

Steve

REF: AIG

C03/AIG19006005/eqd3lv

ASSIGNMENT

Munimh

From:

Date: 3/4/2019

Veh No:

S.G.R 2012A

Vt Regn:

29/04/17

Estimated Cost:

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

S.G.R 2012A

Make:

Audi A5

cc 2.0

at Workshop n/s

premium

Colour:

Blue

A/C: Insured / Std / NI / NA

of

281 Alexandra Road

Sp. Reading:

25156

Ti/Radio: Insured / Std / NI / NA

Insured:

Eng/No

Policy No.

2100508966-01

C/No:

W44222F53HA019455

Claims No.

680086373455

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured:

Excess:

TBA \$1600

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

10 am - 10:30 am

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

George Wong

Tyre Size:

F: 245/40 R18

R: 17

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Bal. or Market Value:

146K

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal.

7

mm

R/Bal.

7

mm

GIA / PR Sour:

Consistent? : Yes or No

L/Bal.

7

mm

L/Bal.

7

mm

Est. Repairs:

7 to 6

days

Res: Yes or No

D.O.A.

26/2/19

D.O.I.

3/4/19

Lum Sum:

%

3 Val: Yes or No

Survey held at

Premium

CA / REV / REP. / 24 HRS

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	S.G.R 2012A - C03/AIG14001446/Ahy372

MV - 146,999

RECEIVED 15 OCT 2019

5/4@12:14pm - Revert via munimh

5/4@16:19pm - Inform by Victor Koh authorise repair, Spray painting should be 4 panel at \$2200-

5/4@5:17pm - email to claims authorise repair, inform amend spray paint

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

67

15/10 11:11 AM

☐

Final Report

Resurvey No. of Trip:

2

Date/Time, File Return to?

Survey Fee:

200

2)

Add Fee:

☐

Site Insp (\$)

Transportation:

S + PD (\$)

☐

Interview (\$)

Phone:

☐

Tech. Insp (\$)

Other:

☐

Weekend (\$)

TOTAL

11

211

Report Format:

MER-00

Lump Sum / L.B.I. (\$)

17968.52

OP Vehicle = SGR2012A Dolt: 04/04/2019 MG.

09/04/19 @ 5.26pm checked with Deeban Nadaraja (DAG) on excess,
as WSP provided video footage. via Merimen.

10/04/19 @ 8.59am Deeban Nadaraja informed that the excess (\$800
chalf waiver) by email.

10/4/19 @ 9.05am Informed George the excess should be \$800 instead of
\$1600 by email.

25/9/19 @ 2.23pm confirmed with Jia Yee final fig \$17968.52, 7 days.
(Red \$ 15811.45, 51%.)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 25 September 2019 2:23 PM
To: jiajee.yap@premiumauto.com.sg; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SGR2012A - OD AIG - SURVEYED 03 APRIL 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$1,7968.52 before excess \$800.00 & GST and 6 repair days (SPRAY PAINT \$2,200 instead of \$2,400)

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Tuesday, 24 September 2019 11:41 AM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SGR2012A - OD AIG - SURVEYED 03 APRIL 19

Hi Steve and Shiau Chan,

Revised estimate and photographs is attached.

Please confirm repair cost of \$18,168.52 @ 8 days of repair exclude 1 Sunday and 1 PH.

Your early closure is well appreciated

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 10 April 2019 9:05 AM
To: Claims Dept
Cc: SUR
Subject: RE: OD CLAIMS FOR SGR 2012 A

Dear George,

Please be informed that the excess of above vehicle should be \$800.00 instead of \$1,600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 9 April 2019 5:28 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SGR 2012 A

Dear George,

Please be informed that we are pending for insurance officer's reply on excess.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 9 April 2019 4:19 PM
To: 'Claims' <claims@premiumauto.com.sg>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SGR 2012 A

Dear Denise,

Kindly assist to follow up on the excess amount.

The video footage has been sent out yesterday.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

Shiau Chan (LKKAUTO)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Wednesday, 10 April 2019 8:59 AM
To: SUR; Claims Dept
Subject: OD / 6800863734SG / SGR2012A - Excess waiver

Hi Shiau,

Please be inform that insured entitled half excess waiver for in car camera.

CLAIM SUBFOLDER DETAILS		
Insured:	AUDREY RUYTERS, ID: S1779478G, Tel: +6596622012	
Vehicle Reg. No.:	SGR2012A	Date of Loss:
Claim Type:	OD / 6800863734SG	Policy/Cover Note No.:
		Excess:
Repairer:	Premium Automobiles Pte Ltd (UBI) PROFILE 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deebanalnadaraja.Nadaraja@aig.com	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 15/04/2019]	
Driver/Custodian:	LIM YEONG PHANG (51 / Male) . NRIC: S17900037. Tel: +6598251916 Email: yeonophandlim@yahoo.com	

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 05 Apr 2019

Preliminary Advice

Vehicle No	: SGR2012A	Accident Date	: 26/02/2019
Make	: AUDI A5	Policy No.	: 2100508966-01
Assignment Date	: 04/04/2019	Excess	: S\$0.00
Date of Inspection	: 03/04/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,780.00
Revised Amount	:S\$	20,428.00
Check Items (Estimated)	:S\$	6,910.00
Total	:S\$	27,338.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	146,000.00
COE / PARF Rebate	:S\$	76,807.00
Salvage Value	:S\$	
Margin for Repair	:S\$	69,193.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 05 Apr 2019

Preliminary Advice

Vehicle No	: SGR2012A	Accident Date	: 26/02/2019
Make	: AUDI A5	Policy No.	: 2100508966-01
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Point of Impact / General Description of Damages

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Repairer's Estimate (Gross)	:S\$	36,780.00
Revised Amount	:S\$	20,428.00
Check Items (Estimated)	:S\$	6,608.00
Total	:S\$	27,036.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	146,000.00
COE / PARF Rebate	:S\$	76,807.00
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Margin for Repair	:S\$	69,193.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

***SGR2012A (6800863734SG)**

OD

Feb 26 2019 11:20AM

[AUDREY RUYTERS]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/04/2019 16:19 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$20428.00) - SGR2012A - Claim Handler: Nadaraja, Deeban

Approved:20428.00:Spray painting should be 4 panel at \$2200.00 kindly amend. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 5 April 2019 5:17 PM
To: 'Claims Dept'
Cc: 'NORA'; SUR
Subject: RE: OD CLAIMS FOR SGR 2012 A

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGR 2012A(Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

NOTED: Spray painting should be 4 panel at \$2200.00 kindly amend

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 5 April 2019 9:38 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SGR 2012 A

Dear Denise,

Attached is the CI, NRIC and DRIC for your kind reference.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9478G
Vehicle Details	
Vehicle No.:	SGR2012A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 DESIGN 2.0 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVK027688
Chassis No.:	WAUZZZF53HA019455
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,638.00
Original Registration Date:	29 Apr 2017
First Registration Date:	29 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$43,894.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Apr 2027
PARF Rebate Amount:	\$32,920.00
Intended COE Rebate Details	
COE Expiry Date:	28 Apr 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,616.00
COE Rebate Amount:	\$43,887.00
Total Rebate Amount:	\$76,807.00

The information contained herein is correct as at 04 Apr 2019

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2010 Honda Jazz 1.3A At \$21k.



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Suitable For Coe Renewal.
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4 vehicles

Audi A5

Advanced Search

Photo	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Audi A5	Any	Any	2018	Any	Any	Any	Available
	Audi A5 Sportback 2.0A TFSI S-tronic Design	\$168,000	\$16,330 /yr	02-Feb-2018	1,984 cc	30,000 km	Luxury	Available
Original Factory Condition, No Modification, 5 Years Warranty Under Agent Service For Your Peace Of Mind. SMS Or Whatsapp Now To Arrange Viewing. Changed To New Pirelli P-Z Ero Tyres On 30th Mar.								
Posted: 02-Mar-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	Audi A5 Coupe 2.0A TFSI S-tronic Design	\$168,999	\$16,090 /yr	27-Mar-2018	1,984 cc	2,218 km	Sports	Available
Car Used For Audi Events! Extremely Low Mileage! Low Down Payment Available! High In-house Loan Approval! 5 Years Audi Agent Warranty Till March 2023! Fully Audi Agent Servicing Since Day One! Lowest ...								
Premium Automobiles								
Posted: 29-Mar-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	Audi A5 Coupe 2.0A TFSI Quattro S-tronic	\$209,999	\$19,700 /yr	28-Mar-2018	1,984 cc	3,396 km	Sports	Available
March Promo Only! FOC 2Year Servicing, Front & Back In Cam & Solar Film! Very Low Mileage! More Than \$30K Saving! Low Down Payment Available! High In-House Loan Approval! 5 Years Audi Agent Warranty ...								
Premium Automobiles								
Posted: 29-Mar-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	Audi A5 Sportback 2.0A TFSI S-tronic Design	\$175,800	\$15,990 /yr	31-Oct-2018	1,984 cc	2,500 km	Luxury	Available
Original Factory Condition. No Modification, 5 Years Warranty Under Agent Service For Your Peace Of Mind. Flexible Loan Scheme, Consignment Unit. Call Us Now To Arrange Viewing For This Beautiful Car!								
Car Search								
Posted: 09-Mar-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								

Save this search criteria, to get email alerts whenever a match is found.

Photo	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/02/2019 18:00
Date Of Accident	26/02/2019 11:20
Exact Location Of Accident	CARPARK MOUNT ELIZABETH NOVENA HOSPITAL LEVEL 1A
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGR2012A
Insured/Policyholder	
Name Of Registered Owner	AUDREY RUYTERS
NRIC No	S1779478G
Email Address	AUDREYRUYTERS@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96622012
Alternative Phone No	HOME-96622012

Vehicle Particulars

Manufacturer	AUDI
Model	A5-1.8 SPORTBACK (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100508966-01
Cover Note Number	

Driver

Name of Driver	LIM YEONG PHANG
NRIC No	S1790003Z
Date Of Birth	05/09/1967
Occupation	INDOOR
Date Of Driving Pass	25/07/1985
Driving Experience	33 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98251916
Fax Number	
Contact Number	
Email Address	YEONGPHANGLIM@YAHOO.COM

Address	9 MOONBEAM WALK
Postcode	277222
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

At 1120am 26.02.2019, i was driving in the the above carpark and after making the turn, i saw a yaris drive on the opposite side in the carpark and instead of slowing down for the turn, the yaris sped up and crashed into the right side of my vehicle headon. when i approached the driver of the yaris, miss samantha lee, she apologised and said she was distracted and admitted that it was her fault for not even noticing my car!

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJU8682A
Vehicle Make/Model/Colour	TOYOTA YARIS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SAMANTHA LEE
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
26/2/2019 5:10pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:
26/2/2019 5:10pm


Reporting Centre Person's Signature
Name: NG KEN
NIC/FIN No.: S91443410

Sketch Plan #2

SKETCH PLAN

LEVEL 1A ^{AS} THE EU2402TH NW2402 & HOSPRUE CAR PARK



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ATI 1120 26.2.2019 I was driving in the speed ^{chase} car park & after making the turn, I saw a Vaux drive on the opposite side in the car park and instead of slowing down near the turn, the Vaux sped up and crashed into the right side of my vehicle head on!

When I approached the driver of the Vaux, Mrs Samatha Lee, she apologized and said she was distracted and admitted that it was her fault for not even ^{noticing} seeing my car!

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Police Officer's Signature
Date & Time: 26/2/2019 5:10pm

Driver's Signature
(If driver is not the policyholder)
Date & Time: 26/2/2019 5:10pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : RUYTERS AUDREY MRS. AUDREY RUYTERS-LIM
 Period of Insurance : 29 Apr 2018 To 28 Apr 2019
 Engine No. : GVK0276888
 Chassis No. : WAUZZZF53HA019455

Vehicle No. : SGR2012A
 Policy No. : 2100508966-01
 Endorsement No. :
 Issued Date : 13 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A5 Coupe 2.0 TFSI S Tronic (Design)
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1500 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

RUYTERS AUDREY MRS. AUDREY RUYTERS-LIM - \$1500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1967 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SGMP

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGR 2012 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking sensors.	S/N \$ 480.00 ✓	
2	To remove and transfer RHS front door multi-lock systems and power window devices. Inspect for photo damages and renew if necessary.	\$ 280.00 ? ✓	
3	To dismantle and renew front bumper, bonnet, RHS front fender, RHS headlight and RHS front door. Re-organize crash management components. Reinstall all parts removed.	\$ 3,850.00 1750 ✓	
4	To respray front bumper, bonnet, RHS fender and RHS front door hinges.	\$ 3,800.00 2400 ✓	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 8,602.00	

Steve (LKK) WL AL 3/4/19 12:30am
6 days Excess - ?
PIP Remt
Ry bel spy

68362223

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGR 2012 A**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER ✓ DD	\$ 2,073.00	1658.40
2	FIXING PARTS FOR FRONT BUMPER ? X NAI	\$ 368.00	X
3	FRONT BUMPER SECURING STRIP ? X NAI	2 \$ 64.00	X
4	FRONT BUMPER GRILLE - CENTER ✓ DR	\$ 178.00	142.40
* 5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER X ✓ DR	\$ 207.00	125.60 ✓
6	FRONT BUMPER SPOILER X NAI	\$ 489.00	X
7	FRONT AIR GUIDE - RH ? X NAI	\$ 56.00	X
8	RADIATOR GRILLE ✓ DR	\$ 2,131.00	1704.80
9	SUPPORT FOR ULTRASOUND SENSOR - RH X ✓ DR	\$ 48.00	32.76
10	COVER FOR RADIATOR GRILLE - UPPER ? X NAI	\$ 174.00	X
11	AIR GUIDE GRILLE - RH ? X NAI	\$ 431.00	X
* 12	FOAM FILLER PIECE ? ✓ DR	\$ 113.00	90.40 ✓
13	FRONT BUMPER CARRIER ? X NAI	\$ 733.00	X
14	GUIDE SECTION - RH ? X NAI	\$ 33.00	X
15	BUMPER COVER X NAI	\$ 116.00	
16	BRACKET ? X NAI	\$ 195.00	X X
17	SIGN FOR 'CAUTION HIGH VOLTAGE' X NAI	\$ 13.00	
18	STICKER FOR AIR CONDITIONING X NAI	\$ 7.00	
* 19	BRACKET FOR LOCK CARRIER X ? ✓ DR	\$ 125.00	100 ✓
20	FRONT WING - RH ✓ DD	\$ 968.00	774.40

SUB TOTAL SPARE PARTS: **\$ 8,522.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SDB 801 YGR 2012 A**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ATTACHMENT PARTS FOR FRONT FENDER ? X NAI	\$ 46.00	X
* 22	CLOSING ELEMENT - RH ? / NEC	\$ 68.00	53.76 ✓
23	BRACKET FOR FENDER - RH ? X NAI	\$ 32.00	X
24	FRONT FENDER BRACE - RH ? X NAI	\$ 107.00	✓ X
25	WHEEL HOUSING LINER - RH X NAI	\$ 256.00	X
26	ATTACHMENT PARTS FOR WHEEL HOUSING LINER X NAI	\$ 82.00	X
* 27	WHEEL SPOILER ? / DR	\$ 66.00	52.32 ✓
28	SPOILER - RH ? X NAI	\$ 33.00	X
* 29	STONE CHIP GUARD - RH X / DR	\$ 46.00	36.64 ✓
30	COVER FOR WHEEL HOUSING LINER X NAI	\$ 32.00	
31	COVER FOR FRONT BONNET - RH X NAI	\$ 14.00	
32	BONNET / DD	\$ 2,602.00	2081.60
33	ATTACHMENT PARTS FOR BONNET ? X NAI	\$ 111.00	X
34	LID HINGE - LH X NAI	\$ 381.00	
35	LID HINGE - RH X NAI	\$ 381.00	
36	IMPACT PROTECTION - CENTER / NEC	\$ 25.00	19.76
37	IMPACT PROTECTION - LH / NEC	\$ 25.00	19.76
38	IMPACT PROTECTION - RH / NEC	\$ 25.00	19.76
39	GAS FILLED STRUT X NAI	2 \$ 217.00	
40	STRIKER FOR GAS FILLED STRUT X NAI	\$ 46.00	

SUB TOTAL SPARE PARTS: - \$ **4,595.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 2012 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	LID LOCK X NAI	\$	196.00
42	BOWDEN CABLE - CENTER X NAI	2 \$	105.00
43	RELEASE LEVER X NAI	\$	12.00
44	LED HEADLIGHT - RH / OK	\$	7,204.00 5763.70
45	CONTROL UNIT FOR HEADLIGHT ? X NAI	\$	685.00 X
46	POWER MODULE FOR MAIN LIGHT ELECTRONICS ? X NAI	\$	693.00 X
47	LED WITH HEAT SINK - RH ? X NAI	\$	1,053.00 X
48	LIFT CYLINDER - RH ? X NAI	\$	182.00 X
49	TRIM FOR WING - RH g / N/C	\$	145.00 115.60
50	TRIM FOR DOOR - RH / N/C	\$	145.00 115.60
51	FRONT DOOR - RH X NAI	\$	2,919.00
52	OUTER DOOR SEAL - RH X NAI	\$	201.00
53	BONDING AGENT X NAI	\$	45.00
54	CLEANING SOLUTION X NAI	\$	65.00
55	DOOR CATCH - LH / RH X NAI	\$	96.00
56	COVER FOR DOOR CATCH - LH / RH X NAI	\$	16.00
57	FRONT PARKING SENSOR - OUTER ? X NAI	\$	231.00 X
58	FRONT PARKING SENSOR - INNER ? X NAI	\$	231.00 X
59	PARKING SENSOR SEAL RING g X NAI NAI	4 \$	12.00 X
60	FRONT NUMBER PLATE / CUT	\$	25.00 /

SUB TOTAL SPARE PARTS

: \$ 14,261.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 2012 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	SUNDRIES	\$ 800.00	✓
TOTAL SPARE PARTS		\$ 28,178.00	
TOTAL LABOUR CHARGES		\$ 8,602.00	
GRAND TOTAL		\$ 36,780.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0263/2019/KN
Date	:	27-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

H/ Stove

8 days exclude 1 Sunday and 1 PH
ok - Jy - 24 Sep 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lim Yeong Phang
Address	:	9 MoonBeam Walk Singapore 277222
Telephone	:	96622012
Type of Claim	:	Own Damage Claim
Policy No.	:	2100508966-01
Vehicle No	:	SGR 2012 A
Model Code	:	A5 COUPE 2.0 TFSI
Model / Year	:	29/04/2017
Engine No	:	CVK 027688
Chassis No	:	WAUZZZF53HA019455
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Feb-19
Place of Accident	:	CARPARK OF MOUNT ELIZABETH HOSPITAL NOVENA LEVEL 1A

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGR 2012 A

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking sensors.	S/N \$	480.00	\$ 480.00
2	To remove and transfer RHS front door multi-lock systems and power window devices. Inspect for damages and renew if necessary. <i>(Remove and reinstall wing mirror assy for respray door)</i>	\$	280.00	\$ 280.00
3	To dismantle and renew front bumper, bonnet, RHS front fender, RHS headlight and RHS front door. Re-organize crash management components. Reinstall all parts removed.	\$	3,850.00	\$ 1,750.00
4	To respray front bumper, bonnet, RHS fender and RHS front door hinges.	\$	3,800.00	\$ 2,400.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 8,602.00</u>	<u>\$ 5,102.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 2012 A

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 2,073.00	\$ 1,658.40
2	FIXING PARTS FOR FRONT BUMPER	\$ 368.00	
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	
4	FRONT BUMPER GRILLE - CENTER	\$ 178.00	\$ 142.40
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$ 207.00	\$ 165.60
6	FRONT BUMPER SPOILER	\$ 489.00	
7	FRONT AIR GUIDE - RH	\$ 56.00	
8	RADIATOR GRILLE	\$ 2,131.00	\$ 1,704.80
9	SUPPORT FOR ULTRASOUND SENSOR - RH	\$ 48.00	\$ 37.76
10	COVER FOR RADIATOR GRILLE - UPPER	\$ 174.00	
11	AIR GUIDE GRILLE - RH	\$ 431.00	
12	FOAM FILLER PIECE	\$ 113.00	\$ 90.40
13	FRONT BUMPER CARRIER	\$ 733.00	
14	GUIDE SECTION - RH	\$ 33.00	
15	BUMPER COVER	\$ 116.00	
16	BRACKET	\$ 195.00	
17	SIGN FOR 'CAUTION HIGH VOLTAGE'	\$ 13.00	
18	STICKER FOR AIR CONDITIONING	\$ 7.00	
19	BRACKET FOR LOCK CARRIER	\$ 125.00	\$ 100.00
20	FRONT WING - RH	\$ 968.00	\$ 774.40
SUB TOTAL SPARE PARTS		\$ 8,522.00	\$ 4,673.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SDB 801 YGR 2012 A**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	4,673.76
21	ATTACHMENT PARTS FOR FRONT FENDER	\$	46.00	
22	CLOSING ELEMENT - RH	\$	68.00	\$ 53.76
23	BRACKET FOR FENDER - RH	\$	32.00	
24	FRONT FENDER BRACE - RH	\$	107.00	
25	WHEEL HOUSING LINER - RH	\$	256.00	
26	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$	82.00	
27	WHEEL SPOILER	\$	66.00	\$ 52.32
28	SPOILER - RH	\$	33.00	
29	STONE CHIP GUARD - RH	\$	46.00	\$ 36.64
30	COVER FOR WHEEL HOUSING LINER	\$	32.00	
31	COVER FOR FRONT BONNET - RH	\$	14.00	
32	BONNET	\$	2,602.00	\$ 2,081.60
33	ATTACHMENT PARTS FOR BONNET	\$	111.00	
34	LID HINGE - LH	\$	381.00	
35	LID HINGE - RH	\$	381.00	
36	IMPACT PROTECTION - CENTER	\$	25.00	\$ 19.92
37	IMPACT PROTECTION - LH	\$	25.00	\$ 19.76
38	IMPACT PROTECTION - RH	\$	25.00	\$ 19.76
39	GAS FILLED STRUT	2 \$	217.00	
40	STRIKER FOR GAS FILLED STRUT	\$	46.00	
SUB TOTAL SPARE PARTS			\$ 4,595.00	\$ 6,957.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 2012 A

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 6,957.52
41	LID LOCK		\$ 196.00	
42	BOWDEN CABLE - CENTER	2	\$ 105.00	
43	RELEASE LEVER		\$ 12.00	
44	LED HEADLIGHT - RH		\$ 7,204.00	\$ 5,763.20
45	CONTROL UNIT FOR HEADLIGHT		\$ 685.00	
46	POWER MODULE FOR MAIN LIGHT ELECTRONICS		\$ 693.00	
47	LED WITH HEAT SINK - RH		\$ 1,053.00	
48	LIFT CYLINDER - RH		\$ 182.00	
49	TRIM FOR WING - RH		\$ 145.00	\$ 115.60
50	TRIM FOR DOOR - RH		\$ 145.00	\$ 115.60
51	FRONT DOOR - RH		\$ 2,919.00	
52	OUTER DOOR SEAL - RH		\$ 201.00	
53	BONDING AGENT		\$ 45.00	
54	CLEANING SOLUTION		\$ 65.00	
55	DOOR CATCH - LH / RH		\$ 96.00	
56	COVER FOR DOOR CATCH - LH / RH		\$ 16.00	
57	FRONT PARKING SENSOR - OUTER		\$ 231.00	
58	FRONT PARKING SENSOR - INNER		\$ 231.00	
59	PARKING SENSOR SEAL RING	4	\$ 12.00	
60	FRONT NUMBER PLATE		\$ 25.00	\$ 25.00
SUB TOTAL SPARE PARTS			\$ 14,261.00	\$ 12,976.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 2012 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 12,976.92
61	SUNDRIES	\$ 800.00	\$ 89.60
TOTAL SPARE PARTS		\$ 28,178.00	\$ 13,066.52
TOTAL LABOUR CHARGES		\$ 8,602.00	\$ 5,102.00
GRAND TOTAL		\$ 36,780.00	\$ 18,168.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGR 2012 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0263/2019/NH

11 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SGR 2012 A, Audi A5 COUPE 2.0 TSFL.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SGR 2012 A**, claimant, **Ms. Audrey Ruysters**, please find the related document per attached.

1. A copy of the Original invoice no. 85014344 – S\$ 18,370.32.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SGR 2012 A

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159935
Main Telephone 6536 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:43

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014344	Account: A0006 (T 0)		
		Date : 10/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SGR2012A			
		Term : 30			
Regn No: SGR2012A (V 33355) Regn Date: 29/04/2017 Mileage: 25452 WIP No.: 44290					
Model: A5 COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZF53HA019455 Engine: CVK 027688 Dept: U					
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. REMOVE AND REINSTALL WING MIRROR ASSY FOR RESPRAY DOOR. INSPECT FOR DAMAGES AND RENEW IF NECESSARY.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, BONNET, RHS FRONT FENDER AND RHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, BONNET, RHS FENDER AND RHS FRONT DOOR	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6853651R RN4	(A) (G) GRILLE 07/03/1	Less 020%	1.00	2131.00
X	A8W6941774E	HEADLIGHT	Less 020%	1.00	7204.00
X	A8W6853888	SPOILER	Less 020%	1.00	65.40
X	A8W6821106B	FENDER	Less 020%	1.00	968.00
X	A8W6807771	(A) (G) BRACKET 07/03/	Less 020%	1.00	125.00
X	A8W6807611	PLATE	Less 020%	1.00	207.00
X	A8W6807550J	(A) (SK) FOAM INSER 07	Less 020%	1.00	113.00
X	A8W6823029	(A) (SK) HOOD 07/03/19	Less 020%	1.00	2602.00
X	A8W6807065D GHD	COVER	Less 020%	1.00	2073.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6366 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 16:43

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014344 Date: 10/10/2019 Order: SGR2012A Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SGR2012A (V 33355) Regn Date: 29/04/2017 Mileage: 25452 WIP No.: 44290
Model: A5 COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZF53HA019455 Engine: CVK 027688 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
X	A8W6853604A PUZ	TRIM	Less 020%	1.00	144.50
X	A8W6807284	GUIDE	Less 020%	1.00	32.60
X	A8W6821092	PLATE	Less 020%	1.00	67.20
X	A8W6823746	COVER	Less 020%	1.00	13.80
X	A8W6823125	(A) (SK) PROTECTION 07	Less 020%	1.00	24.90
X	A8W6823126	(A) (SK) PROTECTION 07	Less 020%	1.00	24.70
X	A8W6853824B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A4S0805163	CLIP	Less 020%	2.00	0.70
X	A8W6807683 9B9	GRILLE	Less 020%	1.00	178.00
X	A8W6853602A PUZ	(A) (SK) TRIM 07/03/19	Less 020%	1.00	144.50
X	A8W6955776A	BRACKET	Less 020%	1.00	13.00
X	A8W6919268D RN4	(A) (G) MOUNTING 07/03	Less 020%	1.00	47.20
X	A8W6820582E	COVER	Less 020%	1.00	31.80
X	AN 0161857	POP-RIVET	Less 020%	5.00	3.00
X	AN 90536901	RIVET	Less 020%	2.00	0.70
X	AN 0385053	RIVET	Less 020%	6.00	0.50
X	A8W6823124	(A) (SK) PROTECTION 0	Less 020%	1.00	24.70

Parts 13,041.52
Labour 0.00
Sublet 4,927.00
Menus 0.00
Lubricant 0.00



Sub-Total 17,168.52
7% GST 1,201.80
Grand Total 18,370.32

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGR 2012 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0263/2019/GW
22nd April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

I total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 Coupe 2.0 TFSI
Vehicle Chassis No. : WAUZZZF53HA019455
Vehicle Regn No. : SGR 2012 A
Vehicle Mileage : 25449 KM
Vehicle Owner : Ms. Audrey Ruysters
Certificate No : 2100508966-01
Own Damage Excess : S\$856.00 (Inclusive GST)
Accident Date : 26/02/2019
Place : Carpark Mount Elizabeth Novena Hospital lvl 1A
Repair Cost : \$ 18,370.32
WIP No. : 44290
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 1900H
Date : 25 APRIL 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Mar 2019		04 Apr 2019 16:44 Edit Adj Rpt	S\$17,968.52 Edit Estimates	S\$17,968.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: AUDREY RUYTERS , ID: S1779478G, Tel: +6596622012									
Vehicle Reg. No.: SGR2012A		Date of Loss: 26/02/2019 11:00 - :59 [21 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 6800863734SG		Policy/Cover Note No.: 2100508966-01 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689628/9627/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 15/04/2019]									
Driver/Custodian: LIM YEONG PHANG (S1 / Male) , NRIC: S1790003Z, Tel: +6598251916 Email: yeongphanglim@yahoo.com									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/04/2019): SGR2012A / OD / 26/02/2019 / Coverage & Excess update - AIG_SG (05/04/2019): Alert - Adj Mandate Approved (S\$20428.00) - SGR2012A - Claim Handler: Nadaraja, ... - AIG_SG (05/04/2019): SGR2012A / OD / 26/02/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGR2012A (68008637345G)

OD

Feb 26 2019 11:20AM

[AUDREY RUYTERS]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video															1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	09/04/19 17:24	Video - Accident										1		Load MP4			
Assessment Reports															1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	05/04/19 12:13	Adjuster Immediate Advice										1		Load HTM			
Photos/Images															3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	05/04/19 10:53	General View										1		Load JPG ☒			
2	05/04/19 10:53	General View										1		Load JPG ☒			
3	05/04/19 10:53	General View										1		Load JPG ☒			
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5	05/04/19 10:53	General View										1		Load JPG ☒			
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33	05/04/19 10:53	General View										1		Load JPG ☒			
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35	05/04/19 10:53	General View										1		Load JPG ☒			
36	05/04/19 10:53	General View										1		Load JPG ☒			
37	05/04/19 10:53	General View										1		Load JPG ☒			
38	24/09/19 19:59	Photographs of Damaged Parts										1		Load JPG ☒			

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
39	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
40	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
41	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
42	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
43	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
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47	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
48	24/09/19 19:59	Photographs of Damaged Parts	 Load JPG	☒
49	24/09/19 19:59	Before Repair Photo	 Load JPG	☒
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51	24/09/19 19:59	Before Repair Photo	 Load JPG	☒
52	24/09/19 19:59	Before Repair Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/04/19 17:40	Singapore Accident Statement	 Load PDF	
2	04/04/19 17:40	ESTIMATE	 Load PDF	
3	05/04/19 10:11	Driver's Driving License NIRC and Insurance Cert	 Load PDF	
4	05/04/19 10:53	LABOUR ESTIMATE	 Load PDF	
5	22/10/19 11:38	Workshop Invoice	 Load PDF	
6	22/10/19 11:38	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

View

View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/02/19 19:05	Accident Statement		Load HTM	
2	02/04/19 13:26	Addendum Sheet		Load JPG	☒
3	02/04/19 13:26	Accident Statement Addm. #1		Load HTM	

Photos/Images				3 per page	☒
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13	26/02/19 18:45	Driving License		Load JPG	☒
14	26/02/19 18:45	Accident Photo		Load JPG	☒
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16	26/02/19 18:45	Accident Photo		Load JPG	☒
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21	26/02/19 18:45	Accident Photo		Load JPG	☒
22	26/02/19 18:45	Accident Photo		Load JPG	☒
23	26/02/19 18:45	Accident Photo		Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
24	26/02/19 18:45	Accident Photo	 Load JPG	☒
25	26/02/19 18:45	Accident Photo	 Load JPG	☒
26	26/02/19 18:45	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
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1	26/02/19 18:46	Sketch Plan	 Load JPG	☒
2	26/02/19 18:46	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006005/EQD3E2

Date: 22/10/2019

REFERENCE

Insured/Claimant: AUDREY RUYTERS Policy No: 2100508966-01
Date of Loss: 26/02/2019 Nature of Claim: OD Claim No: 6800863734SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGR2012A**
Make & Model: AUDI A5, 1.8 SPORTBACK (A) Engine No: CVK027688
Reg. Date: 29/04/2017 (Man. Year: 2017) Chassis No: WAUZZZF53HA019455
Colour: Blue Odometer: 25156 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$146,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Pirelli 7 mm Rear Left Side: Pirelli 7 mm
Front Right Side: Pirelli 7 mm Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,178.00	13,066.52	15,111.48	53.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,602.00	4,902.00	3,700.00	43.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,780.00	17,968.52	18,811.48	51.15
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	35,980.00	17,168.52	18,811.48	52.28
+ GST 7.00/7.00% (S\$)	2,518.60	1,201.80	1,316.80	52.28
Nett Amount (S\$)	38,498.60	18,370.32	20,128.28	52.28

INSPECTION

Date of Assignment: 04/04/2019
Date Inspected: 03/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 7.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented	2,073.00 FS	*1,658.40 FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	368.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTER	Broken	178.00 FS	*142.40 FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	Broken	207.00 FS	*165.60 FS
6	1		*FRONT BUMPER SPOILER	Not Necessary	489.00 FS	*- FS
7	1		*FRONT AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
8	1		*RADIATOR GRILLE	Broken	2,131.00 FS	*1,704.80 FS
9	1		*SUPPORT FOR ULTRASOUND SENSOR - RH	Broken	48.00 FS	*37.76 FS
10	1		*COVER FOR RADIATOR GRILLE - UPPER	Not Necessary	174.00 FS	*- FS
11	1		*AIR GUIDE GRILLE - RH	Not Necessary	431.00 FS	*- FS
12	1		*FOAM FILLER PIECE	Broken	113.00 FS	*90.40 FS
13	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
14	1		*GUIDE SECTION - RH	Not Necessary	33.00 FS	*- FS
15	1		*BUMPER COVER	Not Necessary	116.00 FS	*- FS
16	1		*BRACKET	Not Necessary	195.00 FS	*- FS
17	1		*STICKER FOR AIR CONDITIONING	Not Necessary	7.00 FS	*- FS
18	1		*BRACKET FOR LOCK CARRIER	Broken	125.00 FS	*100.00 FS
19	1		*FRONT WING - RH	Dented	968.00 FS	*774.40 FS
20	1		*ATTACHMENT PARTS FOR FRONT FENDER	Not Necessary	46.00 FS	*- FS
21	1		*CLOSING ELEMENT - RH	Necessary	68.00 FS	*53.76 FS
22	1		*BRACKET FOR FENDER - RH	Not Necessary	32.00 FS	*- FS
23	1		*FRONT FENDER BRACE - RH	Not Necessary	107.00 FS	*- FS
24	1		*WHEEL HOUSING LINER - RH	Not Necessary	256.00 FS	*- FS
25	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	82.00 FS	*- FS
26	1		*WHEEL SPOILER	Broken	66.00 FS	*52.32 FS
27	1		*SPOILER - RH	Not Necessary	33.00 FS	*- FS
28	1		*STONE CHIP GUARD - RH	Broken	46.00 FS	*36.64 FS
29	1		*COVER FOR WHEEL HOUSING LINER	Not Necessary	32.00 FS	*- FS
30	1		*COVER FOR FRONT BONNET - RH	Not Necessary	14.00 FS	*- FS
31	1		*BONNET	Dented	2,602.00 FS	*2,081.60 FS
32	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	111.00 FS	*- FS
33	1		*LID HINGE - LH	Not Necessary	381.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
34	1		*LID HINGE - RH	Not Necessary	381.00 FS	*- FS
35	1		*IMPACT PROTECTION - CENTER	Necessary	25.00 FS	*19.92 FS
36	1		*IMPACT PROTECTION - LH	Necessary	25.00 FS	*19.76 FS
37	1		*IMPACT PROTECTION - RH	Necessary	25.00 FS	*19.76 FS
38	2		*GAS FILLED STRUT	Not Necessary	217.00 FS	*- FS
39	1		*STRIKER FOR GAS FILLED STRUT	Not Necessary	46.00 FS	*- FS
40	1		*LID LOCK	Not Necessary	196.00 FS	*- FS
41	2		*BOWDEN CABLE - CENTER	Not Necessary	105.00 FS	*- FS
42	1		*RELEASE LEVER	Not Necessary	12.00 FS	*- FS
43	1		*LED HEADLIGHT - RH	Broken	7,204.00 FS	*5,763.20 FS
44	1		*CONTROL UNIT FOR HEADLIGHT	Not Necessary	685.00 FS	*- FS
45	1		*POWER MODULE FOR MAIN LIGHT ELECTRONICS	Not Necessary	693.00 FS	*- FS
46	1		*LED WITH HEAT SINK - RH	Not Necessary	1,053.00 FS	*- FS
47	1		*LIFT CYLINDER - RH	Not Necessary	182.00 FS	*- FS
48	1		*TRIM FOR WING - RH	Necessary	145.00 FS	*115.60 FS
49	1		*TRIM FOR DOOR - RH	Necessary	145.00 FS	*115.60 FS
50	1		*FRONT DOOR - RH	Not Necessary	2,919.00 FS	*- FS
51	1		*OUTER DOOR SEAL - RH	Not Necessary	201.00 FS	*- FS
52	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
53	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
54	1		*DOOR CATCH - LH / RH	Not Necessary	96.00 FS	*- FS
55	1		*COVER FOR DOOR CATCH - LH / RH	Not Necessary	16.00 FS	*- FS
56	1		*FRONT PARKING SENSOR - OUTER	Not Necessary	231.00 FS	*- FS
57	1		*FRONT PARKING SENSOR - INNER	Not Necessary	231.00 FS	*- FS
58	4		*PARKING SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
59	1		*FRONT NUMBER PLATE	Cut	25.00 FS	*25.00 FS
60	1		*SUNDRIES	Necessary	800.00 FS	*89.60 FS
61	1		*SIGN FOR CAUTION HIGH VOLTAGE	Not Necessary	13.00 FS	*- FS
Total Parts (\$\$)					28,178.00	13,066.52

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING SENSORS	New	480.00	480.00
2	TO REMOVE AND TRANSFER RHS FRONT DOOR MULTI-LOCK SYSTEMS AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	280.00	280.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET, RHS FRONT FENDER, RHS HEADLIGHT AND RHS FRONT DOOR. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,850.00	1,750.00
4	TO RESPRAY FRONT BUMPER, BONNET, RHS FENDER AND RHS FRONT DOOR HINGES	New	3,800.00	2,200.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			8,602.00	4,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >