

1/20/2019

INS. CASE OWNER:

CC 4AIG1900 6012, K 2/3/19

LKK:

IDAI:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

10/1/19

Date / Time:

2/4/19

Registered in Merit:

4/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDP 6039T

Name of Insured:

CHIA AH HUE

Insured Tel No.:

HP:

2/2/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLG 7134



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

HWA  
GONG



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

2/1/2019 - X

SDP 6039T - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

13/06/2019

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

ASMR 3/08/19

After call Itr to Of:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

30/05

OI GIA Report In

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost:

PP

SS2,444.16

( 3 days) Reduction:

22

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with: THRE BOON

Email:

Call:

Final Liability:

SS -

(Agreed / Assessed) BOLA S/N No.:

25

If NO or B 28, Ass. Lia:

Repair Cost:

SS2,444.16

ON 4th TP PROVED YES

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 210.00

(5 10 x 3 days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS 745

Medical

SS -

1) Claim status: Normal/Reject/Private Settle

Assessment

SS -

(e.g. Tow/Independent)

2) Report Format:

Legal Cost

SS -

3) Survey fee:

Total:

SS 271.61

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with: THRE BOON

Email:

Call:

Payee 1:

SS 271.61

Name 1:

THRE BOON SPIN SPIN SPIN

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

20/8/19



Kp

HWA SENG SPRAY PAINTING COMPANY  
160 Sin Ming Drive, #05-11,  
Sin Ming AutoCity  
Singapore 575722  
(Registration no :095744/008)  
Tel : 64533100, Fax 62669932

1 of 1

Date of accident : 28/03/2019  
Year Insured  
Vehicle no: 30P 6039T

Estimate repair cost to MAZDA 6 reg no : SLG 713 Y	
1pc front bumper	SS
1pc front bumper o/s retainer	
1pc o/s headlamp	
1pc o/s headlamp bracket	
1pc front bumper reinforcement	
1pc front bumper o/s fog lamp cover	
	<div style="display: flex; justify-content: space-between;"> <div> <p>1096.40</p> <p>16.20</p> <p>917.60</p> <p>28.00</p> <p>552.00</p> <p>62.50</p> </div> <div> <p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p> </div> </div>
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To ensure better service spray painting</li> <li>To display damaged part(s) being repaired</li> <li>Parts prices are subject to confirmation</li> <li>Third party claims to be a "Without Prejudice" basis</li> <li>No illegal work to be carried out</li> <li>Supplies and materials to be supplied and is subject to bill approval from insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>	
	2672.70
Less : 20%	534.54
	2138.16
Labour & misc charges	
Panel knocking	400.00
Spray painting	500.00
Wire checking	80.00
	3118.16

HWA SENG SPRAY PAINTING COMPANY



Not Authorised  
Person Bk paint  
3 days  
\$ 2494.16

HWA SENG SPRAY PAINTING CO  
160 Sin Ming Drive, #05-11,  
Sin Ming Autocity  
SINGAPORE 575722  
(COMPANY REGISTRATION NO. 095744008)  
TEL: 64533100  
FAX: 62669932

1 of 1

Estimate repair cost to MAZDA 6 reg no : SLG 713 Y

Supplementary parts

1pc nozzle spray water tank

*Net* 125.00 ✓

Less 20%

25.00

---

100.00

HWA SENG SPRAY PAINTING COMPANY



HWA SENG SPRAY PAINTING COMPANY  
 160 Sin Ming Drive, #05-11,  
 Sin Ming AutoCity  
 Singapore 575722  
 (Registration no :095744/00B)  
 Tel : 64533100, Fax 62669932

1 of 1

Date of accident : 28/03/2019  
 Your Insured  
 Vehicle no: SDP 6039T

Estimate repair cost to MAZDA 6 reg no : SLG 713 Y

1pc front bumper	SS	B 1096.40	✓
1pc front bumper o/s retainer		D 1 16.20	✓
1pc o/s headlamp		917.60	✓
1pc o/s headlamp bracket		28.00	✓
1pc front bumper reinforcement		552.00	✓
1pc front bumper o/s fog lamp cover		D 1 62.50	✓

LKIC Auto Consultants hereby notify  
 the Repairer of the following:

