

Adrian Monahan

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: 244229407854

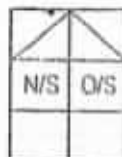
Sum Insured: _____ Excess: 1400 10/4/19

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 73K

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 04 1/2 days Res.: Yes or No

Cum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SCW7462Y. Yr Regn: 2012, Oct.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 Sportback cc 1984

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading 117626 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222853A021338-

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/35R19.

R: 255/35R19.

BS / DUN / EXNOVA / OY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 04/04/19.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
	SCW 7462Y - 003/ AIG19005681 / 11/12
07/11/19 @ 9:15am	revert to Victor via Messenger. (Repairer able to undertake CRB not more than 8/11K Lsb)
09/11/19 @ 2:57pm	Victor informed C/A via Messenger. (repair limit 8/11K)
	MV: 73K
	PV: 61.3K.
	Nett: 11.7K.
	RECEIVED 23 JUL 2019
10/11/19 @ 11:33am	Informed Tony C/A not more than 8/11K & ex 8/100 by email.
11/11/19 @ 2:04pm	Confirmed with Mr Boo final fig 8 8727.24, 4 days. by email.
	CRB @ 7110.76, 45%.

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) 13/12 11:44	2)	IN	Basic & Add.	200
3)	4)	OUT	S + RS, SI	11
5)	6)		Photos	
Prel. Report:			Others	
Final Report:			TOTAL	211

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 05 Apr 2019

Preliminary Advice

Vehicle No	: SCW7462Y	Accident Date	: 26/03/2019
Make	: AUDI A5	Policy No.	:
Assignment Date	: 04/04/2019	Excess	: S\$0.00
Date of Inspection	: 04/04/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,702.00
Revised Amount	:S\$	9,757.00
Check Items (Estimated)	:S\$	2,989.00
Total	:S\$	12,746.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	73,000.00
COE / PARF Rebate	:S\$	61,268.00
Salvage Value	:S\$	
Margin for Repair	:S\$	11,732.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
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From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
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Salvage Value	:S\$	
Margin for Repair	:S\$	11,732.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments : REPAIRER ABLE TO UNDERTAKE THE REPAIR COST NOT MORE THAN \$11,000.00 ON LUMP SUM BASIS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 July 2019 2:04 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SCW7462Y - OD AIG - SURVEYED 4 APR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$8,727.24 before excess \$1,400.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 1 June 2019 3:45 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SCW7462Y - OD AIG - SURVEYED 4 APR 19

Hi Adrian and all,

Revised estimate and photographs of damaged and deleted parts is attached.

Please confirm repair cost of \$8727.24 @ 4 days of repairs.

Your early closure is appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 10 April 2019 11:33 AM
To: Claims; SUR
Cc: 'NORA '
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SCW 7462Y** at repair cost not more than **\$11,000.00 (Excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 8 April 2019 8:08 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'NORA ' <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Shiau Chan,

The repair cost is within 11k, part by part repair.

