

## Jia Le (LKK Auto)

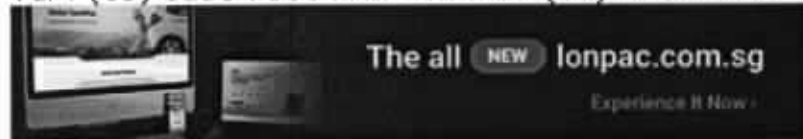
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 24 May 2019 4:23 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: (Seek Mandate) Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

## Lonpac External - General

Dear Jia Le

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Tuesday, 21 May, 2019 9:34 AM  
**To:** ONG LI LI  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** (Seek Mandate) Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

Lonpac Ref: **19/19/19/VC05/021620**

LKK Ref: CC4/LPC19006001/Epa3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided onto the parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**SU BROTHERS' MOTOR WORKSHOP**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,073.03	\$ 2,247.00
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 720.00 (6days x \$120.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,795.03</b>	<b>\$ 2,969.00</b>

. \*\*05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[lilong@lonpac.com](mailto:lilong@lonpac.com)>

**Sent:** Wednesday, 10 April, 2019 10:22 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 10 April, 2019 10:15 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); CS A Team; Admin A

**Subject:** RE: Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VC05/021620**

**LKK REF: CC4/LPC19006001/Epa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKT 2924K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 3 April, 2019 5:33 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 04/04/2019.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, 3 April 2019 5:31 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 3 April 2019 12:35 PM

**To:** [su\\_bros@singnet.com.sg](mailto:su_bros@singnet.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Our Ref: 19/19/19/VC05/021620 accident involving vehicle nos. SKT 2924 K / GBB 1600 C [External General]

## Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

Please see the list of motor surveyors and liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FYA

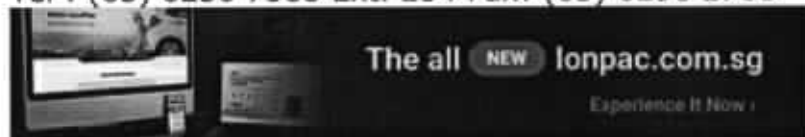
No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	

9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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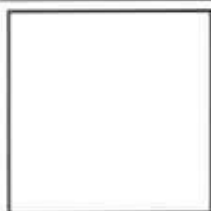
**From:** [su\\_bros@singnet.com.sg](mailto:su_bros@singnet.com.sg) [mailto:[su\\_bros@singnet.com.sg](mailto:su_bros@singnet.com.sg)]  
**Sent:** Wednesday, 3 April, 2019 11:08 AM  
**To:** MT\_Claim\_SG  
**Subject:** accident involving vehicle nos. SKT 2924 K / GBB 1600 C

Hi,

Copy attached.

Kindly provide 10 surveyors list.

Regards  
Su Bros



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## SU BROTHERS' MOTOR WORKSHOP

BLK 5034 ANG MO KIO IND PK 2 #01-341/343 SINGAPORE 569537

Date : 12<sup>nd</sup> Apr 2019

Pg : 1/2

Our ref: SB/MC/0131/04/19 TD

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn : Motor Claims Dept

Dear Sir/Mdm,

Re : Accident Involving Motor Vehicle Nos. SKT 2924 K / GBB 1600 C  
Along TPE Twds Changi Airport Beside Changi North Cres On  
02/04/2019.

Please refer to the above accident.

From the circumstances of the accident, the driver of your insured's vehicle no.  
GBB 1600 C was entirely negligent in causing the above accident.

Our client has been put to loss & expense, particulars of which are as the below  
followings:-

1)	Lump Sum Repair	\$	2,247.00
2)	Loss of Rental @\$120.00 x 6 days	\$	720.00
3)	GIA Search	\$	2.00
		\$	<u>2,969.00</u>

Remarks: Client vehicle was lying at our w/s on 02/04/19. Your appointed surveyor Mr. Steve Chen had inspected client vehicle on 04/04/19. He recommended 5 repair days. Said vehicle was completed repaired & back to client on 08/04/19. So total 6 days of claim, cross 1 weekend.



**Pg : 2/2**

We enclose the following documents in support our client's claim for your consideration.

- 1) Satisfaction & Discharge Voucher / Letter Of Authority.
- 2) GIA Report Of SKT 2924 K.
- 3) Final Repair Bill (Invoice No : 0131/04/19).
- 4) Certificate Of Insurance Of SKT 2924 K.
- 5) GIA Search Of GBB 1600 C.
- 6) B & O Vehicle Rental w/agreement no. 19291.

Kindly revert to our client's claim as soon as possible.



LETTER OF AUTHORITY

RE : Accident involving motor vehicle no SKT 2924K A GBB 1600C  
along TPE Towards Changi Air Port beside Changi North Crescent  
on 02/04/19

I/We, Mr Lim Chuan Hwa Nric No. S1704759J  
of Blk 423 AMK Ave 3 #11-2646 SSB-428

Owner of Motor Vehicle Registration No. SKT 2924K

Insured by Sompo Insurance Singapore Pte Ltd under policy no.  
D18MT8V01008188 do hereby authorised M/S SU BROTHERS' MOTOR WORKSHOP of

Blk 5034 Ang Mo Kio Industrial Park 2 #01-341/343, Singapore 569537. To act as my/our  
representative in my/our claim against the owner/driver of Vehicle Registration No.

GBB 1600C in respect of the above-mentioned accident.

I/We, hereby authorised M/S SU BROTHERS' MOTOR WORKSHOP to appoint a firm of solicitor of  
their choice to act on my/our behalf in respect of any claim, if any.

I/We, also hereby authorised that any payment due to me/us from the aforesaid claim to be  
paid to my/our above-named representative.

I/We, indemnify my above-named representative against all claim and/or damaged which arise  
from all actions taken for and on my/our behalf.

I/We, the above-mentioned vehicle owner/driver affirm the abovesaid statement below.

**BY AUTHORITY**

**WITNESSED BY**

Picheh

OWNER/DRIVER

[Signature]

NAME Mr Lim Chuan Hwa

NAME C A ONL

NRIC S1704759J

NRIC S1715614D

DATE 4/4/2019

DATE 4/4/2019





## LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/021620  
DATE : 24 MAY 2019


### DISCHARGE VOUCHER

I/We, LIM CHWEE HWA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB 1600C the sum of Singapore Dollar Two Thousand Nine Hundred and Sixty-Nine Only (\$2,969.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKT 2924K and GBB 1600C on 02 April 2019 along TPE Twds Changi Airport Beside Changi North Cres.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HONG JIE RENOVATION & TRADING AND/OR SOOLIYARAJ SAANKAR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SU BROTHERS' MOTOR WORKSHOP**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 28/5/19  
.....  
Signature of vehicle owner/Date

Lim Chwee Hwa 28/5/19  
.....  
Name of vehicle owner /Date

# Su Brothers' Motor Workshop

Blk 5034 Ang Mo Kio Industrial Park 2

#01-341/343

Singapore 569537

Tel : 64824355 Fax : 64824788 Email : su\_bros@singnet.com.sg

Co. Reg. No : 26584500M GST Reg No : M9-0008282-A

Date : 12/04/2019

Our Ref : SB/MC/0131/04/19 TD

Tax Invoice : 0131/04/19

**Lonpac Insurance Bhd**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attention : Motor Claims Department

Vehicle No : SKT 2924 K  
Make/Model : Subaru XV  
DOA : 02/04/2019

Your Insured Vehicle reg no: GBB 1600 C

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## Final Cost Of Repairs : -

Lump sum repair .....		\$	2,100.00
	GST 7%	\$	147.00
		\$	2,247.00
			=====

Dollars : Two Thousand Two Hundred And Forty-Seven Only.



# B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)

Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000

Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

## 车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 2/4/19  
Owner: B & O VEHICLE RENTAL ("the owner")  
Hirer: Lim Chwee Hua  
NRIC / Co. Reg. No: S1704779J  
Tel: Fax: H/P:  
Address: Blk 428 Ang Mo Kio Ave 3 #11-2646 S1580428

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: S66370X E		Agreement No.: 19291	
Driver's Particulars		Odometer: _____	
Name: Lim Chwee Hua		Date & Time Out: 2/4/19 3:11	
Address: _____		Date & Time In: 8/4/19 12:00	
I/C No: S1704779J	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: 9/5/03	Occupation: _____	6 Days @\$ 120/ ✓	
Date of Birth: 16/2/1955	Tools: Old Spare Tyre: Newer	Wks @\$ _____	
		Mths @\$ _____	

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3000/ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first \$ 3000/ excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

### Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): \_\_\_\_\_

Sub-Total: \_\_\_\_\_

Balance To Pay: 2720/ ✓

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

B & O VEHICLE RENTAL

Authorised Signature

Hirer's Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**Third Party Insurer Enquiry**

Your Ref No: GR-19-051472

Date of Request: 02/04/2019

Your Ref No:

Online Purchase

Wu Brothers' Motor Workshop  
Unit 5034 Ang Mo Kio Industrial Park 2  
Tel: 31-341/343  
Singapore 569537

Dear Sir/Madam,

Enquiry Date: 02/04/2019  
Enquiry By: Koh Siew Ling  
P Vehicle No: GBB1600C  
Accident Date: 02/04/2019

**Enquiry Result**

P Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
BB1600C	Lonpac Insurance Bhd	28/02/2019-27/02/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Your Ref No: GR-19-051472

Date of Request: 02/04/2019

Your Ref No:

Online Purchase

u Brothers' Motor Workshop  
lk 5034 Ang Mo Kio Industrial Park 2  
01-341/343  
Singapore 569537

Dear Sir/Madam,

Enquiry Date: 02/04/2019  
Enquiry By: Koh Siew Ling  
P Vehicle No: GBB1600C  
Accident Date: 02/04/2019

DESCRIPTION	AMOUNT (S\$)
P Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☐ Cash ☐ Cheque