

NAME, TITLE, DIV.

REP CS/III 19006014/K1vd302

Serial Instruction

SAT/REV

Kalvin

ASSIGNMENT (Office)

Merimen

From (Person)

Jalitha Krishnan

III

Date/Time: 4/4/19 @ 2:53pm

Rating - Cost

Bill to

OD

LAWS / TP RES / OD RES / EVA / INV / MV / CS

To Insq

Vehicle No

SHB 4387C

Insured:

at Workshop no

comfort Delgro

Tel:

6214 8300

of

59 luyang Drive

Policy No

M489427

Claim No:

Sum Insured

Recover

78A

750

Make of Veh

(Client's Record)

D.O.A

3/4/2019

CA / (REV)

REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time

3:11pm @ 4/4/19

Person Contacted

Jumani

Vehicle

IN OUT

Date/Time

Action/Instruction ( ) Estimate

SHB 4387C - CC3/1M17022563 / K1vbs2

DoA: 20/1/17

5/4/19

Revert via merimen

5/4/19

Rec approved \$3909.43 from Jalitha by merimen

5/4/19

Informed Jumani c/A ex \$750 by email

Surveylor: Kolvin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 (OD) TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspected Vehicle No: \_\_\_\_\_  
 at Workshop no/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Vht: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAG Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB 437C Yr Regn: 6 Dec, 2018  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Toyota Progy cc 1700Colour: Blue A/C: Insured / Std / HI / NASp. Reading: 28864 T/Radio: Insured / Std / HI / NA

Eng/No: \_\_\_\_\_

C/No: 5TDK83FY403077631

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65 R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GS / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

R/Bal. 8 mmL/Bal. 8 mmD.O.A. 3/4/19

Rear

R/Bal. 8 mmL/Bal. 8 mmD.O.A. 4/4/19

Survey held at

CDHE (Loyang)

Des. of Damages: Frl / Rear / O/S / N/S / U/C / Roof/Top or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/4/19 Hand P/P \$ 3824.90 / 4 Pys. (Ref 4540-52, 549) M.

RECEIVED 14 APR 2019

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

11/4 - typist

Report Format:

merimen

Lump Sum / L.B.I. (\$)

3824.90Days Of Repair: 4Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

250

Transportation:

S + RS \$

Photos

Others

10

TOTAL

260

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Apr 2019 11:44 <a href="#">Sendback Est</a>	04 Apr 2019 12:01 <b>S\$8,303.40</b>	04 Apr 2019 14:53 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	ComfortDelGro Engineering Pte Ltd, Co. Reg. No.: 199506048W		
Vehicle Reg. No.:	SHB4387C	Date of Loss:	03/04/2019 00:00 - :59 [3 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	M489427 (Trade Plate) Coverage: 01/01/2017 - 31/12/2019
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/04/2019]		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 5 April 2019 4:39 PM  
**To:** 'Doris Lim Puay Noi'; Juman Bin Masudin  
**Cc:** Christine Tay Siew Hway; Calvin Ang (LKKAUTO); SUR  
**Subject:** RE: SHB4387C ACCIDENT ON 3/4/19

Dear Juman,

As instructed by our client, please proceed to repair **the insured vehicle SHB 4387C (Excess S750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Doris Lim Puay Noi <doris\_lim@cdgtaxi.com.sg>  
**Sent:** Friday, 5 April 2019 11:25 AM  
**To:** Juman Bin Masudin <jumanibm@cdge.com.sg>  
**Cc:** Christine Tay Siew Hway <christine\_tay@cdgtaxi.com.sg>; Calvin Ang (LKKAUTO) <kalvinang@lkkauto.com>  
**Subject:** Re: SHB4387C X SHB4437S ACCIDENT ON 3/4/19 (Trade plate)

Hi Juman

Regards  
Doris Lim  
Fleet Safety Department  
Comfort Transportation Pte Ltd / Citycab Pte Ltd  
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

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**From:** Doris Lim Puay Noi  
**Sent:** Friday, 5 April 2019 8:57:13 AM  
**To:** Jumani Bin Masudin  
**Cc:** Christine Tay Siew Hway; LKK-KALVIN  
**Subject:** Re: SHB4387C X SHB4437S ACCIDENT ON 3/4/19 (Trade plate)

Hi Jumani

Regards  
Doris Lim  
Fleet Safety Department  
Comfort Transportation Pte Ltd / Citycab Pte Ltd  
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

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**From:** Jumani Bin Masudin  
**Sent:** Thursday, 4 April 2019 3:18 PM  
**To:** Doris Lim Puay Noi  
**Cc:** Christine Tay Siew Hway; LKK-KALVIN  
**Subject:** Fw: SHB4387C X SHB4437S ACCIDENT ON 3/4/19 (Trade plate)

Hi Doris

Surveyor from LKK - Calvin requested for book value

Best Regards  
**Jumani Masudin**

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**From:** CDGE Taxi\_Accident  
**Sent:** Thursday, 4 April 2019 11:49 AM  
**To:** Lim Guo Ping  
**Cc:** Tan Pei Wei; Roger How Keen Meng; CDGE Loyang Crash Repair Admin 1; CDGE Loyang Crash Repair Admin 2; Juman Bin Masudin  
**Subject:** Fw: SHB4387C X SHB4437S ACCIDENT ON 3/4/19 (Trade plate)

Dear Guo Ping,

Pls advise on CTPL email.

Also send us a copy of the technician's letter of authorisation to drive.

Pls liaise with our MVA for uninsured losses (rental & loss of earnings) for the concerned drivers.

Thanks

S R Moorthy

Accident Reporting Centre

ComfortDelgro Engineering Pte Ltd

DID: 62148312 / 11

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**From:** Hannah Lim Mei Jiao  
**Sent:** Thursday, 4 April 2019 11:04 AM  
**To:** CDGE Taxi\_Accident  
**Cc:** Doris Lim Puay Noi; Christine Tay Siew Hway; Tan Pei Wei; Roger How Keen Meng; CDGE Loyang Crash Repair Admin 1; CDGE Loyang Crash Repair Admin 2; Juman Bin Masudin  
**Subject:** Re: SHB4387C X SHB4437S ACCIDENT ON 3/4/19 (Trade plate)

Dear All

SHB4387C is driven by the staff of Braddell under Trade plate therefore pls assist to handle Hirer SHB4387C on his losses (downtime & LOI).

Regards  
Hannah Lim  
Fleet Safety Department  
Comfort Transportation Pte Ltd/Citycab Pte Ltd  
Hotline: 6550 8768 / DID: 6550 8570 / Fax : 6453 0491

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**From:** CDGE Taxi\_Accident  
**Sent:** Thursday, 4 April 2019 10:46 AM  
**To:** Hannah Lim Mei Jiao  
**Cc:** Doris Lim Puay Noi; Christine Tay Siew Hway; Tan Pei Wei; Roger How Keen Meng; CDGE Loyang Crash Repair Admin 1; CDGE Loyang Crash Repair Admin 2; Jumani Bin Masudin  
**Subject:** SHB4387C X SHB4437S ACCIDENT ON 3/4/19

Dear Hannah,

This is to inform that the a bove mentioned taxis taxis were involved in an accident within the premises of Braddell Workshop.

Attached is the report with our policy certificate (Comprehensive - Internal Risks) for your necessary action.

Thanks

S R Moorthy

Note: For further clarifications, please liaise with our Cat Por as I will be on leave from tomorrow to 8/4/19.

Accident Reporting Centre

ComfortDelgro Engineering Pte Ltd

DID: 62148312 / 11

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**From:** ApeosPort-III C4400 <xerox@comfortdelgro.com.sg>

**Sent:** Thursday, 4 April 2019 10:41 AM

**To:** CDGE Taxi\_Accident

**Subject:** Scan Data from FX-95A5D4

Number of Images: 4

Attachment File Type: PDF

Device Name: ApeosPort-III C4400

Device Location:

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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## View Received Message

This mail is associated with :

**SHB4387C**

OD

ComfortDelGro Engineering Pte Ltd

Apr 3 2019 12:00AM

[ComfortDelGro Engineering Pte Ltd]

ComfortDelGro Engineering Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 05/04/2019 16:31 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$3909.43) - SHB4387C - Claim Handler: Lalitha Krishnan

Approved:3909.43.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	India International Insurance Pte Ltd 64 Cecil Street #04-00 IOB Building Singapore 049711	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn:	Lalitha Krishnan	Date:	05 Apr 2019
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**Preliminary Advice**

Vehicle No	: SHB4387C	Accident Date	: 03/04/2019
Make	: TOYOTA PRIUS	Policy No.	: M469427
Assignment Date	: 04/04/2019	Excess	: S\$0.00
Date of Inspection	: 04/04/2019	Est. Duration of Repair	: 4.00
Inspection At	: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG) 59 LOYANG DRIVE SINGAPORE 508969		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,365.42
Revised Amount	:S\$	3,523.78
Check Items (Estimated)	:S\$	385.65
Total	:S\$	3,909.43

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Book Value	:S\$	73,987.00
COE / PARF Rebate	:S\$	28,330.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,657.00

**Remarks**

☒ ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☐ ( ) Other comments :