If repair cost higher then 11k, Lump sump repair.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	27 Mar 2019 19:50	Cim Veh Model Changed		[] Merimen Administrator
2	27 Mar 2019 19:50	Cim Created	Reg No: SCW7462Y, Policy No: 2100319732, Acct Date: 2019/03/26, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119040249	[1] Merimen Administrator
3	01 Apr 2019 09:32	Cim Registration Modified	Acct Time:18:20:00->18:00:00, Init.Est.:->4,000 - 5,000.	[1] Azlan, Syazairdina
4	01 Apr 2019 09:32	Cim Veh Model Changed	(203948) AUDI A5 SPORTBACK 2.0 TFSI QUATTRO (A).	[1] Azlan, Syazairdina
5	02 Apr 2019 16:35	Cim Registration Modified	Acct Time:18:00:00->00:00:00.	[1] AIG OneClaim Integration User
6	04 Apr 2019 16:10	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] Nivitha Govindasamy
7	04 Apr 2019 16:10	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
8	04 Apr 2019 16:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
9	04 Apr 2019 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/15	[A] Nivitha Govindasamy
10	04 Apr 2019 16:10	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] Nivitha Govindasamy
11	04 Apr 2019 16:10	Cim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
12	04 Apr 2019 16:10	Cim Veh Model Changed	(203948) -> (202377) AUDI A5 2.0 SPORTBACK QUATTRO (A).	[A] Nivitha Govindasamy
13	04 Apr 2019 16:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
14	05 Apr 2019 08:33	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
15	05 Apr 2019 08:33	Cim Dtl Modified	JPJ Reg. Date: -> 2012/10/30.	[A] DENISE TAY KWEE CHENG
16	05 Apr 2019 08:33	Cim Details Notified		[A] DENISE TAY KWEE CHENG
17	05 Apr 2019 11:27	Cim Registration Modified	Excess: -> 1400.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[1] Md Ishak, Mohd Imran
18	05 Apr 2019 11:27	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	09 Apr 2019 09:17	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/04/15	[A] SHIAU CHAN
20	09 Apr 2019 09:18	Adj Mandate Request	Cur.Req:11000.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, REPAIRER ABLE TO UNDERTAKE THE REPAIR COST NOT MORE THAN \$11,000.00 ON LUMP SUM BASIS. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
21	09 Apr 2019 14:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/15, Mandate Remarks: Repair limit at \$11,000.00, Re-inspection to be done for damage check and supplementary items / labour.	[1] Koh, Victor-CK
22	09 Apr 2019 14:54	Adj Mandate Set	Approved:9757.00:Repair limit at \$11,000.00, Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[1] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2107356	05/04/2019 08:33	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCW7462Y		10.70

Shiau Chan (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 8 April 2019 8:08 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: 'NORA'; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Shiau Chan,

The repair cost is within 11k, part by part repair.

If repair cost higher than 11k, Lump sum repair.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Monday, 8 April, 2019 5:25 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'NORA' <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Tony,

Kindly advise the repair cost at \$11K (before excess & GST) on part by part basis or Lump Sum basis?

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 8 April 2019 4:50 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'NORA' <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Shiau Chan,

We can repair within \$11k(Bef GST).

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902273W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Monday, 8 April, 2019 3:05 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'NORA' <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Tony,

Any updates?

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>
Sent: Sunday, 7 April 2019 1:50 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'NORA' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Denise,

We check and update you ASAP.

Thanks you

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Friday, 5 April 2019 9:52 AM
To: Claims; SUR
Cc: 'NORA'
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Tony,

Please check if can repair within \$11K all in.

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

From: Denise Tay (LKKAuto)
Sent: Friday, 5 April 2019 8:45 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SCW 7462 Y

Dear Tony,

Please provide CI

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 4 April 2019 5:39 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SCW 7462 Y

Dear all,

Kindly assist follow up repair approval and excess amount.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7720D
Vehicle Details	
Vehicle No.:	SCW7462Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	04 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI QU (FACELIFT)
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	CDN245924
Chassis No.:	WAUZZZ8T3CA021338
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$50,356.00
Original Registration Date:	30 Oct 2012
First Registration Date:	30 Oct 2012
Transfer Count:	0
Actual ARF Paid:	\$50,356.00
Intended PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2022
PARF Rebate Amount:	\$32,731.00
Intended COE Details	
COE Expiry Date:	29 Oct 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$86,889.00
COE Rebate Amount:	\$28,537.00
Total Rebate Amount:	\$61,268.00

The information contained herein is correct as at 04 Apr 2019

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Audi A5 Sportback 2.0A TFSI Quattro