- To return vehicle to the repairer
- To display correct road tax sticker
- Parts prices are subject to change
- Third party's liability "without prejudice" basis
- No dispute over the estimate
- Supplier's liability "without prejudice" and
- Warranty is not covered by the company

Authorised by: [Signature]  
 Signature:  
 Date:

Less : 20%

2672.70

534.54

2138.16

Labour & misc charges

Panel knocking	400.00	300l
Spray painting	500.00	400l
Wire checking	80.00	20l

3118.16

HWA SENG SPRAY PAINTING COMPANY

[Signature]

Not Authorised  
 Pursuing B&P paint  
 3days

**PRE-REPAIR INSPECTION REQUEST – SLG713Y vs SDP6039T (OI) on D.O.A.: 28/03/2019**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
Sent: 3/4/2019 3:23:52 PM  
Attachments:  Scan\_20190403.pdf

Hi,

Please refer to the enclosed request from **HWA SENG SPRAY PAINTING COMPANY**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rul, Hor (Viviane)  
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

From: hsh.painter@yahoo.com [mailto:hsh.painter@yahoo.com]

Sent: Wednesday, April 03, 2019 2:50 PM

To: Hor, Yinrul

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDP6039T AND SLG713Y ON 28/03/2019

dear sir,

kindly arrange Kenneth kong from LKK group of companies.

hwa seng spray painting co

hwee boon

hp 98630678

From: Hor, Yinrul

Sent: Wed, 3 Apr 2019 06:25:25 +0000

To: hsh.painter@yahoo.com

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDP6039T AND SLG713Y ON 28/03/2019

Without Prejudice

Your Reference : SLG713Y  
Our Reference : SDP6039T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Person: Ah Boon

V: out

E: ✓

T: 3.49pm

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

[YinRui.Hor@aig.com](mailto:YinRui.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Painter Hsh [mailto:hsh.painter@yahoo.com]

**Sent:** Wednesday, April 03, 2019 2:11 PM

**To:** AIG SGP, Claims-Survey

**Subject:** [EXTERNAL] Date of accident 28/03/2019 at OLD AIRPORT ROAD (outside hawker centre) involving car no : SLG 713 Y & SDP 6039 T

**Caution: External Email**

Dear sir,

YOUR INSURED VEHICLE NUMBER : SDP 6039 T

Kindly arrange your surveyor to survey vehicle no : SLG 713 Y

Vehicle is inside our workshop.

Attach is estimate, ga report and Lta search  
plus police report.

Please let us have your list of surveyor.

thank u.

hwee boon

hwa seng spray painting co

hp88630678.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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## View Received Message

This mail is associated with :

**\*SLG713Y (5408469061SG)  
[SDP6039T]**

TP  
SUM HONG LIAN  
Mar 28 2019 5:00PM  
[Chia Ah Cher]  
Hwa Seng Spray Painting Co

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 05/04/2019 15:41 PM.  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: Chia Ah Cher

Address:

25 Mugliston Road

Singapore 437714

Contact No: 97543818

Regards,  
Sheng Yang

### DOCUMENTS SUMMARY

There are no documents.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19006012/pb3

09 April, 2019

**Chia Ah Cher**  
25 Mugliston Road  
Singapore 437714

Dear Sirs,

**ACCIDENT INVOLVING SLG 713Y AND SDP 6039T ON 28/03/2019 ALONG/  
AT OLD AIRPORT ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong  
Claims  
Tel : 6742 3197  
Fax: 6741 4108  
Email : [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19006012/pb3

13 MAY 2019

By Registered Mail  
**First Reminder**

Chia Ah Cher  
25 Mugliston Road  
Singapore 437714

Dear Sir,

**ACCIDENT INVOLVING SLG 713Y AND SDP 6039T ON 28/03/2019 ALONG/  
AT OLD AIRPORT ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 09/04/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (**by 29/05/2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong  
Claims  
Tel : 6742 3197  
Fax: 6741 4108  
Email : chewht@lkkauto.com

c.c     *Claims Manager*  
         *AIG Asia Pacific Insurance Pte. Ltd*  
         *(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG19006012/Keb3**