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	3821R
<b>Vehicle Details</b>	
Vehicle No.:	SHB4387C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	05 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS 5DR HATCHBACK (AUTO)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	2ZR2B82933
Chassis No.:	JTDKB3FU403077631
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	06 Dec 2018
First Registration Date:	06 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$14,247.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Dec 2026
PARF Rebate Amount:	\$10,685.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	05 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$22,057.00
COE Rebate Amount:	\$17,645.00
<b>Total Rebate Amount:</b>	<b>\$28,330.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 05 Apr 2019

OK



<b>IDAC</b>	<b>HOTLINE</b>
STA Inspection	65556888
VICOM Assessment Centre	1800-2255822

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1980 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1999 (MALAYSIA)

This certificate is not transferable to a new owner of the vehicle. If for any reason the Insurance is terminated during its currency, the Certificate must be returned to the Insurer, or if the Certificate has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the legislation relating to compulsory insurance.

The Certificate must be returned if the Insurance is suspended during its currency.

Agency Code: **10827SE**

**Comprehensive (Internal Risks)**

Excess for Insured's Employees: **S\$750/- Sect. 1**

Excess for Authorized Drivers: **S\$1000/- Sect 1**

Young & Inexperienced Drivers Excess: **additional S\$2000/- Sect. 1 for age < 21 years &/or the holder of a provisional driving licence**

**CERTIFICATE NO.**

**M489427**

1. **Index Mark and Trade Registration Plate Number**

Description of vehicles.

Any Motor Vehicle the property of the Policyholder or in his/her custody or control.  
All Steam-driven Vehicles are excluded.

**Any Authorised Driver**

2. **Name of Policy Holder**

**ComfortDelgro Engineering Pte Ltd**

3. **Effective date of the commencement of Insurance for the purposes of the Act**

**01<sup>st</sup> January 2017**

4. **Date of Expiry of Insurance**

**31<sup>st</sup> December 2019**

5. **Persons or Classes of Persons entitled to drive\***

Any person provided he is in the Policyholder's employ and is driving on their order or with their permission.  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle

6. **Limitations as to use\***

Use only for Motor Trade purposes.

The Policy does not cover use for hire or reward racing pace-making reliability trial or speed-testing

N.B. Use solely for "Breakdown" purposes is not deemed to be use for hire or reward

\*Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Date of Issue: **RL/27.12.2016**

for India International Insurance Pte. Ltd.  
(APPROVED INSURERS)

M.Z. '9C

MOTOR TRADE PLATE

*Authorized Signatory*

### IMPORTANT NOTICE

Policyholders are hereby warned that under the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189), it shall be unlawful for any person to use or to cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act

Policyholders are further warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189)

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner they will endorse the policy accordingly and will issue a new Certificate of Insurance in the new owner's name.

IN THE EVENT OF AN ACCIDENT, THE POLICYHOLDER MUST REPORT IT IMMEDIATELY TO THE COMPANY. FAILURE TO DO SO WILL RESULT IN UNDERWRITERS DECLINING LIABILITY

Agent (Insurer Name): **ComfortDelgro Ins Brokers**

**INDIA INTERNATIONAL INSURANCE PTE LTD**

GOV. REG. NO. 17P/000001

14, CROSS STREET, 400001 SINGAPORE (FOR BUILDING SINGAPORE OFFICE) TEL: 3347 5300 FAX: 3354 4774 E-MAIL: info@indiainternational.com.sg

POSTAL ADDRESS: ROBINSON ROAD P.O. BOX NO. 736 SINGAPORE 900076

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/04/2019 09:58
Date Of Accident	03/04/2019 11:45
Exact Location Of Accident	BRADDELL WORKSHOP - CDGE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB4387C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	M489427
Cover Note Number	

### Driver

Name of Driver	WANG ZHIHAN
NRIC No	G8404410K
Date Of Birth	13/11/1986
Occupation	OUTDOOR
Date Of Driving Pass	01/01/2018
Driving Experience	1 YEAR AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81832098
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	205 BRADDELL RD
Postcode	579701
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SEE ATTACH.(REVERSING)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB4437S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	LEFT FRT
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3/4/19 at about 1145hrs while I Veh A reversed from the parked lot, collided with the Veh B that was passing by along the driveway.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION P/S  
CO REG NO 1883C-21R

Policyholder's Signature  
Date & Time:

Wang zhi hen  
Driver's Signature  
If driver is not the policyholder:

R Moorthy  
CSO  
3/4/19  
Reporting Centre Personnel's Signature  
Name:



**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

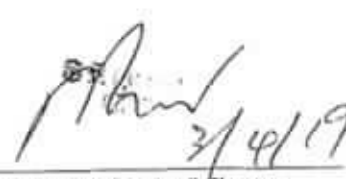
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION  
CO. REG. NO. 19930121R

Policyholder's Signature  
Date & Time:

Wang zhi han  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SPARK  
ENGINEERING

COMFORT DELCRO

275 Braddell Road Singapore 119071  
Tel: 6553 1111 Fax: 6553 1112  
275 Braddell Road Singapore 119071  
Tel: 6553 1111 Fax: 6553 1112  
275 Braddell Road Singapore 119071  
Tel: 6553 1111 Fax: 6553 1112  
275 Braddell Road Singapore 119071  
Tel: 6553 1111 Fax: 6553 1112

6553 1111  
SPARK Assist  
Recovery - Towing - Accident



## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

### b Requisition

Date: 03-04-19 Time Received: 1415

☐ New ☐ SPARK Kakis

Name of Customer: Mr Aw

Contact No.: 63837069

Vehicle No.: SHB4387C

Make/Model/Colour: Prius

Email:

Location: 205 Braddell Comfort

#### 1. Preferred Workshop:

☐ Braddell ☒ Loyang  
☐ Sin Ming ☐ Sungai Kadut  
☐ Senoko ☐ Komoco (UBI / Leng Kee)  
☐ Others:

#### 3. Vehicle Type:

☐ Private  
☒ Taxi (CTPL/CCPL)  
☐ Fleet  
☐ STK (Boon Lay)

#### 4. Type of Towing:

☒ Normal Tow  
☐ King Dolly  
☐ Flat Bed  
☐ Crane-up

#### 5. Nature of Service:

☐ Jumpstart  
☐ Recovery  
☐ Change Tyre / Battery

#### 6. Parts Replaced/Remarks:

#### 8. Vehicle Tow - In Workshop:

☐ Smoky Exhaust ☐ Wheel Jammed  
☐ Overheating ☐ Steering Faulty  
☐ Brake Faulty ☐ Alternator Faulty  
☐ Starting Problem ☐ Loss Power  
☒ Accident ☐ Engine Stalled  
☐ Return Taxi

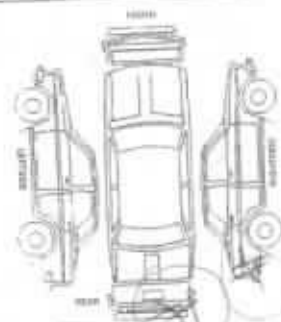
#### 10. Odometer Reading:

Fuel Level:

F 1/4 1/2 3/4 E

#### 11. Radio / CD Player

☐ OK  
☐ Faulty  
☐ Not tested



# : Cracked X : Dented  
/ : Scratched O : Missing

Signature of Customer

### Job Attended

12. Tow Truck / Recovery Van: ☐ VRS ☒ QA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS

Name of Driver:

Vehicle No.:

Time Dispatch:

Time of Arrival:

Time Completed:

Jaden NG  
GBE2073B  
1415  
1445  
1515

### Cash Invoice Details (if applicable)

13. Cash Invoice No.:

### Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupon cash cards, spectacles, pen, etc.  
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.  
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

03-04-19  
Date

1445  
Time

Signature of Customer

### 14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

WORKSHOP C

## ComfortDelGro Engineering Pte Ltd (Co Reg No: 199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

INSURER: India International Insurance Pte Ltd (HQ)

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	M489427	Date of Loss:	03/04/2019
Vehicle Reg. No.:	SHB4387C	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	COMFORTDELGRO ENGINEERING PTE LTD / COMFORTDELGRO ENGINEERING PTE LTD		
Make/Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Vehicle Reg. Date:	06/12/2018
Vehicle Colour:	BLUE		
Engine No:	2ZR2B82933	Chassis No:	JTDKB3FU403077631
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	5		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
Parts	6,363.40
Miscellaneous Items	10.00
Labour	1,930.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	8,303.40
+ GST 7.00% (S\$)	581.24
Nett Amount (S\$)	8,884.64

This claim is handled by: JUMANI BIN MASUDIN

8365.43

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 04 Apr 2019)  
**Parts:** 144      TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** ComfortDelGro Engineering Pte Ltd/SHB4387C/04/04/2019 12:01  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR TRUNK LID COVER <i>X apu</i>	25.00	0.00	*1,126.60 FL
2	1		*REAR TRUNK LID GLASS (BLACK COLOR) <i>X ac</i>	25.00	0.00	*733.50 FL
3	1		*REAR TRUNK LID - GARNISH ASSY <i>- cr</i>	25.00	0.00	*889.70 FL
4	1		*REAR TRUNK LID LOGO (PRIUS) <i>- nec</i>	25.00	0.00	*52.90 FL
5	1		*REAR TRUNK LID LOGO (HYBRID) <i>- ac</i>	25.00	0.00	*52.90 FL
6	1		*REAR TRUNK LID LOGO (TOYOTA STAR) <i>- ac</i>	25.00	0.00	*47.00 FL
7	1		*REAR BUMPER ASSY <i>- Ref</i>	25.00	0.00	*458.60 FL
8	1		*REAR BUMPER RE-INFORCEMENT <i>2 Bar</i>	25.00	0.00	*318.80 FL
9	1		*REAR BUMPER UNDER COVER <i>- cr</i>	25.00	0.00	*552.60 FL
10	1		*RERAR BUMPER SIDE RETAINER <i>X su</i>	25.00	0.00	*112.70 FL
11	10		*RERAR BUMPER CLIPS <i>- ac</i>	25.00	0.00	*22.00 FL
12	1		*TAILLAMP ASSY RH - UPPER <i>X su</i>	25.00	0.00	*557.90 FL
13	1		*TAILLAMP ASSY RH - LOWER <i>- cr</i>	25.00	0.00	*548.40 FL
14	1		*REAR END PANEL <i>X rep</i>	25.00	0.00	*602.10 FL
15	1		*REAR END PANEL GARNISH <i>X su</i>	25.00	0.00	*121.60 FL
16	1		*REAR WINDSCREEN GLASS WITH MOULDING <i>X su</i>	25.00	0.00	*1,778.30 FL
17	1		*REAR NO.PLATE WITH TRIM COVER <i>X su</i>	0.00	0.00	*100.00 F
18	1		*REAR TRUNK LID APPS STICKER <i>- ac</i>	0.00	0.00	*40.00 F
19	1		*REAR TRUNK LID COMFORT & TEL.NO STICKER <i>- ac</i>	0.00	0.00	*60.00 F
20	1		*REVERSE SENSOR <i>- shu</i>	0.00	0.00	*135.70 F
21	2		*REAR WINDSCREEN SEALANT <i>X su</i>	0.00	0.00	*46.00 F

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	8,357.30
- List Item Discount on L Items (S\$)	1,993.90
<b>Total Parts (S\$)</b>	<b>6,363.40</b>

ComfortDelGro Engineering Pte Ltd/SHB4387C/04/04/2019 12:01. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00 ✓
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	<del>800.00</del> 600
2	SPRAYPAINT	New	<del>900.00</del> 600
3	WIRING	New	<del>30.00</del> 20
4	TUFF KOTE	New	<del>60.00</del> 30
5	REMOVE/REFIX REVERSE SENSOR	New	<del>80.00</del> 30
6	TOWING	New	60.00 ✓
Gross Labour Cost (S\$)			1,930.00

ComfortDelGro Engineering Pte Ltd/SHB4387C/04/04/2019 12:01. Not valid without Reference section.  
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< END OF ESTIMATES >

Not Addressed  
To Repairer  
Kalin (Lucky)  
4/4/19 1530hr  
4 Days  
P/P  
Before Paint photo  
Book value

Excess - A/T  
\$750



## ComfortDelGro Engineering Pte Ltd (Co.Reg.No.199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

## (SUPPLEMENTARY)

INSURER: India International Insurance Pte Ltd (HQ)

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	M489427	Date of Loss:	03/04/2019
Vehicle Reg. No.:	SHB4387C	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	COMFORTDELGRO ENGINEERING PTE LTD / COMFORTDELGRO ENGINEERING PTE LTD		

Make/Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Vehicle Reg. Date:	06/12/2018
Vehicle Colour:	BLUE	Chassis No:	JTDKB3FU403077631
Engine No:	2ZR2B82933		
Odometer:	0 KM		

Paint Type:  
List Item Discount: 25.00 %  
Total Loss? NO  
Est. Duration of Repair (day) 5

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

COST OF CLAIMS	Amount
Parts	62.02
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>62.02</b>
<b>+ GST 7.00% (S\$)</b>	<b>4.34</b>
<b>Nett Amount (S\$)</b>	<b>66.36</b>
<b>+ Previous Estimates (S\$)</b>	<b>8,884.64</b>
<b>Claim Total (S\$)</b>	<b>8,951.00</b>

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 05 Apr 2019)**Parts:** 144      TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHB4387C/05/04/2019 12:05**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER TOWING COVER	25.00	0.00	*82.70 FL
						<b>Sub Total (S\$)</b>
						<b>82.70</b>
						<b>- List Item Discount on L Items (S\$)</b>
						<b>20.68</b>
						<b>Total Parts (S\$)</b>
						<b>62.02</b>

F=Franchise part, L=ListItemDisc.

ComfortDelGro Engineering Pte Ltd/SHB4387C/05/04/2019 12:05. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

There are no labour items selected.

ComfortDelGro Engineering Pte Ltd/SHB4387C/05/04/2019 12:05. Not valid without Reference section.  
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< END OF ESTIMATES >



[Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Company  
Owner ID: 3821R

### Vehicle Details

Vehicle No.: SHB4387C  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 05 Apr 2019  
Vehicle Make: TOYOTA  
Vehicle Model: PRIUS SDR HATCHBACK (AUTO)  
Primary Colour: Blue  
Manufacturing Year: 2018  
Engine No.: 2ZR2B82933  
Chassis No.: JTDKB3FU403077631  
Maximum Power Output: 90.0 kW (120 bhp)  
Open Market Value: \$26,605.00  
Original Registration Date: 06 Dec 2018  
First Registration Date: 06 Dec 2018  
Transfer Count: 0  
Actual ARF Paid: \$14,247.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 05 Dec 2026  
PARF Rebate Amount: \$10,685.00

### Intended COE Rebate Details

COE Expiry Date: 05 Dec 2026  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 8  
PQP Paid: \$22,057.00  
COE Rebate Amount: \$17,645.00  
**Total Rebate Amount: \$28,330.00**

### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 05 Apr 2019

OK

Qs.Code : CTEL  
 License Pl.No : SBH4387C  
 Old Asset No :  
 Veh.Model : Toyota Prius Hybrid  
 Reg.Date : 06.12.2018  
 Cap.Date : 06.12.2018  
 Accident.Date : 03.04.2019  
 Veh.Age : 004

Asset No.	SA No	Sal	Dep	Mchs	Per	Mth	Dep	Bal	Dep	Value	Asset Description 1	Cost	Op	Acc	Dep	Cur	Year	Dep	Accum	Dep	Net	Book	Value	Scrap Value/Estimated P&F Return
10037945	0	086				376.51		32,379.86			SBH4387C TTH 06.12.2018 BASIC CUST W AIRCON	33,886.48	376.51				1,129.52		1,506.03				32,380.45	1.00
10037945	1	086				59.12		5,084.32			SBH4387C TTH 06.12.2018 INSURANCE DUTY 20X09926605	5,321.00	59.12				177.37		236.49				5,084.51	0.00
10037945	2	086				63.32		5,445.52			SBH4387C TTH 06.12.2018 AUP XNOM26605-CNS215K	14,247.00	63.32				189.97		253.29				13,993.71	8,548.00
10037945	3	086				245.00		21,076.88			SBH4387C TTH 06.12.2018 CSE 804	22,057.00	245.00				735.23		960.31				21,076.69	0.00
10037945	4	002				0.00		0.00			SBH4387C TTH 06.12.2018 CSE TOP UP	0.00	0.00				0.00		0.00				0.00	0.00
10037945	5	086				0.00		0.00			SBH4387C TTH 06.12.2018 AIR CONDITIONER	0.00	0.00				0.00		0.00				0.00	0.00
10037945	6	086				0.00		0.00			SBH4387C TTH 06.12.2018 PRINTER DIGITAL THERMAL	0.00	0.00				0.00		0.00				0.00	0.00
10037945	7	086				0.00		0.00			SBH4387C TTH 06.12.2018 TAXIPSTER CHITAX F1	0.00	0.00				0.00		0.00				0.00	0.00
10037945	8	086				2.44		209.84			SBH4387C TTH 06.12.2018 VEN REG FEE	220.00	2.44				7.33		9.77				210.23	0.00
						746.47		64,196.42				75,731.48	746.47				2,239.42		2,985.89				72,745.59	
COE																								
Vehicle																								
						245.00		21,076.88			Vehicle : Without T/N & COE	33,674.48	245.00				1,504.19		2,005.58				31,668.90	
						301.39		43,119.54			Vehicle : Without T/N, With COE	75,731.48	746.47				2,239.42		2,985.89				72,745.59	
						746.47		64,196.42			Taximeter	0.00	0.00				0.00		0.00				0.00	

SHB 4387C

$$\text{cost tax} = 75731.48$$

$$\text{ARF 758} = 19953.75$$

$$\begin{aligned}\text{Repayment} &= 75731.48 - 19953.75 \times 96 \\ &= 581.01 \times 9\end{aligned}$$

$$\begin{aligned}\text{Balance} &= (581.01 \times 93) + 19953.75 \\ &= 73987.68\end{aligned}$$

$$73987.68 - 28330 = \$45657.68$$

581.01

**COMFORTDELGRO  
ENGINEERING**Our Job Ref No 305284184Date : 10/04/19ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156**FINALIZATION FORM**To : LKK

Fax :

Attn : KALVIN: SHB4387CDate of Accident : 03/04/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: INDIA — TRADE PLATE  
###
2. The finalized amount shall be:
- |  |     |                   |
|--|-----|-------------------|
| (a) Spare Parts after List discount                  |     | <u>\$2,504.90</u> |
| (b) Labour Charges                                   | ### | <u>\$1,320.00</u> |
| Total for Part-By-Part Repair Cost                   |     | <u>\$3,824.90</u> |
| (c) Lumpsum Repair (if applicable)                   |     |                   |
| Total for Lumpsum repair cost after Less: <u>20%</u> |     |                   |
| Final Lumpsum Repair cost                            |     |                   |

3. Estimated normal period for repairs:
- 4
- working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and  
finalized amountSignature : Name : JUMANITel : 8214 8315Fax : 65468156Signature : Name : KalvinDate : 11/4/19**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 09.04.2019

Time: 10:13:11

Page: 1

CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305284184  
 REGN NO : SHB4387C  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 06.12.2018  
 DATE/TIME IN : 03.04.2019 15:26  
 ACCIDENT DATE : 03.04.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27
0002	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	47.00	25.00	35.25
0003	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67
0004	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67
0005	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1 N	30.00	2.50-	30.00
0006	28-01-0302-0006-A	PRIVC REAR BOOT 65521111	1 N	30.00	0.25	30.00
0007	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1 N	40.00	0.03-	40.00
0008	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0009	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0010	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0011	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50
0012	04-01-0302-2286-G	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0013	04-01-0302-0795-G	PRIG4 LENS AND BODY REAR	1	548.40	25.00	411.30

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 09.04.2019

Time: 10:13:11

Page: 2

CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305284184  
REGN NO : SHB4387C  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 06.12.2018  
DATE/TIME IN : 03.04.2019 15:26  
ACCIDENT DATE : 03.04.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

0014 09-01-0302-2005-A PRIG4 REVERSE SENSOR ASSY 1 N 135.70 2.50- 135.70

SUB-TOTAL : 2,504.88

## JOB NATURE

0000 PB PANEL BEATING 600.00

0001 SP SPRAYPAINT CHARGE 600.00

0002 17-01 CHECK ALL LIGHTING 20.00

0003 L REMOVE/REFIX REVERSE SENSOR 30.00

0004 23-01 TOWING FEE 60.00

SUB-TOTAL : 1,310.00

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 09.04.2019

Time: 10:13:11

Page: 3

CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305284184  
REGN NO : SHB4387C  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 06.12.2018  
DATE/TIME IN : 03.04.2019 15:26  
ACCIDENT DATE : 03.04.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,814.88

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Apr 2019 <a href="#">Sendback Est</a>	04 Apr 2019 12:01 <b>\$58,303.40</b>	04 Apr 2019 14:53 <a href="#">Edit Adj Rpt</a>	<b>\$53,824.90</b> <a href="#">Edit Estimates</a>	<b>\$53,824.90</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	05 Apr 2019 12:04	05 Apr 2019 12:05 <b>\$562.02</b>	05 Apr 2019 12:05			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

Insured:	ComfortDelGro Engineering Pte Ltd, Co. Reg. No.: 199506048W		
Vehicle Reg. No.:	SHB4387C	Date of Loss:	03/04/2019 00:00 - :59 [3 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / MC20192109	Policy/Cover Note No.:	M489427 (Trade Plate) Coverage: 01/01/2017 - 31/12/2019
		Excess:	\$5750.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 15/04/2019]		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- III\_SG (05/04/2019): Alert - Adj Mandate Approved (\$53909.43) - SHB4387C - Claim Handler: Lalitha Kri...

#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)




Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SHB4387C (MC20192109)  
 OD  
 ComfortDelGro Engineering Pte Ltd  
 Apr 3 2019 12:00AM  
 [ComfortDelGro Engineering Pte Ltd]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View <div>View in Browser</div>			
Assessment Reports							1 per page		<div></div>	<div></div>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print					
1	04/04/19 12:01	Repairer Estimates		<div></div> Load HTM						
2	05/04/19 12:05	Repairer Estimates Suppl. #1		<div></div> Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	05/04/19 14:43	Adjuster Immediate Advice		<div></div> Load HTM						
Photos/Images							3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
2	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
3	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
4	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
5	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
6	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
7	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
8	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
9	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
10	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
11	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
12	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
13	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
14	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
15	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
16	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
17	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
18	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
19	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
20	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
21	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
22	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
23	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
24	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
25	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
26	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
27	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
28	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
29	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
30	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
31	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					
32	04/04/19 17:22	General View		<div></div> Load JPG	<div></div>					

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
33	04/04/19 17:22	General View		Load JPG	<input checked="" type="checkbox"/>
34	09/04/19 09:30	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	09/04/19 09:30	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	09/04/19 09:30	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	09/04/19 09:30	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	09/04/19 09:30	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	09/04/19 09:31	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	09/04/19 09:31	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	09/04/19 09:31	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
1	04/04/19 12:02	E-filed GIA report		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	04/04/19 14:47	Singapore Accident Statement		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

India International Insurance Pte Ltd  
64 Cecil Street, #04-00 IOB Building  
Singapore 049711

Our File No: CS/III19006014/K1VD3E2

Date: 23/04/2019

### REFERENCE

Insured/Claimant: ComfortDelGro Engineering Pte Ltd  
Date of Loss: 03/04/2019

Policy No: M489427  
Nature of Claim: OD Claim No: MC20192109

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB4387C**  
Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)  
Reg. Date: 06/12/2018 (Man. Year: 2018)  
Colour: Blue  
Engine Capacity: 1798 cc  
Market Value/New Car Price: N/A  
Sum Insured (\$\$): **Market Value/New Car Price**

Engine No: 2ZR2B82933  
Chassis No: JTDKB3FU403077631  
Odometer: 28864 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
Front Left Side: Goodyear 8 mm Rear Left Side: Goodyear 8 mm  
Front Right Side: Goodyear 8 mm Rear Right Side: Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,425.42	2,504.90	3,920.52	61.02
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,930.00	1,310.00	620.00	32.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>8,365.42</b>	<b>3,824.90</b>	<b>4,540.52</b>	<b>54.28</b>
- Excess (\$\$)	0.00	750.00	-750.00	
(\$\$)	8,365.42	3,074.90	5,290.52	63.24
+ GST 7.00/7.00% (\$\$)	585.58	215.24	370.34	63.24
<b>Nett Amount (\$\$)</b>	<b>8,951.00</b>	<b>3,290.14</b>	<b>5,660.86</b>	<b>63.24</b>

### INSPECTION

Date of Assignment: 04/04/2019 Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)  
Date Inspected: 04/04/2019 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)  
59 Loyang Drive  
Singapore 508969  
Estimated Period of Repair: 4.0 days

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**Adjuster:** KALVIN ANG WEI KUN**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

BOOK VALUE : 73,987.00

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2019)
<b>Parts:</b>	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB4387C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID COVER	Repair	1,126.60 FL	*- FL
2	1		*REAR TRUNK LID GLASS (BLACK COLOR)	Serviceable	733.50 FL	*- FL
3	1		*REAR TRUNK LID - GARNISH ASSY	Cracked	889.70 FL	*889.70 FL
4	1		*REAR TRUNK LID LOGO (PRIUS)	Necessary	52.90 FL	*52.90 FL
5	1		*REAR TRUNK LID LOGO (HYBRID)	Necessary	52.90 FL	*52.90 FL
6	1		*REAR TRUNK LID LOGO (TOYOTA STAR)	Necessary	47.00 FL	*47.00 FL
7	1		*REAR BUMPER ASSY	Deformed	458.60 FL	*458.60 FL
8	1		*REAR BUMPER RE-INFORCEMENT	Bent	318.80 FL	*318.80 FL
9	1		*REAR BUMPER UNDER COVER	Cracked	552.60 FL	*552.60 FL
10	1		*REAR BUMPER SIDE RETAINER	Serviceable	112.70 FL	*- FL
11	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
12	1		*TAILLAMP ASSY RH - UPPER	Serviceable	557.90 FL	*- FL
13	1		*TAILLAMP ASSY RH - LOWER	Cracked	548.40 FL	*548.40 FL
14	1		*REAR END PANEL	Repair	602.10 FL	*- FL
15	1		*REAR END PANEL GARNISH	Serviceable	121.60 FL	*- FL
16	1		*REAR WINDSCREEN GLASS WITH MOULDING	Serviceable	1,778.30 FL	*- FL
17	1		*REAR NO.PLATE WITH TRIM COVER	Serviceable	100.00 F	*- F
18	1		*REAR TRUNK LID APPS STICKER	Necessary	40.00 F	*40.00 F
19	1		*REAR TRUNK LID COMFORT & TEL.NO STICKER	Necessary	60.00 F	*60.00 F
20	1		*REVERSE SENSOR	Shorted	135.70 F	*135.70 F
21	2		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 F	*- F
<b>Supplementary #1</b>						
22	1		*REAR BUMPER TOWING COVER	Missing	82.70 FL	*82.70 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) **8,440.00** **3,261.30**  
 - List Item Discount on L Items 25.00/25.00% (S\$) **2,014.58** **756.40**

**Total Parts (S\$) 6,425.42 2,504.90**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	800.00	600.00
2	SPRAYPAINT	New	900.00	600.00
3	WIRING	New	30.00	20.00
4	TUFF KOTE	New	60.00	0.00
5	REMOVE/REFIX REVERSE SENSOR	New	80.00	30.00
6	TOWING	New	60.00	60.00
Gross Labour Cost (S\$)			1,930.00	1,310.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;