Audi A5 Sportback 2.0A TFSI Quattro

Audi A5 Sportback 2.0A TFSI Quattro

Audi A5 Sportback 2.0A TFSI Quattro



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CAR DETAILS

Price	\$67,777	\$77,000	\$82,800	\$95,999
Instalment	\$1,473	\$1,359	\$1,158	\$1,210
Registration Date	21-Mar-2012	07-Dec-2012	18-Apr-2013	29-Oct-2013
Manufactured	2011	2011	2012	2013
Mileage	135,000 km	-	105,000 km	26,000 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,984 cc	1,984 cc	1,984 cc	1,984 cc
Road Tax	\$1,194 /yr	\$1,194 /yr	\$1,194 /yr	\$1,194 /yr
Power	155.0 kW (207 bhp)	155.0 kW (207 bhp)	155.0 kW (207 bhp)	155.0 kW (207 bhp)
Curb Weight	1,615 kg	1,615 kg	1,615 kg	1,615 kg
Features	Powerful And Responsive 2.0L TFSI Quattro All Wheel Drive, 7 Speed S-Tronic, Audi Drive Select, Multi-Function Steering Wheel, Cruise Control.	Powerful And Responsive 2.0L TFSI Quattro All Wheel Drive, 7 Speed S-Tronic, Audi Drive Select, Multi-Function Steering Wheel, Cruise Control.	Powerful And Responsive 2.0L TFSI Quattro All Wheel Drive, 7 Speed S-Tronic, Audi Drive Select, Multi-Function Steering Wheel, Cruise Control.	Powerful And Responsive 2.0L TFSI Quattro All Wheel Drive, 7 Speed S-Tronic, Audi Drive Select, Multi-Function Steering Wheel, Cruise Control.
Accessories	Audi Drive Select, LED Head Lights, Keyless Push Start/Stop Engine, Factory Fitted Audi Sound System And Leather Electric Memory Seats.	Factory Fitted Audio System, Electric Leather Seats, Optical All Round Parking Sensors, Auto HID Headlights, DRL, Keyless Entry/Ignition.	Factory Fitted Audio System, Electric Leather Seats, Optical All Round Parking Sensors, Auto HID Headlights, DRL, Keyless Entry/Ignition.	Factory Fitted Audi Leather Seats, Rev Auto HID Headlight Entry/Ignition.
Description	Megatronic Changed. Gear Clutch Changed. Oil Leaks Fixed. Sporty Exterior And Interior Condition (Acanara Premium Leather Seats) Zero Touch Up Required. Meticulously Maintained. Serviced Regularly, Most Wear And Tears Replaced. Powerful And Extremely Responsive TFSI Engine! 100% Accident-Free, Trade In/Scarp Available! Call Us Now For A Viewing! Racing Helmet Not Provided.	New Arrival. Affordable And Reasonable Price. Super Tip Top Condition, Original Paintwork, Many Value In This Unit. Competitive Loan Rates. Flexi In House Loan Rates. Consignment Unit. Call Us To Arrange For A Viewing.	In House Financing Available! One Of The Highest ARF Value In Market Of \$56,307, Which Fetch You The Higher Paper Value! A5 In Great Condition And Yet Selling At The Lowest Depreciation Unit In Market! Sure Worth Buying. Various Flexible Loan Packages Can Be Arranged. Very Well Maintained, Car In Showroom Condition. Call Now.	1 Owner, Good Box Premium Pre-Owned Financing And Trac Special 2.48% Bar Why Risk When Yo With Audi Pre-Owned Mind, Call/WhatsApp
COE	\$65,801	\$90,200	\$73,900	\$93,889
OMV	\$48,883	\$50,356	\$49,505	\$48,222
ARF	\$48,883	\$50,356	\$56,307	\$54,511
Depreciation	\$14,630 /yr	\$14,090 /yr	\$13,530 /yr	\$15,040 /yr
No. of Owners	3	1	2	1
Type of Vehicle	Luxury	Luxury	Luxury	Luxury
Category	PARF Car, Premium Ad Car	PARF Car	PARF Car, Premium Ad Car	PARF Car, Premium Car
Availability	Available	Available	Available	Available

E-file upon 27/3@
(00)
Ang 7:52 pm
- dy

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/03/2019 19:32
Date Of Accident	26/03/2019 18:20
Exact Location Of Accident	ALONG ALEXANDRA RD NEAR ALEXANDRA RETAIL CENTRE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCW7462Y
Insured/Policyholder	
Name Of Registered Owner	GWEN HO CHEW HAN
NRIC No	S7807720D
Email Address	GWENHO@MSN.COM
Mobile Phone No	(LOCAL) +65-96780934
Alternative Phone No	OTHERS-96780934

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100319732
Cover Note Number	

Driver

Name of Driver	GWEN HO CHEW HAN
NRIC No	S7807720D
Date Of Birth	22/03/1978
Occupation	INDOOR
Date Of Driving Pass	14/05/1998
Driving Experience	20 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96780934
Fax Number	
Contact Number	OTHERS-96780934
Email Address	GWENHO@MSN.COM