02 AUG 2019

**CHIA AH CHER**  
25 MUGLISTON ROAD  
SINGAPORE 437714

Dear Sir/Madam,

**ACCIDENT INVOLVING SDP 6039T AND SLG 713Y ON 28/03/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORIZATION

### To Whom It May Concern

Accident on 28/03/2019 involving SLG 713Y and SDP 6039T  
along Old Airport Road (Outside  
Hawker Centre)

I/We Sum Hong Lian NRIC No. S 1759613 F  
of BLK 196C Punggol Field #15-487 Singapore 823196  
Owner of Motor Vehicle Registration No. SLG 713Y insured by \_\_\_\_\_  
of NTUC Income Insurance Co-operative Ltd under Policy No. 5093575275-01  
do hereby authorize M/s Hwa Seng Spray Painting Co.  
as my/our representative with full authority to write, negotiate and settle claim  
for damages on my/our behalf against the owner and/or driver of  
Motor Vehicle No. SDP 6039T in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our  
representative, M/s Hwa Seng Spray Painting Co. and  
the said payment be forwarded to them to be construed as full and final discharge of  
my/our claim.



Owner Signature & Company Stamp

Date : 02/05/2019

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, HWA SENG SPRAY PAINTING CO. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,494.16 (Repair Cost), S\$270.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLG 713Y that was damaged pursuant to the accident which occurred on 28/03/2019 (date) along OLD AIRPORT ROAD (OUTSIDE HAWKER CENTRE) (location) involving vehicle no/s SDP 6039T.

This is pursuant to the inspection conducted on 10/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SUM HONG LIAN ("the third party claimant") of vehicle no. SLG 713Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 713Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 08 (month) 2019 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# HWA SENG SPRAY PAINTING CO.

160 Sin Ming Drive, #05-11, Sin Ming Autocity  
Singapore 575722  
Tel No. : 64533100 Fax No. : 62669932  
Buss. Reg. No. : 095744/00B

SUM HONG LIAN  
BLK 196C PUNGGOL FIELD #15-487  
823196

Attention : Motor Claim Department  
Contact : 90182895

Final Repair Bill : H00074

Date : 02/05/2019  
Vehicle Num. : SLG 713 Y  
Make/Model : MAZDA 6  
Chassis/Eng# :  
Accident Date : 28/03/2019  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		LIST ITEMS :		
1.	1	FRONT BUMPER		1,096.40
2.	1	FRONT BUMPER O/S RETAINER		16.20
3.	1	HEADLAMP O/S		917.60
4.	1	FRONT BUMPER O/S FOG LAMP COVER		62.50
5.	1	NOZZLE SPRAY WATER TANK		125.00
				<hr/>
List Total S\$ :				2,217.70
20.00% Discount S\$ :				443.54
				<hr/>
				1,774.16
LABOUR :				
Panel knocking				300.00
Spray painting				400.00
Wire checking				20.00
				<hr/>
Labour Total S\$ :				720.00

E. & O.E.

Total S\$ : 2,494.16

=====

  
for HWA SENG SPRAY PAINTING CO.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2019 / 11:12:38

Receipt Date/Time : 01 Apr 2019 / 11:12:38

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190401-000876

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SDP6039T

As at 28 Mar 2019/17:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SDP6039T

Enquiry Fee

20190401111122100760

Sub-Total

Total Before Rounding

Rounding Difference

Total Amount Payable

Paid By

xxxxxxxxxxxx8782

Credit Card:  
Visa/MasterCard

Total

Cash Change

Tendered Amount

Excess Refundable Amount

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Apr 2019 <a href="#">Edit Reg</a>		03 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$52,494.16</b> <a href="#">Edit Estimates</a>	<b>\$52,494.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	CHIA AH CHER, ID: S0087175C		
Main Claimant:	SUM HONG LIAN, ID: S1759613F		
Vehicle Reg. No.:	SLG713Y	Date of Loss:	28/03/2019 17:00 - :59 [30 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5408469061SG	Policy/Cover Note No.:	1800054402-01 (Comprehensive)
Vehicle Reg. No. (Insured):	SDP6039T	Policy No. (Claimant):	5093575275-01
		Excess:	
Repairer:	Hwa Seng Spray Painting Co (160 SIN MING) 160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY, 575722 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/04/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (30/05/2019): Re: No OI GIA Report
- AIG\_SG (08/05/2019): Re: No OI GIA Report
- AIG\_SG (05/04/2019): No OI GIA Report

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLG713Y (5408469061SG)  
[SDP6039T]  
TP  
SUM HONG LIAN  
Mar 28 2019 5:00PM  
[CHIA AH CHER]  
Hwa Seng Spray Painting Co

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

  

Photos/Images				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
2	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
3	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
4	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
5	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
6	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
7	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
8	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
9	17/04/19 16:14	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
10	17/04/19 16:14	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
11	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
12	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
13	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
14	17/04/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>

  

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/04/19 16:58	EMAIL FROM AIG DD 03042019		Load PDF	
2	04/04/19 16:58	TP EST & GIA REPORT		Load PDF	
3	09/04/19 10:13	Non reporting letter		Load PDF	
4	11/04/19 16:55	TP ESTIMATE- MARKED		Load PDF	
5	14/08/19 10:27	LETTER TO OI		Load PDF	
6	12/09/19 10:18	WORKSHOP INVOICE		Load PDF	
7	12/09/19 10:18	AUTHORISATION TO ACT FORM		Load PDF	
8	12/09/19 10:18	Release Voucher		Load PDF	
9	12/09/19 10:18	LTA SEARCH		Load PDF	
10	12/09/19 10:18	Registered Mail Fee		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	30/05/19 16:32	OI GIA REPORT		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SDP6039T (Insd veh)	Model:	MAZDA 6 2.0 4-DOOR
	SLG713Y (TP veh)		SEDAN (A)
Date of Accident:	28/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,218.16
Final Repair Cost	:	\$	2,494.16
Loss of Use	:	\$	270.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,771.61

3.00 days at \$90.00 per day  
days

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Hwa Seng Spray Painting Co.	:	\$ 2,771.61
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

12 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19006012/KEB3Q2

Date: 12/09/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800054402-01

Claimant  
Vehicle No : SLG713Y

Insured Vehicle No : SDP6039T

Date of Loss: 28/03/2019

Nature of Claim: TP

Claim No: 5408469061SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLG713Y

Make &amp; Model: MAZDA 6, 2.0 4-DOOR SEDAN (A)

Engine No: PE20801044

Reg. Date: 20/09/2016 (Man. Year: 2016)

Chassis No: JM6GJ1072G0242724

Colour: Metallic Grey

Odometer: 55608 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55 R17

Rear Tyre Size: 225/55 R17

Front Left Side: Michelin 7 mm

Rear Left Side: Michelin 7 mm

Front Right Side: Michelin 7 mm

Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,238.16	1,774.16	464.00	20.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	980.00	720.00	260.00	26.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>3,218.16</b>	<b>2,494.16</b>	<b>724.00</b>	<b>22.50</b>
<b>+ Loss of Use (3.0 x S\$90.00/day) (S\$)</b>		270.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>2,771.61</b>		

### INSPECTION

Date of Assignment: 03/04/2019

Date Inspected: 10/04/2019 Inspected At:

Hwa Seng Spray Painting Co (160 SIN MING)  
160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY  
Singapore 575722

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	1,096.40 FL	*1,096.40 FL
2	1		*FRONT BUMPER O/S RETAINER	Distorted	16.20 FL	*16.20 FL
3	1		*O/S HEADLAMP	Mtg Cracked	917.60 FL	*917.60 FL
4	1		*O/S HEADLAMP BRACKET	Repair	28.00 FL	*- FL
5	1		*FRONT BUMPER REINFORCEMENT	Repair	552.00 FL	*- FL
6	1		*FRONT BUMPER O/S FOG LAMP COVER	Distorted	62.50 FL	*62.50 FL
7	1		*NOZZLE SPRAY WATER TANK	Dented	125.00 FL	*125.00 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,797.70</b>	<b>2,217.70</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>559.54</b>	<b>443.54</b>
<b>Total Parts (\$\$)</b>	<b>2,238.16</b>	<b>1,774.16</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL KNOCKING	New	400.00	300.00
2	SPRAY PAINTING	New	500.00	400.00
3	WIRE CHECKING	New	80.00	20.00
<b>Gross Labour Cost (S\$)</b>			<b>980.00</b>	<b>720.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >