

INS. CASE OWNER:

CC 4, up 1900 6008, A<sup>9</sup> pa<sup>3</sup> n<sup>2</sup> LKK: IDAC:

## ASSIGNMENT

STL 000000:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

SS

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2600.00

OI turning to main rd from minor rd.

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

400.00 (\$ 50 x 8 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

31.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

3031.00

Global Sum SS: 3030.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

8450.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

3030.00

Name 1:

Ryder Auto Pte Ltd.

Payee 2: (Strike if N/A)

SS

-

Name 2:

Payee 3: (Strike if N/A)

SS

-

Name 3:

REF: LPC

## ASSIGNMENT

18/08/09.

From:

Date:

8/4/19

Veh No:

SJS 4504T.

Yr Regn:

2009 / Augst

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf

C.C. 1390

Colour:

Silver.

A/C:

Insured / Std / NI / NA

Sp. Reading

147416.

T/Radio: Insured / Std / NI / NA

Eng/No:

WVWZZZ1K2AW0150S2

C/No:

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215/45R17.

R: 215/45R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

08/04/19.

Survey held at

Ryder.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJS 4504T

at Workshop n/s

Ryder Auto

of

1 Kaki Bukit Ave 6 # 01-56

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Afternoon

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1 up

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

TP Lnp Rec.

L/S \$2600 with 5 repair days

MV: 14K

PV: 114K

Nett: 2.6K.

(Red = \$2798.24 / 53%)

\* 5 repair days + 1 Sunday + 2 PRS = 8 days

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I.: (\$ )

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/02/622  
Our ref: CC4/LPC19006008/Aga3

Date: 29.04.2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD  
Attn : ONG LI LI

Dear Sirs,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJS 4504T**

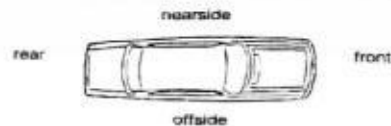
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/11/2018 at the premises of M/s HO BENG TRADING and have the following to report:-

Workshop Estimate Amount	: S\$	5,398.24	
Revised Estimate Amount	: S\$	2,600.00	
"Check" Items Amount	: S\$		
Market Value	: S\$	14,000.00	(est)
LTA Reimbursement Value	: S\$	11,400.00	(est)
Nett Value	: S\$	2,600.00	(est)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

Adrian Ling  
Licensed Appraiser




## CONNECTING CAR BUYERS & SELLERS.

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**SEARCH**


Price Range


Depreciation

2010

Vehicle Type


**Search**


**View All**


**Advanced Search**

### Used Car Comparison

--- Comparing 3 Vehicles ---

Volkswagen Golf 1.4A TSI

Volkswagen Golf 1.4A TSI

Volkswagen Golf 1.4A TSI



 Clear All

[Add all to Shortlist](#)

[Add to Shortlist](#)

[Add to Shortlist](#)

[Add to Shortlist](#)

[Back to search result](#)

#### CAR DETAILS

Price	\$21,800	\$20,800	\$21,900
Instalment	\$1,310	\$1,156	\$1,060
Registration Date	27-Apr-2010	31-May-2010	19-Jul-2010
Manufactured	2010	2010	2010
Mileage	125,000 km	127,000 km	115,203 km
Transmission	Auto	Auto	Auto
Engine Cap	1,390 cc	1,390 cc	1,390 cc
Road Tax	\$620 /yr	\$620 /yr	\$620 /yr
Power	90.0 kW (120 bhp)	90.0 kW (120 bhp)	90.0 kW (120 bhp)
Curb Weight	1,241 kg	1,241 kg	1,241 kg
Features	Powerful And Fuel Efficient 1.4L Turbocharged Engine, 7 Speed DSG Auto Transmission, Paddle Shifters, SRS Airbags, ABS.	-	1.4L TSI Turbocharged, 120BHP, 7 Speed Auto Steptronic, 7xSRS Airbags, 4xABS Disc, ESP, Cruise/Traction Control, Paddle Shift, Multi-Function Steering
Accessories	Multi Function Steering, Reverse Sensors, Retractable Side Mirrors With Indicators, Audio System, Leather Seats.	-	Genuine Leather, Dual Climate Control, Reverse Sensors, Retractable Side Mirrors, Power Door Lock And Child Lock, Remote Alarm, Fog Lamps.
Description	In House Financing Available! Don't Miss The Chance To Own This Sporty Volkswagen Golf! Our Vehicle Inspected By Professional Team For Highest Quality! Owning A Car Is So Much Easier With Us! View To Believe! Call Our Friendly Sales Representative.	Trade In Welcome, Bank And In House Loan All Available, Interested Please Call For Viewing, Viewing By Appointment Only.	Drive With Assurance! 1 Year Warranty! Genuine Price And Transparent Deal! Selling \$21.9k, Bank/In-House 100% Loan Available, All Our Quality Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! STA Inspection Welcome! Fully Done Up! No Repairs Needed. 100% Impressive! Best Price Assured! Viewing Available Daily From 9 A.M. To 9 P.M. Visit Us Today!
COE	\$28,389	\$28,389	\$29,501
OMV	\$22,266	\$21,903	\$22,260
ARF	\$22,266	\$21,903	\$22,260
Depreciation	\$10,140 /yr	\$8,600 /yr	\$8,420 /yr
No. of Owners	2	3	2
Type of Vehicle	Hatchback	Hatchback	Hatchback
Category	PARF Car	PARF Car	PARF Car
Availability	Available	Available	Available

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 85221

### Vehicle Details

Vehicle No.: SJS4504T  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 08 Apr 2019  
Vehicle Make: VOLKSWAGEN  
Vehicle Model: NEW GOLF 1.4 AT 5K13G5  
Primary Colour: Silver  
Manufacturing Year: 2009  
Engine No.: CAX318965  
Chassis No.: WVVZZZ1KZAW015052  
Maximum Power Output: 90.0 kW (120 bhp)  
Open Market Value: \$21,895.00  
Original Registration Date: 18 Aug 2009  
First Registration Date: 18 Aug 2009  
Transfer Count: 3  
Actual ARF Paid: \$21,895.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 17 Aug 2019  
PARF Rebate Amount: \$10,947.00

### Intended COE Rebate Details

COE Expiry Date: 17 Aug 2019  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$13,658.00  
COE Rebate Amount: \$488.00  
Total Rebate Amount: \$11,435.00

The information contained herein is correct as at 08 Apr 2019

OK

# Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921  
 Email: ryderautoworkshop@gmail.com  
 Tel: 67418277 Fax: 67468277

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

TP Con Pac  
 Xiao Tony

## ESTIMATE OF REPAIR

SJS4504T Pg 1/1

Veh # : SJS4504T Model : VOLKSWAGEN NEW GOLF 1.4 (18/8/2009)

Date Of Accident: 2/4/2019 3P : SJR8698X (LONPAC)

WVW 2221K2 AW015052

Location : BOON LAY MARKET (NEAR BY)

S/Nos.	Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
		<u>List Items</u>				
1	1 pc	Rear n/s door <i>Revised</i>			1,560.00	1380
2	1 pc	Rear n/s door weatherstrip			422.00	255
3	1 pc	Rear n/s fender <i>Bye</i>			1,760.00	
4	1 pc	Rear n/s wheel rim <i>cut</i>			800.00	580
		Sub-Total			4,542.00	
		After -10%			4,087.80	
		<u>Labour</u>				
1		To dismantle rear n/s portion, straighten and welding.			1,000.00	500
2		To spray painting.			1,000.00	500
3		To remove and refit door <i>fittings</i>			280.00	80
4		To remove and refit rear seat, roof lining and floor carpet.			380.00	80
5		To check wiring			50.00	30
6		To re-seal anti-rust			50.00	
		Sub-Total			2,660.00	
		Total			6,747.80	6847.80
		After -20%			5,398.24	

Chan San Choon  
 Director  
 DipEng, AAE MIMI, MSAE(Aust)

 **BOK SENG**  
 (heavy vehicles, marine vessels)

 **iiw**  
 INTERNATIONAL INSURANCE WORKSHOP

Authorised Workshop  
 Authorised Reporting Centre

AC 8778 1999  
 24 hr accident call

**Mobil 1**

Adrian Ling Total: 3241.5  
 4/5 08/04/19 4/5: 2.6K  
 0.5000s. (2.6K)



## Nivitha (LKK Auto)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 3 April 2019 2:38 PM  
**To:** Ryder Auto workshop; MT\_Claim\_SG; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]  
**Attachments:** SJS4504T PRS NOTICE.PDF

3.33pm 3/4/19  
✓NI  
June

### Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]  
**Sent:** Wednesday, 3 April, 2019 1:53 PM  
**To:** MT\_Claim\_SG  
**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019

Dear Sir,

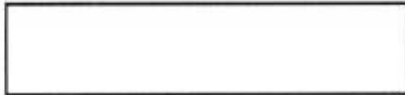
We refer to the above matter.

Kindly find attached PRS for your necessary action.

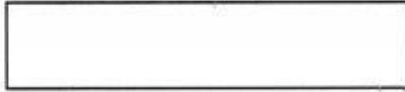
For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards  
June



2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



5 Tuas Ave 3 BS Logistics Hub Singapore 639405  
Fax: 64815390





## Mei Kwan (LKKAUTO)

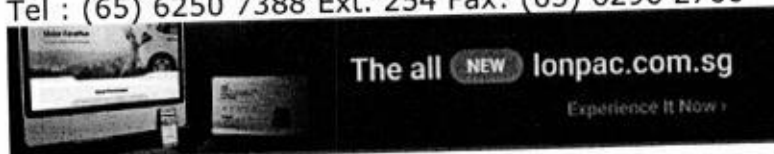
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 9 April, 2019 5:15 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]  
**Attachments:** SAS2578437 (1).PDF  
**Categories:** HMK

### Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 9 April, 2019 3:44 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

**Your ref: 18/19/19/VP05/021622**  
**LKK ref: CC4/LPC19006008/Apa3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**



*Lonpac External - General data is for internal / external use.*

**From:** Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

**Sent:** Wednesday, 3 April, 2019 1:53 PM

**To:** MT\_Claim\_SG

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

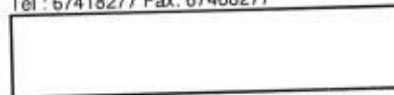
Thank you.

Best regards

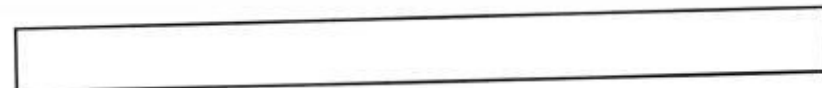
June



2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



5 Tuas Ave 3 BS Logistics Hub Singapore 639405  
Fax: 64815390



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Cecilia Chong (LKK Auto)

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 27 May 2019 12:48 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Lonpac Ref: 18/19/19/VP05/021622

LKK Ref: CC4/LPC19006008/Aga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI driving out to main road from minor road. Liability is not in our driver's favour. Have call OI and inform about TP claim. Aware of NCD issue and willing to settle at best.

Summary to offer to third party repairer, "RYDER AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,776.12	\$ 2,782.00
2. Loss of Use (8days x \$80.00)	\$ 640.00	\$ 480.00 (8days x \$60.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 6,447.12</b>	<b>\$ 3,293.00</b>

\*\*05days recommendation for repair + 1sunday + 2PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 27 May 2019 9:27 AM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Dear Lili,

Kindly refer attached for TP GIA report. Thanks.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** Friday, 24 May 2019 4:54 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

## Lonpac External - General

Hi Cecilia

Did TP provide you with the GIA report? If so, please provide a copy of it.

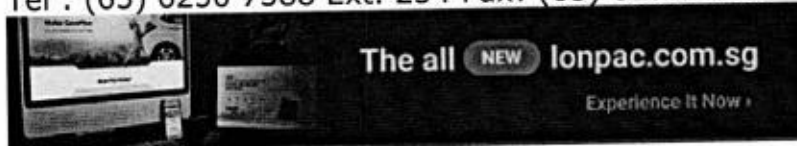
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Wednesday, 22 May, 2019 4:30 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Dear Lili,

Sorry, kindly ignore previous email as I have missed out the attachment for the inspection report and adjustment report.

Kindly refer to current email for the mandate approval.

Lonpac Ref: **18/19/19/VP05/021622**

LKK Ref: CC4/LPC19006008/Aga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a side swipe collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "RYDER AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,776.12	\$ 2,782.00
2. Loss of Use (8days x \$80.00)	\$ 640.00	\$ 480.00 (8days x \$60.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 6,447.12</b>	<b>\$ 3,293.00</b>

\*\*05days recommendation for repair + 1sunday + 2PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 22 May 2019 4:26 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Lonpac Ref: **18/19/19/VP05/021622**

LKK Ref: CC4/LPC19006008/Aga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a side swipe collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "RYDER AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,776.12	\$ 2,782.00
2. Loss of Use (8days x \$80.00)	\$ 640.00	\$ 480.00 (8days x \$60.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 6,447.12</b>	<b>\$ 3,293.00</b>

\*\*05days recommendation for repair + 1sunday + 2PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 29 April 2019 10:57 AM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Dear Ong Li Li,

Kindly refer to attached for the Preliminary Advice and other documents. Thank You.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Tuesday, 9 April 2019 5:15 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached.

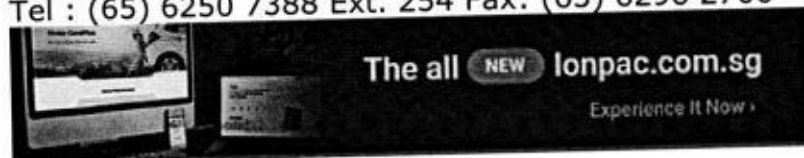
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Mei Kwan (LKKAUTO) [mailto:[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)]

**Sent:** Tuesday, 9 April, 2019 3:44 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); CS A Team

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

**Your ref:** 18/19/19/VP05/021622

**LKK ref:** CC4/LPC19006008/Apa3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 3 April, 2019 3:35 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** Wednesday, 3 April 2019 2:38 PM

**To:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021622 Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019 [External General]

## **Lonpac External - General**

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

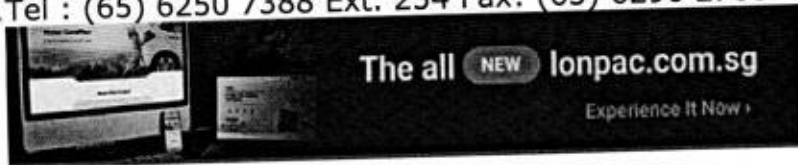
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

**Sent:** Wednesday, 3 April, 2019 1:53 PM

**To:** MT\_Claim\_SG

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJR8698X; Our Vehicle: SJS4504T Accident involving SJS4504T & SJR8698X On 2 April 2019

Dear Sir,

We refer to the above matter.

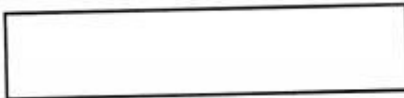
Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

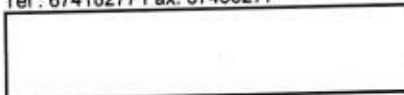
Thank you.

Best regards

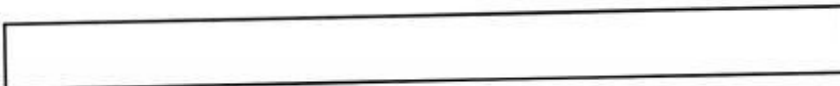
June



2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



5 Tuas Ave 3 BS Logistics Hub Singapore 639405  
Fax: 64815390



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

# Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 @ Kaki Bukit Auto Hub, Singapore 417921  
Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)  
Tel: 67418277 Fax: 67468277

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

16/4/2019

Attn: Motor Claims Dept

## INVOICE

Our Ref : SJS4504T Your Ref :  
Dear Sir,  
VEHICLE # : SJS4504T  
ACCIDENT INVOLVING : SJS4504T & SJR8698X ALONG BOON LAY MARKET (NEAR BY)  
ON 2/4/2019  
LUMP SUM REPAIR : S\$2,600.00  
LOSS OF USE : S\$640.00  
{5 WORKING DAYS + 2 DAYS WEEKEND + 1 DAYS PRS} X S\$80  
LTA & GIA SEARCH : \$31  
TOTAL : S\$3,271.00  
DOLLARS: THREE THOUSAND TWO HUNDRED AND SEVENTY-ONE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19006008/Aga3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 04-07-2019



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 8698X	Veh. Inspected	SJS 4504T
Policy No.	Z18VP05019941	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021622	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	03/04/2019

## 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN GOLF	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	WVWZZZ1KZAW015052	Colour	SILVER
Odometer	147416	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	BRIDGESTONE	6 mm
L/H Front Tyre	215/45 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	215/45 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	215/45 R17	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	02/04/2019	Inspection Date	08/04/2019
Survey held at	RYDER AUTO WORKSHOP LLP 1 KAKI BUKIT AVE 6 #01-56 SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJS 4504T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR N/S DOOR	DENTED	1,560.00	1,380.00
1	REAR N/S DOOR WEATHERSTRIP	NECESSARY	422.00	255.00
1	REAR N/S FENDER	TO REPAIR SEE LABOUR	1,760.00	-
	LESS 10% DISCOUNT		-374.20	-163.50
			3,367.80	1,471.50
1	REAR N/S WHEEL RIM (SN)	CUT	800.00	580.00
	LESS 10% DISCOUNT		-80.00	-
			720.00	580.00
	<b>LABOUR</b>			
	TO DISMANTLE REAR N/S PORTION ,STRAIGHTEN AND WELDING.INCLUSIVE OF THE REPAIR OF REAR N/S FENDER.		1,000.00	500.00
	TO SPRAY PAINTING.		1,000.00	500.00
	TO REMOVE AND REFIT DOOR FITTINGS.		280.00	80.00
	TO REMOVE AND REFIT REAR SEAT ,ROOF LINING AND FLOOR CARPET.		380.00	80.00
	TO CHECK WIRING.		50.00	30.00
	TO RE-SEAL ANTI-RUST.	NOT NECESSARY	50.00	-
			2,760.00	1,190.00
	<b>GRAND TOTAL</b>		<b>6,847.80</b>	<b>3,241.50</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,600.00</b>

Report Ref No. CC4/LPC19006008/Aga3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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