Address	8 ALEXANDRA VIEW #30-08
Postcode	158747
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPEN ON THE 26TH MARCH 2019 @ 1821 PM AT THE TRAFFIC LIGHT TURNING JUNCTION TO ALEXANDRA RETAIL CENTRE (ARC) ALONG ALEXANDRA ROAD. MY CAR HIT ON THE STATIONARY CAR IN FRONT AS IT DID NOT MOVE OFF AT THE RIGHT TURNING TRAFFIC JUNCTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG4558R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

27/3/2019 11:54 PM

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

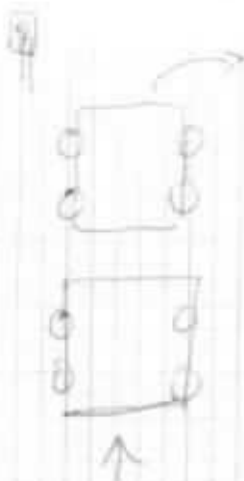
Name

APRIC/HR No:

270-01978

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The Accident happened on the 26th March 2019 at 18:21pm
at the traffic light turning junction to Alexandria Retail
Centre (AEC) along Alexandria Road.
I My car could not ~~it~~ hit on the stationary car
in front as it did not move off at the traffic junction
right turning

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

27/03/2019 17:34pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/ID No:

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7807720D



Name
GWEN HO CHEW HAN
(HE ZHAOXIAN)

何昭嫻

Race

CHINESE

Date of Birth

22-03-1978

Country of Birth

SINGAPORE

Sex

F

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7807720D

GWEN HO CHEW HAN
(HE ZHAOXIAN)

Birth Date: 22 Mar 1978

Issue Date: 02 May 2003



3014882

NRIC No. S7807720D



Valid Until: Date of issue

22-02-2003

8 ALEXANDRA VIEW #30-08
SINGAPORE 158747
NRIC No. S78077200

Date: 06/10/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

PASS DATE
14 May 1998



NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0398/2019/DY
Date : 28-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Gwen Ho Chew Han
Address : 8 Alexandra View
#30-08
Singapore 158747
Telephone : 96780934
Type of Claim : Own Damage Claims
Policy No. : 2100319732
Vehicle No : **SCW 7462 Y**
Model Code : Audi A5 SB 2.0 TFS
Model / Year : 30/10/2012
Engine No : CDN 245924
Chassis No : WAUZZZ8T3CA021338
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 26-Mar-19
Place of Accident : Along Alexandra Rd Near

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCW 7462 Y

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy. ✓	S/N \$ 360.00 ✓	
2	To dismantle renew front bumper, bonnet and lhs headlight. To inspect lock carrier for further damages. Reinstall parts removed. ✓	\$ 2,100.00 1033 ✓	
3	To respray front bumper and bonnet. ✓	\$ 1,500.00 1100 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>4,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SCW 7462 Y**

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER <i>Dented</i>	\$	2,327.00	✓ 1921.60
2	FRONT BUMPER FIXING PARTS <i>New</i>	\$	234.00	+
3	FRONT BUMPER PULL STRAP=LOWER <i>cracked</i>	3 \$	140.00	✓ 111.84
4	ENGINE UNDERSHIELD-LOWER <i>New</i>	\$	110.00	+
5	FRONT AIR GUIDE GRILLE -LH/RH <i>new</i>	2 \$	412.00	+
6	RADIOATOR GRILLE WITH NO. PLATE HOLDER <i>cracked</i>	\$	797.00	✓ 633.70
7	CLIP FOR INSCRIPTION "QUATTRO" <i>new</i>	2 \$	13.00	✓ 9.76
8	INSCRIPTION "QUATTRO" <i>new</i>	\$	87.00	✓ 69.78
9	FOAM FILLER PIECE <i>cracked</i>	\$	116.00	✓ 92.40
10	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>Bent</i>	\$	802.00	✓ 641.70
11	FRONT BUMPER SUPPORT-LH/RH <i>Not New</i>	2 \$	23.00	? X
12	FRONT BUMPER COVER <i>cracked</i>	\$	116.00	✓ 92.40
13	FRONT BUMPER GUIDE PIECE-LH/RH <i>new</i>	2 \$	80.00	+
14	SIGN 'CAUTION' <i>new</i>	\$	13.00	✓ 9.76
15	BONNET <i>Dented</i>	\$	2,602.00	✓ 2081.60
16	BONNET PROTECTIVE FILM FRONT <i>new</i>	\$	42.00	✓ 33.04
17	BONNET CATCH HOOK <i>New</i>	\$	127.00	+
18	BONNET EDGE PROTECTION <i>new</i>	\$	25.00	✓ 19.92
19	BONNET LID LOCK WITH MICRO SWITCH <i>new</i>	\$	196.00	X
20	BONNET COVER LOCK <i>new</i>	\$	21.00	X
SUB FRONT SPARE PARTS			\$ 8,283.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCW 7462 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	SIGNAL HORN <i>new</i>	\$ 184.00	+
22	SPRING SHACKLE-LH HIGH TONE <i>new</i>	\$ 23.00	+
23	FRONT AIR GUIDE-LH <i>new Dmgd</i>	\$ 22.00	+ 17.12 ✓
24	RADIATOR SEALING STRIP <i>new</i>	\$ 15.00	+
25	HEADLIGHT-LH <i>new</i>	\$ 2,156.00	? X
26	HEADLIGHT BRACKET-LH <i>2 needed.</i>	\$ 96.00	? 76.56 ✓
27	HEADLIGHT DRAIN HOSE-LH <i>new</i>	\$ 32.00	+
28	HEADLIGHT MOUNTING-LH <i>2 needed.</i>	\$ 114.00	? 90.80 ✓
28	FRONT NO. PLATE <i>Best</i>	S/N \$ 25.00	✓
29	SUNDRIES <i>new</i>	\$ 600.00	? 69.76 ✓
TOTAL SPARE PARTS		:	\$ 11,550.00
TOTAL LABOUR CHARGES			\$ 4,152.00
GRAND TOTAL			\$ 15,702.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

15578

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian L.
Surveyed Date : 04/04/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 days.

LKK Auto Consultants hence notify the Repairs of the following:

- To survey before/after spray painting
- To display damages parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No Right to Claim will be issued
- Supplemental claims may be recovered and is subject to final approval from Insurance Company

Authorised by Reparer

Signature

Date

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.=SCW 7462 Y

S/N	Parts Description	<u>Damage Parts & Prices</u>		REMARKS
		S/NETT		
			\$	5,660.00
21	SIGNAL HORN	\$	184.00	
22	SPRING SHACKLE-LH HIGH TONE	\$	23.00	
23	FRONT AIR GUIDE-LH	\$	22.00	\$ 17.12
24	RADIATOR SEALING STRIP	\$	15.00	
25	HEALDIGHT-LH	\$	2,156.00	
26	HEADLIGHT BRACKET-LH	\$	96.00	\$ 76.56
27	HEADLIGHT DRAIN HOSE-LH	\$	32.00	
28	HEADLIGHT MOUNTING-LH	\$	114.00	\$ 90.80
29	FRONT NO. PLATE	S/N \$	25.00	\$ 25.00
30	<i>Added parts - see attached</i>	\$	170.00	\$ 136.00
31	SUNDRIES	\$	600.00	\$ 69.76
TOTAL SPARE PARTS		:	\$ 11,720.00	\$ 6,075.24
TOTAL LABOUR CHARGES		:	\$ 4,152.00	\$ 2,652.00
GRAND TOTAL		:	\$ 15,872.00	\$ 8,727.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0398/2019/DY/GW
Date	:	28-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
4 days - ok 1 Jun 19 - jb

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Gwen Ho Chew
Address	:	8 Alexandra View #30-08 Singapore 158747
Telephone	:	HP +65 96780934
Type of Claim	:	Own Damage Claims
Policy No.	:	2100319732
Vehicle No	:	SCW 7462 Y
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	Oct-12
Engine No	:	CDN 245924
Chassis No	:	WAUZZZ8T3CA021338
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Mar-19
Place of Accident	:	Along Alexandra Rd Near

