

INS. CASE OWNER:

my story. CC 4, Asm 1900 5996, Ueo352

LKK:

IDAC:

108549

ASSIGNMENT

DCI:

4/4/19

Date / Time:

4/4/19

Registered in Member's name:

Pre-assign / CCU / FTE

FBD 23P



Insured Vehicle No.:

Claim No.:

59m01J43

Name of Insured:

Nam Thinat phao

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

2/4/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO-)

Insured Liability: %

Final ? Yes / No

SMA 9938 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Rico 60



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

4/4
8/7/19SMA 9938 B, 1900 5996 / h/c, DOA: 2/4/19
FBD 23P

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 9116.00

6 days Reduction:

70 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

23/7/19

Confirm with:

Jim Hoi

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 9754.12

Loss of Rental (LOR):

S\$ 800.00

(8 days) X \$100

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 36.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 10,590.57

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 10,590.57

Name 1:

Rico 60 Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350

COPY SENT
31/7/19

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 4/7/13

6/4/19 confirmed final g & 9116.00 with kelvin

P/P ~~45~~: \$9116.00Red: ~~\$5754.00~~ 370/10 (\$20,780.16 / 70%)

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) S + RS, \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



Rico 60 Auto Services Pte Ltd . Bk 8 , Kaki Bukit Avenue 4 , #02-24
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:
MAKE & MODEL:
MILEAGE:
TYRE:
CHASSIS NUM:

SMA 9938 B
HONDA SHUTTLE

1st Atul
9/1/19
627.
4/4/19

plp & 9116.00

ATTN:	DESCRIPTION - PARTS			QTY	PRICE	
NO.						
1	REAR WINDSCREEN	chopped	1210.00	1	\$1210.00	✓
2	REAR WINDSCREEN MOULDING	ny	120.00	1	\$120.00	✓
3	REAR TAILGATE	3.2500		1	\$1193.00	✓
6	REAR TAILGATE WIPER	11X		1	\$95.50	X
7	REAR TAILGATE WIPER BLADE	11X		1	\$66.50	X
8	REAR TAILGATE WIPER MOTOR	11X		1	\$490.00	X
9	REAR TAILGATE WIPER MOTOR COVER	11X		1	\$48.50	✓
10	REAR TAILGATE LAMP L+R	N/S 320 12C	\$395	2	\$790.00	12C
10	REAR TAILGATE LOGO	ny		1	\$27.90	✓
11	REAR TAILGATE CHROME HANDLE	383.10		1	\$383.10	✓
12	REAR TAILGATE NUMBER PLATE LAMP L+R	11X		2	\$65.60	X
13	REAR TAILGATE SWITCH	11X		1	\$175.00	X
13	REAR TAILGATE EMBLEM 'SHUTTLE'	ny		1	\$55.00	✓
14	REAR TAILGATE LOCK	157.20		1	\$157.20	✓
15	REAR TAILGATE CATCH	11X		1	\$27.80	X
16	REAR TAILGATE WEATHERSTRIP	168.50		1	\$168.50	✓
17	REAR TAILGATE INNER TRIM	320.00		1	\$320.00	✓
18	REAR TAILGATE INNER TRIM SIDE L+R	N/S X		2		X
19	REAR BUMPER	D.S		1	\$1150.00	✓
20	REAR BUMPER BRACKET L+R	11X		2		X
21	REAR BUMPER RETAINER L+R	N/S 320 12C	\$2650	2	\$53.00	12C
22	REAR BUMPER SPONGE	N/S 320 12C	\$9.80	2	\$17.60	12C
23	REAR BUMPER REFLECTOR L+R	11X		2	\$90.00	X
24	REAR BUMPER REFLECTOR GARNISH L+R	N/S 320 12C	48	2	\$96.00	12C
25	REAR BUMPER TOW COVER	11X		1	\$16.80	X
26	REAR FENDER L+R	11X		2	\$2021.80	X
27	REAR FENDER INNER TRIM TOP L+R	N/S 320 12C	130	2	\$260	12C
28	REAR FENDER INNER TRIM BTM L+R	N/S 320 12C	\$489.80	2	\$979.60	12C
29	REAR FENDER COWLING L+R	11X		2	\$167.40	X
30	REAR END PANEL	560.80		1	\$560.80	✓
31	REAR END PANEL TOP GANISH	155.80		1	\$155.80	✓
32	FLOOR PANEL	11X		1	\$1980.00	X
33	FLOOR PANEL TOP BOARD	11X		1	\$585.50	X
34	FLOOR PANEL SIDE GARNISH L+R	11X		2	\$190.00	X
35	FLOOR PANEL ACCESSORY BOX CENTER	11X		1	\$245.00	X
36	FLOOR PANEL ACCESSORY BOX GARNISH	11X		1	\$285.00	X
37	REAR EXHAUST PIPE	11X		1	\$745.00	X
38	REAR EXHAUST HEAT SHIELD	11X		1	\$78.60	X
39	REAR EXHAUST GASKET	11X		1	\$38.80	X

(202)

40	REAR EXHAUST BRACKET	11 X	1	\$ 201.2	
41	REAR CHASSIS MEMBER LH	2 X	1	\$ 885.00	
				18782.72	
				SUBTOTAL	\$ -
				LESS 20%	\$ -
				15026.16	
				PARTS TOTAL	\$ -
				SPECIAL NETT	
			QTY	PRICE	
1	REAR NUMBER PLATE	one 40	1	\$ 120.00	40
2	REVERSE SENSOR	shnd 200	2	\$ 300.00	200
3	REVERSE CAMERA	Phx	1	\$ 850.00	X
4	REAR CAMERA	520 300	1	\$ 1,050.00	300
4	REAR END PANEL SEALANT	21 50	1	\$ 120.00	50
5	SPARE WHEEL PANEL SEALANT	11 X	1	\$ 120.00	X
6	REAR BUMPER CLIPS	21 50	10	\$ 100.00	50
7	REAR FENDER COWLING CLIPS	11 X	10	\$ 100.00	X
8	REAR FENDER INNER TRIM CLIPS	11 X	10	\$ 100.00	X
9	BOOTLID INNER TRIM CLIPS	11 X	10	\$ 100.00	X
10	REAR END PANEL TOP GARNISH CLIPS	11 X	10	\$ 100.00	X
11	REAR TAILGATE SPOILER	2 X	1	\$ 2,180.00	X
12	REAR TAILGATE SPOILER CENTER LAMP	11 X	1	\$ 350.00	X
				SPECIAL NETT TOTAL	\$ 5,590.00
				LABOUR	
			QTY	PRICE	
1	TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN	1000	1	\$ 3,600.00	
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	1100	1	\$ 2,500.00	
3	TO RUST PROOF ACCIDENT AFFECTED AREA	20	1	\$ 120.00	
4	TO RNR REAR WINDSCREEN	120	1	\$ 400.00	
5	TO RNR REAR BOOT MECHANISM	60	1	\$ 120.00	
6	TO RNR REAR LUGGAGE COMPARTMENT	20	1	\$ 400.00	
7	TO RNR REVERSE SENSOR & CHECK FUNCTION.	50	1	\$ 120.00	
8	TO RNR EXHAUST SYSTEM AND ATTACHMENT PARTS	11 X	1	\$ 250.00	
9	TO CHECK WIRING LAYOUT AND TAILGATE CENTER LAMP FUNCTION	2	1	\$ 120.00	
10	TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION	30	1	\$ 120.00	
11	TO CHECK WIRING LAYOUT AND TAILGATE LAMP FUNCTION		1	\$ 120.00	
12	TO DO CHASSIS ALIGNMENT	11 X	1	\$ 800.00	
13	TO DO DIAGNOSIS AND RESET , REPROGRAM OR CODING FAULT CODE.	111	1	\$ 120.00	
14	TO DO WATER LEAK TEST .	11 X	1	\$ 120.00	
15	TO RNR FUEL TANK TO ASSIST WORK LOAD	11 X	1	\$ 250.00	
16	TO CLEAN AND VACUUM GLASSES TO ASSIST WORK LOAD	11 X	1	\$ 120.00	
				LABOUR TOTAL	\$ 9,280.00
				GRAND TOTAL COST	\$ 14,870.00
				P-7445.00	
				LESS 20%	
				P-5956.00	
				31N-640.00	
				1520.00	
				TOTAL \$ 9116.00	29929.72
				Acknowledged by Repairer	
				Signature	
				Date	



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:
MAKE & MODEL:
MILEAGE:
TYRE:
CHASSIS NUM:

SMA 9938 B
HONDA SHUTTLE

ATTN:

NO.	DESCRIPTION - PARTS	QTY	PRICE
1	REAR TAILLAMP L+R <i>N/S R20 1PC 520.50</i>	2	\$ 1,650.00
2	REAR TAILLAMP PANEL L+R <i>R X</i>	2	\$ 780.00
3	REAR TAILLAMP CLIPS L+R <i>1 X</i>	2	\$ 30.00
4	REAR END PANEL QUARTER PANEL LH <i>22</i>	1	\$ 195.00

PAGE 2 OF 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts price are subject to confirmation
- Third party warranty is on a Without Prejudice basis
- No illegal modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 4 April 2019 11:59 AM
To: assignments
Subject: FW: PRI for SMA 9938 B
Attachments: PRI Arrangement.pdf

12.31pm @ 4/4/19
Shanelle.
Vehicle In
Sur @ Marcus

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <claims@rico60.com>

Sent: Wednesday, 3 April, 2019 6:06 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: PRI for SMA 9938 B

Dear all,

Kindly arrange PRI to survey the said vehicle as follow:

Our Client – SMA 9938 B

Your Insured – FBD 23 P

DOA – 2/04/2019

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 April, 2019

NANTHIWAT KHOO
119 BEDOK NORTH ROAD
#10-199
SINGAPORE 460119

Dear Sir,

OUR REF : CC4/ASM19005996/Uea3 // S9M01J43

YOUR REF : FBD 23P

**ACCIDENT INVOLVING FBD 23P AND SMA 9938B ON 02/04/2019 ALONG/AT
PIE TWDS CHANGI AFTER EUNOS EXIT**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

Jimmy Chen (LKK Auto)

From: Jimmy Chen (LKK Auto)
Sent: Monday, 22 July 2019 10:22 AM
To: claims@rico60.com
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: OUR REF: CC4/ASM19005996/Upa3 - Accident involving SMA9938B and FBD23P on 02/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$10,590.57** (all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Monday, 8 July 2019 11:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD for SMA 9938 B

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry
Sent: Tuesday, 21 May 2019 4:55 PM
To: Asher Sng (LKKAUTO)
Subject: RE: LOD for SMA 9938 B

Dear Asher,

Kindly ignore previous LOD.

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

From: Enquiry
Sent: Tuesday, 16 April 2019 11:05 AM
To: Asher Sng (LKKAUTO)
Subject: LOD for SMA 9938 B

Dear Asher,

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/7/2019

Survey Details:

Date of loss	2-Apr-19
Date of appointment	4-Apr-19
Date of survey	4-Apr-19
Location of survey	RICO 60 AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMA 9938B
Make and Model	HONDA SHUTTLE 1.5G CVT
Date of registration	14-Jun-18
Parf Rebate	
Market Value	\$ 78,000.00
Parf Rebate	\$ 37,390.00
Nett Loss	\$ 40,610.00

Repair details:

Initial Estimate	\$ 29,896.16
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 6,596.00
Check items (estimate)	\$ -
Labour	\$ 2,520.00
Total	\$ 9,116.00
Lump Sum(if applicable)	\$ -

Number of days for repair	6
----------------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

H2R, LIA. 100%, BOLA 27.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	9,754.12
Loss of use		-
Loss of rental (w/GST)	\$	800.00 (8 days X \$100)
Loss of income		-
LTA search fees	\$	36.45
Others		-
Proposed Total	\$	10,590.57



Service Request Details

Claim

S9M01J43

Reference

CC4/ASM19005996/Uea3 

Loss Date

2 April 2019

Report Date

4 Apr 2019 8:43:59 AM

Request Date

4 April 2019

Due Date

4 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Make

TPVD

Model

HONDA

Service Address

...

Primary Contact/Insured

NANTHIWAT KHOO

119 BEDOK NORTH ROAD, #10-199, 460119, Singapore

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

NON-REPORTED

Messages2

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

20/7/19 10:33 AM

FROM

NG Stacey

SUBJECT

Re:<TP - Mandate IA> - S9M01J43 [ACCIDENT INVOLVING FBD
23P & SMA 9938B ON 02/04/2019]

BODY

please proceed

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

TYPE



SENT

8/7/19 3:35 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<TP - Mandate IA> - S9M01J43 [ACCIDENT INVOLVING FBD 23P & SMA 9938B ON 02/04/2019]

BODY

Liability: 100%. Insured rear-ended third party. I...



TYPE



SENT

16/4/19 6:01 PM

FROM

NG Stacey

SUBJECT

PROCEED DS

BODY

Insured hit tp rear



TYPE



SENT

8/4/19 3:16 PM

FROM

NG Stacey

SUBJECT

non reporting- pls follow up

BODY

/



LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

Hsiao Tong (LKKAuto)

From: Rico 60 <claims@rico60.com>
Sent: Tuesday, 23 July 2019 11:45 AM
To: Jimmy Chen (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: DV for SMA 9938 B (Our Ref: CC4/ASM19005996/Upa3) (DOA : 02/04/2019)
Attachments: Discharge Voucher.pdf

Dear Jimmy,

Attached file as per your pursuant.

Kindly release cheque.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Jimmy Chen (LKK Auto)
Sent: Monday, 22 July 2019 3:10 PM
To: Rico 60
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: OUR REF: CC4/ASM19005996/Upa3 - Accident involving SMA9938B andFBD23P on 02/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs/Mdm,

Please refer to attached, thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Jimmy Chen | Case Handler
LKK Auto Consultants Pte Ltd

From: Rico 60 <claims@rico60.com>
Sent: Monday, 22 July 2019 12:37 PM
To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: CC4/ASM19005996/Upa3 - Accident involving SMA9938B andFBD23P on 02/04/2019

Hi Jimmy,

Thank you for your offer.

Please be informed that offer accepted.
Kindly assist to release DV soonest possible.

Thank you.

Best Regards,
Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Jimmy Chen (LKK Auto)
Sent: Monday, 22 July 2019 10:21 AM
To: claims@rico60.com
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: OUR REF: CC4/ASM19005996/Upa3 - Accident involving SMA9938B andFBD23P on 02/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$10,590.57** (all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 8 July 2019 11:35 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA 9938 B

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 2 July 2019 3:34 PM

To: Enquiry <claims@rico60.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA 9938 B

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

From: Enquiry <claims@rico60.com>
Sent: Tuesday, 21 May 2019 4:59 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: LOD for SMA 9938 B

Dear Asher ,

Kindly ignore previous LOD.

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

From: Enquiry
Sent: Tuesday, 21 May 2019 4:55 PM
To: Asher Sng (LKKAuto)
Subject: RE: LOD for SMA 9938 B

Dear Asher ,

Kindly ignore previous LOD.

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

From: Enquiry

Sent: Tuesday, 16 April 2019 11:05 AM

To: Asher Sng (LKKAuto)

Subject: LOD for SMA 9938 B

Dear Asher,

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

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RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SMA 9938 B

Your Ref.: FBD 23 P

Date: 21/5/2019

ATTN: Motor Claims Department

INS: AXA INSURANCE PTE LTD

Dear Sir/Madam,

Accident Involving: SMA 9938 B & FBD 23 P

Date of Accident: 02/04/2019 @ 18:25HRS

Location: PIE twds Changi After Eunos Exit

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	9,754.12
Loss of Rental		
(\$120/Day x 8 Days):	\$	960.00
LTA Search:	\$	7.45
3rd Report :	\$	29.00
Grand Total:	\$	10,750.57

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.

For any further queries, please kindly contact Shanelle Lim @ 6286 6060/9187 8064, or email to claims@rico60.com.

Thank You,

Shanelle Lim





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19005996/Upa3s2		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: STACEY NG		Date : 02-08-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBD 23P	Veh. Inspected	SMA 9938B	
Policy No.	P2145955	Coverage (\$)	0.00	
Claim No.	S9M01J43	Excess (\$)	0.00	
Assign From	STACEY NG	Assign Date	04/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	GK81202053	Colour	WHITE	
Odometer	008711	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60R15	BRIDGESTONE	8 mm	
L/H Front Tyre	185/60R15	BRIDGESTONE	8 mm	
R/H Rear Tyre	185/60R15	BRIDGESTONE	8 mm	
L/H Rear Tyre	185/60R15	BRIDGESTONE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/04/2019	Inspection Date	04/04/2019	
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMA 9938B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN (CONSISTENT)	SHATTERED	1,210.00	1,210.00
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	120.00	120.00
1	REAR TAILGATE (CONSISTENT)	BADLY DENTED	1,193.00	1,193.00
1	REAR TAILGATE WIPER (CONSISTENT)	NOT NECESSARY	95.50	-
1	REAR TAILGATE WIPER BLADE (CONSISTENT)	NOT NECESSARY	66.50	-
1	REAR TAILGATE WIPER MOTOR (CONSISTENT)	NOT NECESSARY	490.00	-
1	REAR TAILGATE WIPER MOTOR COVER (CONSISTENT)	CUT	48.50	48.50
2	REAR TAILGATE LAMP L+R (CONSISTENT)	N/S BROKEN	790.00	395.00
1	REAR TAILGATE LOGO (CONSISTENT)	NECESSARY	27.90	27.90
1	REAR TAILGATE CHROME HANDLE (CONSISTENT)	BENT / CRACKED	383.10	383.10
2	REAR TAILGATE NUMBER PLATE L+R (CONSISTENT)	NOT NECESSARY	65.60	-
1	REAR TAILGATE SWITCH (CONSISTENT)	NOT NECESSARY	175.50	-
1	REAR TAILGATE EMBLEM 'SHUTTLE' (CONSISTENT)	NECESSARY	55.00	55.00
1	REAR TAILGATE LOCK (CONSISTENT)	DENTED / JAMMED	157.20	157.20
1	REAR TAILGATE CATCH (CONSISTENT)	NOT NECESSARY	27.80	-
1	REAR TAILGATE WEATHERSTRIP (CONSISTENT)	TWISTED	168.50	168.50
1	REAR TAILGATE INNER TRIM (CONSISTENT)	CUT / DEFORMED	320.00	320.00
2	REAR TAILGATE INNER TRIM SIDE L+R (NPA) (CONSISTENT)	NO SUCH PARTS	-	-
1	REAR BUMPER (CONSISTENT)	DISTORTED	1,150.60	1,150.60
2	REAR BUMPER BRACKET L+R (NPA) (CONSISTENT)	NOT NECESSARY	-	-
2	REAR BUMPER RETAINER L+R (CONSISTENT)	N/S BENT	53.00	26.50
2	REAR BUMPER SPONGE (CONSISTENT)	N/S TORN	179.60	89.80
2	REAR BUMPER REFLECTOR L+R (CONSISTENT)	NOT NECESSARY	90.00	-
2	REAR BUMPER REFLECTOR GARNISH L+R (CONSISTENT)	N/S TORN	96.00	48.00
1	REAR BUMPER TOW COVER (CONSISTENT)	NOT NECESSARY	16.80	-
2	REAR FENDER L+R (CONSISTENT)	TO REPAIR SEE LABOUR	2,021.80	-
2	REAR BUMPER INNER TRIM TOP L+R (CONSISTENT)	N/S TORN	260.00	130.00
2	REAR FENDER INNER TRIM BTM L+R (CONSISTENT)	N/S TORN	979.60	489.80
2	REAR FENDER COWLING L+R (CONSISTENT)	NOT NECESSARY	167.40	-

Report Ref No. CC4/ASM19005996/Upa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR END PANEL (CONSISTENT)	BADLY DENTED	560.80	560.80
1	REAR END PANEL TOP GARNISH (CONSISTENT)	DISTORTED	155.80	155.80
1	FLOOR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,980.00	-
1	FLOOR PANEL TOP BOARD (CONSISTENT)	NOT NECESSARY	585.50	-
2	FLOOR PANEL SIDE GARNISH L+R (CONSISTENT)	NOT NECESSARY	190.00	-
1	FLOOR PANEL ACCESSORY BOX CENTER (CONSISTENT)	NOT NECESSARY	245.00	-
1	FLOOR PANEL ACCESSORY BOX GARNISH (CONSISTENT)	NOT NECESSARY	285.00	-
1	REAR EXHAUST PIPE (CONSISTENT)	NOT NECESSARY	745.00	-
1	REAR EXHAUST HEAT SHIELD (CONSISTENT)	NOT NECESSARY	78.60	-
1	REAR EXHAUST GASKET (CONSISTENT)	NOT NECESSARY	38.80	-
1	REAR EXHAUST BRACKET (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR CHASSIS MEMBER LH (CONSISTENT)	TO REPAIR SEE LABOUR	885.00	-
2	REAR TAILLAMP L+R (CONSISTENT)	N/S BROKEN	1,650.00	520.50
2	REAR TAILLAMP PANEL L+R (CONSISTENT)	TO REPAIR SEE LABOUR	780.00	-
2	REAR TAILLAMP CLIPS L+R (CONSISTENT)	NOT NECESSARY	30.00	-
1	REAR END PANEL QUARTER PANEL LH (CONSISTENT)	DENTED	195.00	195.00
	LESS 20% DISCOUNT		-3,762.68	-1,489.00
			15,050.72	5,956.00
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	CRACKED	120.00	40.00
2	REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	300.00	200.00
1	REVERSE CAMERA (SN) (CONSISTENT)	NOT NECESSARY	850.00	-
1	REAR CAMERA (SN) (CONSISTENT)	BROKEN	1,050.00	300.00
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NECESSARY	120.00	50.00
1	SPARE WHEEL PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
10	REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	100.00	50.00
10	REAR FENDER COWLING CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
10	REAR FENDER INNER TRIM CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
10	BOOTLID INNER TRIM CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-

Report Ref No. CC4/ASM19005996/Upa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR TAILGATE SPOILER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	2,180.00	-
1	REAR TAILGATE SPOILER CENTER LAMP (SN) (CONSISTENT)	NOT NECESSARY	350.00	-
			5,590.00	640.00
	LABOUR			
	TO RNR ACCIDENT DAMAGE PARTS, CUT / WELD, KNOCK & REALIGN, INCLUSIVE OF THE REPAIR OF REAR FENDER L+R, FLOOR PANEL, REAR CHASSIS MEMBER LH, REAR TAILGATE SPOILER AND REAR TAILLAMP PANEL L+R.		3,600.00	1,000.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.		2,500.00	1,100.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.		120.00	80.00
	TO RNR REAR WINDSCREEN.		400.00	120.00
	TO RNR REAR BOOT MECHANISM.		120.00	60.00
	TO RNR REAR LUGGAGE COMPARTMENT.		400.00	80.00
	TO RNR REVERSE SENSOR & CHECK FUNCTION.		120.00	50.00
	TO RNR EXHAUST SYSTEM AND ATTACHMENTS PARTS.	NOT NECESSARY	250.00	-
	TO CHECK WIRING LAYOUT AND TAILGATE CENTER LAMP FUNCTION. }		120.00	30.00
	TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION. }		120.00	-
	TO CHECK WIRING LAYOUT AND TAILGATE LAMP FUNCTION. }		120.00	-
	TO DO CHASSIS ALIGNMENT.	NOT NECESSARY	800.00	-
	TO DO DIAGNOSTIC AND RESET, REPROGRAM OR CODING FAULT CODE.	NOT NECESSARY	120.00	-
	TO DO WATER LEAK TEST.	NOT NECESSARY	120.00	-
	TO RNR FUEL TANK TO ASSIST WORK LOAD.	NOT NECESSARY	250.00	-
	TO CLEAN AND VACUUM GLASSES TO ASSIST WORK LOAD.	NOT NECESSARY	120.00	-
			9,280.00	2,520.00
GRAND TOTAL			29,920.72	9,116.00
RECOMMENDED COST OF REPAIRS				9,116.00

Report Ref No. CC4/ASM19005996/Upa3s2



Report Ref No. CC4/ASM19005996/Upa3s2

A handwritten signature in black ink, appearing to be 'Chua' followed by a stylized 'K' and 'S'.

CHUA KANG SENG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.