reported 5 vehicle chain collision they was the 4th vehicle and 2nd is a foreign vehicle.

Insured reported 3 vehicle chain collision they was the last vehicle.

Third party repairer inform that the first vehicle of this chain collision also reported 5 vehicle chain collided and the 2nd vehicle driver have pass away.

Please advise and confirmed if we can still process with direct settlement as no BOLA applied.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Monday, 15 April 2019 10:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - DM19HO00957-JG) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims

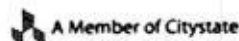


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, April 15, 2019 9:04 AM

To: Joel Goh

Cc: Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 5 April, 2019 2:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

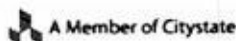
Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 4, 2019 8:05 PM

To: EQI PRS

Cc: Asher Sng (LKKAuto); CS A Team; Admin A; Janet Tan; Joel Goh

Subject: Direct Settlement - Accident Involving YM9731A (OI : EQI - TBA) AND GX4798X (TP : LKK REF - CC6/EQI19006028/ea3) on 13/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Jin Auto Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)