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCW 7462 Y

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n	\$ 360.00	\$	360.00
2	To dismantle renew front bumper, bonnet and lhs healdight. To inspect lock carrier for further damges. Reinstall all parts removed.		\$ 2,100.00	\$	1,000.00
3	To respray front bumper and bonnet.		\$ 1,500.00	\$	1,100.00
4	To carry out diagnostic check.	s/n	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,152.00</u>	\$	<u>2,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCW 7462 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,327.00	\$ 1,861.60
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMPER PULL STRAP - LOWER	3 \$ 140.00	\$ 111.84
4	ENGINE UNDERSHIELD -LOWER	\$ 110.00	
5	FRONT AIR GUIDE GRILLE-LH/RH	2 \$ 412.00	
6	RADIATOR GRILLE WITH NO. PLATE HOLDER	\$ 797.00	\$ 637.20
7	CLIP FOR INSCRIPTION " QUATTRO "	2 \$ 13.00	\$ 9.76
8	INSCRIPTION " QUATTRO "	\$ 87.00	\$ 69.28
9	FOAM FILLER PIECE	\$ 116.00	\$ 92.40
10	FRONT BUMPER SIDE REINFORCEMENT BEAM	\$ 802.00	\$ 641.20
11	FRONT BUMPER SUPPORT - LH/RH	2 \$ 23.00	
12	FRONT BUMPER COVER	\$ 116.00	\$ 92.40
13	FRONT BUMPER GUIDE PIECE-LH/RH	2 \$ 80.00	
14	SIGN ' CAUTION'	\$ 13.00	\$ 9.76
15	BONNET	\$ 2,602.00	\$ 2,081.60
16	BONNET PROTECTIVE FILM FRONT	\$ 42.00	\$ 33.04
17	BONNET CATCH HOOK	\$ 127.00	
18	BONNET EDGE PROTECTION	\$ 25.00	\$ 19.92
19	BONNET LID LOCK WITH MICRO SWITCH	\$ 196.00	
20	BONNET COVER LOCK	\$ 21.00	
SUB - TOTAL SPARE PARTS		\$ 8,283.00	\$ 5,660.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0398/2019/DY/GW 30-Apr-19 JB 1 of 1 SCW7462Y A5 SB
Quantity	Description	Unit Price	Amount
<u>Labours</u>			
<u>Parts</u>			
1	Headlight washer water hose <i>at</i>	\$ 170.00	\$ 136.00 <i>at</i>
GRAND TOTAL		\$ 170.00	\$ 136.00

For Premium Automobiles Pte Ltd

Adrian L
P.S.

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SCW 7462 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0398/2019/NK

22 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SCW 7462 Y, Audi A5 SB 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SCW 7462 Y** claimant, **Ms. Gwen Ho Chew Han**, please find the related document per attached.

1. A copy of the Original invoice no. 85014042 – S\$ 7,840.15
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SCW 7462 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres:
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1153

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:58

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014042 Date: 19/07/2019 Order: SCW7462Y Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SCW7462Y (V 18033) Regn Date: 30/10/2012 Mileage: 123807 WIP No.: 47910

Model: A5 SB 2.0 TFSI QU STA06Y (MY12) Chassis: WAUZZZ8T3CA021338 Engine: CDN 245924 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1400.00	1.00	-1,400.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.TO INSPECT LOCK CARRIER FOR FURTHER DAMAGE.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8T0853736E 222	007205/(V) (SK) NAME	Less 020%	1.00	86.60
X	A8T0853651G T94	GRILLE	Less 020%	1.00	796.50
X	A8T0807081B	(A) (SK) COVER 10/4/19	Less 020%	1.00	115.50
X	A8T0807550L	FOAM INSER	Less 020%	1.00	115.50
X	A8K0807113F	BEAM	Less 020%	1.00	801.50
X	A8T0823029H	HOOD	Less 020%	1.00	2602.00
X	A8T0807065B GRU	COVER	Less 020%	1.00	2327.00
X	A4D0807300	RIVET	Less 020%	4.00	2.20
X	A8L0807180	CLAMP	Less 020%	2.00	6.40
X	A8P0823433A	BUMPER	Less 020%	2.00	4.70
X	A8T0823544	FOIL	Less 020%	1.00	41.30
X	A8T0805607D	MOUNTING (LAST)	Less 020%	1.00	113.50
X	A8T0823126J	(A) (SK) EDGING 10/4/1	Less 020%	1.00	24.90
X	A8T0807899B	STRAP	Less 020%	1.00	46.60
X	A8T0807899B	(A) (SK) STRAP 10/4/19	Less 020%	2.00	46.60
X	A8K0955875	PIECE	Less 020%	1.00	12.60
X	A7P6955964A	(V) (SK) HOSE 30/4/19	Less 020%	1.00	170.00
X	A8K0955665	SUPPORT	Less 020%	1.00	23.30

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 8366 2323
24-hour Breakdown Service 9838 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 10:58

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA-PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014042 Date: 19/07/2019 Order: SCW7462Y Term: 30	Account: A0006 (T 0) AIG ASIA-PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SCW7462Y (V 18033) Regn Date: 30/10/2012 Mileage: 123807 WIP No.: 47910

Model: A5 SB 2.0 TFSI QU 8TA06Y (MY12 Chassis: WAUZZZ8T3CA021338 Engine: CDN 245924 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details		Qty	Unit Price	Amount
X	A4G0010515	STICKER	Less 020%	1.00	17.50	14.00
X	A8K0010520A	PLATE	Less 020%	1.00	12.20	9.76
X	A6T0121283R	AIR DUCT (LAST)	Less 020%	1.00	21.40	17.12
X	AN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	AN 10139301	CLIP (0.10)	Less 020%	2.00	6.10	9.76
X	A8T0941453D	(A) (SK) BRACKET 10/4/	Less 020%	1.00	95.70	76.56

Parts 6,050.24
Labour 0.00
Sublet 2,677.00
Menus 0.00
Lubricant 0.00



Sub-Total	7,327.24
7% GST	512.91
Grand Total	7,840.15

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SCW 7462 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0398/2019/SM
4 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A5 SB 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8T3CA021338
Vehicle Regn No. : SCW 7462 Y
Vehicle Mileage : 119205 KM
Vehicle Owner : MS GWEN HO CHEW HAN
Certificate No : 2100319732
Own Damage Excess : \$1498.00 (Inclusive 7% GST)
Accident Date : 26th March 2019
Place : ALONG ALEXANDRA RD NEAR ALEXANDRA
RETAIL CENTRE
Repair Cost : \$ 7,840.15
WIP No. : 47910
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte L
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


4.5.2019
↓

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Apr 2019		04 Apr 2019 16:10 Edit Adj Rpt	S\$8,727.24 Edit Estimates	S\$8,727.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GWEN HO CHEW HAN , ID: S7807720D, Tel: +6596780934, Email: GWENHO@MSN.COM									
Vehicle Reg. No.:	SCW7462Y	Date of Loss:	26/03/2019 00:00 - :59 [76 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2442294038SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$1,400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/04/2019]								
Driver/Custodian:	GWEN HO CHEW HAN (41 / Female), NRIC: S7807720D, Tel: +6596780934 Email: GWENHO@MSN.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (09/04/2019): Alert - Adj Mandate Approved (S\$9757.00) - SCW7462Y - Claim Handler: Md Ishak, M... - AIG_SG (05/04/2019): SCW7462Y / OD / 26/03/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCW7462Y (2442294038SG)
OD
Mar 26 2019 12:00AM
[GWEN HO CHEW HAN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Assessment Reports						1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	09/04/19 09:17	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
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Documentation					
				1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/04/19 17:48	Driver's Driving License and NIRC		Load PDF	
2	04/04/19 17:48	ESTIMATE		Load PDF	
3	04/04/19 17:48	Singapore Accident Statement		Load PDF	
4	05/04/19 08:37	SG CAR MART AND LTA		Load PDF	
5	24/07/19 14:27	WORKSHOP INVOICE		Load PDF	
6	24/07/19 14:27	DISCHARGE VOUCHER		Load PDF	
7	24/07/19 14:27	Supplementary		Load PDF	

Linked Accident Report Documents

				View	Use Viewer	
Assessment Reports				1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	27/03/19 19:50	Accident Statement		Load HTM		
Photos/Images						
				3 per page		
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Documentation						
				1 per page		
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19005995/AQD3N2

Date: 24/07/2019

REFERENCE

Insured/Claimant: GWEN HO CHEW HAN
Date of Loss: 26/03/2019

Policy No:
Nature of Claim: OD Claim No: 2442294038SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCW7462Y	Engine No:	CDN245924
Make & Model:	AUDI A5, 2.0 SPORTBACK QUATTRO (A)	Chassis No:	WAUZZZ8T3CA021338
Reg. Date:	30/10/2012 (Man. Year: 2011)	Odometer:	117626 km
Colour:	White		
Engine Capacity:	1984 cc.		
Market Value/New Car Price:	S\$73,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/35 R19	Rear Tyre Size:	255/35 R19
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,686.00	6,075.24	5,610.76	48.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,652.00	1,500.00	36.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,838.00	8,727.24	7,110.76	44.90
- Excess (S\$)	1,400.00	1,400.00	0.00	0.00
(S\$)	14,438.00	7,327.24	7,110.76	49.25
+ GST 7.00/7.00% (S\$)	1,010.66	512.91	497.75	49.25
Nett Amount (S\$)	15,448.66	7,840.15	7,608.51	49.25

INSPECTION

Date of Assignment:	04/04/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Date Inspected:	04/04/2019	
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,327.00 FS	*1,861.60 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	3	*FRONT BUMPER PULL STRAP - LOWER	Cracked	140.00 FS	*111.84 FS
4	1	*ENGINE UNDERSHIELD - LOWER	Not Necessary	110.00 FS	*- FS
5	2	*FRONT AIR GUIDE GRILLE - LH/RH	Not Necessary	412.00 FS	*- FS
6	1	*RADIATOR GRILLE WITH NO. PLATE HOLDER	Cracked	797.00 FS	*637.20 FS
7	2	*CLIP FOR INSCRIPTION QUATTRO	Necessary	13.00 FS	*9.76 FS
8	1	*INSCRIPTION QUATTRO	Necessary	87.00 FS	*69.28 FS
9	1	*FOAM FILLER PIECE	Cracked	116.00 FS	*92.40 FS
10	1	*FRONT BUMPER SIDE REINFORCEMENT BEAM	Bent	802.00 FS	*641.20 FS
11	2	*FRONT BUMPER SUPPORT - LH/RH	Not Necessary	23.00 FS	*- FS
12	1	*FRONT BUMPER COVER	Cracked	116.00 FS	*92.40 FS
13	2	*FRONT BUMPER GUIDE PIECE - LH/RH	Not Necessary	80.00 FS	*- FS
14	1	*SIGN CAUTION	Necessary	13.00 FS	*9.76 FS
15	1	*BONNET	Dented	2,602.00 FS	*2,081.60 FS
16	1	*BONNET PROTECTIVE FILM FRONT	Necessary	42.00 FS	*33.04 FS
17	1	*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
18	1	*BONNET EDGE PROTECTION	Necessary	25.00 FS	*19.92 FS
19	1	*BONNET LID LOCK WITH MICRO SWITCH	Not Necessary	196.00 FS	*- FS
20	1	*BONNET COVER LOCK	Not Necessary	21.00 FS	*- FS
21	1	*SIGNAL HORN	Not Necessary	184.00 FS	*- FS
22	1	*SPRING SHACKLE - LH HIGH TONE	Not Necessary	23.00 FS	*- FS
23	1	*FRONT AIR GUIDE - LH	Damaged	22.00 FS	*17.12 FS
24	1	*RADIATOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
25	1	*HEADLIGHT - LH	Not Necessary	2,156.00 FS	*- FS
26	1	*HEADLIGHT BRACKET - LH	Cracked	96.00 FS	*76.56 FS
27	1	*HEADLIGHT DRAIN HOSE - LH	Not Necessary	32.00 FS	*- FS
28	1	*HEADLIGHT MOUNTING - LH	Cracked	114.00 FS	*90.80 FS
29	1	*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS
30	1	*SUNDRIES	Necessary	600.00 FS	*69.76 FS
31	1	*HEADLIGHT WASHER WATER HOSE	Cut	136.00 FS	*136.00 FS
				Total Parts (\$\$)	11,686.00 6,075.24

F=Franchise part. S=SpcNetl.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE RENEW FRONT BUMPER, BONNET AND LHS HEADLIGHT. TO INSPECT LOCK CARRIER FOR FURTHER DAMAGES. REINSTALL PARTS REMOVED.	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND BONNET.	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >